ERICSA Board Meeting
May 14, 2004
Atlanta, Ga

Attendees: Chrissy, John, Jeff, Patterson, Gordon, Diane J. June Mickens, Vernon, Robyn, Elaine Tuttle, Jarnice Johnson, John Macklin, Cathy Bayse, Jim Dingeldine, Lee Sapienza, Bob Fisler, Mary Ann Nore, Cyndy Lucas, Sara McCollum, Elaine Poole, Bill Stuart, Tim Morrison, Hugh Stevenson (2:05), Coessa Kenney (2:15), Ruth Bell Clark (2:35)

(Gordon Bailey arriving Sunday, Arlene Robinson to arrive Saturday, Paula Haedel to arrive Sunday, Meg Haynes to arrive Sunday)

Not attending: Diane Fray, Jerry Sweet, David Lowe, Nancy Crawford, Hugh Cole, Evelyn Green, Doris Ryans

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Meeting called to order 1:11pm

Mid-Year Meeting Minutes – Correct AV figure from $1700 to $17000. Correct Lee to John Graham as Elaine Tuttle's mentor. Correct Elaine Tuttle as doing gifts to Elaine Poole.

Robyn was thanked for taking the minutes

Motion: Motion to accept minutes - Jim Dingeldine, second - Bob Fisler. Motion carried unanimously.

Dinner tonight at Bruce and MaryAnn Gaunt's house.

Federal, state, Maximus, PSI, SC CSE, SMI representatives at Habitat for Humanity Thursday. About 17 volunteers all told.

Sunday morning the Strategic Planning discussion will occur with the entire board. By-Laws discussion will occur then as well. PSI Website proposal will be discussed then as well.

Saturday Habitat – Volunteers to meet to be at the worksite by 8 am. 18 members of the board with spouses participating.

President's Report (Chrissy Dingeldine) - See submitted report. **Attachment A.**

Discussion of placing ex-officio members of WICSEC, NCSEA, and NCCSD on our board. Drawbacks – Previous concerns regarding NCSEA's apparent approach to 'absorb' the two smaller groups. This was the basis of our previous decision to not include ex-officio an NCSEA member. Vernon indicates, from his experience on the NCSEA board, having ex-officio members helps NCSEA to hear different view points, helps reduce duplication of effort. Current NCSEA leadership does not view this as a 'junior membership'. MaryAnn Nore – Previously we were struggling with our identity, we have decided that we want to remain small with our continued focus as in past, with a working board. With this in mind having them on the board will only help. Gordon – having the partners there helps us develop our leadership in child support. Jeff – would like NCSEA to change their message that they are "the voice" leader in child support, instead be the "leading voice". June – From experience does having an NCSEA person there create conflict when WICSEC position differs from NCSEA? Chrissy - WICSEC is not so involved in policy/legislation, more operation, so this situation hasn't really existed.

Discussion regarding requesting concession by NCSEA – Cathy (NCSEA member) does not feel that their approach has intended to be "the" voice. Vernon – NCSEA communications committee is reviewing the website for possible changes. These words might be in the mission statement. Chrissy – This discussion should be part of the opening dialogue. John G – if it is in the mission statement, he feels it is more offensive. Jim D – Can our member on the NCSEA express our concerns. Suggestion that those of us who are NCSEA members should voice this.

Motion: Begin activities necessary to add ex-officio members of the three committees (NCSEA, WICSEC, NCCSD, National Tribal Child Support Association). Gordon moved. Second – Cyndy Lucas. Motion carried unanimously.

Will this require a change in the by-laws.

Assignment: By-Laws committee to review the by-laws this evening and bring information and proposal to Sunday meeting. Need to include flexibility that the president of that organization or his/her designee would be the ex-officio member of the ERICSA board.

Chrissy provided update of the Executive Director of NCSEA. Jim Hollan is no longer the ED. Heather Sheire is in that position until it is filled.

Chrissy recognized Gordon and the Program Committee and Diane Jordan for giving us a record year on vendor registrations. A 35% increase over 2002.

Chrissy recognized the Policy and Legislation committee, Jeff and June, and their members.

Immediate Past President (John Graham) – Nomination process was very smooth. Slate presented to the board:

Executive Committee

Immediate Past President	Chrissy Brogdon Dingelgine
President	Gordon Moseley
President-Elect	Jeff Ball
1st Vice-President	Cyndy Lucas
2nd Vice-President	Diane Jordan
Secretary	Patterson Calhoun
Treasurer	Bob Fisler

Directors (2 yrs each)
Diane Fray
John Macklin
Elaine Poole
Mark Cheek
Craig Kelly
Connie White

Honorary Board
John Graham
Mary Ann Nore

Life Members
Bruce Gaunt
Mike Keeler

Motion: Diane Jordan motion to accept the slate of nominations. John Macklin second.

Discussion – Vernon, must include all the honorary board members on the slate. These positions must be elected each year, other than the last three sitting presidents. Does a Life Member moving to the board remain a life member? Yes. We are not over the number of members limited on the honorary board. Bruce and Mike move from Honorary Board to Life Members.

Friendly amendment to amend the slate to include those who will be honorary board members, for purposes of clarifications the names are nancy Crawford, Vernon Drew, Meg Haynes, Sara McCollum, Lee Sapienze, Hugh Stevenson. Diane Jordon accepts the amendment. Seconded by John Macklin, Motion carried unanimously.

Treasurer (Jeff Ball) – See Treasurer's report, **Attachment B**. Most committees are under budget.

Remaining officer reports deferred to committee reports.

Program Committee (President-Elect Gordon Moseley) – See Program Committee Report submitted by Gordon. **Attachment C**. Notes provided by Gordon as lessons learned for next year's program committee. Suggestion to try to sell inside front and back of the program. Currently the only paid advertising in the program is the back cover.

Robert Swain, Executive Director for GA will be here, Robert Riddle is unavailable. Joe Morris will represent Shirley Jackson, Mayor of Atlanta. Carliss Williams from OCSE Region IV.

CLE – Brenda may not be available to perform this duty next year. Her assistant may do CLE for us next year. We need to confirm with her.

Total revenue just under $119K.
Registration ~425.
Room Block – renegotiated to 1200, we are just about 100% of the room block.

Site Activities (John Macklin) – Color Guard from Ft. McPherson. Risers for the children's choir have been arranged with Jennifer Oh, The DJ is set.

18 posters of children for the opening ceremony. Have to determine how to hang in the room. Children's music will be playing prior the children singing.

Slide show of children to be intermingled with pictures from the Habitat outings before the show.

Bruce is handling the Braves tickets.

