

00:27:57 NMcClellan: is there any music going on for me to
test my audio?

00:28:05 carlina.beverly: Good afternoon everyone from
Prince George's County, MD

00:28:09 Beth Becker – Lake Co, IN: Good afternoon from
Lake County, Indiana :)

00:28:10 Marla Kennedy: Greetings from Sunny Arizona

00:28:10 Fireflies.ai Notetaker Marie: Talk to Fireflies:
(Web-search enabled) • Say: Hey Fireflies how can you help? • Type: /
ff help to get started. View real-time notes and transcription for
this meeting here: [https://app.fireflies.ai/live/
01K19DS2FXRM5TPE6RNGPSZTTW?ref=live_chat](https://app.fireflies.ai/live/01K19DS2FXRM5TPE6RNGPSZTTW?ref=live_chat)

00:28:20 Kara: Hello from Ohio

00:28:23 Glenda Babers–NV Intergov Initiating: Good Morning
from Las Vegas NV

00:28:26 hendeca: Hello from very, very warm Charlotte
County FL

00:28:29 Kathryn Johnson: Hello from Illinois

00:28:31 Ginni.Lavely: Good afternoon from Vermont!

00:28:32 Karen Laing: Hello from Albany NY

00:28:32 Sandra Haun: Good morning from So Cal!

00:28:42 irene.curran: hello, from Cloudy chicago

00:28:47 Vanessa A.: Hello from Columbus, OH.

00:28:54 Karen Laing: Reacted to "audio is working... .."
with ❤️

00:28:54 Brandy Williams: Good afternoon from
Louisiana!!

00:28:56 Shannon: Hi from South Dakota!

00:28:57 Karen Kirstein: Hello from New York

00:29:03 vernat: Good morning from Nez Perce Tribal CSP

00:29:04 Mary Vangerud – Child Support: Good afternoon from
Minnesota

00:29:05 shree gupta: Hello from New Jersey !

00:29:06 Jeanette Leshan: Hello from Oakland Co.,
Michigan

00:29:06 Teresa Way: Hello from Iron County, Wisconsin

00:29:07 Jenna LaDuca: Hi from Delaware!

00:29:09 Dana Edwards –DHS– CSA: Hello from Maryland!

00:29:11 Melinda Carlson: Hello from humid Columbus OH

00:29:17 senevol: Hello from Nebraska

00:29:19 Mary Johnson: Hello from Wyoming!

00:29:20 LouAnn: G0od afternoon from Indiana County PA

00:29:21 Jennifer Holm: Happy Day from Florida!

00:29:22 Robert Retherford, NM Child Support: Hello from New
Mexico

00:29:24 Angela White: Hello from Pensacola, FL

00:29:37 Eric.Watson: Hello from Springfield, Illinois/
Illinois Child Support Services

00:29:44 RA: Hi from Georgia!

00:29:45 Tami Jewell: Hello from Florida

00:29:49 Desiree McCray ----: Good Afternoon from
Philadelphia, PA
00:29:53 TBloome: Hello From Manatee County, FL.
00:29:54 hendeca: Reacted to "Hello from Florida" with

00:30:01 DThompson: Good Afternoon from Carroll County MD
00:30:01 Lindsey Osborne: Hello from Oklahoma!
00:30:08 Kerensa Morrow-Kempf: Hi from Missouri!
00:30:12 mairk: Hi from Roswell NM
00:30:12 Jessica.Guajardo, Mesa County: Colorado
00:30:20 eaugustine: Hello from Las Vegas, NV
00:30:24 Karyl Provost: Hello from New Hampshire
00:30:25 Lisa Weaver: Hi from Arkansas
00:30:37 Danea Miller_DNCO DCSS: Hello all from Crescent City,
California!!!!
00:30:38 Angela Lawrence: Hello from central Illinois
00:30:40 Tonia Stevens: Hello, from Maine.
00:30:50 Denise Galben/Tennessee: Hello from Tennessee
00:30:53 Diana Cordova: Hello from AZ
00:30:58 Connie Benner: Hello. Connie from OH
00:30:58 Lisa.Courtney: Good afternoon from Americus, GA
00:30:59 Pauline Loveland: Hello from Ohio
00:31:02 Yvonne - Hennepin County, MN: Hello, from Minnesota
00:31:15 Candis Hayes: Good afternoon from Georgia
00:31:30 hewettv: Lake City Florida here
00:31:35 gouldms: Hello, from Crawford County PA!!
00:32:00 Laura Gonzalez: Hello from AZ
00:33:01 RAKESB01: Hi from Ohio 
00:33:23 ssherma1: Greetings from IA
00:34:01 Scarlett.Rodriguez: Good afternoon from Nj
00:34:28 Elizabeth: If you have a question please use the
chat. Thank you so much!
00:34:40 beth: Hello from Florida
00:34:48 hendeca: Reacted to "Hello from Florida" with

