

WINTER 2025

ERICSA Times

NEWS FROM ERICSA & THE CHILD SUPPORT COMMUNITY

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NORFOLK

VIRGINIA

ERICSA'S 2025 ANNUAL
TRAINING CONFERENCE & EXPOSITION

REGISTER NOW
TO SECURE YOUR SPOT!

Anchoring Families – Empowering Communities



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NICK PALOS, *PRESIDENT ELECT*

ubmarines, mermaids, NATO, New York Mets, Baltimore Orioles, Winnipeg Jets, Clarence Clemons, Pernell Whitaker, Bruce Smith, David Wright, and Curtis Strange. Are you searching for a common link among these names? Here's a clue: they are all connected, in one way or another, to the city that will host ERICSA's 62nd Annual Conference and Exposition. Indeed, we are returning to the enchanting Mermaid City, beautiful Norfolk, VA, for the first time since 2007 for this year's gathering.

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The planning for this year's conference commenced shortly after our departure from Grand Rapids. Our call for workshop proposals yielded over 148 submissions. In October, our conference planning committee selected forty-five workshops from these proposals, along with additional suggestions made during the meeting. Among these forty-five sessions, there are two simulation workshops, and we are introducing a special, limited-seating workshop known as speed mentoring. Additionally, we have reinstated some of our traditional workshops, including a new three-judge "meet the jurist" session. This year's lineup of sessions caters to a diverse audience. Workshops will continue to emphasize intergovernmental support issues and processes, including sessions designed to assist state, county, and local workers in navigating the complexities of tribal child support. We have eliminated the distinction between soft and hard skills in professional development; instead, our workshops will focus on both basic and advanced skills to better equip you for career advancement. Attorneys will find familiar Continuing Legal Education (CLE) workshops, such as those covering legal ethics and updates on interjurisdictional case law, but any workshop may qualify for CLE credits, contingent upon your jurisdiction's policies regarding course acceptance. For those interested in emerging trends, artificial intelligence (AI) will be a prominent topic in one of the workshops.

The conference program will commence with our inaugural Plenary session, featuring a roll call of the states, partners, and jurisdictions, as is customary. This spirited event

is anticipated to infuse the conference with significant energy, and it is possible that a group may even outshine our host state in enthusiasm. The second day will begin with a plenary session dedicated to exploring the impact of fathers. On the third day, we will conclude with an in-person Interjurisdictional Fair, a concept graciously borrowed from WICSEC, where attendees will have the opportunity to engage with representatives from various programs across all jurisdictions present, including tribal, state, local, and international entities. Our final plenary session will feature a child support-themed rendition of Hollywood Squares, hosted by ERICSA's Master of Game Shows, known for his humor.

The schedule is designed to facilitate extensive networking opportunities, allowing participants to establish connections that may prove beneficial for addressing challenging issues or simply providing a sympathetic ear during unusual circumstances. In addition to the breaks between sessions, the hotel offers numerous informal gathering spaces for discussions on intricate child support topics or even the merits of local sports teams, such as the Eagles and Cowboys, the Rangers and Islanders, or the Mets and Yankees.

The ERICSA community is known for valuing both enjoyment and education, ensuring a well-rounded experience throughout the week in the Mermaid City. I eagerly anticipate seeing all of you, whether in the Exhibition Hall, during the Plenary sessions, at a workshop, or participating in any extracurricular activities. ■



MESSAGE FROM THE PRESIDENT

Join Us On The Waterfront in Norfolk, Virginia

LORETTA EVERETT, *ERICSA PRESIDENT*



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elcome to the year 2025. What resolutions do you intend to pursue in this new year? This year, I have chosen to forgo traditional resolutions in favor of embracing new experiences, appreciating the small joys, and valuing the relationships in my life.

