



# Training: More Than Good Presentation Skills

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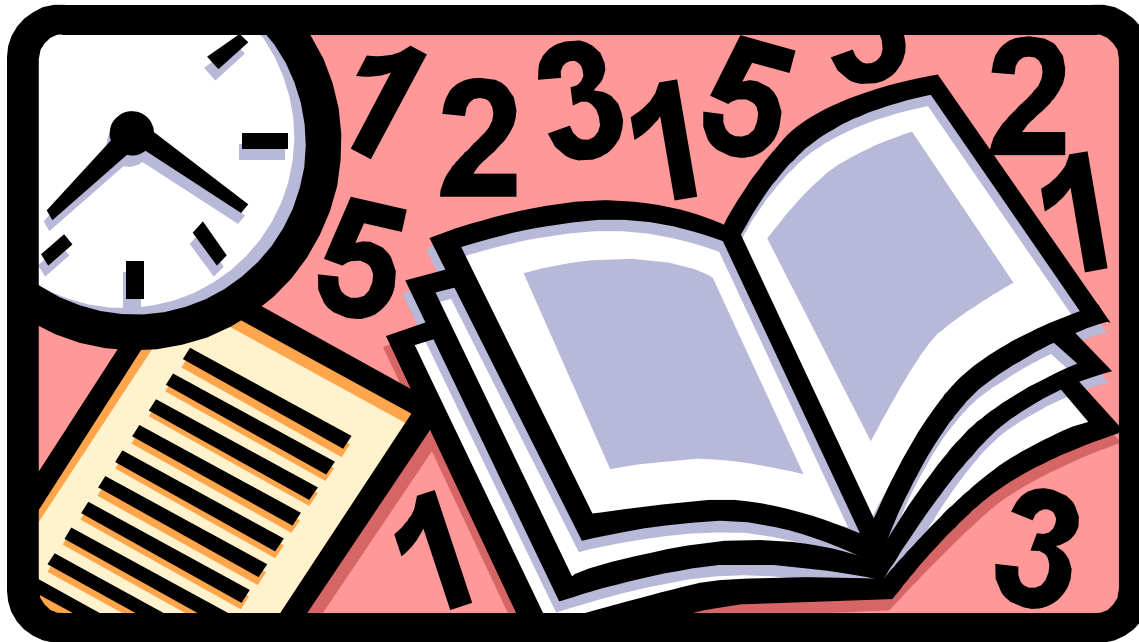


# Course Objectives

- Identify Strategies to Engage Participants
  - Discuss strategies to involve and engage participants
  - ID learning needs in effort to create desire to learn
  
- Build Group Cohesiveness
  - Skills used to foster group discussion/involvement
  - Ways to build group cohesiveness
  
- Deal with Difficult Participants (Classroom Management)
  - Maintaining Control



# Three Things

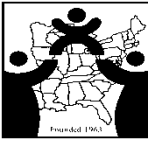




# Strategies for Engaging Participants

- Methods to lead, involve and engage participants
- Important to promote retention of learning

