



**ERICSA**  
EASTERN REGIONAL INTERSTATE  
CHILD SUPPORT ASSOCIATION

# INTERGOVERNMENTAL TRAINING EVENT

Wednesday, September 11, 2024

## Detailed Agenda

(all times in Eastern)

### 10:00 a.m. – 10:30 a.m. Opening Plenary: Moving Up in Your Intergovernmental Career Path

You are a child support worker, or possibly you are employed by the judiciary. Where do you see your career path going over the next five years? Ten years? Twenty? There is a path to moving up in your agency, but it is not always cut and dried. This plenary provides tips and guidelines for how to get ahead from speakers who have been there and done that.

Sponsored By:



Speakers:

**Teddy Andreopoulos**



Theodora (Teddy) Andreopoulos is a Support Magistrate for the New York City Family Courts where she hears petitions for the establishment of parentage and child support orders and petitions for modification and enforcement of existing child support orders. Prior to her appointment as a Support Magistrate in March 2023, Teddy worked for the Interstate Child Support Unit (ICSU) in the NYC Law Department, Family Court Division for over 20 years. Teddy held the position of Director of Training for the ICSU from 2017 to 2023, and the position of Deputy Borough Chief for the ICSU's Kings County office from 2010 to 2017. She has organized and presented numerous continuing legal education classes and material on best practices for the ICSU attorneys. She has also provided extensive training to support professionals for the processing of incoming and outgoing ICSU cases. Teddy maintained a caseload throughout her tenure at the ICSU where she litigated many interstate child support cases. Prior to joining the ICSU, Teddy practiced family law and tax law in private practice and tax consulting firms, respectively. Teddy received a Bachelor of Arts from Barnard College, with honors, and a Juris Doctor from the Boston University School of Law. Teddy has been a member of ERICSA since 2018 and was appointed as a Director in May 2022.

### **Tammy Pearson**



Tammy Pearson has worked in the North Carolina Child Support Program 26 years. Tammy has worked in virtually all levels of child support; from doing customer service to Supervising Establishment and Enforcement. Tammy has been working for Young Williams for 12 years. She is the current North Carolina Manager overseeing 15 counties. Tammy serves on numerous boards and committees in North Carolina. Tammy currently serves as a member of the North Carolina Child Support Council board of directors and was the 2014 President for the Board of Directors.

In 2016 Tammy received NC Child Support Services Employee of the year award. Tammy received her MBA and BA in Business with a concentration in Management from the University of Phoenix and received her Associates Degree in Applied Science Business Administration from Asheville-Buncombe Technical College. In 2016 Tammy received her HR certification from e-Cornell online training. Tammy has been married for 36 years to a veteran of the United States Army Reserves. She is the proud mother of twin sons, 35 years of age and both are teachers. Tammy is very proud to now be called Mimi to her two beautiful granddaughters, Georgia-Mae Louise and Summer Leigh and her 2 year old grandson, Owen James. Tammy is committed to improving the lives of children everywhere.

### **Loretta Everett, Moderator**



Loretta Everett is currently a Program Manager for Veritas HHS serving the TN 6th Judicial district which covers Knox County, TN, the third largest urban office in Tennessee. She started her career in 2002 as an enforcement worker in the Knoxville office and has advanced her career through Interstate/Establishment Team Lead to Enforcement Supervisor to Project Manager in 2013. She was also Field Operations Manager for the State of Tennessee for over 4.5 years before she came back to her Program Manager role in 2022. Loretta's role in ERICSA has included Secretary, Vice President of Exhibitors and Sponsors and she is currently serving as President-Elect.

**10:30 a.m. — 11:00 a.m. Break**

**11:00 a.m. — 12:00 p.m. Breakout Session 1 — Concurrent Workshops**

#### **Beginning or 101 Track**

#### **Interstate Case Processing**

This workshop is a beginner's guide to processing outgoing interstate cases with an eye towards a successful outcome for the children and families we serve. There is a beginning, a middle, and an end to case processing. Items to be discussed include the UIFSA forms matrix, how to complete the required paperwork, where to send the documents, follow-up best practices, communications, and much more.