The previous year was quite eventful for me, and I am hopeful that this year will be more relaxed. My youngest daughter has been crocheting and knitting since her middle school days, and I have persistently requested that she create a blanket for me. My mother and grandmother were both skilled in crocheting and embroidery, producing beautiful keepsakes over the years. My mother attempted to teach me how to crochet during my middle school years, but I was quite the stubborn child and showed little interest. Although my daughter has crafted numerous items, she has yet to fulfill my request for a blanket. This year, I asked her to teach me, and she readily agreed. She possesses a natural talent for teaching and exhibits far more patience than I do. Since the beginning of the year, I have embarked on crocheting a blanket myself. I will keep you updated on my progress, and I

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hope to develop my skills sufficiently to create something beautiful for the charity raffle at the upcoming conference.

Are you also interested in acquiring new skills or enhancing those you already possess? If you share my enthusiasm for self-improvement in the new year, particularly in a profession you are passionate about, we have an exciting conference planned for you in Norfolk, VA. This year, the Federal Office of Child Support Services will introduce a learning lab throughout the conference, in addition to the various insightful and educational workshops that are being organized. Workshops focusing on fatherhood involvement, effective communication, and several interactive simulations are currently in development. Nick Palos and the conference planning team have done an exceptional job in creating and organizing this event.

I wish for 2025 to bring you remarkable adventures and cherished memories. I am also eager to try glass blowing this year. I look forward to seeing you in May, where we can exchange stories of our adventures and newly acquired skills. ■



Virginia is for Lovers

ALANA TUCKER, Virginia's IV-D Director



It is my pleasure to welcome you to Virginia, a state rich in history, culture, and natural beauty! As Virginia's IV-D Director, I am so excited this year's ERICSA conference is being held in the coastal region of the Commonwealth.

We invite you to enjoy the warm hospitality, unique experiences, and stunning scenery that make Virginia a memorable destination. Whether you flew in from the Norfolk Airport or drove through our beautiful mountains or historic cities, there is no question that Virginia is for Lovers. We hope your time here is both productive and inspiring, and that you take the opportunity to explore all that awaits in the city of Norfolk.

Located in the Mid-Atlantic, Norfolk is a vibrant and historic city offering a rich blend of cultural experiences, maritime heritage, and modern amenities, making it a prime destination for tourists attending a conference. Situated along the Chesapeake Bay, Norfolk offers a variety of attractions and activities that are sure to enrich your visit.

For those looking to explore the city's maritime heritage, a visit to the **Nauticus National Maritime Center** is a must. This interactive museum celebrates Norfolk's legacy as a key port city and offers engaging exhibits about naval history, including the iconic *USS Wisconsin*, a battleship docked at the museum. Guests can also enjoy a tour of the nearby **Norfolk Naval Base**, one of the largest in the world.

History buffs will appreciate the **Chrysler Museum of Art**, which houses an impressive collection

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of European and American art, glassworks, and sculptures. The museum is renowned for its beautiful glass collection and frequently hosts temporary exhibits, making it a dynamic stop for art lovers.

Norfolk's **Ghent District** is another popular area for visitors, featuring charming streets lined with historic homes, boutiques, coffee shops, and local eateries. This neighborhood provides a perfect mix of culture and comfort for conference attendees looking to relax and unwind.

For outdoor enthusiasts, **Town Point Park** offers a scenic waterfront area with walking paths, gardens, and recreational spaces. It's an ideal location to enjoy a stroll along the water or attend one of the many outdoor festivals that Norfolk hosts throughout the year. The park is also home to the **Norfolk Botanical Garden**, a peaceful retreat with over 175 acres of beautifully landscaped gardens.

Norfolk's diverse dining scene is sure to please conference-goers. The city is known for its fresh seafood, and visitors can enjoy local delicacies such as Norfolk oysters, crabs, and shrimp at waterfront restaurants like **The Waterside District** or **Freemason Abbey Restaurant & Brewery**. Whether you're in the mood for casual dining or a fine dining experience, there's something to suit every palate.

