

About the Vendors and Sponsors

ACS Government and Community Solutions

ACS specializes in information technology and business process outsourcing solutions for state and local human services agencies, offering an array of solutions designed to streamline and enhance the delivery of services in several key areas.

We combine subject matter expertise with best-in-industry systems solutions to efficiently and effectively serve our clients. Our child support service offerings include payment processing, disbursement solutions, financial institution data matching (FIDM), new hire reporting, document imaging, and medical support enforcement. Our electronic payment services include payment programs for food stamps, TANF, unemployment insurance, WIC, and child support. In child care arena, we offer an electronic card-based system that combats fraud while streamlining documentation and payments to providers. In addition, we have streamlined the eligibility determination process with an integrated approach, are a leading provider of government records management services, and help courts and fire departments around the world become more efficient.



Appriss, Inc.

Since 1994, Appriss has provided innovative technology solutions that help hundreds of local, state, and Federal government agencies serve and protect their citizens. Through products like VINE® and JusticeXchange®, Appriss is helping to improve the efficiency, effectiveness, and accessibility of government agencies across the country.

Thousands of government agencies across the country trust Appriss to help them serve and protect their citizens.

What can we do for you?

- Automated victim notification
- Automated court information/notification
- Automated protective order notification
- Criminal justice information sharing, including analytics
- High-speed mass notification
- Law Enforcement tools to fight Methamphetamine production
- Pharmaceutical tools to fight Methamphetamine production

For more information about Appriss products and services, call (866) APPRISS (866-277-7477), email us at info@appriss.com or visit our website www.appriss.com.

Auctor Corporation

Auctor Corporation, headquartered in Indianapolis IN, provides software systems, operations outsourcing, consulting, and documentation and training services to improve performance in organizations involved in administering the Child Support Enforcement Program. Auctor developed and supports a certified and feature-rich Child Support Enforcement system in several jurisdictions around the country. Our current offering, CS-FAST, provides Child Support organizations a solution for updating and enhancing existing /legacy systems. CS-FAST is built on FAST, our generic case management and financial framework and is designed to be 1) easy to adapt and use, 2) economical to operate, and 3) effective in improving performance. For more information contact Bob Orr at orrb@auctor.com.



DCS Information Systems

DCS Information Systems is the premier provider of online investigative solutions for business and government – from financial institutions to law enforcement or investigators. Our online database products help organizations prevent and detect fraud, verify application information, and locate debtors, missing persons, heirs or assets. DCS is well known for its fast, straightforward and user friendly system and has been providing computer related information services since 1966. DCS provides information comprised of public records and publicly available information. With DCS' AmeriFindSM online resource, obtaining the critical information you need has never been easier. The AmeriFindSM system is available using your existing web browser.

DCS also offers customization services to meet your specific information needs. For more information call (800) 394-3274 or visit our website www.dcsinfosys.com.

DFAS

The people of the Defense Finance and Accounting Service (DFAS) take pride in serving the men and women who defend America. We take our contribution to national defense seriously. We work hard to fulfill the important fiscal responsibilities entrusted to us by the American taxpayers. We ensure the resources they provide are accounted for properly.



In FY 2007, DFAS

- Processed 154.6 million pay transactions (5.9 million people)
- Made 6.9 million travel payments
- Paid 14 million commercial invoices
- Posted 54.5 million general ledger transactions
- Managed military retirement and health benefits funds (\$328 billion)
- Made \$446 billion in disbursements to pay recipients
- Managed \$22 billion in foreign military sales (reimbursed by foreign governments)
- Accounted for 865 active DoD appropriations

Visit <http://www.dfas.mil> for more information.



DHHS / ACF / OCSE

The mission of OCSE is to assure that assistance in obtaining support (both financial and medical) is available to children through locating parents, establishing paternity and support obligations, and enforcing those obligations.

Educational Data Systems, Inc.



EDUCATIONAL DATA SYSTEMS

Our company provides a wide array of critical assessment and evaluation services, specializing in web-based delivery systems, psychometric and measurement services, and high-volume data management, scoring and reporting services.

Our clients include school systems, county offices and state departments of education, institutes of higher education, community colleges, publishers, and other public and private companies. While we have a wealth of experience in standardized assessment, there's nothing standard about our client services. We approach every project as a unique endeavor, with the goal of tailoring our services to every client's needs.

Our goal is to serve our clients in such a way that they can concentrate on their complex and changing needs, while counting on the quality, consistency, accuracy, timeliness and efficiency of our work.

