



ERICSA 63RD ANNUAL TRAINING CONFERENCE & EXPOSITION

MAY 3-7, 2026

Milwaukee

WISCONSIN

Women in Leadership:

SPEED MENTORING

Welcome! Please Take a Seat.



Speedy Tips!

Monday, May 4th 10:30 am - 12:00 pm

Chat & Connect!

Inspire & Empower!



A new ERICSA effort to grow and connect current and emerging child support leaders.

ERICSA NEXT equips professionals with leadership tools, mentorship, and a forward-looking mindset to strengthen services for children and families nationwide.

At the conference

This session is one of five leadership sessions offered as part of the ERICSA NEXT initiative and are designed to spark connection, reflection, and practical growth.

After the conference

Networking, mentoring, and growth opportunities are offered to ERICSA members throughout the year.

Who benefits?

- Leaders already guiding teams
- Professionals preparing for leadership roles
- People growing management and collaboration skills
- Members and friends of ERICSA seeking peer connection

Back by popular demand!

Join this dynamic session designed for women leaders, both emerging and established. Led by a mentor group comprised of esteemed female leaders in the child support community, small group discussions will explore the unique challenges and barriers women face on the path to leadership, offering support, guidance, and resources. Don't miss this opportunity to connect, gain valuable insights, and take meaningful steps forward in your leadership journey.



Rieda Abrams-Miller

Client Services Manager – Auctor Corporation



“Whatever anybody says or does, assume positive intent. You will be amazed at how your whole approach to a person or problem becomes very different.”

— *Oprah Winfrey*

abramsmiller@auctor.com | 801.808.2006





“
DO NOT WAIT FOR
SOMEONE ELSE TO
COME AND SPEAK FOR
YOU. IT'S YOU WHO CAN
CHANGE THE WORLD.

Malala Yousafzai



ASHLEY FORBES

Daughter. Mother. Sister. Friend. Leader
All these roles shape how I lead



Connie Chesnik, Administrator

Division of Family and Economic Security
Wisconsin Department of Children and Families



“Find out who you are and do it on purpose.”