For those with a penchant for shopping, **MacArthur Center Mall** and the **Shops at Hilltop** offer a range of retail options, from national brands to local boutiques. Whether you're looking for souvenirs or fashion, these shopping centers provide plenty of opportunities.

With a combination of cultural attractions, history, outdoor activities, and excellent dining, Norfolk is an ideal city for both business and leisure. Visitors attending this year's ERICSA conference in Norfolk will find a wealth of experiences to make their trip memorable and enjoyable. ■



CONFERENCE PLANNING

Join Us in the Mermaid City

RAYMOND CIVITELLA, VICE PRESIDENT OF CONFERENCE OPERATIONS



Norfolk, Virginia is home to the ERICSA conference in May of 2025! We are thrilled to be coming to such a fun and vibrant location. Norfolk is located at the heart of the Hampton Roads metropolitan area and only a short

distance to the local beaches. Norfolk, with its rich history, cultural diversity, and beautiful waterfront, offers a variety of sites, attractions, and dining options. Whether you are a history buff, art lover or foodie, there is something for everyone to enjoy. You may want to come early or stay later but leave time to take in all this city has to offer.

The venue chosen for the conference is the spectacular Hilton Norfolk The Main. Hilton Norfolk The Main features state-of-the-art conference facilities, stunning views, and loads of amenities that provide the perfect way to decompress after a full day filled with networking and learning opportunities. This venue also houses an array of on-site dining options that cater to diverse tastes. If you choose, you can enjoy delicious meals without ever leaving the hotel. If you do choose to explore, the hotel's

location is conveniently walkable to many attractions and food and drink venues. Feel free to stop by the ERICSA booth for a list of establishments and attractions.

The First-Timers Meeting will be held from 4:00 – 5:00 p.m. on Sunday May 18th. If this is your first time attending an ERICSA event we encourage you to attend and to learn more about this conference, learn some of the history of ERICSA while meeting other first-time attendees and board members.

Our President's Reception is to be held from 6:00 – 8:00 p.m. on Sunday. The reception will be held at the Waterside District Harbor Club and Rocky Mountain and Market venues. This free event will include light food and drinks for all registered attendees. Come honor our esteemed President, Loretta Everett, catch up with some old friends and maybe make some new ones as well.

Wednesday evening's festivities will begin at 5:30 p.m. with a happy hour followed by the banquet, which is also included for all registered attendees. This event will be held

at the host hotel and extra tickets will be available for purchase. Following the banquet will we hold an after party at PBR Cowboy Bar located at the Waterside District. The PBR Bar will have a DJ and a mechanical bull, which will be a lot of fun.

On behalf of the entire ERICSA board let me state that we cannot wait to see everyone in May in Norfolk! ■



CONFERENCE CHARITY

ForKids

RIEDA ABRAMS-MILLER, *Vice President of Exhibitors and Sponsors*



As VP of Exhibitors & Sponsors, I look forward to our conference fundraising event. This year, we are having a raffle and silent auction!

If you are new to ERICSA, each year, we choose a local child/family focused charity in our conference locale and raise funds for them during our Norfolk conference. The generous spirit of our conference attendees, sponsors, and exhibitors makes for a fun and lucrative event for our selected charity.

This year, our charity is **ForKids**. Their mission: We are working toward a future where all families have a place to call home – because when families are secure, communities are stronger.

Since 1988, ForKids has delivered individualized services designed to achieve stability for children and families. More than 35 years since its inception, ForKids operates with more than 140 staff members and 1,100 volunteers, serving more than 70,000 individuals across Southeastern Virginia annually. ForKids delivers comprehensive, wrap-around services that address the root causes of homelessness and poverty to bring families long-lasting stability.

Learn more about ForKids and the work they do, visit [ForKids - Lifting Families. Transforming Communities.](#)

Back to the raffle and silent auction... holding a raffle gives everyone a chance at winning, just buy your tickets

and drop them into a correlating bag. Some items will be silent auctions, with bids accepted throughout the conference and awarded at the banquet.