## Sponsored By:



## Speakers:

### Kim Clipp



Kimberly Clipp is in the intergovernmental unit at the Allegheny County PA, Family Division and has worked there since 2006. She started out as an Intergovernmental Clerk and was promoted to IG Team Lead after two years. In January 2020, Kim was promoted to the Intergovernmental Case Processing Supervisor. In September 2022, she was awarded the ERICSA Patrick W. Quinn Intergovernmental Professional Excellence Award. She has dedicated 18 years to serving families in the Intergovernmental community. In her off time, she is a wife and mom to triplets who love the beach.

### Lara Webb Fors



Lara Webb Fors is a passionate child support professional, attorney, mediator, and facilitator. She returned in August 2023 to serve in the Jackson County Prosecuting Attorney's Office in Kansas City, MO, where she is the Family Support Trial Team Leader and manages the judicial IV-D unit of assistant prosecutors and legal staff. She also started her IV-D career in that office in 1994 as an intern and then assistant prosecutor. In between, she worked as a staff attorney for MAXIMUS in Kansas City, Kansas, served in several assistant prosecutor roles in the Greene County Prosecutor's Office in Springfield, MO, served as the deputy director of the Missouri IV-D Agency in Jefferson City, MO, and worked with CSF/SLI/ Public Knowledge® from 2019 to 2023 as a contractor for OCSS and a consultant to various state and local governments. Lara is a past president of the Eastern Regional Interstate Child Support Association (ERICSA) (2014) and of the Missouri child support professional association, MCSEA (2007). Lara currently serves on several ERICSA committees and is a member of the ERICSA Honorary Board. Lara has presented to numerous conferences and events including ERICSA, National Child Support Enforcement Association (NCSEA), National Tribal Child Support Association (NTCSA), Western Intergovernmental Child Support Engagement Council (WICSEC), and MCSEA. Lara was awarded the Springfield Business Journal's 40 under 40 Award (2009), the MCSEA Honorary Life Member (2014), the Missouri Lawyer's Weekly Women's Justice Award for Public Service Practitioner of the Year (2016), the ERICSA Honorary Life Member (2019), and the inaugural ERICSA Patrick W. Quinn Intergovernmental Scholarship Award in 2022. Lara received her undergraduate

degree at Central Methodist (College) University and received her J.D. from the University of Missouri-Kansas City. She is a member of both the Missouri and Kansas Bars.

#### **Brandy Williams, Moderator**



Brandy is a devoted mother of four sons and grandmother to two grandchildren. Known for her exceptional reliability and dedication, she always gives her best effort. Despite working full-time, she is pursuing a master's degree to further her education. Brandy continually seeks ways to challenge herself both personally and professionally. With over 20 years of service at the Louisiana Child Support Agency, Brandy has progressed from an Analyst to a Supervisor, and eventually to the Manager of Child Support Employment and Training. Recently, she has returned to the role of Supervisor. Brandy possesses extensive knowledge in all areas of the agency and consistently demonstrates her passion and commitment to its mission.

#### **Advanced Track**

#### **Intergovernmental Case Law Update**

This mid-year session will survey recent appellate decisions from around the country related to intergovernmental case law. Emphasis will be given to one state's enforcement and modification of another state's order including orders issued/enforced by different countries. Written materials will provide a comprehensive review of related appellate decisions issued within the past year.

#### **Sponsored By:**



#### **Speaker:**

#### **Ethan McKinney**



Ethan McKinney is the Child Support Leader for Amazon Web Services' state and local government team. In this role, he draws on his child support experience to help AWS serve state and local government customers as they seek to apply technology to improve outcomes for their child support programs. Before coming to AWS, he was a deputy prosecuting attorney and Child Support Director for the St. Joseph County, IN Prosecutor's Office. He served as an Indiana Prosecuting Attorneys' Council representative during Indiana's INvest project to modernize Indiana's child support system. He is currently the Treasurer for the National Child Support Engagement Association. He lives in

Mishawaka, IN with his wife, Jennifer, 2 daughters, Elly and Nora, and their German Shepherd, Zeb.

