



ERICSA 63RD ANNUAL TRAINING CONFERENCE & EXPOSITION

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Milwaukee

WISCONSIN



Maximizing Federal Parent Locator Service (FPLS) and Social Security Administration (SSA) Data

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FPLS Support, Office of Child Support Enforcement (OCSE)
Division of Federal Systems



Agenda

- Federal Case Registry (FCR) and SSNs
- SSN Verification Process and Validity Codes
- State Verification and Exchange System (SVES)
- SVES Elections
- Resources



FCR and SSNs



What is the FCR?

- Includes reported cases and participants from all states and territories
- Contains IV-D and non-IV-D cases
- Serves as a pointer to help locate persons across state lines
- Serves as the conduit for matching with external partners



FCR

Case Information

- Case ID
- Case Type
- Order Indicator
- County Code

Participant Information

- Name
- SSN
- Date of Birth
- Participant Type Code
- Member ID
- Sex Code
- Family Violence Indicator (FVI)
- Date of Death



Why a Verified SSN Matters to You

- Ensures you identify and act on the correct person
- Allows you to receive information from federal and other locate sources



Information can only be returned when an SSN has been verified.



SSN Verification Process and Validity Codes



Provide Participant Information

First,
middle,
and last
name

SSN

Date of
Birth
(DOB)