Dolly Parton

connie.chesnik@wisconsin.gov | 608-692-7379

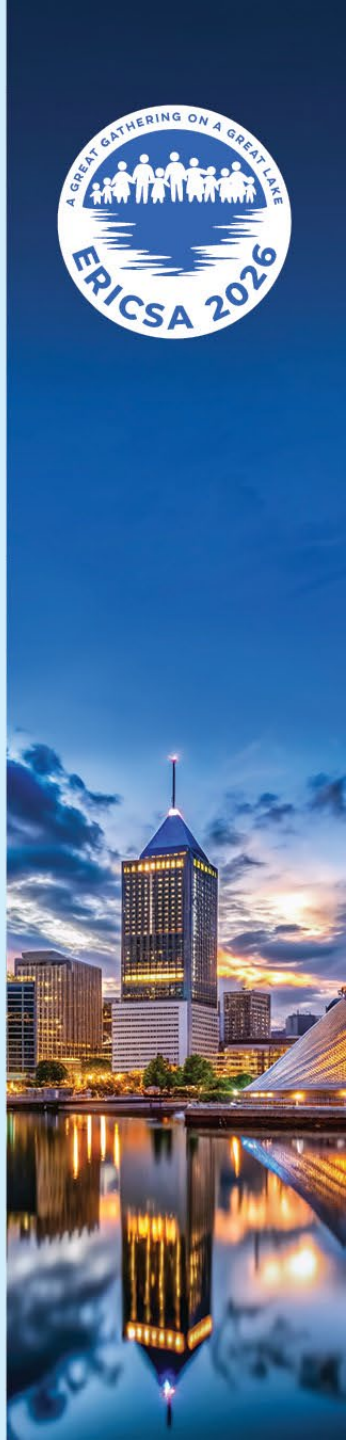


You manage things: you lead people

Grace Murray Hopper, US Navy Rear Admiral

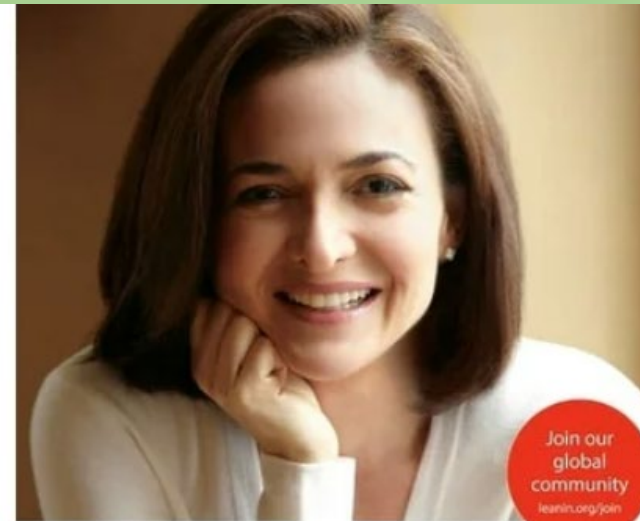


- Irene Halkias Curran
- Deputy Administrator,
Field Operations
- Illinois Healthcare and
Family Services
- Child Support Services
- Irene.curran@illinois.gov





Joyce Match
Deloitte Consulting, LLP
jmatch@deloitte.com



LEAN IN

WOMEN, WORK, AND
THE WILL TO LEAD

SHERYL SANDBERG

#1 NATIONAL BEST SELLER

*“Life begins at the end of
your
comfort zone.”*



Lara Webb Fors, J.D.



“A leader takes people where they want to go. A great leader takes people where they don't necessarily want to go, but ought to be.”

Rosalynn Carter, former First Lady of the United States

Resource: [Women in the Workplace: Why They Make Great Leaders & How to Support Them](#)

Contact Info:

- Lara Fors, APA, Jackson County Prosecutor's Office
- 324 E 11th St, Ste 1100, Kansas City, MO 64106
- P: (816)881-3514 E: Lfors@jacksongov.org

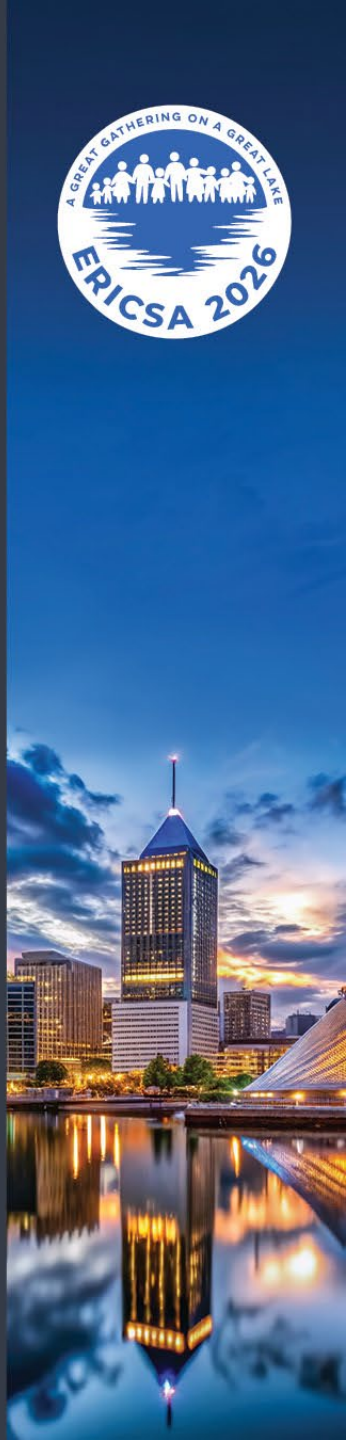


Laura Stone

Director, Child Support Division
Deputy Prosecuting Attorney
Porter County, Indiana Prosecuting Attorney's Office
219-465-3405/laura.stone@portercountyin.gov



Leadership Advice: Treat everyone the same while recognizing individuality.