### **Surrena Little Bussie, Moderator**



Ms. Surrena Little has 22 years of service with the Georgia Department of Human Services (DHS), nearly 17 of which has been dedicated to the Division of Child Support Services (DCSS). Surrena has served in multiple roles and offices, but her passion is in policy and legislation. During her tenure with DCSS, Surrena managed caseloads in Establishment, Enforcement, and Intergovernmental for multiple Judicial Circuits. She held the role of Parental Accountability Court (PAC)

Coordinator and served the Communications Center as an Agent and a Supervisor. Surrena served as a Training Specialist 3 in the Training & Professional Development Unit prior to joining the Region 2 Office as a Planner 3. Surrena currently serves on the Intergovernmental Improvements, Onsite Coordination, and Policy & Legislation Committees for ERICSA.

**12:00 p.m. – 12:30 p.m. Break**

**12:30 p.m. – 1:30 p.m. Breakout Session 2 – Concurrent Workshops**

**Beginning or 101 Track**

### **Tribal Case Processing**

There are currently more tribal IV-D agencies that state programs: 61 and growing. This session is a beginner's guide to processing outgoing cases that will be sent to tribal child support programs. This should help demystify the differences between tribal and state programs including parentage, jurisdiction, tribal sovereignty, establishment, modifications, enforcement and more. You should be more confident when sending these cases after this session.

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## Speakers:

### Sunnie Bisonette



Sunnie Bisonette is the Assistant Director for Lac Courte Oreilles Child Support Services. She has been with the agency for twelve years and was born and raised on the Lac Courte Oreilles Reservation in northern Wisconsin; where she is a lineal descendant of the Tribe. She is a past two term member of the National Tribal Child Support Association (NTCSA) Board of Directors and currently serves on several tribal, state, and national committees related to Tribal Child Support efforts. Sunnie has worked extensively with TOP (Tribal Offset Program) since its inception along with Tribal Child Support policy and initiatives. She is an ardent advocate of growing the Tribal

IV-D community and demystifying Tribal Child Support to fellow IV-D colleagues to ensure all children and families are equally served. In addition to a Technical diploma in Forensic Science (PCDI), Sunnie has a Post-Baccalaureate Legal Studies/Paralegal Diploma and a Bachelor of Science degree in Criminal Justice (Ashworth).

### Lisa Skenandore



Lisa Skenandore joined Systems and Methods Inc. as the Vice President of Business Development in January of 2016. Prior to joining SMI, Lisa spent twenty-five years with her tribe, the Oneida Nation, and most notably as the Child Support IV-D Director. She began her career in child support when her tribe received its start-up grant in 2005. During this tenure she began advocating for tribal child support and continues to do so today. Along with child support she has also led other human service programming in the areas of child welfare, domestic

violence, prevention and foster care. She is an NCSEA Past President and Honorary Life Member and is also a Past President of the National Tribal Child Support Association and National Association of Tribal Child Support Directors. Lisa is currently the Immediate Past President of the Eastern Regional Interstate Child Support Association (ERICSA).