00:34:49 DebbieHenderson: Hello from North Carolina!
00:34:58 Tami Jewell: Reacted to "Hello from Florida" with

00:35:11 carlina.beverly: Where can you get a copy of
this letter
00:35:18 Melissa g. Rael: Please mute your microphones.
Thank you!
00:35:30 RA: Reacted to "Good afternoon from ..." with 
00:36:00 Susan Smith: Reacted to "Where can you get ..." with

00:36:19 Michael.McCauley: Letter can be found here:
<https://acf.gov/ofa/policy-guidance/acf-dear-colleague-letter-state-tanf-and-child-support-cooperation>

00:37:14 Michelle Rheinheimer: Reacted to "Letter can be
foun..." with 👍
00:37:21 Susan Smith: Reacted to "Letter can be foun..."
with 👍
00:37:22 Yvonne – Hennepin County, MN: Reacted to "Letter can
be foun..." with 👍
00:37:58 carlina.beverly: Thank you
00:39:18 dbond: will the slides be available after the
meeting?
00:39:37 Angela Hamlett: Replying to "will the slides be a..."

I found them in a link in the invite

00:39:42 Melissa g. Rael: Yes. We will email them to all
participants
00:39:46 carlina.beverly: your voice is going in and out
00:39:51 Yvonne – Hennepin County, MN: Reacted to "your voice
is goin..." with 👍
00:39:54 Candis Hayes: Reacted to "your voice is going ..."
with 👍
00:39:55 Susan Smith: Reacted to "Yes. We will email..."
with 👍
00:39:56 Sarah Lanners: Reacted to "your voice is goin..."
with 👍
00:40:02 Tonia Stevens: Reacted to "Yes. We will email t..."
with 👍
00:40:02 TBloome: Reacted to "Yes. We will email t..."
with 👍
00:40:10 jbucholz: Reacted to "your voice is going ..."
with 👍
00:40:11 Vornelia Anderson: Reacted to "your voice is
goin..." with 👍
00:40:14 dbond: Replying to "will the slides be a..."

Thank you!

00:40:22 Michelle Rheinheimer: Reacted to "Yes. We will
email..." with 👍
00:40:23 LouAnn: Reacted to "Yes. We will email..." with 👍
00:40:30 mairk: Reacted to "Yes. We will email t..." with 👍
00:40:35 RA: Reacted to "your voice is going ..." with 👍
00:40:37 sharon.dembroski: Reacted to "your voice is
going ..." with 👍
00:40:57 Jessica Hiers: Reacted to "your voice is going ..."
with 👍
00:41:41 Ginni.Lavely: Reacted to "your voice is going ..."

with 👍

00:41:44

Kara: Reacted to "your voice is going ..." with 👍

00:41:49

krjadams: Reacted to "your voice is going ..."

with 👍

00:41:52

Angela Hamlett: Reacted to "your voice is going ..."

with 👍

00:42:08

Lisa Weaver: Reacted to "your voice is going ..."

with 👍

00:42:15

Elizabeth.Bedell: Reacted to "your voice is

going ..." with 👍

00:42:50

shree gupta: Reacted to "your voice is going ..."

with 👍

00:44:30

dbond: what would an example of this be?