City and
state or
country
of birth

Sex code

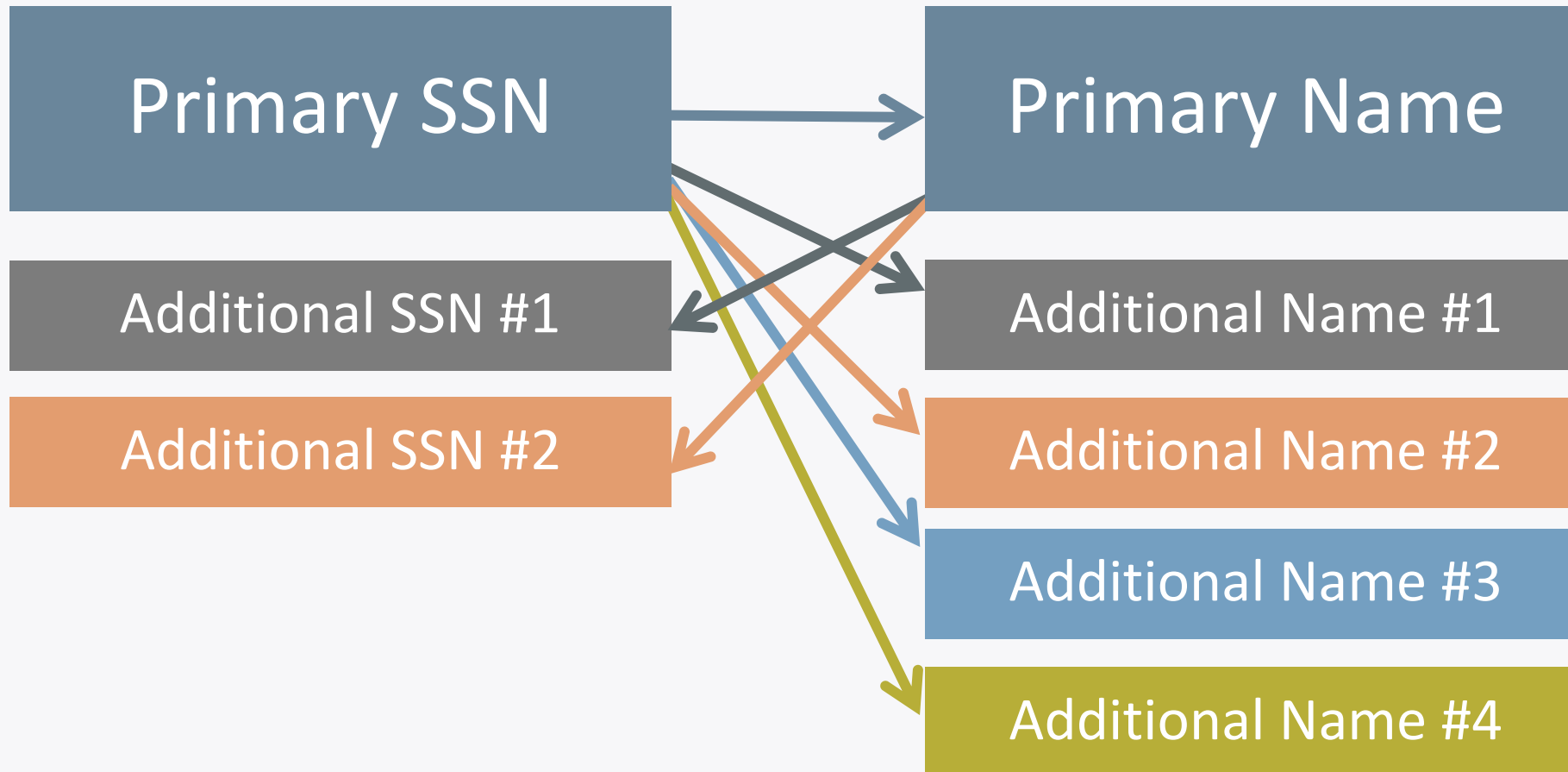
Father's
first and
last
name

Mother's
first and
maiden
name

Joint tax
filer's SSN



More Than One SSN or Name Submitted



More Than One SSN and Name Verifies

- We notify you if the Social Security Administration (SSA) issued more than one SSN to your participant
- We store up to three multiple SSNs on the FCR and use them for proactive matching
- Locate information may be sent related to any of the multiple SSNs



SSN Validity Codes

The FCR sends a validity code in the SSN verification response. The codes tell you how the SSN was verified and if you need to update your system with information we provide.

V Verified

C Corrected

N Name Match

P Provided

E Used **ESKARI**

U* Unverified

*Code displayed in Portal only



SSN Validity Codes (cont'd)

V	Verified
C	
N	
P	
E	
U*	

SSN and name combination verified as submitted:

- Exact SSN submitted by state
- Name is within verification tolerance
- DOB is within tolerance or will be provided by SSA
- Sex Code may be ignored if everything else matches



SSN Validity Codes (cont'd)

V

C

Corrected

N

P

E

U*

SSA corrected the submitted SSN:

- SSN and name submitted did not match and SSN correction routines were used
- First four letters of first name and first seven letters of last name are exact match
- DOB is within tolerance
- Sex Code matches, if provided



SSN Validity Codes (cont'd)

V

C

N

Name match

P

E

U*

SSA found a probable name match:

- SSA could not verify submitted SSN and name combination and SSA name routines identify a probable match to submitted SSN
 - Nickname
 - Alternate spelling
 - Misspelling
- Review to update participant record with name provided



SSN Validity Codes (cont'd)

V

C

N

P

Provided

E

U*

SSA used additional person data to verify or find an SSN:

- SSN and name submitted do not match or SSN was not submitted, but SSA identified a single SSN using
 - Name and DOB, within tolerance
 - State or Country of Birth
 - Sex Code
- We find an SSN using name and joint tax filer's SSN



SSN Validity Codes (cont'd)

V

C

N

P

E

ESKARI

U*

SSA used additional birth data to verify or find an SSN:

- State must submit participant's name, DOB, sex code, state or country of birth, and at least two of the following
 - Participant's father's first and last name
 - Participant's mother's first and maiden name
 - City of birth



SSN Validity Codes (cont'd)

V
C
N
P
E
U*
Unverified

SSA could not verify or correct the SSN submitted or find an SSN using the data submitted:

- Participant registered on FCR with unverified SSN
- FCR automatically resubmits unverified primary SSN and name through the SSA verification process
 - Every 90 days
 - When you update key demographic information

*Code displayed in Portal only



SSN Validity Codes (cont'd)

REJECT

SSA could not identify an SSN for the participant, and we could not register them on the FCR as unverified:

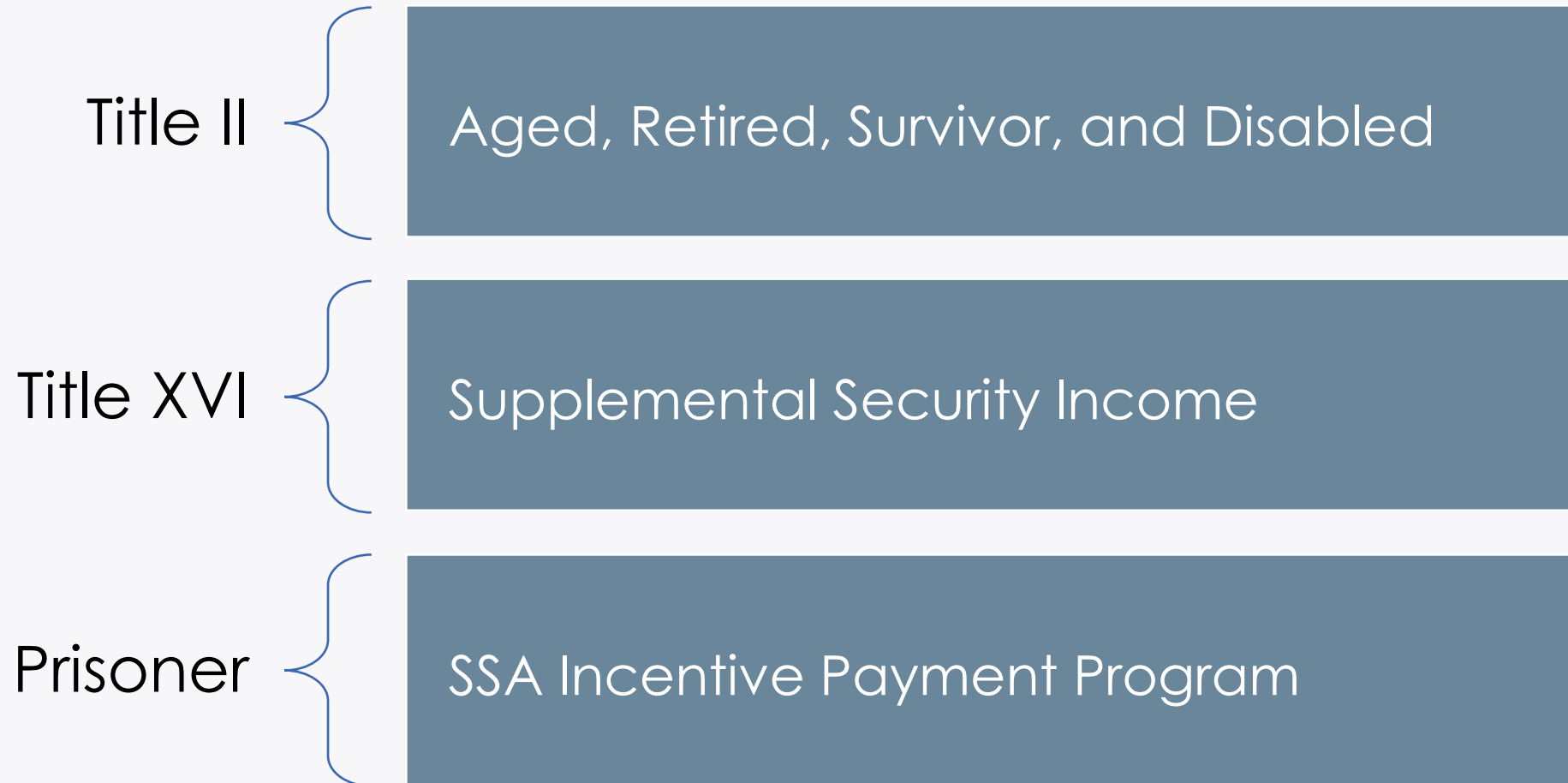
- Request did not include required data elements for verification process
- The submitted SSN is invalid
 - All sixes, nines, or zeroes
 - Fewer than nine digits
- You did not provide an SSN



State Verification and Exchange System (SVES)



SVES Data Exchange



SVES – Title II

- Provides information on all participant types:
 - Retirement
 - Social Security Disability Insurance (SSDI)
 - Survivor benefits
- Includes children receiving auxiliary benefits
- Qualifies for withholding



SVES – Title II Response

- District Office Address
- Date of Birth

The information on these pages is intended for demonstration purposes only and does not contain personally identifiable or sensitive information

Report ID: LSVES-11VD
Report Date: 02/18/2026
*** Sensitive Information ***

Department of Health and Human Services
Administration for Children and Families
Office of Child Support Enforcement