Gifts (Elaine Poole) - Gifts are tool sets

Hospitality (1st Vice President Cyndy Lucas) - See submitted report. See **Attachment D**. 1 drink ticket per person for President's Reception, 2 for the Monday Hospitality Room, 2 for banquet. Cash bars are available after that. Tickets will be handed out at the door and are particular to the individual event.

Signs (Jim Dingeldine) – See submitted report. **Attachment E**.

AV (Patterson Calhoun) – We are set with Prestige to provide AV services.

Evaluations (Coessa Kenney) – Evaluations are completed. They are here.

Vendors (2nd Vice President Diane Jordan) – Currently all vendors except two have paid. The others should be received today. Protech Solutions, PNMit will not be here. We may be able to set up their booths for them.

Recommend we increase Hospitality sponsorship From $1000 to $1500.

Breakfasts - Recommend all three days be set at $2000.

Padfolios – Executive Board recommends at least $2500 giving Diane a chance to negotiate if necessary. We can suggest a bidding war between vendors who are interested. There was much interest this year.

Conference cover and CD cover – remain as is.

CLE credit sponsorship – suggest changing from $1500 to $500.

AV and Speaker honorarium – suggest changing to $500.

ERICSA Vendors 2004

Vendors	Exhibits	Sponsorships	Ads	Total
SMI	$2,300.00	$2,000.00		$4,300.00
ACS	$1,150.00	$2,500.00		$3,650.00
Maximus	$2,300.00	$1,000.00		$3,300.00
Northrup Grumman	$1,150.00	$1,000.00		$2,150.00
Center		$3,000.00		$3,000.00
PSI	$2,500.00	$2,000.00	$350.00	$4,850.00
GC Services	$1,150.00			$1,150.00
DNA Diagnostics Center	$1,150.00	$1,500.00		$2,650.00
Lab Corp	$1,150.00			$1,150.00
EPLN	$1,150.00			$1,150.00
PNMit	$1,150.00	$500.00	$200.00	$1,850.00
ReliaGene Technologies, Inc	$1,150.00			$1,150.00
Accurint	$1,150.00			$1,150.00
PFI	$1,150.00			$1,150.00
Protech Solutions, Inc.	$1,150.00			$1,150.00
Molecular Pathology Laboratory	$1,250.00			$1,250.00
Covansys	$1,250.00			$1,250.00
DCS Information Systems	$1,150.00			$1,150.00
Public Consulting Group, Inc.	$1,250.00			$1,250.00
Orchid GeneScreen	$1,150.00	$500.00		$1,650.00
Courtland Consulting	$1,250.00	$500.00		$1,750.00
Public Consulting Group, Inc.				
Tier Technology	$1,250.00			$1,250.00
Western Union	$1,250.00	$2,500.00		$3,750.00
SRA		$750.00		$750.00
Fulton Co. DA			$350.00	$350.00
Longbeach Genetics	$1,250.00			$1,250.00
Mercer Staffing			$1,000.00	$1,000.00
Open Scan Technologies	$1,250.00			$1,250.00
JP Morgan Electronic Financial Service	$1,250.00			$1,250.00
Unisys		$2,000.00		$2,000.00
DRAP	Non-Profit			
ERICSA	Non-Profit			
NCSEA	Non-Profit			
OCSE	Non-Profit			
PA CSE Training Institute	Non-Profit			
WICSEC	Non-Profit			
Totals	**$33,300.00**	**$19,750.00**	**$1,900.00**	**$54,950.00**

Motion: To adopt recommendations to adopt Diane's recommendations regarding restructuring Vendor Sponsorships. Bob Fisler. Second Jarnice Johnson. Motion carries unanimously.

Speaker Ready Room (June Mickens) - Supplies ready, just have to set up the room. Volunteers - ~40 with assignments made. (Chrissy provided report for Doris)

CLE - See program committee report. See **Attachment F**.

Travel (Gordon Moseley) – Nothing spent

Special Awards (Chrissy Dingeldine) - Ready to go.

Break 2:50 Reconvene 3:14

Site Selection (Bob Fisler) – See report submitted. **Attachment G.**

Discussion regarding selection for 2008 – Will we have presentations in Cincinnati during mid-year to credit to the hotel.

Remove Florida from consideration because we will have been there in 2006. Change Richmond to Norfolk on the report. Change Second vice president to First vice president to be included on the site selection committee on report.

Look to the Midwest: Cleveland, Indianapolis, Kansas City, Memphis, New Orleans, St. Louis, Chicago

Should consider what states consistently send attendees, what kind of support can we expect from the state, What areas we can get a large drive-in group? Action Item – Membership committee to determine where our attendees have been located.

Archives (Hugh Stevenson) – Computer crashed. He is now using a second email to help ensure he receives archive information.

Nominations (John Graham) - See Immediate Past President's report above.

Technology (Bill Stuart) – PSI Proposal to enhance our website in partnership with WICSEC and in support of our strategic plan. In discussion with WICSEC discussed the possibility of sharing server and development cost for both of our websites. PSI currently develops and maintains WICSEC's website. Our requirements broken into phases that take into consideration our strategic plan was provided to PSI for an estimate. Discussion is deferred to Sunday to allow members to review the proposal.

Previous response to our RFP was minimal and the cost was exorbitant. This was before we considered partnership with WICSEC and splitting the cost.

Audit – No activity

Legislation and Policy (June Mickens and Jeff Ball) – See submitted report. **Attachment H.** TANF reauthorization has not been determined by Congress. The likelihood of things passing this year is looking dismal.

Sen Cornyn's bill – All child support cases in Texas would be IV-D without the need for an application unless the parties opted out. This provision under his bill would only apply to Texas. The likelihood of this passing is very small at this point. Assignment: The issue of a universal caseload may become a continuing issue, Policy and Legislation committee should review this issue further. Should federal legislation single out one state?

Medical Support Measure – The large issue of the medical support group is the compliance measure. A "reasonable cost" regulation is being drafted by OCSE.

Interstate – the UIFSA forms will just have editorial changes made at this time. UIFSA 2001 has not yet been mandated to be passed by all states. The MSFIDM – a meeting was held last week in DC with IV-D directors, OCSE and the financial institution industry regarding OCSE having a larger involvement in nationwide matching. There were many issues raised. The committee will keep following this to determine if our position needs to be readdressed. Susan is drafting resolution regarding having a separate bill mandating adoption of UIFSA 2001. She will present at the Sunday meeting.

Financial Review and Budget Planning (Elaine Poole) – To be discussed Sunday

Resolutions (Bill Stuart) - Three resolutions: Wendy Gray, Rod Winn and Lt. Col. Lindemann. The board reviewed and made recommendations. Changes will be made and the resolutions presented to the board again on Sunday.