00:49:48

Pauline Loveland: ERICSA-webinar-TANF-referrals-and-good-cause-Final.pdf

00:51:12

Sarah Lanners: How do you work with states who don't have the relative caretaker exception and want you to enforce an order, etc?

00:51:19

Wendy Holbrook: Reacted to "ERICSA-webinar-TAN..."

with 👍

00:51:24

Kyle: Does anyone have a citation or link to the Federal law that Michele is discussing right now, as well as a copy of that letter referenced at the top of the presentation?

00:51:43

dbond: yes

00:51:50

Emily's iPhone: So do you tell the relative caregivers to apply for cs or do you just remove the good cause on the TANF side

00:51:51

Melissa g. Rael: <https://acf.gov/ofa/policy-guidance/acf-dear-colleague-letter-state-tanf-and-child-support-cooperation>

00:52:32

Drew Carson, NH: How do you handle families who state they are intact but may be separated due to housing restrictions or some other reason that is not related to political unrest?

00:52:40

mary.brill: Does the caretaker have to sign anything certifying that they want the good cause removed?

00:52:48

KAY JESSUP: Hello from Baltimore County, Maryland

00:52:53

Cwebb: How did you work with your TANF office to identify those types of cases? Is there a way the TANF office flags these cases so your office knows it is a good cause or DV case? If so how is the office flagging those cases.

00:52:54

Melissa g. Rael: The link to the letter is above

00:53:13

Stefanie.Williams: Is there any action taken on the case between the bio-parents (if there is a paying order)?

00:53:13

Dex Peck: Thank you

00:53:14

Angela Hamlett: Reacted to "The link to the lett..."

with 👍

00:53:20

Bryson Carter: Reacted to "The link to the lett..."

with 👍

00:53:48 Melissa g. Rael: Reacted to "Thank you" with 👍

00:54:23 Rachel Tilley: When there is an existing order in place (mom/dad), will your agency redirect the support in this instance even if they say they do not want it?

00:54:35 Emily's iPhone: So does that mean you collect assigned arrears on those

00:54:45 Dex Peck: Reacted to "So does that mean yo..."

with 👍

00:56:42 mary.brill: Does the intact families also include families that receive Section 8 or low income housing where one of the parents are not in the home? Or does it just apply to families that have political unrest involved?

00:56:59 Lora Angeles: Is this power point going to be shared? I would like a copy, please and thank you!

00:57:23 Vanessa A.: It was shared earlier, Lora.

00:57:24 Yvonne – Hennepin County, MN: The link was already shared in chat: <https://ericsa.org/wp-content/uploads/2025/07/ERICSA-webinar-TANF-referrals-and-good-cause-Final.pdf>

00:57:32 Ginni.Lavelly: Replying to "Is this power point ..."

the link is in the chat

00:58:04 Lora Angeles: Replying to "Is this power point ..."

Thank you !

00:58:12 Melissa g. Rael: We will also include the PPT in our follow up email with the recording.

00:58:20 Dex Peck: Reacted to "We will also include..."

with ❤️

00:58:38 Vanessa A.: If all questions aren't answered, will there be a Q&A doc sent as well?

00:58:45 Kara: Reacted to "If all questions are..." with 👍

00:58:57 RAKESB01: Reacted to "If all questions are..."

with 👍

01:00:44 Vanessa A.: What are some examples of screening questions you've implemented?

01:00:44 mary.brill: Hi Brett, could you share the DV tools you all use in your state?

01:00:55 Jamie Wirth: Reacted to "What are some exampl..."

with 👍

01:01:32 carlina.beverly: Reacted to "Hi Brett, could you ..." with 👍

01:02:49 valerie MN SAVES: Thankfully Wyoming has their screening/DV tool information on their policy site and we were grateful to learn that :) Child Support Program Policy Manual – 20.4 Good Cause

01:03:08 Michael.McCauley: Reacted to "Thankfully Wyoming

h..." with 👍

01:04:17 carlina.beverly: Reacted to "Thankfully Wyoming

h..." with 👍

01:07:52 Tiffany Loper: Can we get a copy of the Good Cause Affidavit doc that Wyoming uses?

