

Data Driven Decision Making for Intergovernmental Cases

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SMV

State Profiles

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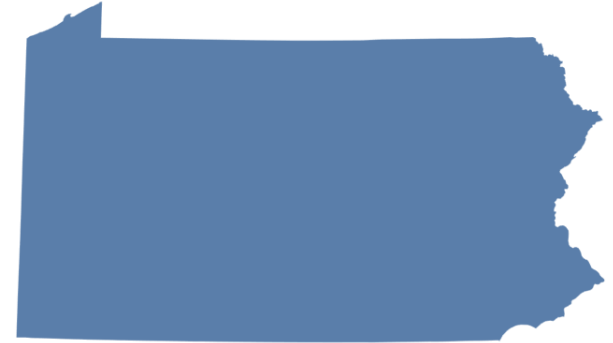
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- State administered / state operated
- FFY2022 157 FTE
Staff: 1,228
- Fun fact: Pogo
'Possum is the official Georgia State 'Possum.



- State administered / locally operated
- FFY2022 157 FTE
Staff: 1,097
- Fun fact: Theme Parks
were started in Indiana



- State administered / locally operated
- FFY2022 157 FTE
Staff: 2,138
- Fun fact: Emoji's
(emoticon) were invented in Allegheny County in 1982.

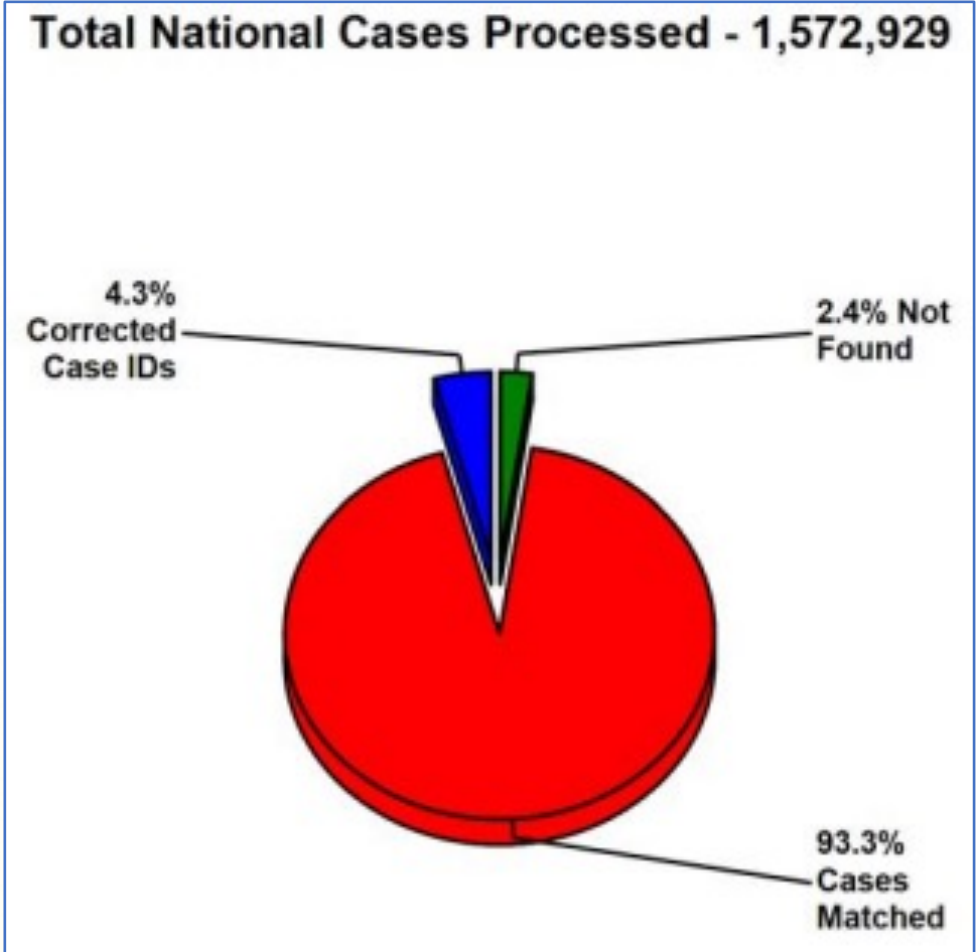
Interstate Case Reconciliation (ICR) Yearly Project

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- ICR – 23 Georgia Highlights
 - National reconciliation rate: 93.3%
 - Georgia reconciliation rate: 96.17 %
 - Decrease of .1% over last year
 - Corrected case IDs provided: 1,918
 - Open cases closed in other state: 3,938
 - Verified SSNs provided: 1,644
 - Cases not found: 724



