



**ERICSA**  
EASTERN REGIONAL INTERSTATE  
CHILD SUPPORT ASSOCIATION

# INTERGOVERNMENTAL TRAINING EVENT

Wednesday September 28, 2022

## Agenda-at-a-Glance

(all times in Eastern)

### 10:00 a.m. – 10:30 a.m. Introduction and Federal OCSE Plenary – The State of Interstate

Please join our opening plenary for a discussion about the current state of interstate and intergovernmental child support directly from the federal Office of Child Support Enforcement. OCSE Commissioner Tangler Gray and others will be providing information about new interstate and international initiatives, including what will soon be on the horizon. This session is a great way to start our day of intergovernmental training.

#### Speakers:

Tangler Gray

Janice McDaniel

Laura Stone, Moderator

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### 10:30 a.m. – 11:30 a.m. Breakout Session A – Concurrent Workshops

#### A1 Success With Interstate: “Why Does That Other State Keep Messing Up My Case?!?”

You send an interstate case to another state. You make sure you include all the right documents, you verify the information beforehand, you obtain the best contact information available, you do everything correctly to the best of your ability. But things still get messed up! Come to this workshop to find out the reasons for this and to learn the best ways of remedying the mix-up. Items to be discussed include the best ways to communicate with other states, what paperwork is needed, what you can do on your own without getting another government office involved, one-state interstate, case

processing tips, how to use federal tools such as IRG and QUICK and CSENet and EDE, interstate communication and terminology, paternity issues, voluntary acknowledgments vs. birth certificates, change of payee, redirection of payments, enforcement, certified copies of orders/documents, IV-D vs. Non-IV-D, telephonic testimony, follow-up status complaints, call centers vs. direct contact, and best practices. Success with interstate cases can be difficult, but this workshop can help improve your chances.

**Speakers:**

Rob Velcoff

Diane Sinkus

Christy Brahim, Moderator

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**A2 Judicial vs. Administrative: Best Practices in a Real and Virtual World!**

This session will provide an overview of best practices for ensuring a just and fair hearing for an interstate child support proceeding both within the context of a judicial and administrative hearing, and in person and virtual hearings. The presentation will examine the following topics: right to counsel, introducing documents into evidence and the self-represented litigant, electronic testimony by either party, rules of professional conduct for attorneys, and appearances by attorneys in other jurisdictions.

**Speakers:**

Teddy Andreopoulos

Christy Heck

Irene Curran, Moderator

**11:30 a.m. – 12:00 p.m. Break**

12:00 p.m. – 1:00 p.m.    **Breakout Session B – Concurrent Workshops**

**B1    Intergovernmental Communications Tools: Effectively Managing the Flow of Information**

Communication is the key to success in intergovernmental case processing and knowing what tools are available and how you can use them is essential to your success. Join our discussion with the federal Office of Child Support Enforcement's (OCSE) FPLS Support team to learn how the Query Interstate Cases for Kids (QUICK), Electronic Document Exchange (EDE), Communication Center, and the Child Support Enforcement Network (CSENet) applications have been enhanced and work together to improve intergovernmental communication and streamline case processing.

**Speakers:**

Courtney Garnand  
Jay Butler  
Kiia Owens, Moderator

**B2    One State Interstate – Going Solo**

Not all interstate cases require handing off the case to another state to work. When is it preferable to keep control of the establishment or enforcement of a case? How does UIFSA, and the federal rules and forms, help one state keep control of its case? Topics to be discussed include advantages and disadvantages of going one-state, the use of longarm, administrative vs judicial powers, service of process, interstate subpoenas, issues with direct income withholding, telephonic testimony, and much more.

**Speakers:**

Tommy Howard  
Lara Fors  
Mike McGuire, Moderator

1:00 p.m. – 1:30 p.m.    **Break**

1:30 p.m. – 2:30 p.m.      **Breakout Session C – Concurrent Workshops**

**C1      Intergovernmental Forms and Referrals**

We've had the new intergovernmental forms for a while now - how's it going? Last year we heard instructions from OCSE on how to use the forms. We will highlight some of the issues being noted and we want to hear from you. If it's your job to fill out the outgoing intergovernmental packet or to ultimately work the incoming packet, let's come together and learn how we can be successful the first time with properly executing the forms and including the necessary documentation for intergovernmental referrals.

**Speakers:**

Stacie Alexander

Susan Smith

Tammy Pearson, Moderator

**Sponsored by:**



**C2      International Child Support: Do You Have a Question?**

Working international cases doesn't have to be hard! There are lots of resources available to answer your questions and help you successfully work international child support cases. In this workshop we will cover some new resources that are available for international case, remind you about some resources that you may have forgotten, and give you some helpful suggestions on ways that you can better manage international cases.

**Speakers:**

Hannah Roots

Patterson Poulson

Tim Cawoski, Moderator

2:30 p.m. – 3:00 p.m.      **Break**

3:00 p.m. – 4:00 p.m.      **Breakout Session D – Concurrent Workshops**

**D1      Intergovernmental Payment Processing: Getting Support to Families Anywhere!**

This workshop will examine key payment issues in intergovernmental cases including case processing, payment flow across state lines and OCSE's policy guidance, electronic interstate communication tools, and international payment issues. Our interjurisdictional experts will share best practices, and provide new ideas and strategies for intergovernmental professionals. Come join us as we explore sending and receiving child support to mobile families living anywhere!

**Speakers:**

Diane Potts  
Joella Parra  
Cynthia Schilke  
Loretta Everett, Moderator

**D2      Tribal Sovereignty and Jurisdiction**

How do U.S. tribes maintain jurisdiction over their tribal members for child support purposes even under circumstances where a state would lose jurisdiction? How do tribes maintain sovereignty over their members in IV-D proceedings? Tribal sovereignty, jurisdiction, and related topics will be discussed during this session.

**Speakers:**

Charles Tripp  
Bill Woods  
Trina Schuyler, Moderator

**CLE Information:** Due to differences in State requirements for CLE, ERICSA is not identifying which workshops may be eligible for CLE. ALL workshops (excluding the plenary) are eligible and attendance will be verified through Zoom.