For more information contact us at (800) 532-4424 or visit our website at <http://www.eddata.com>.



Fluent Language Solutions

Fluent Language Solutions is a leading nationwide provider of interpreting and translating in over 190 different languages including Spanish and American Sign Language. We can provide these services through onsite interpreting, telephone interpreting, video interpreting and document translating. Our telephone interpreting services are available 24/7/365 with an average connection time of less than 30 seconds. Fluent Language Solutions offers the best interpreters and translators when you want them.

To learn more call 704-532-7446 or email at marketing@fluentls.com.

GC Services



GC Services first opened its doors for business in 1957 in Houston, Texas. Now celebrating our 50th year in business, GC Services' commitment to providing unparalleled quality performance and client service has led to tremendous growth.

Today, GC Services is one of the most respected receivables management and customer care providers in the United States. Our approach provides the dedicated resources, proven performance and experience, and financial stability to ensure the best-performing and cost-effective services.

By combining specialization in specific client needs with resource dedication, we position ourselves to provide "best-in-class" service. GC Services has a 50-year track record of success in service to public and private sector clients. We have enjoyed long-term partnerships with a diverse array of companies in virtually every industry, including child support programs.

Collecting Child Support Arrearages and Active-Obligated TANF cases since 1988, GC Services feels that partnerships held with Child Support Enforcement (CSE) entities around the country are second-to-none in this industry. With GC Services, our child support partners can always count upon innovation, creativity, professionalism, and sensitivity. Learn more at www.gcserv.com.



Health Management Systems

HMS (NASDAQ: HMSY) is the nation's leader in cost management, coordination of benefits, and program integrity services for government healthcare programs. HMS is the designated administrator of the Arkansas Medical Support Services Consortium. In addition to child support and SCHIP agencies across the country, HMS serves the Medicaid programs of 40 states, 72 Medicaid managed care plans, the Centers for Medicare and Medicaid Services (CMS), and Veterans Administration facilities. HMS helps ensure that healthcare claims are paid correctly and by the responsible party. As a result of the company's services, government healthcare programs recover over \$1.0 billion annually, and obtain access to data that helps them prevent billions of dollars in erroneous payments. More information is available at www.hmsy.com.

IDEConsortium

The Interstate Data Exchange Consortium is a group of states whose common objective is to pool resources to provide cost-effective solutions for interstate and intrastate child support issues. Currently IDEConsortium offers three unique services to its member states:

- Financial Institution Data Match (FIDM)
- Automated Enforcement of Interstate cases (AEI)
- Parent Locate



The IDEConsortium is state-owned and operated. States may join as either Full Members or as Limited Partners through a state contract containing a memorandum of understanding agreement administered by the South Carolina Department of Social Services (SCDSS) which serves as the "Seat Agency". Each Full Member state has a representative and a vote on the IDEConsortium Board of Directors which meets semi-annually. SCDSS provides oversight and maintenance of a contract with ACS Government Solutions, Inc. for the development, operation, maintenance and marketing of the IDEConsortium services.



Informatix, Inc.

Informatix offers an exceptional depth and breadth of experience, dedicated staff with outstanding skills, and a commitment to finding innovative and effective solutions to our customers' technology and business needs.

Our culture revolves around two core principles: respect and dedication. We value teamwork and the contributions of each team.

The qualities that have been essential since our beginning – hard work, perseverance, and absolute commitment to our customers – continue to support our growth and reputation today.

To learn more about us, visit our website www.informatixinc.com.

JPMorganChase JPMorgan Chase

JPMorgan Electronic Financial Services (JPMorgan EFS) has been a leading provider of electronic benefits transfer (EBT) since the mid-1990s, when EBT replaced paper checks as the standard for delivering government benefits payments. Today, JPMorgan EFS services more than 50 million benefit and payment transactions and distributions over \$1.5 billion to 7 million-plus households or individuals each month.

JPMorgan EFS provides comprehensive Child Support State Disbursement Unit services, as mandated by welfare-reform legislation in 1996. Additionally, to facilitate the delivery of court-ordered Child Support payments, JPMorgan EFS offers the Direct Payment Card – a Visa® or MasterCard® branded, stored-value debit card that speeds the delivery of the payment to the custodial parent. Rather than depending on the mail, with direct deposit and the Direct Payment Card, government agencies can be assured that payments will be deposited into cardholder accounts safely and on schedule.

To learn more about the products and services offered by JPMorgan EFS, contact Dan Nemec, Vice President of Business Development, 300 S. Riverside, Chicago, IL 60606, Phone 312-954-9545, e-mail: dan.e.nemec@jpmchase.com.