### Bill Woods



William E. Woods Jr. (Bill) – age 65; is an attorney presently working with the Three Affiliated Tribes (TAT) Division of Child Support in New Town, North Dakota in the positions of Staff Attorney. Bill has been working with TAT child support for about 15 years. Bill is currently a member of the Board of Directors for the National Tribal Child Support Association. Prior to current employment with TAT, Bill previously ran a

satellite child support office on the Fort Berthold Reservation working tribal child support cases for four (4) North Dakota Regional Offices. Bill was formally in private practice in Parshall, ND and then was hired as the Tribal Prosecutor for the Three Affiliated Tribes. Educational background includes graduating from Minot (N.D.) High School in 1977; Bachelor of Science in Criminal Justice from Minot State College in North Dakota in 1981, then a Juris Doctorate degree from the University of North Dakota (1984). After law school, he relocated to Parshall, North Dakota and opened Woods Law Office, specializing in the area of tribal law. In addition to duties with TAT child support, Bill holds additional positions, including the Mountrail County Asst. States Attorney; City attorney for Parshall, North Dakota; City Attorney for New Town, North Dakota; City Attorney for Plaza, North Dakota; Mountrail County Housing Board; and member of the MHA Nation Supreme Court. Bill still resides in Parshall, ND with his wife, Rhonda (White Owl). Bill has three children including stepson Jimmy; daughter Kristen; and son Derek - along with three grandchildren (Kylie; Kennedy and Kyser).

#### **Janine Archuletta, Moderator**



Janine Archuletta is a Program Manager with the Colorado Division of Child Support Services. She has worked for Colorado's child support program for 29 years at the county and state levels. Janine has experience in a variety of program areas including payment processing, establishing support orders, income withholding, employer customer service, new hire reporting, and intergovernmental. She currently is the manager of the Colorado Central Registry, the State Directory of New Hires, and Employer Services. Janine enjoys helping others and making a difference for families. Her versatile background has led her to be one of Colorado's program subject matter experts. She loves spending time with her family and her 2 "doggie" daughters Nelly and Asuka. She is an avid music fan and enjoys building Lego with her boyfriend.

## **Advanced Track**

### **Advanced Military Case Processing**

What to do when you have a case involving military personnel? This session takes a more advanced look at processing cases where a participant is a member of the armed services. When did they become active duty? Were they active when the case first opened or after the case was already open? What state is their official residence? What enforcement can you do and when can you do it when they are actively serving? How does the Servicemember's Civil Relief Act come into play? These and other issues will be discussed.

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## Speakers:

### Noelita Lugo



Noelita is a problem-solver at heart, a servant-leader by practice, and a collaborative innovator by choice. She has led nationally recognized child support demonstration projects and multidisciplinary teams focused on family-centered programs, including the Help Establish Responsible Orders Ensuring Support (HEROES) For Children in Military Families grant project. After 20 years of service to the Texas Child Support Division, she began working as a public policy advisor, later a management consultant and now a public sector technology consulting director. Noelita enjoys working hand-in-hand with clients to solve persistent and complex problems. In addition to working full-time, Noelita serves as an elected school board trustee with the Austin Independent School District, the fifth-largest school district in the state. When not working, she enjoys time with her three children adventuring around central Texas.

### Janice McDaniel



Janice is a Program Specialist with the Office of Child Support Service's Department of Policy and Training. In that position among other things, she develops and presents Child Support related training to various audiences providing guidance and instruction on existing, new and pending legislation, regulations and policies. She also responds to stakeholders' inquiries providing solutions to resolve conflicts and ensure compliance with federal child support statutes, regulations and policies. And, she is the office's liaison to ERICSA, NCSEA and NTCSA. Prior to joining OCSS in November 2019, Janice worked as a Senior Assistant Attorney General representing the Virginia Division of Child Support Enforcement (DCSE) in local, appellate and federal courts and at the administrative level. For over ten years, she served as assistant chairperson of the offices' training committee, developing and presenting oral and written presentations to fellow attorneys, judges, state and local bar associations and mediators. Janice is an honors graduate of the University of Alabama and has a J.D. from the National Law Center, George Washington University. She is admitted to practice in the District of Columbia and Virginia. She and her husband reside in Arlington, Virginia. In her leisure time she enjoys reading, crossword puzzles and traveling.

### Petrina Travers, Moderator



Petrina Travers is the Child Support Assistant Division Director with the Ramsey County Attorney's Office in Minnesota. She has a BA in Sociology from the University of Minnesota with an emphasis on Criminology and Law. She has been with Ramsey County for 19 years, and currently serves on the ERICSA Board of Directors.