Motion to recess: John Macklin, second June Mickens. Meeting recessed at 4:40 until Sunday, May 16, 2004.

Sunday, May 16, 2004

Meeting re-called to order at 9:14 am.

In attendance – Chrissy Dingeldine, Gordon Moseley, Diane Jordan, Jeff Ball, Cyndy Lucas, Patterson Calhoun, Meg Haynes, Susan Paikin, Coessa Kenney, Bill Stuart, Elaine Poole, Mary Ann Nore, John Graham, Cathy Bayse, Bob Fisler, Jim Dingeldine, Hugh Stevenson, Ruth Bell Clark, Lee Sapienza, John Macklin, Jarnice Johnson, Sara McCollum, Robin Large, Bruce Gaunt, Vernon Drew, Elaine Tuttle, June Mickens. Paula Haedel and Arlene Robinson joined about 10:15.

Resolutions - Motion to adopt resolutions for Rod Winn, Lt. Col. Patrick Lindemann, and Wendy Gray by Ruth Bell Clark, Second Elaine Poole. Motion carried unanimously with several cosmetic changes.

All bills mandating states to adopt UIFSA 2001 have remained hung up in Congress. Suggestion for a resolution by Susan Paikin encouraging states to pass UIFSA 2001 and request a federal waiver. **Motion – To adopt resolution as read by Susan on UIFSA 2001, Diane Jordan, Cyndy Lucas seconded. Motion carried unanimously.**

Technology – Reviewed the proposal from PSI. Discussion – We previously sent an RFP requesting website services for no cost. We proposed to provide advertisement in the brochure, etc. We received one proposal for $18,000 from Metaphasic Systems. We then approached PSI who is handling WICSEC's website to provide a proposal for handling both of our websites. Question raised whether disregarding the RFP process at this point and approaching a single vendor will be a problem. Concern raised that we approached one particular vendor when members of that vendor, as well as others, are on the board. Further discussion indicates that John Graham has been voluntarily maintaining the website and that ERICSA needs a website and needs to develop a plan for handling this. Question regarding why we did not send the RFP out again for cost.

Chrissy indicated that for the record any PSI employee will recuse themselves from any vote on this. What mention of PSI will be there be on the website? There will be a link to the PSI website according to the proposal.

Lee – We shouldn't just write this off because we are piggybacking on an existing contract. MaryAnn – How long do we want to spend on this decision? We have been discussing this for over a year. Susan – Would we continue to place sponsor links on our website in addition to the link for PSI? The understanding is yes. Tim's responsibilities to provide membership lists, would there be an associated cost? There would be no additional cost in Tim's contract for this.

Jeff – We have $5000 in the budget for the website for the rest of the calendar year but this can be reassessed. The proposal does not list costs for Phase 3. The proposal also lists estimated costs, would like more clarification regarding this. Jim requested a breakdown of the individual costs: Phase I - Development $3500, testing $400, project mgt $850; Phase II - analysis $1900, design $1000, development $1600, testing $1300, implementation and documentation $1300, and project management $3000

Lee – Will there be historical information on the website such as budget, etc. Could WICSEC have access to our side of the website? WICSEC and ERICSA would have two separate websites.

Cathy speaking as a private vendor – this sounds like a great deal, sharing costs with another organization. ERICSA is not a government and can do whatever it wants regarding the RFP process.

June – What if WICSEC or ERICSA decides later that they want to withdraw, we need to address how the relationship will be severable and how that will impact the other partner.

Cyndy – We need to identify the cost for Phase III and include this in the contract. And we should be able to initiate the Phases at our discretion.

WICSEC exec board is in support of the proposal, it has not yet been proposed to the full board.

A money amendment will have to be done to cover the cost.

John M. – Perhaps we could see a demo of what these phases will look like.

How does the board want to proceed? Delegate to the Executive Board further decisions and discussion with WICSEC.

Vernon – Restated where we are: As a board we want to enhance our website, move it from a volunteer webmaster to a professional service, after we looked at a sponsorship approach we would look at WICSEC to partner with them, knowing a company sponsors their website.

June – much discussion regarding how we will maintain our relationship with the vendor community if we do this partnership without further RFP.

Motion – To move forward with the proposal with PSI and to authorize the executive committee to make final negotiations, in conjunction with WICSEC, regarding the terms of the contract – Patterson, Robyn Large second.

Discussion – Have the technology committee do the research and negotiation.
Friendly amendment – The Technology committee will lead the research and negotiations. Gordon, Cyndy.

Motion passed unanimously. Bob Fisler, Chrissy Dingeldine and Diane Jordan abstain.

Motion – To appropriate funds to accomplish the contract not exceed an additional $15,000 – Patterson, Second June. Motion passes unanimously. Chrissy abstaining.

Break 10:38. Reconvened 10:55.

Strategic Planning – See Semi-Annual Strategic Board Report. **Attachment I.**

Reviewed the Mission and goal statements developed during the strategic planning process.

Motion – Accept the mission statement as amendment and goals. Elaine Poole, Diane second.
Friendly amendment to add "child support" between Interstate and Community in the mission statement – Patterson. Accepted by Elaine. Seconded by Cyndy.
Motion carried unanimously.

Goal 1: Obj 1.1:
Discussion – Goals associated with case reconciliation, are they not broad enough. Suggestion by Ruth to make the Goal more broad, with objectives more specific. Suggestion making the objective regarding interstate case reconciliation specific, not in the goal.

Last bullet – to apply for SIP grant. Suggestion to assign to a standing committee to continue. **Action item**

Goal 2. Obj 2.1 should be under goal 6 as obj 6.2. Need objective under Goal 2 to read "Develop and Maintain an ERICSA website."

Goal 3. – obj. 3.1 – "hill liaison" – This person would be determined based upon the issue being discussed. Susan – We need to identify the President person for the Hill to contact ERICSA through. Do we want to move back in the direction of having a lobbyist? Create new 3.2 – Develop written policy positions and resolutions. Renumber other objectives.

Discussion of 2nd bullet under new 3.3 regarding meeting at Portland conference to discuss policy issues. Note, Maine is Senator Snowe's home state.

New 3.4 – Identify the policy abstracts on website, newsletter, at annual meeting. Suggestion e-flash to members when we have a discussion directing them to the full discussion on the website.

New 3.5 – the policy and legislative chair will have regular communication with the executive board throughout the year.

New 3.6 – Lee suggests pursuing a link to the NCSL website compendium of state laws regarding child support. Lee will research this further.

New 3.7 – Starting the dialogue with WICSEC.