SERVICE PROVIDED

- Call Center Management
 - Customer Service
 - Information Services
 - Payment Processing
- Systems/Technology Services
 - Training



LabCorp

Laboratory Corporation of America (LabCorp), one of the first NCSEA Corporate Associates, has provided genetic parentage testing services continuously since 1981. Known nation-wide for excellent quality and personalized service, LabCorp has been at the forefront of improved technology for parentage testing. LabCorp offers a strong base of technical dependability, sophisticated information handling systems and a comprehensive logistical system for specimen handling in order to better service the Child Support community. Learn more about our services by calling (800) 742-3944 or by visiting our website at www.labcorp.com.

MAXIMUS

MAXIMUS is one of America's leading government services companies devoted to providing program management, consulting and information technology services. Since 1975, MAXIMUS has consulted with states on a variety of issues including child support. MAXIMUS provides child support outsourcing, call centers, consulting, technology services, training, locate, collections, medical support enforcement, CSLN and Financial Institution Data Match (FIDM) support, Tribal and new hire reporting services.



MAXIMUS is strongly committed to serving our clients and our customers, while producing performance numbers for child support programs that not only benefit the programs themselves, but also benefit the children for whom the programs are dedicated.

For information about MAXIMUS call 1.800.MAXIMUS or visit our web site at www.maximus.com.



NCSEA

NCSEA (National Child Support Enforcement Association) is the nonprofit, membership organization representing the child support community - a workforce of over 60,000. NCSEA's mission is to promote the well-being of children through professional development of its membership, advocacy and public awareness. NCSEA's membership includes line/managerial/executive child support staff; state and local agencies; judges; court masters; hearing officers; government and private attorneys; social workers; advocates; corporations that partner with government to provide child support services and private collection firms.

Northrop Grumman Information Technologies



Child Support contributes to the financial security of millions of American families. Timely and accurate collection of financial and medical support owed to children is a national priority and a key component of Welfare Reform. Over the past 20 years the Child Support programs have made dramatic improvements in enforcement processes and systems. The dedication and contributions of ERICSA has enabled its member agencies to provide highly cost effective Child Support programs with an enviable track record in meeting their commitments to assisting children to receive the support they are owed.

Northrop Grumman is a leading provider of Child Support Enforcement services and solutions. Our work with the Child Support community began in 1985 when we partnered with Delaware to develop their automated child support enforcement system. This was followed with our work in other states, including our systems development and implementation in Montana – resulting in the first system in the nation to achieve federal systems certification. Since then our child support systems practice has expanded to include development and support work for other valued child support agencies, including Michigan, Oklahoma, and Rhode Island.

Northrop Grumman has implemented more statewide Child Support Enforcement (CSE) applications than any other company; we are currently partnered with four states to operate, maintain and enhance their CSE systems. We also provide Quality Assurance and Independent Verification and Validation. We work with the federal Office of Child Support Enforcement (OCSE) providing technical support on the expanded Federal Parent Locator Service (FPLS) and Interstate Case Reconciliation (ICR) to all state CSE agencies.

Our Integrated Eligibility Systems are helping thousands of caseworkers assist hundreds of thousands of customers. We maintain and enhance Statewide Automated Child Welfare Information Systems (SACWIS) for four states and Child Care systems for three states. Northrop Grumman's technical solutions span the entire spectrum of human service programs – from Child Care to Child Support - and an array of technical platforms – from mainframes to web portals.

Learn more at www.northropgrumman.com.



Orchid Cellmark, Inc.

Orchid Cellmark Inc, one of the largest and most experienced DNA testing companies in the world, has been providing confidential, accredited, parentage testing since 1979. With an international specimen collection network consisting of thousands of sites, efficient UIFSA procedures, and a highly automated DNA laboratory, typical results are available in 3 days or less, with an average probability of 99.99% for inclusions. Client conveniences include extended customer services hours with bilingual staff, electronic scheduling and case status capabilities, access to statistical reports, on-site training and reports in other languages such as English, Spanish or French. Finally, Orchid Cellmark Inc provides expert witness testimony as requested.

To find out more on our industry leadership activities in the area of technology, quality assurance and customer service, please visit our booth or contact Jessica Bulla at 1-800-443-2383 or at jbulla@orchid.com.

