



EASTERN REGIONAL INTERSTATE CHILD SUPPORT ASSOCIATION COMMITTEE & STRATEGIC PLAN REPORT

COMMITTEE: Technology

Mid-Year Report Year 2014

COMMITTEE CHAIR: Christine Jennings

Annual Report Year _____

DATE: September 10, 2014

Interim _____

COMMITTEE MEMBERS: Carla West, Lara Fors, Margot Bean, Pam Sala, Patrick Quinn, Elaine Poole, Loretta Everett, Tim Morrison

COMMITTEE UPDATE:

Topics/Activities:

1) Support of the ERICSA Website

- a. Primary focus on the committee. We need to select a new vendor to host our website in the next month.
 - i. Tim Morrison can continue to help us with loading content but he no longer can support hosting our website at a reasonable cost
 - ii. We need the new website up and running before the end of the year when our contract with Tim expires
 - iii. We cannot have our conference postings interrupted due to a change in our hosting vendor
- b. The committee set out to obtain information from other organizations (WICSEC, North Carolina, Michigan) in addition to the recommendation made by Tim Morrison (StarChapter)
- c. The responsibility of the committee is to make a recommendation to the entire Board based on our evaluation of services being offered as well as cost to ERICSA
- d. We are still in the evaluation stage and do not as yet have a recommendation for the Board

2) Website Updates

- a. Pam Sala relayed Chrissy Brogdon Dingeldine is working with Tim on P&L updates
- b. Pat Quinn joined the Tech Committee to provide updates on the Intergovernmental Improvement page

- 3) **Coordination with the News Committee**
- 4) **LinkedIn – Tech Committee recommended News Committee oversee updates; content needs to be approved by the Executive Committee**

Accomplishments:

- 1) **The committee met on August 8, August 22 and September 5. Plan is to meet at Mid-Year.**
- 2) **We obtained proposals from StarChapter and Courtland Consulting to host our website**
- 3) **We held demos with both companies on September 5**
- 4) **We met afterwards on September 5 to compare notes about the features we liked from both companies and realized it was somewhat difficult to make a one-to-one comparison between the two offerings**
- 5) **Tim Morrison relayed that StarChapter not always seemed as responsive as he would prefer and recommended we consider this in addition to the features and cost proposal**
- 6) **Carla West took an action item to correlate what the two companies offered as much as possible on a one-to-one basis (We plan to review Carla's comparison at Mid-Year)**
- 7) **After comparing the features and associated costs, we plan to make a decision concerning which company we will recommend to the entire Board**
- 8) **Currently we have the two cost proposals**
 - a. **StarChapter has a set price for their Premier package**
 - b. **Courtland Consulting offered us reduced pricing; we asked and received a BAFO**