4.1 – Treasurer and Exec board going forward to work with finance committee to develop methodology for tracking trends and projecting need and revenue.

4.7 – limiting the size of the conference. The board is in agreement that we are currently the right size conference for our interests.

4.9 – discussion of technology and reduced costs – This is to be discussed further at Mid-year. Assignment – AV to review and be prepared to report on the process used for assignment of equipment and to identify trends associated with technology usage.

Goal 5. Board members to review Attachment 5.A. and provide feedback to Mary Ann Nore for discussion at midyear.

Motion: The following goal statements are to be amended to read as follows:
Goal 1 – Modify to read "Assist in leading the improvement of interstate case processing"
Goal 2 – Modify to read "Improve communication among members of ERICSA, as well as among other CSE organizations." Patterson Calhoun, Gordon Moseley seconds. Friendly amendment to change "among" to "with". Accepted by Patterson Calhoun, made by Cyndy Lucas, seconded by June Mickens. Motion carried unanimously.

By-Laws – See attached .

Motion – To adopt all by-laws changes proposed plus additions made today during discussion, June Mickens, Second Elaine Tuttle. Motion carried unanimously.

Recessed 1:45 until Thursday 10:30 at the annual membership meeting.

Board of Directors
May 20, 2004

Meeting of the Board of Directors reconvened at 10:39 am by President Chrissy Dingeldine. No Old business or new business. Meeting adjourned.

Annual ERICSA Membership Meeting
May 20, 2004

Meeting of the association convened 10:40 am by President Chrissy Dingeldine.

Resolutions – Chrissy summarized the three resolutions proposed by the Board of Directors. **Motion: To adopt the resolutions with certain editorial changes to the documents for UIFSA 2001 – June Mickens, Craig Kelly seconded. Motion carried unanimously.**

By Laws – Chrissy briefly explained the by-law changes regarding clarification of honorary board and lifetime members of the association and the inclusion of representatives from NCSEA, WICSEC, NCSSD and the National Tribal Child Support Association as ex-officio members. **Motion: To adopt the By Laws changes – Vernon Drew, Bob Fisler – second. Motion carried unanimously.**

Nominations – John Graham provided report of the nomination committee. Offered slate:

Executive Committee

Immediate Past President	Chrissy Brogdon Dingelgine
President	Gordon Moseley
President-Elect	Jeff Ball
1st Vice-President	Cyndy Lucas
2nd Vice-President	Diane Jordan
Secretary	Patterson Calhoun
Treasurer	Bob Fisler

Directors (2 yrs each)
Diane Fray
John Macklin
Elaine Poole
Mark Cheek
Craig Kelly
Connie White

Honorary Board
Nancy Crawford
Vernon Drew
John Graham
Margaret Campbell Haynes
Sara McCollum
Mary Ann Nore
Lee Sapienza
Magistrate Judge Hugh O Stevenson

Life Members
Bruce Gaunt
Mike Keeler

Motion: to adopt slate of the nominating committee – Jarnice Johnson; Jim Dingeldine seconded. Motion carried unanimously.

New Business –

Mentors for New members

Nancy Crawford – Connie White
Mary Ann Nore – Craig Kelly
John Graham – Mark Cheek

Chrissy encouraged members of the association to become involved in committees, thanked the program committee and passed the gavel to Gordon.

The association presented Gordon his gift for his service as President-Elect.
Gordon presented Chrissy her Past-President medal.
The association presented Chrissy her gift for her service as President.

Motion to adjourn – Vernon Drew, Craig Kelly seconded.
Meeting Adjourned 10:59 by Gordon Moseley.

Decision Summary

1. Motion: Motion to accept minutes - Jim Dingeldine, second - Bob Fisler. Motion carried unanimously.

2. Motion: Begin activities necessary to add ex-officio members of the three committees (NCSEA, WICSEC, NCCSD, National Tribal Child Support Association). Gordon moved. Second – Cyndy Lucas. Motion carried unanimously.

3. Motion: Diane Jordan motion to accept the slate of nominations. John Macklin second. Friendly amendment to amend the slate to include those who will be honorary board members, for purposes of clarifications the names are nancy Crawford, Vernon Drew, Meg Haynes, Sara McCollum, Lee Sapienze, Hugh Stevenson. Diane Jordon accepts the amendment. Seconded by John Macklin, Motion carried unanimously.

4. Motion: To adopt recommendations to adopt Diane's recommendations regarding restructuring Vendor Sponsorships. Bob Fisler. Second Jarnice Johnson. Motion carries unanimously.

5. Motion to adopt resolutions for Rod Winn, Lt. Col. Patrick Lindemann, and Wendy Gray by Ruth Bell Clark, Second Elaine Poole. Motion carried unanimously with several cosmetic changes.

6. Motion – To adopt resolution as read by Susan on UIFSA 2001, Diane Jordan, Cyndy Lucas seconded. Motion carried unanimously.

7. Motion – To move forward with the proposal with PSI and to authorize the executive committee to make final negotiations, in conjunction with WICSEC, regarding the terms of the contract – Patterson, Robyn Large second. Friendly amendment – The Technology committee will lead the research and negotiations. Gordon, Cyndy second. Motion passed unanimously. Bob, Chrissy and Diane abstain.

8. Motion – To appropriate funds to accomplish the contract not exceed an additional $15,000 – Patterson, Second June. Motion passes unanimously. Chrissy abstaining.

9. Motion – Accept the mission statement as amendment and goals. Elaine Poole, Diane second. Friendly amendment to add "child support" between Interstate and Community in the mission statement – Patterson. Accepted by Elaine. Seconded by Cyndy. Motion carried unanimously.

10. Motion: The following goal statements are to be amended to read as follows: Goal 1 – Modify to read "Assist in leading the improvement of

interstate case processing"; Goal 2 – Modify to read "Improve communication among members of ERICSA, as well as among other CSE organizations." Patterson Calhoun, Gordon Moseley seconds. Friendly amendment to change "among" to "with". Accepted by Patterson Calhoun, made by Cyndy Lucas, seconded by June Mickens. Motion carried unanimously.

11. Motion – To adopt all by-laws changes proposed plus additions made today during discussion, June Mickens, Second Elaine Tuttle. Motion carried unanimously.