Liz McGeough Gamache



“Fight for the things you care about. But do it in a way that will lead others to join you.”

Ruth Bader Ginsberg



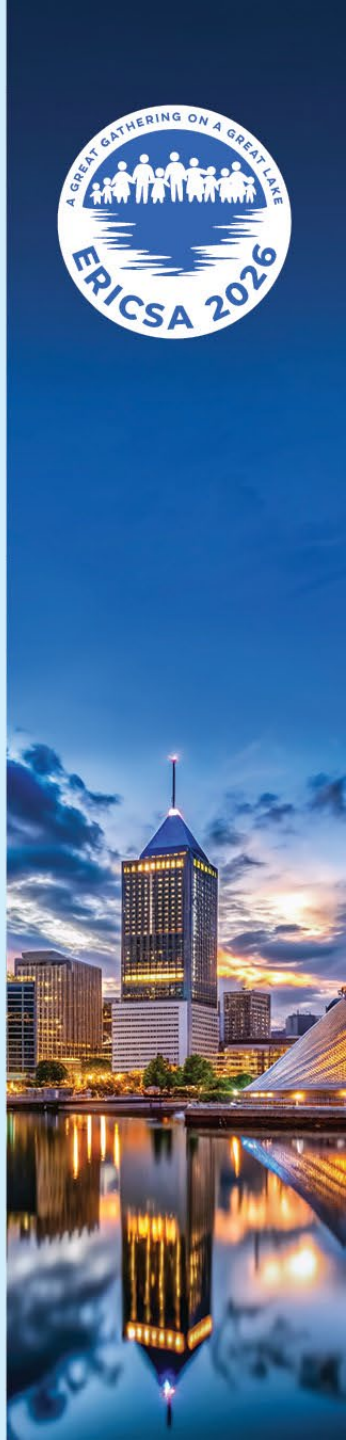
“The best executive is the one who has sense enough to pick good men to do what he wants done, and self-restraint to keep from meddling with them while they do it.” - **Theodore Roosevelt**



Loretta Everett

Tennessee Child Support Employment and Parenting Program
Coordinator

leveret8@utk.edu

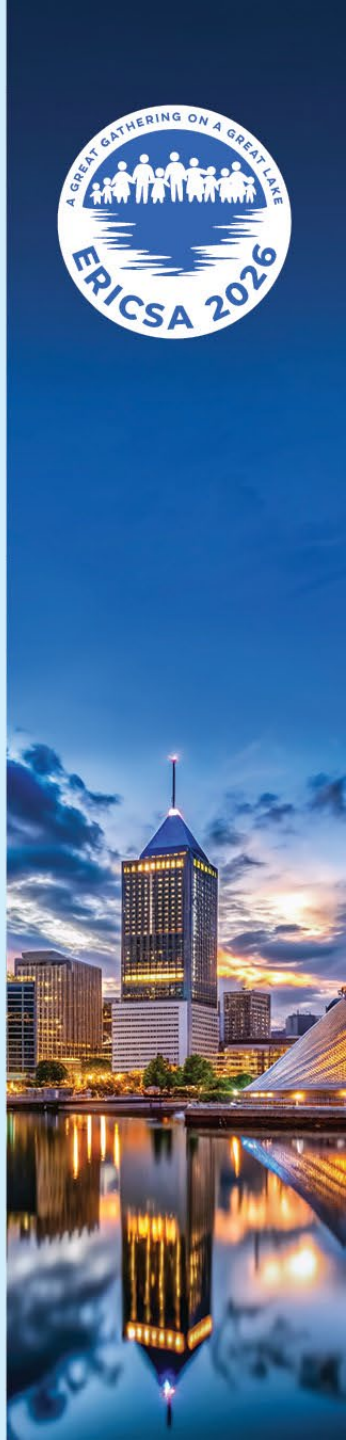


Margot Bean



"No one ever became a success without taking chances. One must be able to recognize the moment and seize it without delay."