01:08:35 valerie MN SAVES: Replying to "Can we get a copy ..."

I just pulled it up! Child Support Program Policy Manual – 20.B Affidavit in Support of Good Cause

01:08:38 Angela Hamlett: Replying to "Can we get a copy of..."

It is in the link just above your comment

01:09:44 mary.brill: Replying to "Can we get a copy of..."

@valerie MN SAVES Thank you

01:10:07 Chief Magistrate Jill Prohofsky: Reacted to

"@valerie MN SAVES Th..." with ❤️

01:10:27 Laurie.J.Scott: Thank you, Brett.

01:10:41 Tiffany Loper: Reacted to "I just pulled it up!..."

with ❤️

01:10:58 Tiffany Loper: Reacted to "It is in the link ju..."

with 👍

01:11:32 TBloome: Thank you great information

01:11:56 Vanessa A.: Thank you!

01:12:14 Diane McNamara: What do you do when custodial parent doesn't cooperate but we know the noncustodial parent has a criminal dv history?

01:12:24 Laurie.J.Scott: These are great question.

01:12:25 heather: Do you still submit or create a case based on information received?

01:12:32 mary.brill: I like that your state acknowledges the emotional part of DV

01:12:33 jervang: In CA we have a specialized team who are designated to manage DV only cases for local (Spanish and Non-Spanish) cases and Interstate cases and they also set up office at the court house for Family Justice Center for people to be screened and interviewed for FVI/DV as well. All our DV cases are handled by trained case workers which is extremely helpful. Just sharing for other states who may be thinking of establishing something similar.

01:12:47 Ginni.Lavely: Reacted to "In CA we have a spec..."

with 👍

01:12:50 Laurie.J.Scott: Reacted to "In CA we have a spec..."

with 👍

01:13:02 TBloome: Reacted to "In CA we have a spec..."

with 👍

01:13:20 mary.brill: Reacted to "In CA we have a spec..." with 👍

01:13:25 Chris James: Reacted to "In CA we have a spec..." with 👍

01:13:36 IADAMS: Reacted to "In CA we have a sp..." with 👍

01:13:40 Dex Peck: Reacted to "In CA we have a spec..." with 👍

01:13:41 Laura Gonzalez: Reacted to "In CA we have a spec..." with 👍

01:15:24 Diane McNamara: Reacted to "I like that your sta..." with 👍

01:17:27 carlina.beverly: Reacted to "In CA we have a spec..." with 👍

01:17:50 Brett Johnson: 45 CFR 303.11 (b)(14) Case Closure Criteria: There has been a finding by the IV-D agency... that support enforcement may not proceed without risk of harm to the child or caretaker relative.

01:18:10 Tiffany Loper: Reacted to "45 CFR 303.11 (b)(14..." with 👍

01:18:17 Laurie.J.Scott: Reacted to "45 CFR 303.11 (b)(14..." with 👍

01:18:21 Brenda Humiston: Reacted to "45 CFR 303.11 (b)(14..." with 👍

01:18:25 RAKESB01: Reacted to "In CA we have a spec..." with 👍

01:18:25 Angela Hamlett: Reacted to "45 CFR 303.11 (b)(14..." with 👍

01:18:35 Tonia Stevens: Reacted to "In CA we have a spec..." with 👍

01:18:39 Danea Miller_DNCO DCSS: Reacted to "45 CFR 303.11 (b)(14..." with 👍

01:18:55 Yvonne – Hennepin County, MN: Reacted to "45 CFR 303.11 (b)(..." with 👍

01:21:11 Melissa Froehle (she/her Child Support): Just want to add there is a recent publication from IRP about research reaffirming that trying to get child support from parents in the child protection system isn't good policy. Uses WI data. <https://www.irp.wisc.edu/wp/wp-content/uploads/2024/07/CSRA-2022-2024-T2-07242024.pdf> Consistent with the 2013 report, we find rigorous evidence that cost-recovery child support orders to offset the cost of foster care substantially delay reunification.