Reports needed electronically:
President's report – Chrissy Dingeldine
Program chair's report – Gordon Moseley
Resolutions – Bill Stuart
Vendors – Diane Jordan
Food and Bev Budget background – Cyndy Lucas
Treasurer's Report – Jeff Ball
Sign Committee – Jim Dingeldine
Site Selection – Bob Fisler
Legislation and Policy – Jeff Ball
PSI proposal

Action Items
SIP grant team
Assignment: The issue of a universal caseload may become a continuing issue, Policy and Legislation committee should review this issue further. Should federal legislation single out one state?
Lee suggests pursuing a link to the NCSL website compendium of state laws regarding child support. Lee will research this further.
Action Item – Membership committee to determine where our attendees have been located.
Assignment – AV to review and be prepared to report on the process used for assignment of equipment and to identify trends associated with technology usage.
Board members to review Attachment 5.A. and provide feedback to Mary Ann Nore for discussion at midyear.

Attachment A

DATE: May 14, 2004

TO: ERICSA Board of Directors

FROM: Chrissy Brogdon Dingeldine, President

SUBJECT: 2004 President's Report

Here are some noteworthy events since our Mid-year meeting:

1. The January Strategic Planning was very productive, with the able leadership of Wendy Gray and Meg Haynes. Meg and the subcommittees will report on those activities on Sunday.
2. The Executive Committee has reviewed and executed contracts with Clearwater for 2006, Norfolk for 2007 and Prestige services for 2004 and 2005.
3. Interaction with NCSEA – NCSEA has now instituted Board meetings via conference calls. I have participated in three calls since January. I find this an effective means of keeping in touch. As President, I have benefited from the interaction with the WiCSEC and NCSEA boards, learning a great deal on their methods of conference planning and cost-savings measures. In the past we debated adding ex-officio members to our board from our sister organizations. I would welcome a discussion this year on doing such.
4. Bruce has done a great job planning the Habitat activities. I am very proud of this effort and would like to see service activities incorporated into future conferences whenever possible.
5. Gordon has done a fabulous job on the details of the conference events. Cyndy has worked closely with the hotel on F&B and has managed to keep down costs while ensuring good quality and meeting our minimum. Diane has given us a record year in vendor revenue. While registration revenue will likely be below budget, I am confident that we have kept a check on expenditures to ensure that we are in the black this year.
6. We have had a very active P&L year, even if legislation on the federal level is not moving. June and Jeff will provide a full report, but I would like to thank the entire committee for staying on top of legislative activities and policy issues. Diane cannot be with us, but I want to especially recognize her tireless efforts in the past year.

I am excited about the coming year, and especially my term as Immediate Past President. I look forward to ongoing progress and implementation of our strategic planning activities, especially in establishing greater visibility through publications and Internet support.

My thanks go to all of you for your hard work leading up to the conference and the effort that you will give in the coming week.

Respectfully submitted,

Chrissy Brogdon Dingeldine

Attachment B

ERICSA 2004 - Annual Board Meeting
Treasurer's Report
May 14 and 16, 2004
Atlanta, GA

I. Overview

Thanks to the hard work of everyone, including Chrissy, Gordon, Cyndy, Diane and Patterson on the executive committee and many of the committee chairs for coming in under budget in almost every category, some by a wide margin. This means that in a year where we paid over $16,000 to the Hilton Netherland Plaza as half of our cash settlement, we still had a positive cash flow for the 12 months beginning May 1 and for the calendar year. As of May 10, 2004, with many registrations and two vendor payments not yet received, we have a checking account (money market) balance of **$199,834.66**.

II. CD

We took the proceeds from the CD that matured ($57,000 plus $1,104.01 interest) and invested them in a three-tiered, laddered CD portfolio (totaling $58,500.00) from Capital One in Virginia. The three lengths give us a good combination of liquidity and higher return on investment.

The rates are:
12-month CD 2.18% -- $19,500 -- matures 3/27/05
18-month CD 2.36% -- $19,500 – matures 9/27/05
24-month CD 2.60% -- $19,500 – matures 3/27/06

III. Money Market as of 4/30/04:

Money market balance: **$199,834.66** as of May 10, 2004 ($196,037.21 as of 4/30/03)

***For Calendar Year 2003** (also our fiscal year)*
Revenue: **$186,673.61**
Expenditures: **$141,544.75**
Net: **$ 45,128.86**

For the past 12 months 5/1/03 to 4/30/04:
Revenue: **$207,467.56** (includes $58,104.01 from CD)
Expenditures: **$195,515.32** (includes $58,500.00 invested in CDs and $16,456 to Cincinnati Hilton Netherland Plaza)
Net: **$ 11,952.24**

Since beginning of calendar year 1/1/04 to 4/30/04
Revenue: **$147,303.54** (includes $58,104.01 from CD) (does not include add'l registrations and vendor payments that are outstanding)

Expenditures: **$ 86,921.56** (includes $58,500.00 invested in CDs) (does not include many hotel and conference related expenses payable at the end of the conference)

IV. Taxes

Taxes prepared by Berlin Ramos. Forms mailed to IRS for 501(c)(3) filing deadline of 5/15/04. ERICSA has no tax liability.

V. Insurance

ERICSA is covered for theft/embezzlement by staff, employees, contractors and board members and negligent or wrongful acts of commission and omission by board of director members. Policy is through the Coleman Agency.

VI. Miscellaneous

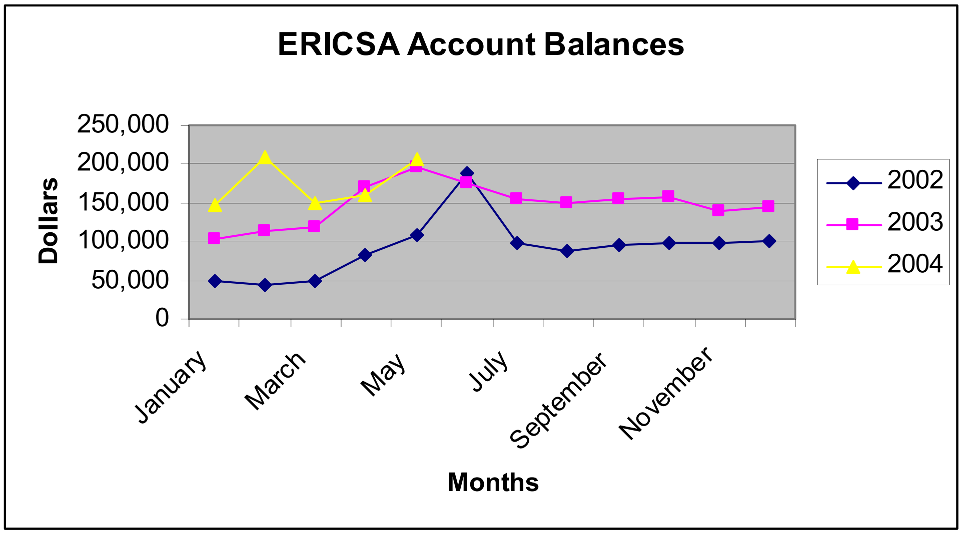
- We are not tax-exempt in Georgia.
- We are signed up to participate in the federal EFT/EDI program and the Unisys electronic payment program.
- We have a Kinko account.
- Smith Barney money market account contact is George Livanos in Durham, NC – our rate of return has been under 1% (last month it was .5%)

VII. Assets and Liabilities May 10, 2004

We have **$258,334.66** in liquid assets/CDs. Non-liquid assets are negligible or relatively low in value, such as booth, Quicken Software, quilt, gavel, etc.

