



ERICSA 2014: *TAKING FLIGHT*
for Children and Families



Iowa REACH

Reliable Employment And Child support Help



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Iowa REACH

- ❖ REACH is a child support-led employment program and includes:
 - Intense Case management
 - Employment-oriented services that include job development, placement and retention services
 - Fatherhood/parenting activities using peer support
 - Financial education
 - Enhanced child support procedures including the expedited review and appropriate adjustment of child support orders
 - Arrears forgiveness to reduce child support debt owed to the state

- ❖ Iowa REACH is located in Des Moines, Polk County, Iowa

- ❖ Started October 16, 2013; goal for 1,500 payors to take the survey by September 2016



REACH Partners

State Management	Case Management	Employment Services	Fatherhood / Parenting Services	Financial Education	Domestic Violence Training / Screening
Iowa Child Support	Iowa Child Support	Evelyn K. Davis Center for Working Families Job Developers	Visiting Nurse Services of Iowa Dad's With A Purpose	United Way of Central Iowa-Financial Capability Network	Iowa Coalition for Domestic Violence Training
					Visiting Nurse Services of Iowa Screening

REACH Incentives

State Debt Forgiveness

Reach participants have the possibility of satisfying their entire state balance if they pay 100% of their current support during a 12 month period from when initial IWO is put in place. Participants who are in extra services may earn 2 one-time satisfactions of state owed debt (10, 11, and/or 13 balances). Both satisfactions are percentage based. The percentage satisfied is based on the amount paid during the time frames.

- First satisfaction is earned after the first full six months have passed from when the first IWO was issued
- Second satisfaction is earned after the first full 12 months have passed from when the first IWO was issued

See the table below for specific percentages. The first table represents the 6 month satisfaction percentages and the second table represents the 12 month satisfaction percentages.

6 Month Percentages

Paid Amount	Satisfaction Amount
20-39%	10%
40-59%	20%
60-79%	30%
80-99%	40%
100%	50%

12 Month Percentages

Paid Amount	Satisfaction Amount
20-39%	20%
40-59%	40%
60-79%	60%
80-99%	80%
100%	100%



REACH Incentives

❖ Child Support Enforcement

REACH participants will be excluded from License Sanction, Administration Levy and Contempt enforcement tools for one year from enrollment into the project.

- Reinstatement of any sanctioned licenses done immediately upon placement into Enhanced Services.
- Future bypass of all enhanced service participants from Administrative Levy and License Sanction enforcement.
- Cases will be reviewed prior to being referred to contempt to see if they meet REACH criteria and can be referred to REACH as an alternative. If the participant agrees to become a REACH participant and is randomly assigned into the enhanced services group, he or she will not be referred to contempt unless the participant fails to comply with the expectations of the program.

❖ Expedited Modification, if appropriate

- REACH cases will be reviewed for possible modification and expedited ahead of business as usual cases, if the case is eligible and appropriate for modification per state rules and statutes.

REACH Incentives



❖ Incentives/Work Supports provided by Contractor and Subcontractors

Employment	Fatherhood	Financial Literacy
<ul style="list-style-type: none">• Planner• Bus Tokens/Pass• Clothing assistance for interviews, a work week of clothes	<ul style="list-style-type: none">• Food for meetings• Tickets to events for parent and family• Free Y Membership	<ul style="list-style-type: none">• \$25 for a checking or savings account

❖ Incentives provided by Evaluator

- Participants who take the initial survey will receive a \$10 Wal-Mart Gift card
- Participants who participate in the post survey at one year will receive a \$25 Wal-Mart gift card



REACH Successes & Challenges

❖ Challenges

- Contracting restrictions imposed by state rules
- Personnel hiring restrictions imposed by Governor that did not allow us to hire at start of grant
- Unexpected change in grant manager staffing
- Recruitment for enrollment had slow start

❖ Successes

- Full support of higher management and regional staff
- Fatherhood huge draw for participants, positive outcomes
- High attendance for Orientation
- Positive relationship with all partners