Estée Lauder



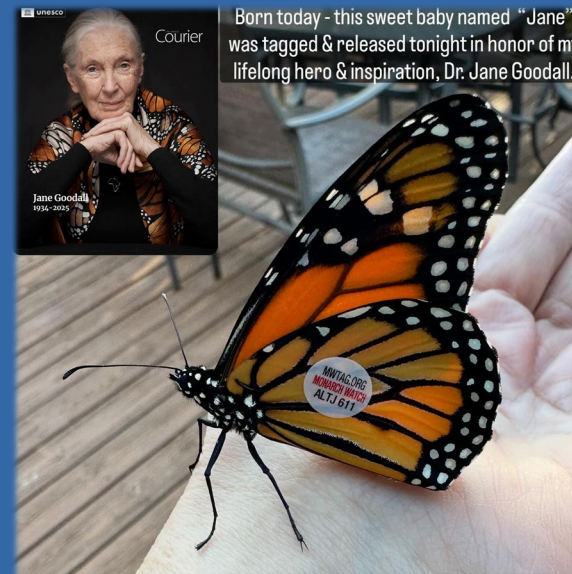
Sharon Pizzuti

VP, Courtland Consulting

My Source of Leadership: **Peace**

Get quiet. Stand firm. Head up.
Seek wisdom. Be generous. Replenish joy.
Repeat.

“What you do makes a difference, and you must decide what kind of difference you want to make.” — Jane Goodall