We have **$16,456.00** in liabilities (payments owing in June 2004 and 2005 to the Cincinnati Hilton Netherland Plaza)

We have a net value of **$241,878.66** (We have ongoing expenditures and revenues not reflected above.)


ERICSA Account Balances
Dollars
250,000
200,000
150,000
100,000
50,000
0
January
March
May
July
September
November
Months
2002
2003
2004

Attachment C

2004 Program Committee Report
Annual Meeting, Atlanta
May 14, 2004

The brochure layout, printing, and postage came under the $3500.00 budget by $77.10.

The CD Rom and Program Book came under the $14,000.00 budget by $1826.50. Actual costs: CD rom was $5590.00 including shipping; Program Book and items with layout design were $6289.00; Portland poster was $80.00; plus $214.50 for shipping. This budget amount also included the cost of copying handouts. An additional $300.00 was budgeted for copying of evaluations. All copying was done at no charge by the SC Dept of Social Services. Cost of thank you notes and additional colored paper for evaluations was $165.39.
***Sponsorships: $3000.00 for the Program Books (Vernon) and $1000.00 for the CD cover (Maximus).

Lesson Learned: Vendors absolutely must be required to submit ads next year in .TIF or .JPG format, not Word or PDF. Although we specifically requested that this year, some did not and the ads still appear fuzzy.

Budgeted for the following is $2500.00:

Padfolios	Cost: $2180.75		Ship: $250.00		Sponsor: $1000.00 - ACS
Lanyards	605.00		50.00		500.00 – SMI
Notepads	405.00		50.00		1000.00 - NG
T-Shirts	599.00		35.00		NA
	3789.75	+	385.00	= $4174.75	2500.00

Pens for marketing Portland 2005 cost $255.00 plus $50.00 shipping = $305.00, which is $105.00 over budget.

Speaker gifts came in at $1019.76, below the budgeted $1200.00. Elaine Poole has also spent about $125.00 on flowers and candles for the President's Tea and the banquet.

Changes to ERICSA signs came to $125.00. Easels will be provided by the hotel for $10 each.

Confirmed that all Four Star Marketing items, OmniPress cd roms, and the notebooks have been mailed for delivery on Thursday and Friday.

The Westin will charge $581.00 to move and tune the piano, which is needed for the Opening Ceremonies. John Macklin has coordinated the AV needs and risers for the Children's Chorus; and has confirmed the color guard from Ft. McPherson.

As of Monday, May 10, we have sold 147 Braves game tickets of the 175 we have bought. Cost for 175 @ $4 = $700. 147 X $ = $735; 175 X $5 = $875.00.

Gordon has confirmed with the speakers at the opening session that they have about 10 minutes each and are coordinating their comments.

Gordon confirmed with Brooks Coleman for the motivational presentation on Wednesday at 8:30 am. Note: Jeff will present check at conclusion of presentation for $1500.00 fee plus costs of copying and parking (est $100.00).

Bruce is working on a route for the Walk/Run on Sunday and Tuesday. Bruce's new company is also providing lunch for the volunteers on Habitat project. Thanks, Bruce.

CLE credits accumulation and approval went smoothly pre-conference. Brenda confirmed that this year's conference will offer………..<u>A. 15.0 hours of substantive credit and 1.5 hours of ethics based on 60 minute standard = 1 credit hour</u>; or <u>B. 18.0 hours of substantive credit and 1.8 hours of ethics based on 50 minute standard = 1 credit hour.</u>

There are 16 Talk and Walks for this conference. I believe that states' budgets predicated this.

Room Block: As of Monday, May 10, we had 1340 rooms – 140 over the 1200 block. However, Tim assures me that this always fluctuates at the end. Patterson will provide an updated report on this and on the registration numbers and dollars in her Secretary's Report.

Respectfully submitted,

Gordon Moseley
May 14, 2004

Attachment D

Amended 5 26 04

May-04
Budget Background-Annual Conference

Friday May 14, 2004

Executive Board Meeting- 6 or 7 participants							
Items	**base price**	**# of items**	**total net**	**service charge**	**sub total**	**tax**	**total budget cost**
Bagels/muffins/breakfast bread	36 p/doz	1 doz	$36.00	$7.56	$43.56	$3.05	$46.61
coffee/tea	48 p/gal	1/2 coffee 1/2 tea	$48.00	$10.08	$58.08	$4.06	$62.14
							$108.75
Board Meeting-35 participants							
P.M. Break							
Cookies	36 p/doz	3 doz	$108.00	$22.68	$130.68	$9.14	$139.82
Soda	3.50 p/can	19 used	$66.50	$13.97	$80.47	$5.63	$86.10
							$225.93
Sunday, May 16, 2004							
Board Meeting Continues-35 participants							
Breakfast							

Bagels/muffins/breakfast bread	36 p/doz	4 doz assorted	$144.00	$30.24	$174.24	$12.20	$186.44
coffee/tea	48 p/gal	1gal cof /1 gal tea	$96.00	$20.16	$116.16	$8.13	$124.29
							$310.73
Lunch							
Sandwiches	$13.50	35	$472.50	$99.23	$571.73	$40.02	**$611.75**
Ice tea/included		35					
							$1,257.16
							2004 Budgeted amount
							Board Meeting
							$1,800.00
Sunday, May 16, 2004							
President's Reception	**estimates 250 participants**						
Items	**base price**	**# of items**	**total net**	**service charge**	**sub total**	**tax**	**total cost**
hor d'oeurvres	355 p/100						
cheese straws		200	$710.00	$149.10	$859.10	$60.14	$919.24
swedish meatballs		200	$710.00	$149.10	$859.10	$60.14	$919.24
hor d'oeurvres	410 p/100						
water chestnuts		100	$410.00	$86.10	$496.10	$34.73	$530.83
pecan chicken		100	$410.00	$86.10	$496.10	$34.73	$530.83
water chestnuts-added	355p/100	100	$355.00	$74.55	$429.55	$30.07	$459.62
pecan chicken-added	355 p/100	100	$355.00	$74.55	$429.55	$30.07	$459.62
finger sandwiches	42 p/doz	56 doz	$2,352.00	$493.92	$2,845.92	$199.21	$3,045.13