State Verification and Exchange System (SVES) Title II

Request Information

Participant Information

Participant Name:	BING, CHANDLER	Participant SSN:	444XX4444
Case ID:	NY3456789	Member ID:	NY123456
User Text:			

SSA Response

Returned Name: BING, CHANDLER

District Office Information

Name: SOCIAL SECURITY

Address: SUITE 100
301 MCKINLEY AVE SW
CANTON, OH 44702-1736

Claimant Information

Name: CHANDLER BING
Address: 1295 FAIRLAWN ST TIXII
LOUISVILLE, OH 44641-2423
Date of Birth: 12/18/1998

Sex: Male
Date of Death: 07/17/2006

Claim Information

Category of Assistance: Income Maintenance
Response State/County Code: 39/041
Disability Onset Date: 12/15/1998

Initial Entitlement Date: 01/2004
Deferred Payment Date: 08/2005

Net Monthly Benefit Amount: \$1,234.56
Claim Account Number: 444XX4444
Ledger Account File (LAF): Denied claim

Current Entitlement Date: 01/2005
Termination/Suspension Date: 06/2005
Beneficiary ID: Primary claimant

Health Insurance Option: Supplemental insurance (Part B)
is payable

Health Insurance Start Date: 01/2001

Health Insurance End Date: 01/2006

Supplemental Medical



SVES – Title II Response

- Disability Onset Date
- Initial Entitlement Date
- Deferred Payment Date
- Current Entitlement Date
- Termination/Suspension Date
- Claim Account Number (CAN)
- Beneficiary ID (BIC)
- Ledger Account File (LAF)
- Net Monthly Benefit

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Report ID: LSVES-11VD
Report Date: 02/18/2026
*** Sensitive Information ***

Department of Health and Human Services
Administration for Children and Families
Office of Child Support Enforcement

State Verification and Exchange System (SVES) Title II

Request Information

Participant Information

Participant Name:	BING, CHANDLER	Participant SSN:	444XX4444
Case ID:	NY3456789	Member ID:	NY123456
User Text:			

SSA Response

Returned Name: BING, CHANDLER

District Office Information

Name:	SOCIAL SECURITY	Address:	SUITE 100 301 MCKINLEY AVE SW CANTON, OH 44702-1736
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Claimant Information

Name:	CHANDLER BING	Sex:	Male
Address:	1295 FAIRLAWN ST TIXII LOUISVILLE, OH 44641-2423		
Date of Birth:	12/18/1998	Date of Death:	07/17/2006

Claim Information

Category of Assistance:	Income Maintenance	Initial Entitlement Date:	01/2004
Response State/County Code:	39/041	Deferred Payment Date:	08/2005
Disability Onset Date:	12/15/1998	Current Entitlement Date:	01/2005
Net Monthly Benefit Amount:	\$1,234.56	Termination/Suspension Date:	06/2005
Claim Account Number:	444XX4444	Beneficiary ID:	Primary claimant
Ledger Account File (LAF):	Denied claim		

Health Insurance Option: Supplemental insurance (Part B)
is payable

Health Insurance Start Date:	01/2001	Health Insurance End Date:	01/2006
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Supplemental Medical



SVES – Title II Response (cont'd)

- Monthly Benefit Credited Entries

Report ID: LSVEST-IIVD
Report Date: 02/18/2026
*** Sensitive Information ***

Department of Health and Human Services
Administration for Children and Families
Office of Child Support Enforcement

State Verification and Exchange System (SVES) Title II

Insurance (SMI) Option: Yes (Good cause)
SMI Start Date: 02/2002

SMI End Date: 02/2006

Railroad Indicator: Active claim
Direct Deposit Indicator: Checking

Black Lung Entitlement: Entitled
Black Lung Amount: \$123.45

Monthly Benefit Credited Entries: 8

MBC Date	MBC Amount	MBC Type
01/2005	\$1,234.01	Benefits not paid (not credited), due to delayed/pending or suspense
02/2005	\$1,234.02	Benefits not paid (not credited), due to delayed/pending or suspense
03/2005	\$1,234.03	Benefits not paid (not credited), due to delayed/pending or suspense
04/2005	\$1,234.04	Benefits not paid (not credited), due to delayed/pending or suspense
05/2005	\$1,234.05	Benefits Paid (Credited)
06/2005	\$1,234.06	Benefits Paid (Credited)
07/2005	\$	
08/2005		