Each day we will have different raffle items available. Items are donated by our amazing sponsors and exhibitors, and you, our ERICSA family. Popular raffle items are (and certainly not limited to):

- Gift Cards
- Jewelry
- Luxury brand handbags (Coach, Michael Kors, Vera Bradley, etc)
- Electronics
- Sports jerseys & memorabilia
- Gift baskets

This year, alcoholic beverages are NOT allowed for raffle/auction.

If you would like to donate something, and you don't want to schlep it in your luggage or you aren't going to be able to attend and still want to donate, please reach out to me at abramsmillerr@auctor.com for more information on how to get items to the conference.

As a heads up, ticket* prices for raffle items will be:

- One ticket - \$1
- 6 tickets - \$5
- 25 tickets - \$20

* If you find writing your name and phone # on all those tickets time consuming, this year, we will offer label printing services for a nominal price with the purchase of a TBD quantity of tickets. ■

Thank You to Our Current Sponsors and Exhibitors

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EXHIBITORS

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CONNECTING IV-D PROGRAMS
WITH COURTS FOR BETTER OUTCOMES

Interstate Data Exchange Consortium

GOVERNMENT PAYMENT SOLUTIONS

2025 RECOGNITION AWARDS

ERICSA Professional Excellence Awards

JOHN HURST
Recognitions Committee Chair



The child support community is filled with professionals that perform their work with excellence, commitment, and passion for the families their work supports. ERICSA is pleased to present the 2025 Recognition Awards for the

following categories at the annual conference in Norfolk, Virginia:

- Award of Professional Excellence – Frontline Child Support Professional (same jurisdiction)
- Award of Professional Excellence – Manager/Supervisor (same jurisdiction)
- Award of Professional Excellence – Intergovernmental Cooperation (different jurisdiction)
- Patrick W. Quinn Intergovernmental Award

Be sure to submit your nomination for your co-worker or a professional from another state that has distinguished themselves through their work this past year. The Recognitions Committee looks forward to honoring the award winners in Norfolk in May. Nominations will be open soon! ■

SCHOLARSHIPS

The Gordon Moseley Rising Star Scholarships

TIM CAWOSKI
Scholarship Chair



The Gordon Moseley Rising Star Scholarship Program is now accepting applications [here](#) for scholarships from IV-D child support workers currently employed

in a Title IV-D child support program. This includes state, county, tribal, international, and contract staff who are interested in attending the 2025 ERICSA Annual Training Conference in Norfolk, Virginia.

ERICSA has established a minimum of three Gordon Moseley Rising Star Scholarships to ensure that dedicated child support enforcement workers can attend the annual ERICSA training conference each year. The purpose of these scholarships is to expand knowledge of the child support program and to promote professional development.

Scholarship Details

1. Host State Scholarship: One scholarship will be awarded to an applicant from within the conference host state (Virginia).
2. Out-of-State Scholarship: One scholarship will be awarded to an applicant from outside the host state.
3. Pam Sala Memorial Scholarship: This special scholarship, created in honor of the late Board member and past ERICSA President Pam Sala, is exclusively for Michigan state employees. It can be awarded to past ERICSA Conference in-person attendees.

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Award Coverage

The scholarship award will cover:

- Registration Fee: Full coverage for the conference registration fee.
- Transportation Costs: Up to \$500 for transportation to and from the conference.

- Accommodation: Coverage for the hotel room.

- Stipend: A \$120 stipend for the conference.

Application Deadline

Scholarship applications are due by

Wednesday, March 14, 2025. ■

POLICY AND LEGISLATION COMMITTEE

Supporting ERICSA's Legislative Work

DIANE POTTS

Vice President of Policy and Legislation



The Policy and Legislation Committee (P&L) supports the important policy and legislative work of ERICSA. P&L monitors, analyzes, and drafts comments

on proposed legislation and regulatory changes. It is responsible for keeping the Board of Directors informed on policy issues, as well as developing Resolutions, Policy Statements, and Fact Sheets for Board approval to support ERICSA initiatives.