including miniature ham biscuits, chicken salad, cucumber etc. on assorted breads							
Sweets							
lemon squares	42p/doz	8 doz	$336.00	$70.56	$406.56	$28.46	$435.02
miniature pecan pies		8 doz	$336.00	$70.56	$406.56	$28.46	$435.02
miniature brownies		11 doz (added 3 doz)	$462.00	$97.02	$559.02	$39.13	$598.15
butter mints/peanuts	20 p/bowl (1 lb.)	4 bowls (2 each)	$80.00	$16.80	$96.80	$6.78	$103.58
drinks	48 p/gal						
lemonade		6 gal	$288.00	$60.48	$348.48	$24.40	$372.88
hot tea		2 gal	$96.00	$20.16	$116.16	$8.13	$124.29
iced tea/sweet		5 gal	$240.00	$50.40	$290.40	$20.32	$310.72
iced tea/plain		4 gal	$192.00	$40.32	$323.32	$16.26	$248.58
drink tickets	5.25 p/ticket	250 tickets (actual)	$1,312.50	$275.63	$1,588.13	$111.17	$1,699.30
Bartender/cashier	$75.00 for 3 hrs ($25.00 p/hour)	3 (bar and 1 cashier2	$225.00	$0.00	$0.00	$0.00	$225.00
							$9,578.82
						2004 Budgeted amount	
						President's Reception	
							$9,500.00
Monday	**estimates 250 participants**						

Breakfast							
Items	**base price**	**# of items**	**total net**	**service charge**	**sub total**	**tax**	**total budget cost**
bagels/ muffins/ breakfast bread	36 p/doz	40 doz	$1,440.00	$302.40	$1,742.40	$121.97	$1,864.37
coffee/ tea	48 p/gal	12gal	$576.00	$120.96	$696.96	$48.79	$745.75
juice	49 p/gal	8 gal	$392.00	$82.32	$474.32	$33.20	$507.52
							$3,117.64
Breaks							
AM							
coffee/ tea	48 p/gal	12	$576.00	$120.96	$696.96	$48.78	$745.75
any bagels etc left from breakfast	36 p/doz	2 doz-added	$72.00	$15.12	$87.12	$6.10	$93.22
							$838.97
PM							
cookies	36 p/doz	22 doz	$792.00	$166.32	$958.32	$67.08	$1,025.40
soda -(added 100)	200 on consumption	3.50 p.can	$700.00	$147.00	$847.00	$59.29	$906.29
bottled water -(added 150)	250 on consumption	4.00 p/bottle	$1,000.00	$210.00	$1,210.00	$84.70	$1,294.70
							$2,190.63
Hospitality	estimates 100 participants						
drink tickets	$5.25	310 (actual)	$1,627.50	$341.78	$1,969.28	$137.85	$2,107.13
Bartender/cashier	$75.00 for 3 hrs	1 each=2	$150.00				$150.00
mints	20.00 p/bowl	1	$20.00	$4.20	$24.20	$1.69	$25.89
nuts	20 p/bowl	4(2 mixed, 2 peanuts)	$80.00	$16.80	$96.80	$6.78	$103.58
							$1,877.35
						2004	

						Budgeted amount	
						Hospitality	
							$2,500
Tuesday	estimates 250 participants						
Breakfast							
Items	**base price**	**# of items**	**total net**	**service charge**	**sub total**	**tax**	**total budget cost**
bagels/ muffins, breakfast bread	36 p/doz	40 doz	$1,440.00	$302.40	$1,742.40	$121.97	$1,864.37
coffee/ tea	48 p/gal	12gal	$576.00	$120.96	$696.96	$48.79	$745.75
juice	49 p/gal	8 gal	$392.00	$82.32	$474.32	$33.20	$507.52
							$3,117.64
coffee speaker ready room	48 p/gal	1/2 gal	$24.00	$5.04	$29.09	$2.03	**$31.07**
Breaks							
AM							
coffee/ tea	48 p/gal	12	$576.00	$120.96	$580.80	$48.79	$745.75
any bagels etc. left from breakfast							**$745.75**
PM							
cookies	36 p/doz	22 doz	$792.00	$166.32	$958.32	$67.08	$1,025.40
soda	270 used	3.50 p.can	$945.00	$198.45	$1,143.45	$80.04	$1,223.49
							$2,190.63
Wednesday	estimates 250 participants						
Breakfast							
Items	**base price**	**# of items**	**total net**	**service charge**	**sub total**	**tax**	**total budget cost**
bagels/ muffins,breakfast bread	36 p/doz	40 doz	$1,440.00	$302.40	$1,742.40	$121.97	$1,864.37
coffee/ tea	48 p/gal	12gal	$576.00	$120.96	$696.96	$48.79	$745.75
juice	49 p/gal	8 gal	$392.00	$82.32	$474.32	$33.20	$507.52

coffee speaker ready room	48 p/gal	1/2 gal	$24.00	$5.04	$29.09	$2.03	**$31.07**
Breaks							**$3,117.64**
AM							
coffee/ tea	48 p/gal	12	$576.00	$120.96	$580.80	$48.79	$745.75
any bagels etc. left from breakfast							**$745.75**
PM							
cookies	36 p/doz	22 doz	$792.00	$166.32	$958.32	$67.08	$1,025.40
soda	194 used	3.50 p.can	$679.00	$142.59	$821.59	$57.51	$879.10
							$2,190.63
Banquet							
pecan chicken with	50.00 inclusive	260-(guaranteed #)	$13,000.00	$0.00	$13,000.00	$0.00	$13,000.00
bourbon cream sauce							**$13,000.00**
mashed sweet potatoes							
salad (greens and fresh tomatoes with goat cheese)							
green beans or peas							
peach dessert							
coffee/tea							
drink tickets	$5.25	678	$3,559.50	$747.50	$4,307.00	$301.49	$4,608.49
Bartender/cashier	150 for 6 hrs	2 bar 1 cashier	$300.00	$0.00	$0.00	$0.00	$300.00
							$15,085.55
						2004 Budgeted amount-	

						Banquet	
							$17,500
Thursday	estimates 100 participants						
Breakfast							
Items	**base price**	**# of items**	**total net**	**service charge**	**sub total**	**tax**	**total budget cost**
pastries, muffins, bagels etc	36 p/doz	15 doz	$540.00	$113.40	$653.40	$45.74	$699.14
coffee, tea etc.	48 p/gal	4 gal	$192.00	$40.32	$232.32	$16.26	$248.58
juice	49/gal	3 gal	$147.00	$30.87	$177.87	$12.45	$190.32
							$1,138.04