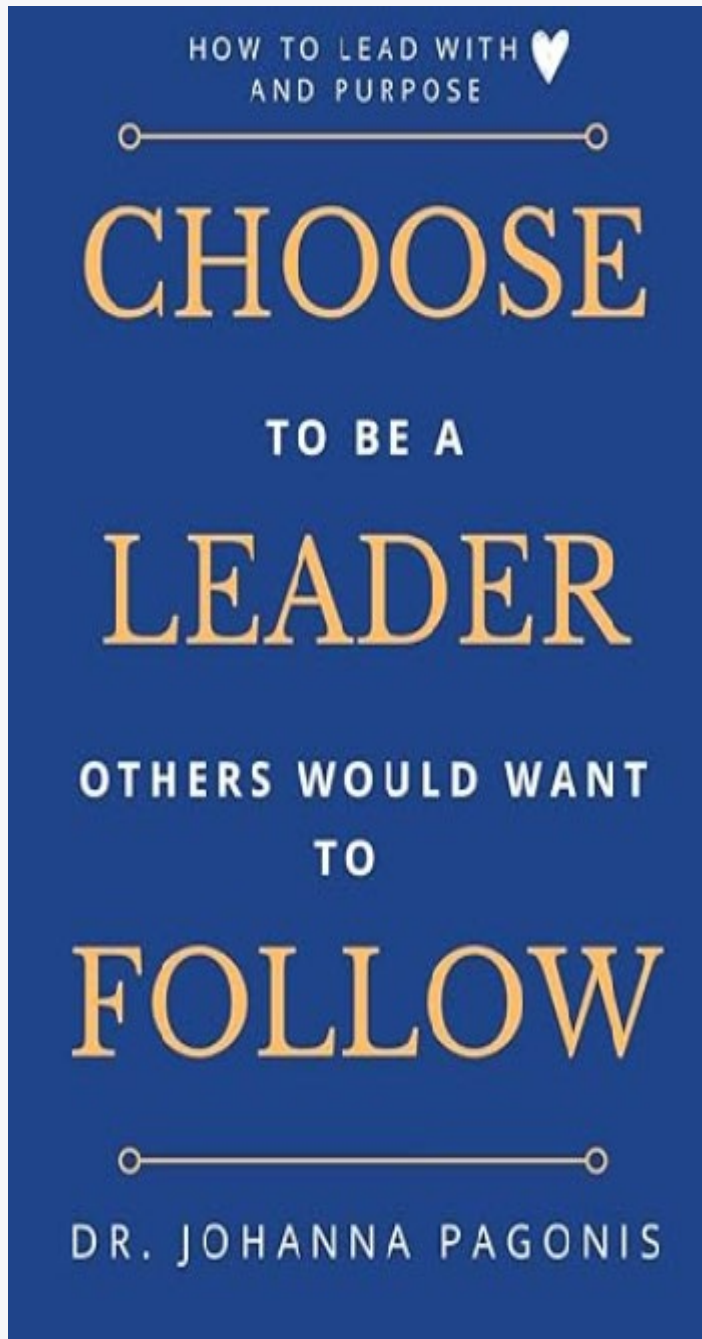


SUE SMITH, LCO-CSS DIRECTOR

- *“Leadership is not about being in charge. It is about taking care of those in your charge.” – Simon Sinek*
- *“I am not afraid. I was born to do this.” – Joan of Arc*
- *“The question isn’t who is going to let me; it’s who is going to stop me?” – Ayn Rand*
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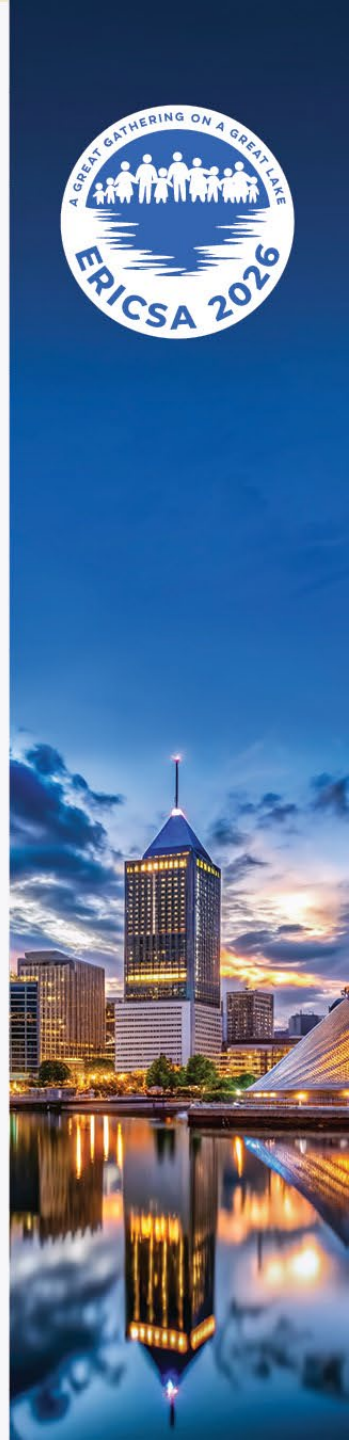
• **SUE.SMITH@LCO-NSN.GOV**