1:30 p.m. — 2:00 p.m.    **Break**

2:00 p.m. — 3:00 p.m.    **Breakout Session 3 — Concurrent Workshops**

#### Beginning or 101 Track

#### International Case Processing

This session is a beginner's guide to processing international cases. There are a lot of resources available to help you successfully put together packets to be sent to international jurisdictions. This will include an overview of what the Hague Convention is; which countries are members, including the provinces of Canada; and how do the forms and requirements differ from UIFSA. What are some of the unique challenges that can be overcome for these cases? There will also be a brief discussion regarding some of the exciting new tools for these cases including the CAP Service and iForms and how to use them.

#### Sponsored By:



#### Speakers:

#### Hannah Roots



Hannah Roots is a recognized expert in the area of international child support and works on projects in Canada, the United States, and Europe to help governments implement the 2007 Hague Convention on Child Support and other Forms of Family Maintenance, and to enhance their child support programs to better serve international families. From August 1996 to August 2017, she was the Managing Director of the Family Maintenance Enforcement Program for the province of British Columbia in Canada.

In that capacity, she oversaw the delivery of child support enforcement services to 45,000 families in British Columbia. Hannah has worked in the area of child support enforcement since 1985, in both legal and management roles in the Canadian provinces of British Columbia and Alberta. In 2008-2009 Hannah was seconded to the Permanent Bureau of the Hague Conference on Private International Law in The Hague, Netherlands, to write the Practical Handbook for Caseworkers on the 2007 Hague Convention. She continues her work with that organization in an advisory capacity for the Permanent Bureau's iSupport project, and the Experts Group on the International Transfer of Maintenance Funds. She is currently vice- chair of the International Subcommittee, after serving more than 10 years as chair of the Subcommittee and a member of NCSEA's Board of Directors. She is a frequent speaker in the area of international child support. Hannah has a BA from McGill University in Montreal, an LLB (JD) from the University of Alberta in Edmonton, Alberta, and an MBA from Royal Roads University in Victoria, British Columbia. She is a practicing lawyer and a member of the Law Societies of both Alberta and British Columbia.

### **Liz West**



Elizabeth (Liz) West earned a degree in Political Theory and Constitutional Democracy @ Michigan State University- James Madison College, and has a Juris Doctorate from Thomas M. Cooley Law School where she focused on Constitutional and Civil Rights Law. While at Cooley, Elizabeth was named a Women's Lawyer Association of Michigan's Scholar, President of the Women's Law Alliance, interned in the Ingham County Prosecuting Attorney's Office. Upon graduation from Cooley, Elizabeth clerked for the Honorable Judge Amy Krause and worked on the court's domestic violence specialty docket until she accepted a position with the Michigan Supreme Court- State Court Administrative Office, Friend of the Court Bureau position. Elizabeth has been with the Friend of the Court Bureau for 15 years and focuses on customer service, intergovernmental case processing, domestic violence prevention, and publication maintenance and development.

### **Susan Smith, Moderator**



Susan Smith has been with the Indiana State Child Support Bureau (CSB) since January 1990, acting as the supervisor of the CSB's Intergovernmental Central Registry Unit (ICRU) from June 2007 through March 2020. She is currently the Intergovernmental IV-D Program Liaison for the State of Indiana. She has served as the main point of contact for all things intergovernmental in Indiana for several years, including Electronic Document Exchange (EDE), Query Interstate Cases for Kids (QUICK), the Intergovernmental Reference Guide (IRG) The Communication Center and how they all work together. Susan currently serves as a Board Member of the Eastern Regional Interstate Child Support (ERICSA). She also works on the Policy and Legislation Committee including the Intergovernmental Improvement Sub-