Breakfast	Monday	Tuesday	Wednesday	Thursday		Total
	$3,117.64	**$3,148.71**	**$3,148.71**	**$1,138.04**		**$10,553.10**
Breaks	**$4,065.36**	**$3,740.39**	**$2,650.25**			**$10,456.00**
						$21,009.10
						2004 Budgeted amount

Breakfast and Breaks $26,000.00

Total original budget amt
$57,300.00

Total net food and beverage estimates	
$40,435.00	**(guarentee by contract was $35,000)**
Total actual amount to be billed	
$53,978.00	
Total amount under budget	
-$3,322.00	

Attachment E

Date: May 14, 2004
To: ERICSA Board of Directors
From: Jim Dingeldine, Sign Committee
Subject: 2004 Sign Committee Report

We made the usual changes to the signs this year, primarily on the sponsorship signs. A couple of new additions were a sign for the hospitality sponsorship and a sign for the Speaker Ready Room. And, since the exhibit hall and breakout rooms are on the 6^{th} floor and the General Session on the 10^{th}, we added 10^{th} Floor, Plaza Ballroom to an existing General Session sign to direct folks from the 6^{th} to 10^{th} floor.

Additionally, we hope to use volunteers to encourage folks to use the escalators rather than the elevators when moving between the 6^{th} and 10^{th} floors. And, we should also make these announcements during the plenaries.

ERICSA Sign Changes

Continental Breakfast

Monday	Policy Studies Inc
Tuesday	Systems and Methods Inc
Wednesday	Unysis

Morning Breaks

Monday	PNMit
Tuesday	Courtland Consulting
Wednesday	ERICSA

Afternoon Breaks

Monday	ACS – State & Local Solutions
Tuesday	ACS – State & Local Solutions
Wednesday	SRA International

President's Reception

Cocktail Hour	Western Union
Hor D'oeuvres	ERICSA

Banquet

Cocktail Hour	ERICSA
Music	Orchid Genescreen
Dinner	ERICSA

Hospitality DNA Diagnostic Center

Felix Infausto Award TBA

General Session 10th Floor, Plaza Ballroom

New Sign Speaker Ready Room

Please note that we have sponsorships for all 3 continental breakfasts thanks to Diane's great effort. Costs to make the sign changes were $115.00 and a $20.00 shipping charge for a total of $135.00. Our budget was $200.00.

Additionally, we had a poster made for the ERICSA booth advertising Portland and enough free registration ballots for drawings at ERICSA, NCSEA and WICSEC. Total cost was about $120.00.

Respectfully Submitted,

Jim Dingeldine
Sign Committee

Attachment F

CLE Report
Electronic version not received.

Attachment G

ERICSA SITE SELECTION
ANNUAL MEETING
MAY 2004
ATLANTA

Contracts for 2006 and 2007 have been finalized and signed. (2006 for Clearwater Beach, Florida and 2007 for Richmond, Virginia.)

Discussion should begin at this years meeting as to possible sites for inclusion in RFP for 2008. The following sites have already approached us for consideration:

- Grand Rapids, Michigan
- New Orleans, Louisiana
- Fort Walton Beach, Florida
- St. Louis, Missouri
- Jacksonville, Florida

Past Site History

- 2005 Portland
- 2004 Atlanta
- 2003 Philadelphia
- 2002 Cincinnati
- 2001 Nashville
- 2000 Detroit

Recommendations for future RFP's

- Review attendance in Atlanta to determine if current room block and F&B are appropriate or need to be changed
- Review space usage to determine if RFP reflects space actually utilized or can some changes be made to more accurately reflect our current needs.
- Review where we have met and done well attendance wise in the past. Consider going back there again.

Reminder to include Second Vice President on Site Selection Committee to assure that ample consideration is given to Food and Beverage prices when still negotiating contracts.

Respectfully Submitted
Robert Fisler, Site Chair
Nancy Crawford
Mary Ann Nore
Doris Ryans

Attachment H

EASTERN REGIONAL INTERSTATE CHILD SUPPORT ASSOCIATION (ERICSA)

Legislation and Policy Committee Report
Annual Meeting 2004

The 2003 – 2004 Program Year was very active for ERICSA's Legislation and Policy (L&P) Committee. Below is a brief overview of the composition of the L&P Committee and of the major activity areas.

This year's L&P Committee was comprised of three subcommittees:

- *Federal legislation and initiatives* – TANF Reauthorization; FY04 funding, including the President's initiatives; bankruptcy reform, etc. Jeff Ball and June Mickens co-chaired this subcommittee.
- *Medical support* – Medical Support Indicator, reasonable cost issues, NMSN implementation, etc. Diane Fray led this group.
- *Interstate* – UIFSA 2001 passage by states and federal exemptions and/or federal legislation, new interstate forms, interstate impact of gambling initiative, interstate reconciliation initiative, MSFIDM revision initiative, etc. Vernon Drew was the sub-committee chair.

Federal Legislation – The overwhelming focus of this year's efforts revolved around tracking the drafting and progress of the various bills associated with TANF reauthorization. The subcommittee prepared a position paper on behalf of the Association that articulated ERICSA's views on several of the key areas included in the bills introduced or considered during this legislative session. In addition to sharing ERICSA's positions with various members of Congress through the paper, two subcommittee members and the Association's President were able to meet with congressional staff to further articulate ERICSA's stances.

Medical Support – In an attempt to have ERICSA continue in the forefront on the issues concerning medical support, the subcommittee drafted a letter for Dr. Heller, requesting ongoing inclusion in the medical support working group and other discussions regarding the development of medical support strategies and policies. While the initial response to this communication seemed not to be well-received, it later appeared that there was a willingness from OCSE to keep ERICSA involved and informed as the program continues to develop in this area.

The subcommittee also continued to work with OCSE on the "reasonable cost" issue. In addition, team members began surveying states that match medical support information against cases with medical support orders to determine the efficacy of the matching process.

Interstate – The primary matter of interest in the interstate arena this year was the set of changes proposed to the federal interstate forms. This round of changes has been minor and largely technical. More significant changes are anticipated if Congress mandates the passage of UIFSA 2001 for all states.

The 2003 – 2004 L&P Committee was a wonderful group of dedicated ERICSA members. It has been a pleasure to serve with them all for this year.

Respectfully submitted,

June Mickens, co-chair
Jeff Ball, co-chair

Attachment I
Semi-Annual Strategic Board Report
Electronic version not available.