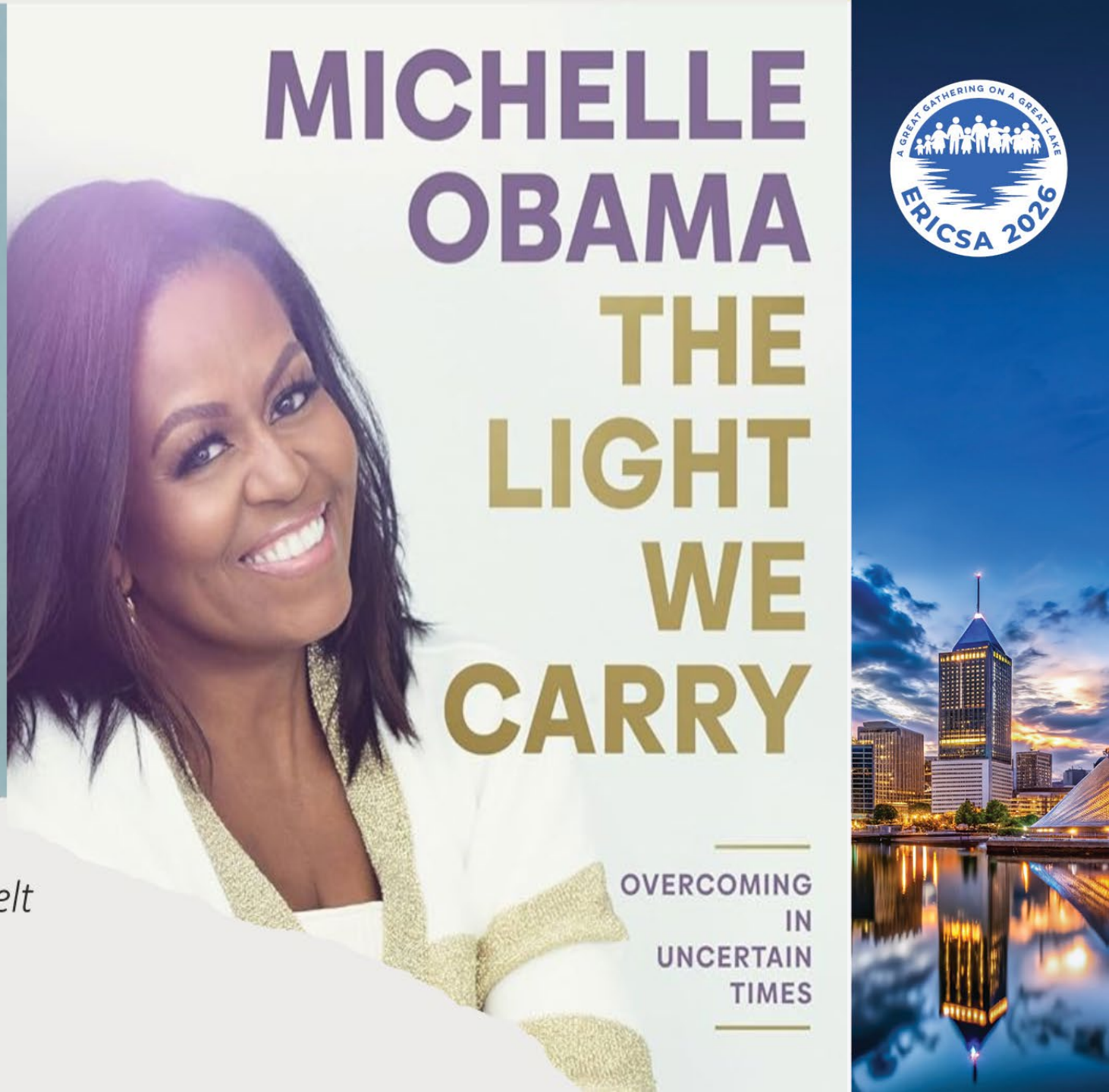




"Before you are a leader, success is all about growing yourself. When you become a leader, success is all about growing others." Jack Welch (CEO of GE).

Tammy Pearson, YoungWilliams Operations Manager – NC
Tammy.Pearson@Youngwilliams.com