Using Reports to Get IG Cases in Sync

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- Reports to work more than once a year
- Other State Arrears (OTSA) accounts

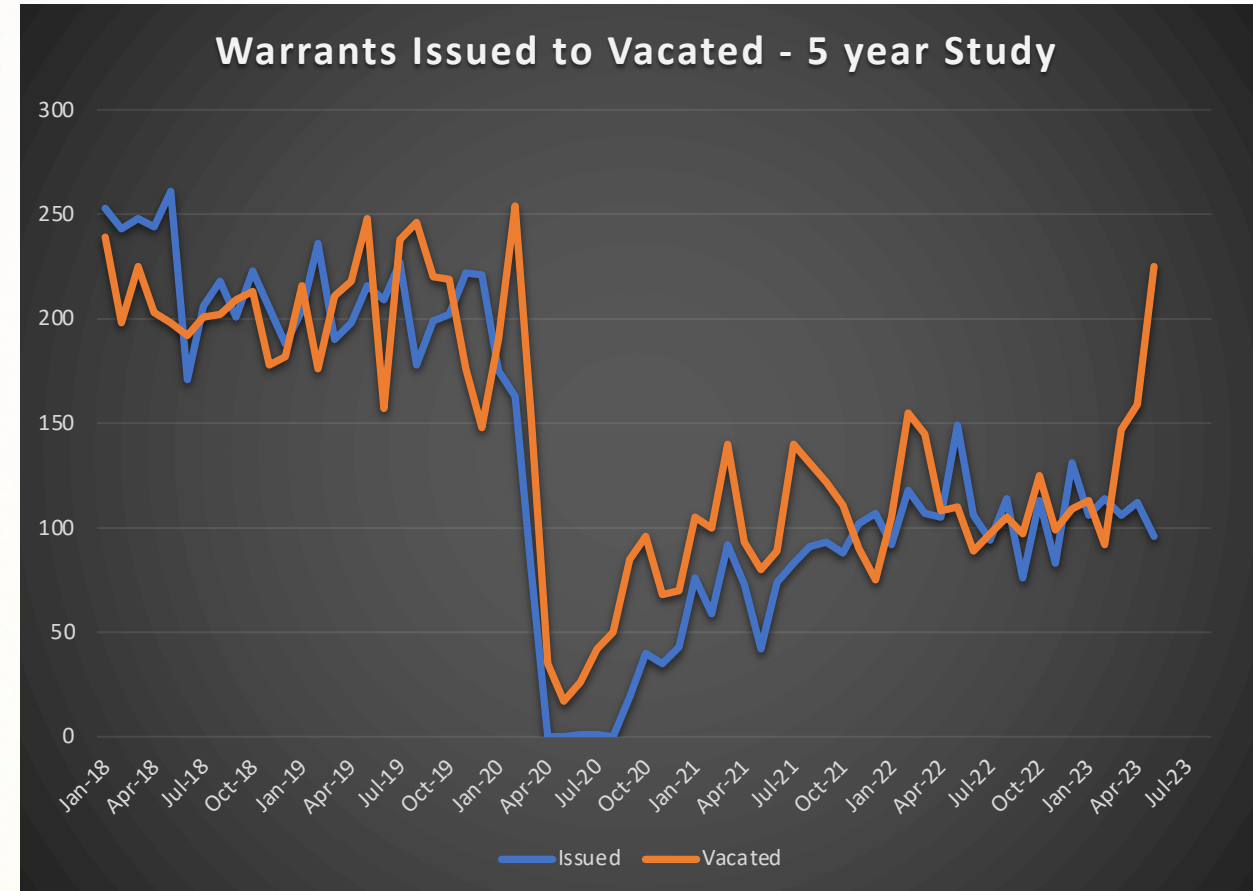
Data Warehouse – Treasure Trove

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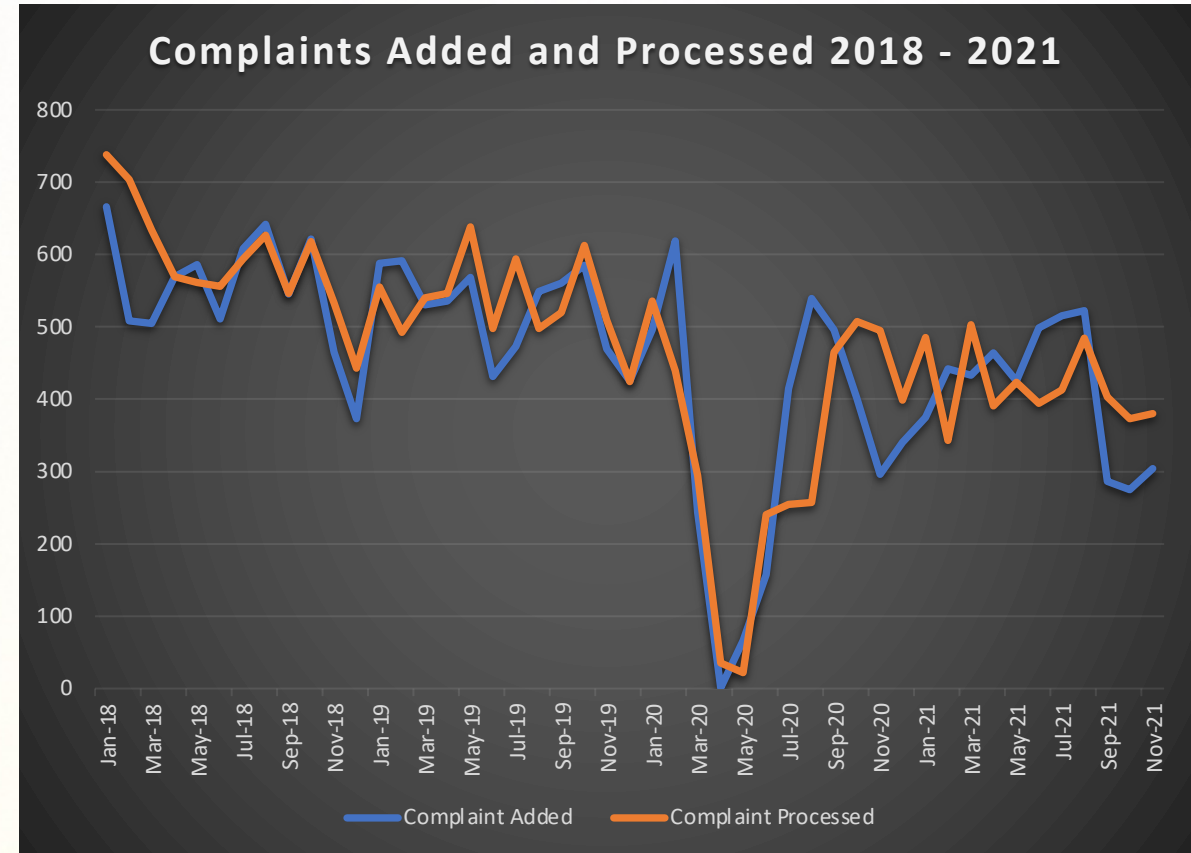
- Warrant Reports
 - Break Down by UIFSA, Local



Data Warehouse – Treasure Trove

Case Activity Report

- Using Data to drive decisions at a local level.
- What changes need to occur when complaints added surpass complaints processed



Data Warehouse – 157 Report

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Georgia

- GA DW Reports:
- Line 12 noncustodial parent located out of GA (impacts support order %)
- Line 24 zero percent payment noncustodial parent located out of GA (impacts current support %)
 - Instate and intergovernmental responding cases
- Line 13 noncustodial parent located out of GA (impacts PEP %)

Allegheny County

- PA DW Reports – worked county by county depending on program
- Support Order ratio – worked monthly by all conference officers
- Current Support Ratio – worked through on weekly basis
- Arrears Ratio – worked only after 3 pay months and tax collection completed

