

Agenda at a Glance

Sunday, April 13, 2008

8:00 A.M.	Walk/Run	Hotel Lobby
12:00 – 6:00 P.M.	Registration (also Mon.—Wed. 8:00 - 5:00 p.m.)	Peabody Grand Ballroom Foyer West
12:00 – 5:00 P.M.	Sponsor / Vendor Set-up	Tennessee Exhibit Hall
3:00 – 3:30 P.M.	First-Timer Get Together	Venetian Room
3:30 – 4:00 P.M.	Moderator’s Meeting	Venetian Room
5:00 – 5:15 P.M.	Famous Peabody Duckwalk	Hotel Lobby
5:30 – 7:00 P.M.	President’s Reception	Continental Ballroom
7:00 – 9:00 P.M.	Networking & Music Trivia	Continental Ballroom

Monday, April 14, 2008

7:30 – 8:30 A.M.	Light Fare and Mingling	Tennessee Exhibit Hall
8:30 – 10:00 A.M.	Opening Ceremonies	Peabody Grand Ballroom ABC
	Call to Order	
	Presentation of Colors	
	Message from the ERICSA President	
	Roll Call of States	
	Tennessee Welcome	
	OCSE Welcome	
	Presentation of Felix Infausto Award	
10:00 – 10:30 A.M.	Refreshment Break / Meet the Vendors	Tennessee Exhibit Hall
10:30 – 12:00 P.M.	Plenary:	Peabody Grand Ballroom ABC
	Update from the Federal Office of Child Support Enforcement	
12:00 – 1:30 P.M.	Lunch on your own	
12:00 – 12:30 P.M.	Moderator’s Meeting	Venetian Room
1:30 – 3:00 P.M.	Breakout Session 1	
Workshop A:	Child Support 101: The Fundamentals	Peabody Grand Ballroom A
Workshop B:	Professional Ethics and Legal Practices in the IV-D World (CLE)	Peabody Grand Ballroom B

Workshop C:	Customer Service Outreach	Peabody Grand Ballroom C
Workshop D:	Paternity Performance	Peabody Grand Ballroom D
Workshop E:	Interstate Issues and Answers: Meet the Experts from the Northern States	Continental Ballroom
3:00 – 3:30 P.M.	Refreshment Break / Meet the Vendors	Tennessee Exhibit Hall
3:30 – 5:00 P.M.	Breakout Session 2	
Workshop A:	Caseworker Ethics	Peabody Grand Ballroom A
Workshop B:	Case Stratification and Predictive Modeling	Peabody Grand Ballroom B
Workshop C:	Paternity Disestablishment (CLE)	Peabody Grand Ballroom C
Workshop D:	Using Technology to Improve Customer Service	Peabody Grand Ballroom D
Workshop E:	Interstate Issues and Answers: Meet the Experts from the Southern States	Continental Ballroom
5:00 – 6:00 P.M.	Hospitality & Networking	Tennessee Exhibit Hall

Tuesday, April 15, 2008

6:00 - 7:00 AM	Walk / Run	Hotel Lobby
7:30 - 8:30 AM	Light Fare and Mingling	Tennessee Exhibit Hall
7:30 - 5:00 PM	Registration Information	Peabody Grand Ballroom West Foyer
8:30 - 10:00 AM	Plenary Dr. Jerry Teplitz Increasing Your Professional Power While Managing Your Stress	Peabody Grand Ballroom ABC
10:00 - 10:30 AM	Refreshment Break - Meet the Vendors	Tennessee Exhibit Hall
10:30 - 12:00 PM	Breakout Session 3	
Workshop A:	UIFSA 101: The Fundamentals (CLE)	Peabody Grand Ballroom A
Workshop B:	Hard to Enforce Cases (CLE)	Peabody Grand Ballroom B
Workshop C:	Moving from a Judicial to an Administrative World	Peabody Grand Ballroom C

Workshop D:	Tennessee Child Support Employment and Parenting Program (CSEPP)	Peabody Grand Ballroom D
12:00 - 1:30 PM	Lunch on your own	
1:30 PM - 3:00 PM	Breakout Session 4	
Workshop A:	UIFSA 201 (CLE)	Peabody Grand Ballroom A
Workshop B:	Child Support and the Military (CLE)	Peabody Grand Ballroom B
Workshop C:	International Child Support and the Hague Convention (CLE)	Peabody Grand Ballroom C
Workshop D:	Arrears Avoidance	Peabody Grand Ballroom D
3:00 PM - 3:30 PM	Refreshment Break - Meet the Vendors	Tennessee Exhibit Hall
3:30 - 5:00 PM	Breakout Session 5	
Workshop A:	Advanced UIFSA Scenarios	Peabody Grand Ballroom A
Workshop B:	Social Security Administration and Child Support (CLE)	Peabody Grand Ballroom B
Workshop C:	Child Support and Child Welfare	Peabody Grand Ballroom C
Workshop D:	Child Support Arrears Issues	Peabody Grand Ballroom D
6:30 PM	Night at the Ball Park	Hotel Lobby

Wednesday, April 16, 2008

7:30 - 8:30 AM	Light Fare and Mingling	Tennessee Exhibit Hall
7:30 - 5:00 PM	Registration Information	Peabody Grand Ballroom West Foyer
8:30 - 10:00 AM	Plenary IV-D Directors Debate the Issues	Peabody Grand Ballroom ABC
10:00 - 10:30 AM	Refreshment Break - Meet the Vendors	Tennessee Exhibit Hall
10:30 - 12:00 PM	Breakout Session 6	
Workshop A:	Complex UIFSA Hot Topics (CLE)	Peabody Grand Ballroom A
Workshop B:	Managing for Performance	Peabody Grand Ballroom B

Workshop C:	Location, Location, Location	Peabody Grand Ballroom C
Workshop D:	Access, Visitation and Child Support (CLE)	Peabody Grand Ballroom D
12:00 - 1:30 PM	Lunch on your own	
1:30 - 3:00 PM	Breakout Session 7	
Workshop A:	International Case Processing (CLE)	Peabody Grand Ballroom A
Workshop B:	Caselaw Update: UIFSA & International (CLE)	Peabody Grand Ballroom B
Workshop C:	Federal Assistance	Peabody Grand Ballroom C
Workshop D:	Medical Support Establishment (CLE)	Peabody Grand Ballroom D
3:00 - 3:30 PM	Refreshment Break - Meet the Vendors	Tennessee Exhibit Hall
3:30 - 5:00 PM	Breakout Session 8	
Workshop A:	Federal Interstate Initiatives	Peabody Grand Ballroom A
Workshop B:	Games for Gain: Make Learning Fun	Peabody Grand Ballroom B
Workshop C:	Problem Solving Court (CLE)	Peabody Grand Ballroom C
Workshop D:	Medical Support Enforcement (CLE)	Peabody Grand Ballroom D
6:00 - 11:00 AM	Banquet	Plantation Roof and Skyway
Thursday, April 17, 2008		
8:30 - 9:30 AM	Full Breakfast	Peabody Grand Ballroom ABC
9:45 - 11:00 AM	Plenary Child Support Jeopardy	Peabody Grand Ballroom ABC
11:00 - 12:00 PM	Business Meeting Adjournment	Peabody Grand Ballroom ABC