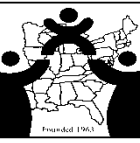




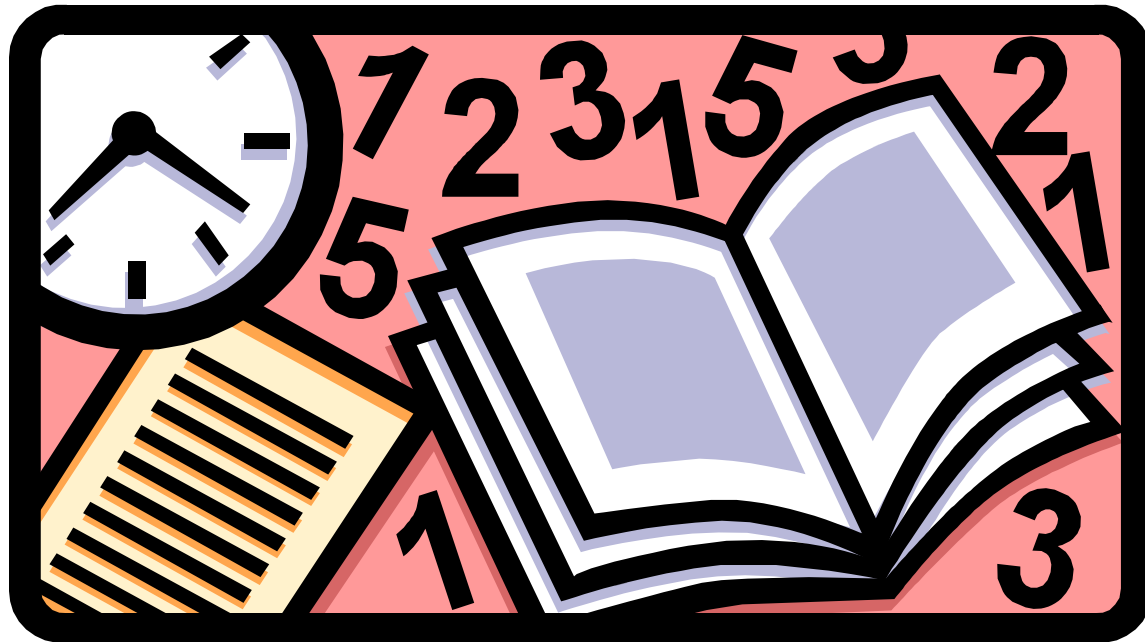
# Include and Engage Participants

- Individual Written Response
- Note Taking Guides
- Personal Action Plan
- Visualization
- Anonymous Response





# Human Continuum





# Group Cohesiveness

- Group cohesiveness is the force bringing groups together
- Benefits of group cohesion
  - Communication is more extensive
  - Positive interactions and energy
  - More success
  - More satisfaction
- Increase group cohesion
  - Develop a strong identity as a group
  - Have members agree on common goals
  - Create a climate of supportiveness and openness
  - Stress teamwork



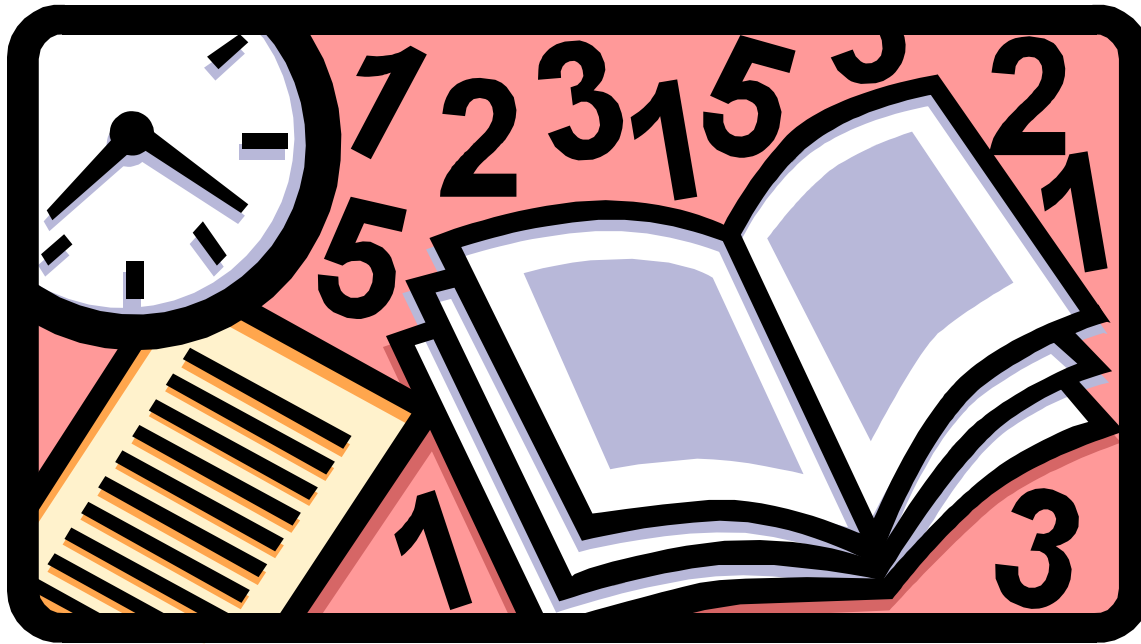
# Dealing with Difficult Participants

- General Methods
  - Address the behavior, not the person
  - Maintain a positive attitude
- Prevention
  - Be flexible in your training design
  - Use diverse training techniques





# What Would You Do?





# Summary

- Identify Strategies to Engage Participants
- Building Group Cohesiveness
- Dealing with Difficult Participants (Classroom Management)



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Questions and Answers