

Eastern Regional Child Support Association

Technology Committee

October 17, 2014 Call Notes

Present:

Christine Jennings, Committee Chair

Carla West

Pam Sala

Elaine Poole

Tim Morrison

We met to discuss two outstanding issues from our meeting with Courtland Consulting on October 16:

- 1) Need for Secure Socket Layer (SSL)
- 2) Payment Gateways

Results of meeting:

- 1) We voted to pay for SSL as an essential cost.
- 2) We will investigate different payment gateways
 - Pam to check on PayPal costs for Michigan
 - Carla estimated PayPal costs for North Carolina
 - Tim pulled from our budget the QuickBooks cost
 - Tim will obtain costs from other payment gateway providers

Following our meeting:

- 1) Pam reported that MFSC is using PayPal standard. There is a transaction fee with each payment. MFSC is getting a further discount because they are a 5013c.
- 2) Tim contacted Courtland Consulting; Sandi Beach relayed that they could use the following payment gateways for our site:
 - Intuit/QuickBooks
 - Authorize.net
 - First Data / Linkpoint / Global Gateway
 - Google Checkout Configuration
 - PayPal Website Payments Pro and Express Configuration
 - PayPal Website Payments Standard and Recurring Contributions
 - eProcessing Network Configuration
 - PayFlow Link
- 3) Tim relayed to the committee that we currently are using Intuit/QuickBooks so that should be a seamless transition. Tim recommended we go with QB/Intuit, with which the majority of the committee concurred.
- 4) In response to Lara request that we look into the pros and cons for the different options other than cost, such as how the products differ in function, ease of use and cost to us and cost to the end

user, Tim referred us to <http://bestpaymentgateways.com/> to conduct a comparison of the different options.

- 5) On October 23, Tim relayed to Courtland that we were going with Intuit/QuickBooks.