P&L had an exciting and busy year! The work started with P&L developing extensive comments to the Notice of Proposed Rulemaking (NPRM) for **Employment and Training Services for Noncustodial Parents in the Child Support Program**. The NPRM proposed to allow federal financial participation (FFP) for employment and training services to parents struggling to pay child support – an important step that ERICSA enthusiastically supported. ERICSA offered a few recommendations for further strengthening the regulatory change. ERICSA's Board approved the comments and President Everett filed

ERICSA's official response to the NPRM with the Office of Child Support Services (OCSS) on July 30, 2024.

P&L is excited to report that OCSS published the final rule on December 13, 2024, and the final rule responded to comments filed by ERICSA and other child support organizations. See Federal Register, 89 FR 100789, 2024-29081.pdf. This critical regulatory change now allows state and tribal child support agencies the option to use FFP available under Title IV-D of the Social Security Act to provide employment and training services to eligible parents owing support.

In addition, P&L is pleased to announce that Congress passed and President Biden signed into law on January 4, 2025, the **Supporting America's Children and Families Act** (H.R. 9076). The new law (1) authorizes tribal IV-D agencies to directly access federal tax information (FTI) and provides the same FTI access as states, and (2) allows state and tribal IV-D agencies to share all child support related FTI with contractors who operate and support their programs. OCSS is working closely with the IRS and Treasury's Bureau of Fiscal Service

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on next steps to implement the new legislation. P&L had submitted comments supporting the legislation.

Finally, P&L is excited to announce its second FREE webinar on Wednesday, March 26!

Exploring Strategies for Developing Effective Child-Support Driven Employment Programs

With the recent authorization of full FFP for employment and training initiatives, states are now exploring innovative ways to implement these new services. Historically, many states have achieved success through demonstration projects and various program initiatives. Join us to gain insights from experts in Tennessee, Illinois, and Georgia, who have extensive experience in delivering these services. They will share their experiences, including both successes and challenges, along with valuable lessons learned, inspiring success stories, and essential considerations for launching similar programs in your state.

More information on the P&L webinar to come!

The Policy and Legislation Committee members are Connie Chesnik, John Hurst, Irene Curran, Susan Smith, Loretta Everett, Liz Schriber, Mike McGuire, Rob Velcoff, Kelly Micka, Teddy Andreopoulos, Josh Eure, Ethan McKinney, Liz West, Amy Gober, Kimberly Van Alstine, Nick Palos, Kiia Owens, Ryann Levering-White, Elizabeth Atwell, Vinayak Ankolkar, Margot Bean, and Surrena Bussie. ■

INTERGOVERNMENTAL IMPROVEMENT COMMITTEE

New Year, New Opportunities for Enhancing the Intergovernmental Practice!

TEDDY ANDREOPOULOS
Intergovernmental Improvement Committee Chair



Happy New Year! Wishing all our readers much health and happiness in 2025!

We are very excited to announce that the

Intergovernmental Improvement Committee (IIC) has been working diligently to prepare for the new year. We are planning several virtual, and one in-person event, where we can share knowledge and contact information with our child support colleagues across many jurisdictions. As in the past few years, we will be presenting a one-day Intergovernmental Training Event in the fall. This event, which is scheduled as an all-day virtual event, is a wonderful opportunity to receive important and relevant information about the intergovernmental child support practice, whether you are an attorney or a frontline child support professional. We are also planning two Intergovernmental Webinars (one in the spring and one in the late summer) that will supplement the all-day training event. The Webinars are typically on a specific topic and consist of a panel of presenters from different jurisdictions who have specific knowledge on the topic. Finally, we are also planning two Interjurisdictional (IJ) Fairs, and one in person IJ Fair during the annual ERICSA conference in Norfolk, Virginia, where many presenters share relevant information and contact information from their respective state or tribal nation.