Pennsylvania Child Support Enforcement Training Institute

The Pennsylvania Child Support Enforcement Training Institute (PACSETI) is part of a Statewide child support enforcement training initiative involving dedicated partnerships between the Pennsylvania Department of Public Welfare (DPW) Bureau of Child Support Enforcement (BCSE), The Pennsylvania State University, and the Domestic Relations Association of Pennsylvania (DRAP). The Training Institute maintains a full-time staff of instructors, curriculum development specialists, and applications development engineers that supports over 36 child support enforcement courses. The training varies in instructional approach from traditional classroom design to Web-based instruction.

Learn more at www.pacseti.outreach.psu.edu



Policy Studies, Inc.

Policy Studies Inc. (PSI) is a leading provider of outsourcing, technology, and consulting services to government clients. Established in 1984 as a consulting firm to foster social awareness, expand public policy research, and champion innovation, PSI's services now include operating child support enforcement, workforce development, and government health services programs across the country. Headquartered in Denver, Colorado, PSI has nearly 1,900 employees in 107 offices nationwide. To learn more, visit www.policy-studies.com.

SāBER Government Solutions

SāBER Government Solutions provides software and services that support essential programs in Human Services, Public Pensions, Unemployment Insurance, Motor Vehicles, and Elections. Our child support resources are among the best in the business at implementing solutions that meet or exceed customer needs. This level of service comes from our understanding that what we do really matters to customers. Please visit us at www.sabercorp.com.



Systems & Methods, Inc.

SMI is a family owned and operated business founded over 36 years ago dedicated to going the extra mile to deliver innovative processing solutions to our governmental client family. SMI has strong values that influence our business culture and provide a comfortable, productive, and fulfilling work environment for our employees.



CHILD SUPPORT

We understand that child support services demand efficient, accurate, and proven solutions. SMI delivers the cost effectiveness of proven technology while providing essential workflow management ease. Our **SMART®** solution eliminates the major opportunities for processing errors experienced by many agencies.

SMI brings a unique combination of child support systems experience and program knowledge, payment processing, customer service and operations experience gained from numerous projects.

CHILD WELFARE

SMI understands the program, policies and practices essential to child welfare management. Our unique approach to child welfare service delivery allows agencies to focus on the children instead of mounds of paperwork.

FINANCIAL

SMI has considerable experience in financial management services to state and local human services agencies and the financial community. Our **SMILE™** Financial Management solution encompasses the full life-cycle of government agency financial management from planning through federal reporting.

Our commitment to service, integrity and a family-to-family approach to doing business is the foundation of our belief that success depends on long-term business relationships. SMI... A partner you can trust.



Tier is a premier provider of financial transaction processing solutions that help citizens pay their obligations (such as bills, income taxes, child support) electronically and help public agencies pay entitlements and other benefits to their constituents. Combined, our vanguard technology, business acumen, and knowledge of the public and private sector allow us to solve even the most challenging requirements posed by our valued clients.

At Tier, we're proud of the services we provide and the standards of achievement to which we aspire, which we hope are reflected in the smiling faces of children and parents across America. From Tier's very beginning, we have supported the needs of Child Support Enforcement (CSE), first with our partnerships with State Disbursement Units (SDUs), then with states following the Federal mandate to strengthen collection of child support through the matching of delinquent obligors to their financial accounts.

Please visit our web site at www.tier.com.



WICSEC

WICSEC is an organization of public and private child support professionals from the states west of the Mississippi. We are committed to improving child support enforcement for the benefit of the children and parents that we serve.

YoungWilliams

YoungWilliams is unique among child support service providers in that we specialize in *child support*. Our focus on delivering quality child support and customer services each and every day never waivers as child support is our company's *only* line of business.

In 1993, the attorneys of our affiliated law firm, YoungWilliams, P.A., were recruited to provide legal services for over 30,000 child support cases in Hinds and Warren Counties in central Mississippi. This group of attorneys and child support professionals shared a common desire to contribute to the children of America. Part of this original commitment was to concentrate exclusively on child support, master every detail and not be diverted by other business interests. YoungWilliams P.C. (YoungWilliams) was created for this purpose. Our management team and staff of child support professionals are keenly attuned to the needs and challenges of the child support program, and are intent upon forging strong and lasting relationships with state and local child support agencies. This begins with *fulfilling* contractual goals, *exceeding* expectations and *earning* the trust of our IV-D agency partners.

YoungWilliams now provides a variety of child support services in six states. Our services include:

- Full Service operations
- Enforcement Services
- Paternity Services
- Customer Service Call Centers
- Professional Staffing
- Consulting

We are committed to doing an outstanding job for our government clients and the citizens we serve!

For more information contact:

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Website: www.youngwilliams-css.com