01:22:53 Kbreckley1: Is the child support you want to passthru in its entirety used against the amount of the grant that will be given?

01:23:18 Angela Hamlett: Replying to "Is the child support..."

including medical support?

01:23:18 Danea Miller_DNCO DCSS: Thank you, everyone. This was validating!

01:24:03 Brett Johnson: Replying to "Hi Brett, could you ..."

We send this in any situation where it's safe to email the survivor and there's any indication that power and control issues exist:

<https://wychildsupportpolicymanual.wyo.gov/20-family-violence/20-d-domestic-violence-considerations-in-child-support>

01:24:41 TBloome: Replying to "Hi Brett, could you ..."



01:24:50 Vanessa A.: Replying to "Thankfully Wyoming..."

Thank you!

01:24:53 Shannon Keenan: Reacted to "We send this in any ..."

with ❤️

01:26:32 Angela Hamlett: did you state that to pass through all funds that it has to be disregarded as income for tanf determination?

01:26:41 Brett Johnson: Replying to "I like that your sta..."

The federal rules include emotional harm. It's often far worse than any physical harm. An experienced batterer never leaves a mark.

01:26:55 Dex Peck: Reacted to "The federal rules in..."

with 👍

01:26:58 mary.brill: Reacted to "The federal rules in..."

with 👍

01:27:11 Kayleigh M: Reacted to "We send this in any ..."

with ❤️

01:27:14 mary.brill: Replying to "I like that your sta..."

Agreed!

01:27:21 Sandra Haun: Please repeat what the PRIDE acronym stands for 😊

01:27:32 Karyl Provost: Replying to "I like that your sta..."

Sad but very true.

01:27:33 Jim Fleming: Replying to "Is the child support..."

yes – ND will not retain medical either, although we have very few dollar-specific medical support orders.

01:27:35 arywilliams: did this zoom meeting just start i was under the impression it starts at 2-3:15 pm?

01:27:45 Angela Hamlett: Reacted to "yes – ND will not re..."

with 👍

01:27:53 Robert Retherford, NM Child Support: 2 pm Eastern Time

01:27:53 Brett Johnson: Replying to "In CA we have a spec..."

That is just downright Awesome!!!

01:28:01 Reina Owen DeMartino: Reacted to "2 pm Eastern Time" with 🙄

01:28:07 RAKESB01: No it started at 2pm

01:28:19 Rachel Freitas: Does ND have a tentative timeframe for implementing 100% pass-through? Thank you for this great presentation!

01:28:19 Sandra Haun: Reacted to "In CA we have a spec..."

with 👍

01:28:43 RAKESB01: Reacted to "Does ND have a tenta..."

with 👍

01:28:49 Yvonne – Hennepin County, MN: Reacted to "Please repeat what..." with 👍

01:28:51 Jim Fleming: Replying to "Does ND have a tenta..."

I wish i knew for sure – hopefully yet this calendar year

01:28:52 Jessica Rose J: Reacted to "2 pm Eastern Time" with 🙄

01:28:58 Jessica Rose J: Replying to "2 pm Eastern Time"

my calendar failed me

01:29:20 Angela Hamlett: Replying to "did you state that t..."

@Jim Fleming

01:29:26 Diane McNamara: Reacted to "Thank you, everyone...."

with 👍

01:29:32 Yvonne – Hennepin County, MN: @Jim Fleming Can you repeat what the PRIDE acronym stands for, please?

01:29:39 Sandra Haun: Reacted to "@Jim Fleming Can you..."

with 👍

01:29:48 Rachel Freitas: Reacted to "I wish i knew for su..."

with 🎉

01:30:00 Melissa Froehle (she/her Child Support):
Replying to "2 pm Eastern Time"

Jessica it is recorded so no worries 😊 We gotcha!

01:30:08 Jim Fleming: Replying to "did you state that t..."

i think that is for passing through the first \$100/\$200 in current support

01:30:18 Angela Hamlett: Reacted to "i think that is for ..."

with 👍

01:30:29 Jim Fleming: Replying to "@Jim Fleming Can you..."