MICHELLE OBAMA THE LIGHT WE CARRY

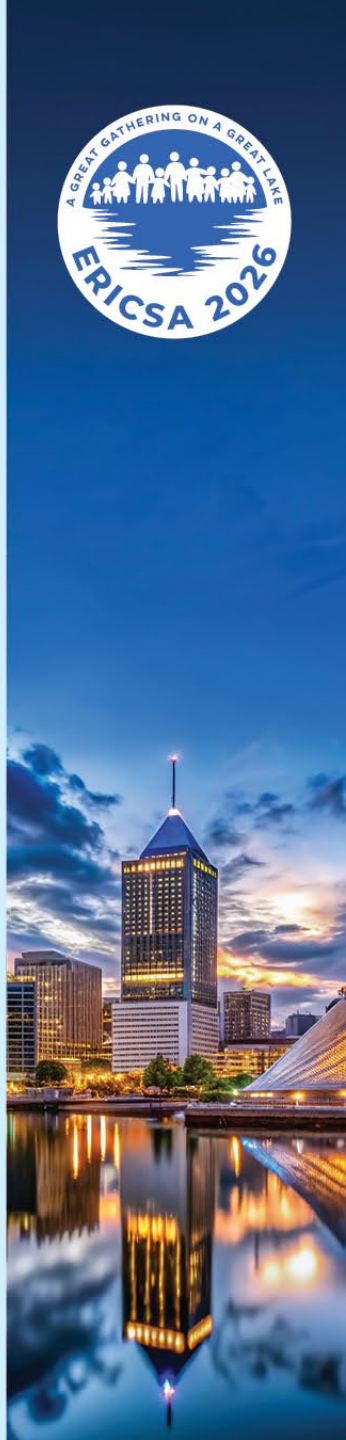
OVERCOMING
IN
UNCERTAIN
TIMES



"Comparison is the theft of joy" - Theodore Roosevelt
Tanguler Gray, Senior Vice President (SVP), SMI
tanguler.gray@smimail.net

Harvard Business Review

Leadership is not a *destination* but a *continuous journey*. Leaders who commit to *lifelong learning* remain adaptable, relevant, and capable of guiding their teams through change, turning challenges into opportunities for growth and long-term success.



Traits of Learning-Oriented Leaders

- **Curiosity:** They ask questions, explore new ideas, and remain open to learning from anyone, whether peers, mentors, or team members.
- **Humility:** They acknowledge gaps in their knowledge and are comfortable saying, “I don’t know,” while actively seeking solutions.
- **Reflection:** They regularly review decisions and experiences to extract lessons and improve future performance.
- **Resilience:** They view challenges as opportunities to grow, learning from failures and iterating quickly.
- **Active Listening:** They genuinely listen to others, creating space for diverse perspectives and insights that inform better decision-making.



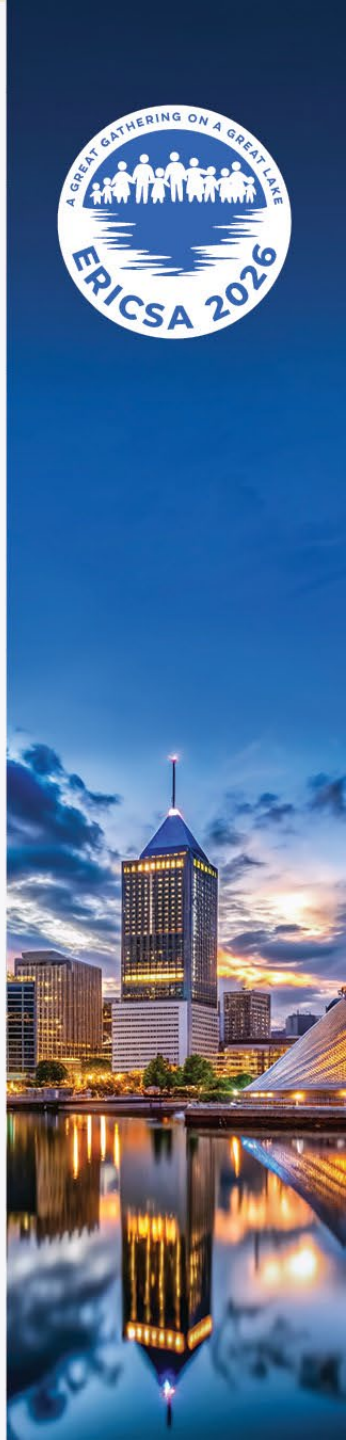
How Leaders Practice Lifelong Learning

- **Deliberate Skill Development:** Leaders continuously acquire new capabilities, whether through formal training, mentorship, or self-directed study.
- **Experimentation and Risk-Taking:** They create psychological safety for themselves and their teams to test ideas, learn from mistakes, and iterate.
- **Modeling Learning Culture:** By prioritizing their own growth, leaders inspire teams to adopt a learning mindset, fostering innovation and collaboration.
- **Staying Informed:** They keep up with industry trends, emerging technologies, and evolving workforce dynamics to make informed strategic decisions.



Walt Disney

"Courage is the main quality of leadership, in my opinion, no matter where it is exercised."





Thank you for attending! We hope you had as good a time as we did!

Please complete the session evaluation and let us know how we can make next year even better!