Please note that all our events are wonderful opportunities to meet child support colleagues from other jurisdictions,
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to ask a question or exchange best practices from your jurisdiction and, of course, to share contact information. The intergovernmental practice is supported by collaboration and communication among child support professionals. Often, the questions that arise in one jurisdiction have likely been raised in another jurisdiction. These training events and jurisdictional fairs provide the space to share those important questions and to learn how those questions have been resolved in other jurisdictions.

The IIC is also planning to share “snapshots” of each state’s intergovernmental child support program where the relevant laws and processes of each jurisdiction are highlighted. These snapshots are entitled “What child support teammates in other jurisdictions should know” and will be posted on ERICSA’s website. They will be a great point of reference for the more detailed information that can be found on the Intergovernmental Reference Guide (IRG).

We would also like to take this opportunity to announce that we are introducing two new spaces for the additional exchange of relevant information for the intergovernmental practice: a virtual Bulletin Board and Best Practices webpage. The Bulletin Board will be a new platform through our ERICSA Facebook community that will be your go-to source for the latest news, updates, and essential information in the child support community such as upcoming events, state, regional and tribal community insights and legislative updates. Best Practices will showcase intergovernmental best practices from the states, territories, tribal nations, and our international partners and will be disseminated to all our members at future ERICSA events and on our ERICSA webpage.

We welcome your contributions for either of these two new initiatives at the following email address info@ericsa.org!

Looking forward to seeing you in the new year! ■

Helping Our Neighbors

TAMMY PEARSON
ERICSA Secretary



Considering the numerous calamities our esteemed nation has faced in recent months, we wish to emphasize that there exists not only a period of calm before and after the storm, but also a community of neighbors ready to join us in weathering these challenges together. A storm is more than just a natural phenomenon; it serves as a profound metaphor for the various hurdles we encounter throughout life. This notion is reflected in many proverbs and sayings that highlight the significance of storms. Life can often feel akin to being at the eye of a storm, where the resolution of one problem is swiftly followed by the emergence of another. Additionally, there is the serene calm that frequently precedes a storm—those brief moments when everything appears deceptively peaceful before chaos ensues, urging you to confront the new challenges that arise. In such moments, it may seem as though you are engulfed by a whirlwind. However, it is precisely during these times that you should take a step back, reconnect with your inner self, and remind yourself, “I possess the strength to overcome.” By harnessing your inner resilience and addressing the tasks before you, you will soon find that the sun shines brightly once more after the storm. ■

SISTER ORGANIZATION MESSAGES

National Tribal Child Support Association

SANDY CLOER, *President*



The National Tribal Child Support Association (NTCSA) is a non-profit organization that partners with Tribal, State

and Federal professionals to improve the quality of life for Indian children through communication, training and public awareness.

For the past 25 years, The National Tribal Child Support Association has held an annual training conference to help all interested parties learn how we can all partner together to better serve our native children. Our conferences are open to everyone.

This year our conference will be held at The Clyde Hotel located in Albuquerque, New Mexico June 15 – June 19, 2025. Our sessions will have tracks for all child support staff. We also offer a legal track for our attorneys.

Our conference is for anyone who is seeking to gain information regarding how tribes work in their child support programs. We also recognize that we gain information from our state and federal partners so that we can all work together for the benefit of children.

Information for our conference may be found on our website supporttribalchildren.org.

We hope that you will join us in June. ■

WICSEC

APRIL KLATT, *WICSEC President*



Happy New Year from WICSEC!

Thank you to everyone who volunteered to be in a WICSEC committee.

We received a lot of interest and received over 100 interest forms. Thank you!! Committees have been finalized, and work has begun on the 2025 Conference.

WICSEC is excited about our upcoming conference which will be in St Paul, Minnesota September 8 – September 12, 2025, at the St Paul River Centre. Planning efforts have already started. Session submission ideas are now open and the deadline is February 18th. To ensure that we create a conference that will be informative, dynamic and thought-provoking, we are requesting your assistance. Please submit your session ideas that you're wanting to participate in for WICSEC 2025. Submit session ideas [here](#).