Parental Responsibility Initiative for Development of Employment

01:30:36 Sandra Haun: Reacted to "Parental Responsibil..."

with 👍

01:30:38 Yvonne – Hennepin County, MN: Reacted to "Parental Responsib..." with 👍

01:30:39 51938910: I worked the TANF program before transferring back to CSEA. In at least my county the good cause is determined separately. If TANF dept determines good cause from the TANF work requirement should CSEA automatically grant good cause?

01:31:06 jervang: Reacted to "That is just downrig..."

with ❤️

01:31:26 Melissa Froehle (she/her Child Support):
Replying to "did you state that t..."

Angela, Minnesota is very interested in this and starting to work on it. Right now MN disregards \$100/1 kid and \$200/2 kids. We don't disregard above that amount due to the federal payback but looking at full disregard. Come to the August 18 MFSRC webinar to learn more :)

01:31:57 jervang: For those that may not be aware CA passed a new law called the Former Assistance Arrears Pass Through which passes money collected for state owed arrears (Assigned arrears) to be pass thorough to the Custodial Parent. It applies to families who used to receive cash public assistance (TANF). Eff 05/1/24 A good read to follow up on...

01:32:15 51938910: Replying to "I worked the TANF pr..."

I am in Ohio BTW if that makes a difference.

01:32:22 Angela Hamlett: Replying to "did you state that t..."

I am registered, thanks Melissa!

01:33:16 KELLYMG: Thank You

01:33:20 Sara Quetone: This was a great webinar, the information sharing was very helpful!

01:33:26 mary.brill: Thank you!

01:33:29 KAY JESSUP: Thank you

01:33:30 Courtney Sweeney: Thank you!

01:33:31 Melissa Froehle (she/her Child Support):

Reacted to "I am registered, tha..." with ❤️

01:33:33 Yvonne – Hennepin County, MN: Thank you so much for all this information, much appreciated!

01:33:34 RAKESB01: Thanks so much!

01:33:35 Desiree McCray ----: Thank you

01:33:36 Marla Kennedy: Thank you

01:33:37 erin.tibbits: Thank you!

01:33:38 Susan Smith: Thank you. A lot of great information.

01:33:39 Brandi Peterson: Thank you

01:33:40 Brett Johnson: thanks for the work you all do!

01:33:40 hendeca: Thank you, some very good information

01:33:40 brandi.bushinger: Thank you!

01:33:41 jervang: Thank you so much!!!

01:33:42 Jennifer Johnson: Thank you!
01:33:43 Cheryl Satterfield -DHS- Caroline County: Thank
you! Great information!
01:33:43 Aubree: thank you. :)
01:33:44 Dena Sloan: Thanks all!!!!
01:33:44 Angie DeForest, Court Team Supervisor: Thank you for
the information!
01:33:44 Sonja Matlock: Thank you!
01:33:44 Gwen Eaton: Thank you all!
01:33:45 eaugustine: Thank you
01:33:45 Margaret Garsow, Vilas County: Thank you!
01:33:46 Ginni.Lavelly: thank you!
01:33:47 Lisa.Lakey: thank you!
01:33:47 Martha: thank you
01:33:47 Brenda Humiston: Thank you!
01:33:48 Scarlett.Rodriguez: Thank you
01:33:48 dbond: excellent information!
01:33:49 jbucholz: Thank you so much!!
01:33:50 Vanessa A.: Thank you!!
01:33:50 Glenda Babers-NV Intergov Initiating: Thank you!
01:33:50 Lora Angeles: thank you :)
01:33:51 Stacy Lawless: thank you!
01:33:52 Lisa Weaver: Thank you!
01:33:52 Jenn Perron: Thank you - from Oregon! :)
01:33:53 Janine H: Thank you so much!
01:33:53 Dex Peck: 🙏
01:33:54 Ye Pan: Thanks a lot!!
01:33:54 Margaret Ackerman (She/ Her): Thank you!
01:33:54 Savannah Cromwell: Thank you!!