Note: Only shows when
the payment amounts
changed



SVES – Title II Pending

- Provides information when someone applies for Title II disability or retirement benefits
- Returns matches on new or changed claims if participant
 - Is in an open IV-D case
 - Has a verified SSN
 - Has no FVI
- Matches on all participant types
- Allows advance income withholding order



SVES – Title XVI

- Provides information on noncustodial parents (NCPs), putative fathers (PFs), and custodial parties (CPs) receiving Supplemental Security Income (SSI)
- Title XVI is a needs-based public assistance program
- Title XVI cannot be withheld for child support
- OCSE adds Title XVI eligibility and termination date information to Multistate Financial Institution Data Match (MSFIDM) records to help states avoid seizing Title XVI benefits



SVES – Title XVI Response

- Payee Type
- Payee District Office
- Address Information
- Date of Birth
- Death Source

Report ID: LSVES-TXIVD
Report Date: 02/18/2026
*** Sensitive Information ***

Department of Health and Human Services
Administration for Children and Families
Office of Child Support Enforcement

State Verification and Exchange System (SVES) Title XVI

Request Information

Participant Information

Participant Name:	BING, CHANDLER	Participant SSN:	444XX4444
Case ID:	NY3456789	Member ID:	NY123456
User Text:			

SSA Response

Returned Name: BING, CHANDLER

Payee Information

Name:	BING CHANDLER	Payee Type:	Beneficiary is own payee
Payee State/County:	39/041	Payee District Office:	390
Address:	815 N 6TH AVE APT 614 STEUBENVILLE, OH 43952-1839	Address Validation Information:	Address corrected Corrected ZIP code Bad unit number

Recipient Information

Name:	BING, CHANDLER	Date of Birth:	12/18/1998
Address:	HAVEN OF REST MISSION 175 MAIN ST AKRON, OH 44308-2011	Date of Death:	09/06/1998
Race:	White	Death Source:	Not applicable
Sex:	Male	Recipient Phone:	740-284-1176
Recipient Type:	Disabled Individual	Competency:	Recipient is competent and the payee is the legal guardian
Disability/Blindness		Establishment Date:	03/22/1999
Onset Date:	02/26/1999	Appeal Date:	09/11/2001
Custody:	Natural, adopted or stepchild (as payee for a parent)	Date of Eligibility:	02/1999
Appeal:	Hearing	Third Party Insurance	
Denial Date:	10/24/2001	Indicator:	Not applicable
Redetermination Date:	07/10/2000	Payment Status:	Current Pay
Representative Payee		Direct Deposit Indicator:	None
Indicator:	There is not a representative payee		
Payment Status Date:	01/1999		
Current Payment Status:	Current Pay		



SVES – Title XVI Response (cont'd)

- Payment History

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State Verification and Exchange System (SVES) Title XVI

Income and Resource Information

Estimated Self Employment Amount:	\$4,321.00	Earned Income - Net Countable Amount:	\$111.90
Unearned Income - Net Countable Amount:	-\$222.00	House Resource:	None
Vehicle Resource:	Vehicle either over or under limit	Insurance Resource:	None
Property Resource:	None	Other Resource:	None

Payment History (up to 8 entries)

Date	Monthly SSI Amount	Payment Type
02/01/2002	\$545.00	Recurring payment dated the first of the month
01/01/2002	\$363.34	Recurring payment dated the first of the month
12/01/2001	\$354.00	Recurring payment dated the first of the month
11/16/2001	\$9.00	Regular daily payment (underpayment)
09/01/2001	\$55.55	No payment made
08/01/2001	\$531.00	Recurring payment returned by Treasury only
07/02/2001	\$9.00	Regular daily payment (underpayment) returned by Treasury only
05/01/2001	\$530.00	Recurring payment dated the first of the month

Unearned Income (up to 9 entries)