The WICSEC board and planning committee will be meeting in person in St Paul Minnesota in March 2025 to continue to work on our planning efforts. In addition to our conference planning efforts, WICSEC has been collaborating with NTCSA and ERICSA on virtual mini IJ Fairs. They will be held on in June and December. We have received a lot of positive feedback about our Microlearning Webinars and are working on the content for 2025. Please continue to check our [website](#) for upcoming events and Microlearnings. ■

UPCOMING VIRTUAL TRAINING & EVENTS

ERICSA WILL BE HOSTING THREE FREE WEBINARS THIS YEAR

- **Policy and Legislation Webinar** is open to all attendees, and will be held on March 26, 2025

Exploring Strategies for Developing Effective Child-Support Driven Employment Programs

With the recent authorization of full FFP for employment and training initiatives, states are now exploring innovative ways to implement these new services. Historically, many states have achieved success through demonstration projects and various program initiatives. Join us to gain insights from experts in Tennessee, Illinois, and Georgia, who have extensive experience in delivering these services.

Registration will be opening soon, look for the email announcement!

- There will be two **Intergovernmental Webinars** this year. The webinars will be on Wednesday, April 23rd and August 20th 2:00 – 3:15 p.m. Eastern Time. More information to come!



JOINT VIRTUAL MINI IJ FAIRS

ERICSA is excited to partner with WICSEC and NTCSA again this year to bring you two virtual IJ Fairs. The Joint Virtual Mini IJ Fairs will be 2:00 – 3:15 p.m. Eastern Time on **July 16, 2025**, and **December 17, 2025**.

ERICSA, WICSEC and NTCSA child support professionals have united to present the initiative “**Growing Together Through Teamwork**,” emphasizing the importance of collaboration and mutual support. This initiative highlights that through teamwork, individuals can achieve greater success, develop new skills, and experience personal growth, all stemming from the collective efforts and positive interactions within the group. The IJ Fair will serve as a platform for networking, exchanging contact information, and gaining insights into the IV-D programs from various jurisdictions. Representatives, referred to as “Ambassadors,” from diverse county, state, tribal, national, and federal levels will participate in the call to share best practices, while attendees will have the chance to engage with fellow child support professionals. Contact information for the Ambassadors will be distributed to all participants to enhance collaboration and address challenges related to multi-jurisdictional cases. The Joint IJ Fair will feature representation from IV-D programs nationwide, and attendees are encouraged to virtually represent

their regions through decorations and/or attire during the interactive Zoom sessions. We eagerly anticipate your participation at the Joint IJ Fair!

NEWS FLASH!! Not only will we have the two virtual IJ Fair events where ERICSA is partnering with WICSEC and NTCSA, we will once again host the **in-person IJ Fair** during the conference. If you would like to showcase your program, register to be an ambassador when you are registering for the Conference. We hope to see you in Norfolk, Virginia. [Register online!](#)

INTERGOVERNMENTAL TRAINING EVENT

October 16, 2025

10:00 a.m. – 4:30 p.m. ET

The Eastern Regional Interstate Child Support Association is pleased to announce our fourth annual virtual Intergovernmental Training Event. ERICSA’s middle name is “Interstate,” and we are excited to continue this tradition. ERICSA is committed to providing entertaining and useful information to our members, especially in intergovernmental issues. There will be an opening plenary and eight presentations during four time slots. If you are registered for the 62nd Annual ERICSA Conference in Norfolk, Virginia, this year, your attendance is included in your ERICSA membership. If you are not a member of ERICSA, you can still attend this training event by becoming a member of ERICSA.

FOLLOW US ON SOCIAL MEDIA!



Watch our social media for more information about the upcoming conference and other events. Use hashtag **#ERICSA2025** in your news and comments.

SEE YOU IN NORFOLK MAY 18 – 22!