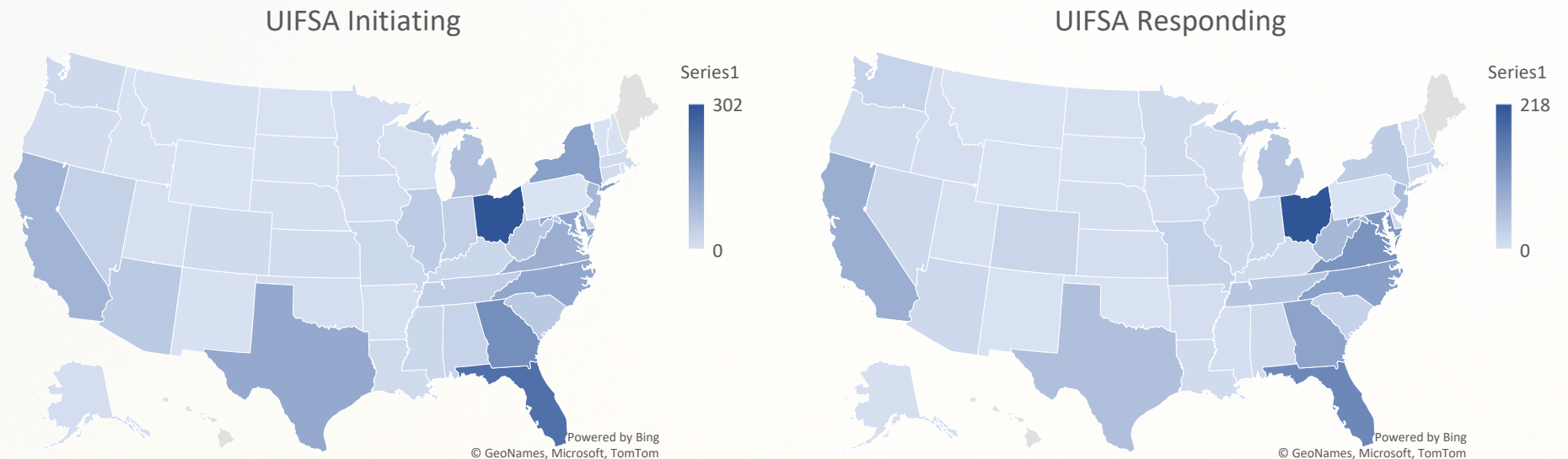
County Perspective

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- What we are using at the local level.



Federal Information Processing Standards (FIPS) Code Clean Up

Georgia

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- Clean-up project for both payee and correspondence FIPS codes. Requested reports containing both blank and non-blank payee FIPS codes. The report was broken out into eight sub reports.
 - Instate cases with payee FIPS
 - Cases with DCSS as the payee (beginning 13)
 - DFCS payee on responding cases
 - Payee and correspondence mismatch (different states)
 - Instate cases with responding accounts
 - Payee FIPS = zero
 - Responding accounts with correspondence FIPS code (TANF & NTANF)
- Worked closely with the Financial Support Team manager to create detailed directions for each report. Challenging report due to the mixture of intergovernmental case management and financial components.

Allegheny County

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- Worked regularly on a small scale.
- Project Coordinator, reviews data in PA DIT (Data Integrity Tasks) system and sends projects to staff when cleanup is necessary.
 - Interstate cases without request in our Interstate Request Log
 - Cases that may have a conversion issue or established by PA Central Registry
 - Interstate Initiating/Responding without OOS Case ID or Miss FIPS
 - Report is produced monthly with list of cases that are missing information. Broken down by county.

State and County Perspective

Cases with other states

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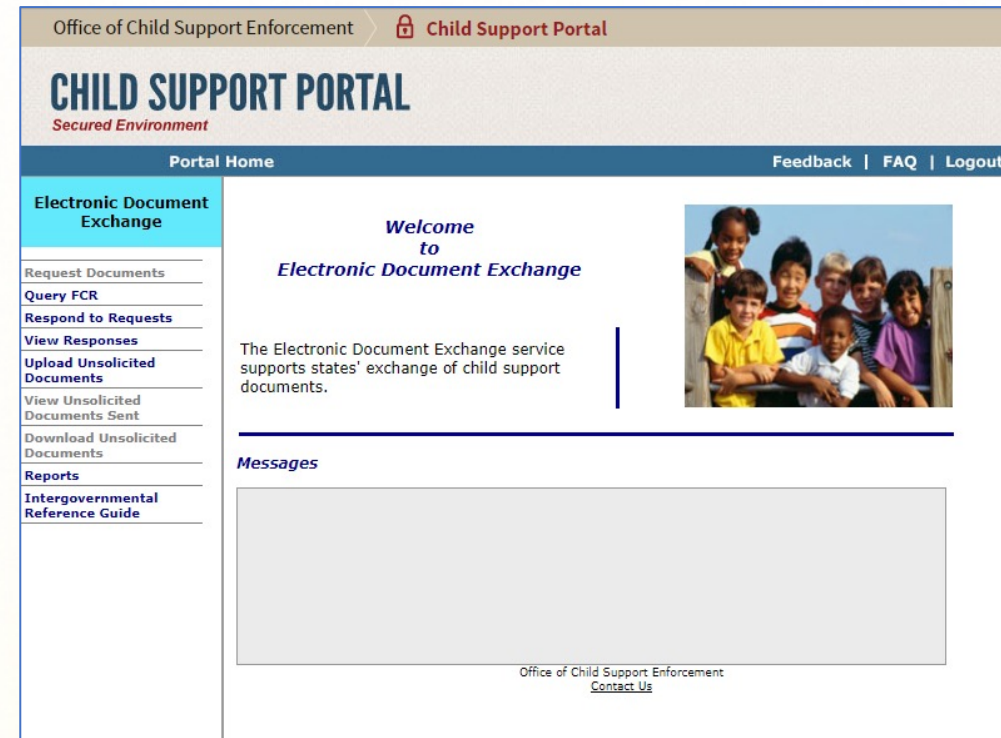
- Allegheny County
 - We have an individual department that works solely on IG cases
 - PA has every county working IG cases, Central Registry/BCSE (state) receives some communications to pass to counties.
- Indiana
 - Central Registry receives incoming UIFSA