Type	Verification	Start	Stop
Social Security	Number has been verified, amount has not been verified	01/2000	06/2000
Social Security	Number has been verified, amount has not been verified	07/2000	12/2000
Social Security	Number has been verified, amount has not been verified	01/2001	06/2001
Social Security	Number has been verified, amount has not been verified	07/2001	12/2001
Social Security	Number has been verified, amount has not been verified	01/2002	06/2002
Social Security	Number has been verified, amount has not been verified	07/2002	12/2002
Social Security	Number has been verified, amount has not been verified	01/2003	06/2003
Social Security	Number has been verified, amount has not been verified	07/2003	12/2003
Social Security	Number has been verified, amount has not been verified	01/2004	06/2004



SVES – Prisoner

- SSA Incentive Payment Program for Prisoner Reporting helps to reduce SSA fraud
- Federal, state, and local correctional institutions report information to SSA
- Information may be used for order review and establishment
- Contact facility for current status of participant



Departments of Corrections Information



Broadcast Test 2 Testing 2nd Broadcast Message [View All Messages](#)

In the Spotlight & Symbols DFS Hosted Child Support Agency Training Series online recordings are temporarily unavailable. You may request recordings from FPLS Support through Communication Center until the issue is resolved. Training handouts remain in the Guides & Resources section. [View All Messages](#)

Child Support Portal Welcome, Cornell Lynn | Profile | Log Out
Communication Center

Home --Select Application-- FAQ SSN Case ID
Results are limited to responses received within the last 30 days.

Communication Center

1 The maximum number of communications displayed is 10.
2 Items displayed may link to federal tax information.

Respond By Date	From	Communication Type	Subject	Last Action	Last Action Date
	IN - Courtney Caseworker	Case Inquiry or Central Registry	Genetic Test Results	Responded	01/15/2026 07:28 PM
12/26/2025	IN - Courtney Caseworker	***Federal Tax Information***	Tax Intercept received	New/Sent	12/17/2025 09:41 AM
01/01/2026	TX - Courtney Garnand	Case Inquiry or Central Registry	Please provide a copy of order	New/Sent	12/09/2025 04:20 PM

Locate and DoD Entitlement Responses

1 The responses below are only available for 30 days after the date the response is received.
2 **Document contains Federal Tax Information.

SSN	Name	Locate Source	Request Date	Response Date	Status	Action
444-XX-5555	GELLER, MONICA	IRS **	12/09/2025	12/10/2025	Received	View
444-XX-5555	GELLER, MONICA	Title XVI	12/09/2025	12/10/2025	Received	View
444-XX-5555	GELLER, MONICA	AWR **	12/09/2025	12/10/2025	Received	View
444-XX-5555	GELLER, MONICA	DoD/OPM	12/09/2025	12/10/2025	Received	View

EDE Responses

1 **Document contains Federal Tax Information.

Requesting State Case ID	Requesting County FIPS	Responding State Case ID	Resp State	Document Type	Request Date	Days Remaining	Status	Action
111	000	NY1234567	NY	AOP	10/16/2025	51	Pending Download	
1111	001	2222	NY	BCT	10/16/2025	51	Pending Download	
888999 **	061	987654	IN	FRD	12/16/2025	10	Pending Download	
888999	061	987654	IN	QTR	12/16/2025	10	Pending Download	

Guides & Resources

DFS-HOSTED CHILD SUPPORT AGENCY TRAINING SERIES (PDF, 172.2 KB)
Training materials

DFS Hosted Training: Communication Center Overview (ZIP, 72.7 MB)
Recording and materials for the Communication Center Overview training.

DFS Hosted Training: Electronic Document Exchange (EDE) Overview (ZIP, 460.3 MB)
Recording and materials for the Electronic Document Exchange (EDE) Overview training.

DFS Hosted Training: Federal Case Registry (FCR) (ZIP, 132.1 MB)
Recording and materials for the Federal Case Registry (FCR) training.

Helpful Links

- [Communication Center MICRS Reports](#) Communication Center MICRS Reports
- [OCSE Regional Offices](#) Contacts for OCSE Regional Offices
- [Office of Child Support Enforcement](#) Office of Child Support Enforcement
- [QuickMap](#) Quick Map
- [Quick Test](#) Quick Test alphabetizing

Links to Department of Corrections websites by State:

[State Departments of Corrections | USA.gov](#)

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SVES – Prisoner Response

- Date of Birth
- Date Reported
- Confinement Date
- Prisoner ID Number
- Release Date

Report ID: LSVESPRIVD
Report Date: 02/18/2026
*** Sensitive Information ***

Department of Health and Human Services
Administration for Children and Families
Office of Child Support Enforcement