Committee. She has been chosen as the Indiana representative for the National Intergovernmental Work Group, the EDE Consortium, the IRG Workgroup, the Intergovernmental Case Reconciliation (ICR) Workgroup and the National Council of Child Support Directors (NCCSD) Policy and Practice Committee. Susan regularly participates in several border and multi-state conferences as well as a Bi-Regional Intergovernmental Conference for V & VII. She was also highly honored to be the recipient of the Award of Professional Excellence for Intergovernmental Cooperation from ERICSA in Recognition of Their Outstanding Service to the Child Support Community in May 2021. She has previously served on various National Child Support Enforcement Association (NCSEA) Committees, including Emerging Issues & Best Practices Committee and the Research Committee, a sub-committee of the Policy and Government Relations (PGR) Committee.

## Advanced Track

### Advanced Registration Issues

Registration is a basic action on interstate cases, right? Or is it? But what to do when your NCP claims to live in two different jurisdictions? What if they live in one state but maintain a business and residence in another? What is the best option regarding registering an order in multiple states (i.e., one for general enforcement, one for a bank account FIDM, one for an estate, etc.)? This session will take what is not as simple as a topic as we all thought and explore some of the more difficult situations that pop up.

### Sponsored By:



### Speakers:

#### Tommy Howard



Tommy Howard is a First Assistant Prosecuting Attorney and Director for the Warren County, Ohio Child Support Enforcement Agency (CSEA). He was President of ERICSA in 2021 - 2022. Tommy currently serves on ERICSA's Honorary Board. Tommy graduated Cum Laude from Wright State University in 2001 with a Bachelor of Arts in Political Science. He went on to obtain his Juris Doctorate from the University of Dayton School of Law in 2004 and was admitted to the Ohio Bar the same year. He was admitted to the U.S. Federal Bar in 2005. Over his career he has become recognized as a subject matter expert on the Uniform Interstate Family Support Act (UIFSA). He served on a workgroup when Ohio was implementing UIFSA 2008. He has been instrumental in coordinating border meetings for Ohio. He has presented numerous times at state & national conferences.

### **Ryan Morrow**



Ryan Morrow is an Assistant Attorney General and Deputy Division Chief for Field Legal Practice for the Office of the Attorney General of Texas Child Support Division. In this role, Ryan oversees all areas of legal practice for the Texas IV-D agency. Ryan is a frequent speaker at Texas child support conferences, in addition to ERICSA, NCSEA, and WICSEC events, speaking on a variety of topics, most notably, interstate, and international child support, trial advocacy, and IV-D practice. Ryan is a graduate of the University of Kansas and Western New England College School of Law. He is licensed to practice in Connecticut, Kansas, and Texas.

### **Stacie Alexander, Moderator**



Stacie Alexander is the Central Registry / Intergovernmental Director for the Tennessee Department of Human Services' Child Support Program. Stacie began working in the Tennessee child support program in 2002 as an enforcement caseworker in the 10th Judicial District. She has since held various roles in field and state offices. Through her work with Central Registry, Stacie oversees responding case intake, intergovernmental case resolutions, State Parent Locator Services, and Non-IV-D matters. Stacie also leads the domestic violence workgroup in building and strengthening working relationships and knowledge between the child support program and domestic violence advocates. Stacie strives to improve communication between DHS and external partners locally, nationally, and internationally, to assist in providing effective services to families. This was recognized in 2017 when she received the Eastern Regional Interstate Child Support Association's (ERICSA) Award of Professional Excellence for having made significant contributions to the Tennessee child support program and the families served.

**3:00 p.m. — 3:30 p.m. Break**

## 3:30 p.m. — 4:30 p.m. Breakout Session 4 — Concurrent Workshops

### Beginning or 101 Track

#### Interstate for Attorneys

What are some of the challenges on incoming intergovernmental cases from a legal perspective? How do you take the information, forms and/or court orders received from other jurisdictions and successfully get orders established, registered, or modified in your jurisdiction so caseworkers can enforce these cases to help the children and families we serve.