IG Tools and How Best to Use Them

Electronic Document Exchange (EDE)

Georgia

- In Georgia required a county code work around
 - Georgia has 159 counties
 - Multiple offices may serve the same county
 - Three specialized statewide hubs serve all 159 counties
 - Changed our process to add the Georgia DCSS office number to the Receiving State Case ID
 - Allows offices to easily identify their EDE documents
- Still phasing in all offices



Federal Case Registry (FCR)

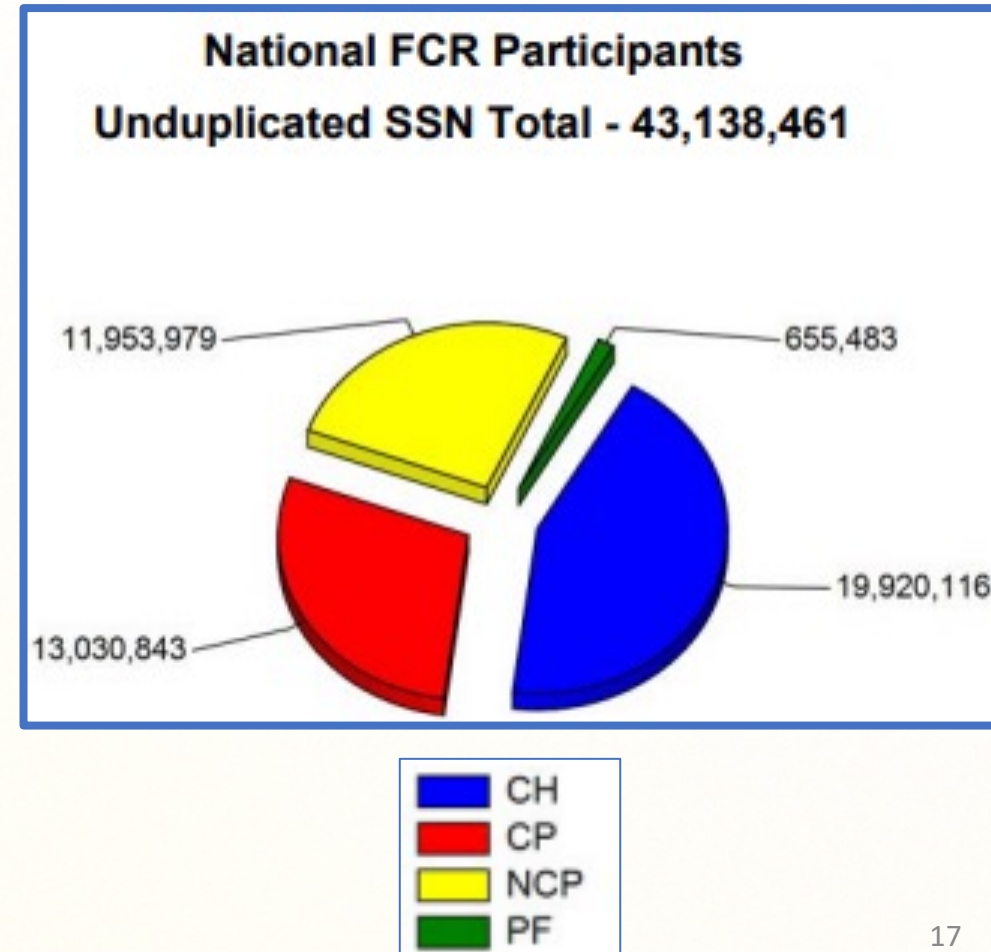
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Georgia

- Reconciliation at the beginning of FFY22 (More cases on FCR than 157)
- Didn't know if we had a FCR delete problem
- Turns out we had an add problem
- Completing logic updates needed before reloading with FCR



Query Interstate Cases for Kids (QUICK)

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Georgia

- Reconciling payment records

Allegheny County

- Used for Locate purposes
- Payment reconciliation
- Case research for enforcement

Communication Center

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- Tribal access

State Statistical Reporting System

- Employer Participation Project (EPP) Reports

Are there any Questions?

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