State Verification and Exchange System (SVES) Prisoner

Request Information

Participant Information

Participant Name:	BING, CHANDLER	Participant SSN:	444XX4444
Case ID:	NY3456789	Member ID:	NY123456
User Text:			

SSA Response

Returned Name: BING, , CHANDLER

Prisoner Information

Facility Reported SSN:	444-XX-4444	Date of Birth:	12/18/1998
Date Reported:	02/02/2024	Sex:	Male
Confinement Date:	10/10/2008	Prisoner ID No:	XYZ345689
Release Date:	10/10/2009		

Facility Information

Name:	STATE PRISON	Facility Type:	Federal Correctional Institute
Facility Contact Name:	DOWNTOWN RECORDS- SEE QRI3 SCREEN	Phone:	860-292-3486
Facility Report Source:	NEW JERSEY DEPARTMENT OF CORRECTIONS	Fax:	860-292-3453
Address:	456 NORWICH MORRISPLAIN NEWMARKET, NJ 12345-0000	Address Validation Information:	Undeliverable address Non-determined city name Street name is not found in the city



SVES – Prisoner Response (cont'd)

- Prison/Facility Type
- Address Information (Facility)
- Prison/Facility Contact Name
- Prison/Facility Report Source
- Phone and Fax

Report ID: LSVESPRIVD
Report Date: 02/18/2026
*** Sensitive Information ***

Department of Health and Human Services
Administration for Children and Families
Office of Child Support Enforcement

State Verification and Exchange System (SVES) Prisoner

Request Information

Participant Information

Participant Name:	BING, CHANDLER	Participant SSN:	444XX4444
Case ID:	NY3456789	Member ID:	NY123456
User Text:			

SSA Response

Returned Name: BING, , CHANDLER

Prisoner Information

Facility Reported SSN:	444-XX-4444	Date of Birth:	12/18/1998
Date Reported:	02/02/2024	Sex:	Male
Confinement Date:	10/10/2008	Prisoner ID No:	XYZ345689
Release Date:	10/10/2009		

Facility Information

Name:	STATE PRISON	Facility Type:	Federal Correctional Institute
Facility Contact Name:	DOWNTOWN RECORDS- SEE QRI3 SCREEN	Phone:	860-292-3486
Facility Report Source:	NEW JERSEY DEPARTMENT OF CORRECTIONS	Fax:	860-292-3453
Address:	456 NORWICH MORRISPLAIN NEWMARKET, NJ 12345-0000	Address Validation Information:	Undeliverable address Non-determined city name Street name is not found in the city



SVES Elections



SVES Elections – Proactive Match

- Provides information on participants who receive, previously received, or were denied Social Security benefits
- OCSE initiates a proactive locate request when a state submits add or change transactions to FCR
- Returns only positive match responses
- Receive information faster for timely case processing



SVES Elections – Sweeps

- States may request an on-demand sweep of participants against SSA SVES files
- Ensures state has the most current participant information from SSA
- Must have elected to receive SVES proactive matches to request a sweep
- Sweep is limited to participant types selected for proactive matching



SVES Sweep Benefits



Title II

Review for modification, adjustment for child auxiliary benefits, or possible closure

Title XVI

Review for possible closure when an NCP's sole income comes from Title XVI alone or in conjunction with Title II

Prisoner

Meets requirements of the federal rule to automatically start a review or inform parties of their right to request a review when NCP will be incarcerated for at least 180 days



Resources



Resources on the Portal

FCR Interface Guidance Document (IGD)

Technical guide to the FCR

Social Security Office Locator

Find the local SSA field office for a case by entering the NCP's ZIP code.

Department of Corrections (DOC) Websites by State

Links to Departments of Corrections for information about state prisons and incarcerated individuals in these facilities

FCR Data Election Guide

Forms to request or change state FCR options

SSA Publication 05-10002

SSA brochure 'Your Social Security Number and Card'

SSA Data Desk Reference

Helpful information for users working with SSA data



Contact FPLS Support

- Email: FPLSsupport@acf.hhs.gov
- Communication Center: FPLS Support

Reminder: When sharing Personally Identifiable Information (PII) or Federal Tax Information (FTI) use Communication Center or encrypted email