#### Sponsored By:



#### Speakers:

##### Teddy Andreopoulos



Theodora (Teddy) Andreopoulos is a Support Magistrate for the New York City Family Courts where she hears petitions for the establishment of parentage and child support orders and petitions for modification and enforcement of existing child support orders. Prior to her appointment as a Support Magistrate in March 2023, Teddy worked for the Interstate Child Support Unit (ICSU) in the NYC Law Department, Family Court Division for over 20 years. Teddy held the position of Director of Training for the ICSU from 2017 to 2023, and the position of Deputy Borough Chief for the ICSU's Kings County office from 2010 to 2017. She has organized and presented numerous continuing legal education classes and material on best practices for the ICSU attorneys. She has also provided extensive training to support professionals for the processing of incoming and outgoing ICSU cases. Teddy maintained a caseload throughout her tenure at the ICSU where she litigated many interstate child support cases. Prior to joining the ICSU, Teddy practiced family law and tax law in private practice and tax consulting firms, respectively. Teddy received a Bachelor of Arts from Barnard College, with honors, and a Juris Doctor from the Boston University School of Law. Teddy has been a member of ERICSA since 2018 and was appointed as a Director in May 2022.

##### Irene Curran



Irene Halkias Curran is a Graduate of Loyola University of Chicago, 1988, BBA, and 1991 JD. Irene worked several years in private practice doing family, real estate and probate law. In 1997, she became Regional Counsel for the Illinois Department of Children and Family Services. While with DCFS, she did administrative hearing on Indicated findings, as well as appeared in Lake, McHenry, DuPage,

Kankakee, Will and Winnabago counties on behalf of DCFS. In 2000, Irene became an assistant State's Attorney in the Child Support Division in Lake County. In 2003, she became Chief of that Division until 2015. She was a past chairperson for the Child Support Advisory Council, as well as Past President and Board Member of the Illinois Family Support Enforcement Association. Since, late December 2015, Irene has been a Deputy Administrator with the Illinois Department of Health Care and Family Services. During that time, she concentrated on Intergovernmental Divisions, as well as oversees the Access and Visitation Grant throughout the State of Illinois. As of October 31, 2018, she has added the supervision of Cook Felid Operations which includes, Cook Central, Cook Southern, Customer Inquiry Resolution Unit, Cook Accounting Management Unit, and the Appeals Unit.

### Nick Palos



Nicholas J. Palos, Esq. has served as a Support Magistrate in the New York State Family Court since November 1997. He has served in the former Child Support Enforcement Term, which heard all New York City TANF based cases, and in New York County and Kings County Family Courts, where he hears intrastate and interstate private cases as well as the those NYC TANF cases which originate from Brooklyn (Kings County). He currently presides over the Parent Support

Program in Kings County, where the program was piloted and has since expanded to the remaining boroughs. Prior to his appointment as a Support Magistrate, he spent five years as a Court Attorney assigned to a Family Court Judge, where his duties included reviewing objections to final orders in support matters and drafting the decisions. Prior to that position, he spent three years as a Child Protective Attorney in New York City. He is President-elect of ERICSA, having previously served as VP for Conference Operations and VP for Policy and Legislation. He is currently the co-chair of the Intergovernmental Improvement Committee. He is the immediate past president of the New York State Support Magistrates Association. He is a past member of the NCSEA board of directors. He has served on several Family Court Advisory Committees. He has presented at numerous NCSEA, ERICSA, WICSEC and NTCSA conferences, the Heidelberg and Hong Kong international conferences, and several CLE programs for local bar associations, including the Association of the Bar of the City of New York and the New York County Lawyers Association. He co-taught the Paternity and Child Support Unit for the Appellate Division, Second Department's training for the assigned counsel panel. He has published several articles in the Child Support Quarterly and the Child Support CommuniQue on topics including electronic court appearances under UIFSA, New York's Marriage Equality Act and the legal issues involved with social media. Mr. Palos holds BA and JD degrees from Fordham University. He is admitted to practice in NY and before the Supreme Court of the United States. He received the 2019 President's Award from the National Tribal Child Support Association.

### Loretta Everett, Moderator



Loretta Everett is currently a Program Manager for Veritas HHS serving the TN 6th Judicial district which covers Knox County, TN, the third largest urban office in Tennessee. She started her career in 2002 as an enforcement worker in the Knoxville office and has advanced her career through Interstate/Establishment Team Lead to Enforcement Supervisor to Project Manager in 2013. She was also Field Operations Manager for the State of Tennessee for over 4.5 years before she came back to her Program Manager role in 2022. Loretta's role in ERICSA has included Secretary, Vice President of Exhibitors and Sponsors and she is currently serving as President-Elect.

## Advanced Track

### Advanced UIFSA Wars!

This is your chance to test your intergovernmental child support knowledge! A new twist on an old game show, all audience members will be answering interstate and international child support-related questions which will run the full gamut: UIFSA, federal regulations, legal, statistical, etc. This session should be a real hoot, so please join us for what will undoubtedly be a fun and exciting game-show format as we test our knowledge of the program, we are all a part of. If you miss this one, you'll never forgive yourself!

### Sponsored By:



### Speakers:

#### Rob Velcoff



Rob Velcoff is an independent child support consultant with his own agency, Intergovernmental Support Services. His agency provides assistance with all manner of intergovernmental case processing, including training, government and private grants and special projects, office set-up and reorganization, and just about anything related to interstate or international child support. Before starting his own agency Mr. Velcoff worked for the New York State Division of Child Support Services for over 30 years. He became Manager of Interstate Operations at the beginning of 1999, and supervised the Central Registry until November 2008. Mr. Velcoff assisted with all interstate issues for New York State, both policy and programmatic, including being part of a team responsible for implementing the 1996 version of UIFSA in January of 1998 and the 2008 version of UIFSA in January of 2016. He was New York's

representative in several federal, national and international workgroups. Mr. Velcoff was also New York's international child support liaison. In May 2011 he became President of the Eastern Regional Interstate Child Support Association (ERICSA). Mr. Velcoff has received several awards, including ERICSA's Felix Infausto Award (President's Award) in 2018, the Domestic Relations of Pennsylvania (DRAP) President's Award in 2016, an Indiana Prosecuting Attorneys Council (IPAC) Certificate of Appreciation in 2014, the Florida Department of Revenue's Sterling Silver Pickle Award in 2004 (first ever recipient from outside the State of Florida), the New York State OTDA Commissioner's Award for Outstanding Achievement in 2003, and others. Mr. Velcoff has presented at hundreds of workshops at more than 100 state, regional, federal, national, and even international child support conferences on a wide range of topics. He worked in child support at the local county level for three years before moving up to the state level. Mr. Velcoff received a BS in Criminal Justice from the State University College of New York at Brockport and an MA in Criminal Justice from the State University of New York at Albany.

#### **Kelly Micka, Moderator**



Kelly Micka is a Director with Alvarez & Marsal Public Sector based in Washington D.C. and has nearly 30 years of experience in health and human services programs. She has extensive experience with the child support enforcement program, having served as an attorney representing the State of Tennessee, and working with numerous state and local IV-D programs to manage federal grants, analyze legal processes, and design and implement child support systems. She has served as a board member of the National Child Support Enforcement Association, as chair of the Policy and Government Relations Committee and has chaired numerous conference planning committees. She has presented at many state, regional, and national child support conferences on the topics of intergovernmental case processing and legal ethics and is a member of the WICSEC Presenter Hall of Fame. Kelly earned her J.D. from the University of Tennessee College of Law and her degree in Public Administration from the University of Tennessee.

**CLE Information:** Due to differences in State requirements for CLE, ERICSA is not identifying which workshops may be eligible for CLE. ALL workshops and the plenary are eligible and attendance will be verified through Zoom.