



ERICSA 63RD ANNUAL TRAINING CONFERENCE & EXPOSITION

MAY 3-7, 2026

Milwaukee

WISCONSIN

Leadership *Pearls* & *Pitfalls*



A new ERICSA effort to grow and connect current and emerging child support leaders.

ERICSA NEXT equips professionals with leadership tools, mentorship, and a forward-looking mindset to strengthen services for children and families nationwide.

At the conference

This session is one of five leadership sessions offered as part of the ERICSA NEXT initiative and are designed to spark connection, reflection, and practical growth.

After the conference

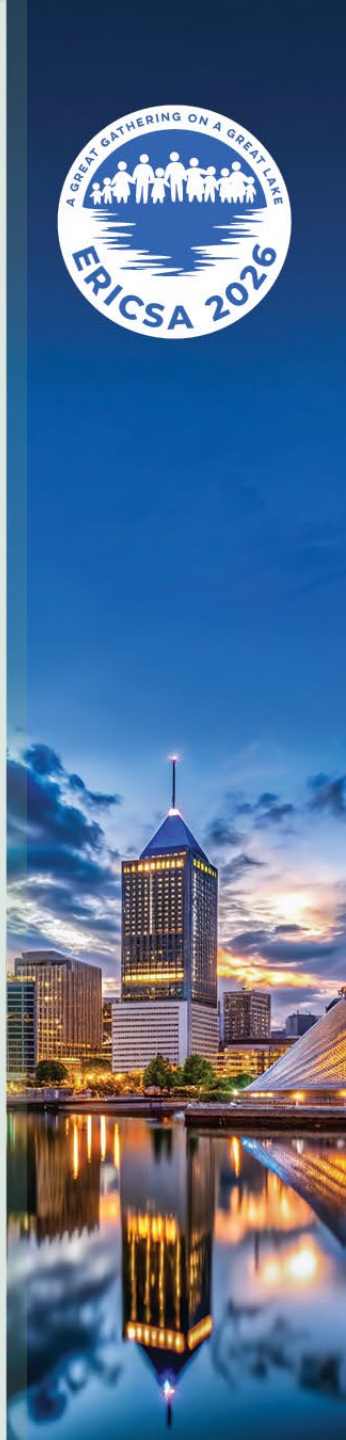
Networking, mentoring, and growth opportunities are offered to ERICSA members throughout the year.

Who benefits?

- Leaders already guiding teams
- Professionals preparing for leadership roles
- People growing management and collaboration skills
- Members and friends of ERICSA seeking peer connection

Pearls & Pitfalls of Leadership

- Leadership Mindset
- Self-Awareness
- Team Engagement
- Collaboration
- Responsibility & Impact



Sharon Pizzuti

VP, Courtland Consulting



"If only we can overcome cruelty, to human and animal, with love and compassion we shall stand at the threshold of a new era in human moral and spiritual evolution, and realize, at last our most unique quality - Humanity."
Jane Goodall

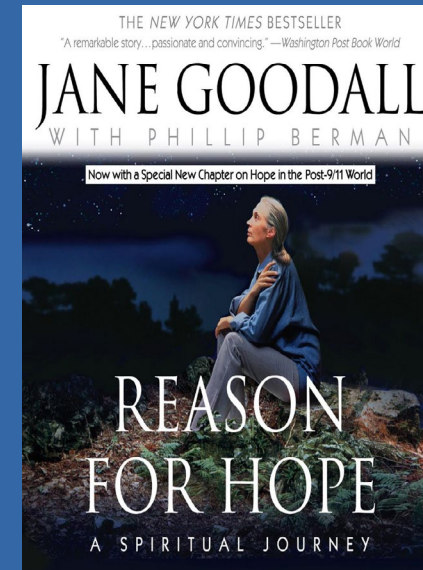
Lead with Peace. Sustain with Hope.

☯ **Why It Matters to My Leadership**

Leadership begins with **inner peace** and **clarity of purpose**

Hope is not passive; it's something we **choose** and **practice**

Staying grounded allows us to **lead with strength and compassion**





Irene Halkias Curran
Deputy Administrator, Field Operations
Illinois Department of Healthcare and Family
Services Child Support Services
Irene.curran@illinois.gov

Leadership Quote

Success on any major scale
requires you to accept
responsibility.

-Michael Korda

Book Recommendation

Leadership Simple-Leading
People to Lead Themselves
By: Steve Morris and Jill Morris





Leadership Quote
"Leadership is not about being in charge. It is about taking care of those in your charge."
-Simon Sinek

Book Recommendation
Who Moved My Cheese?

-Spencer Johnson



Kim Wong
Quality Assurance Manager, Auctor Corporation
wongk@auctor.com





Monica T. Hall

Deputy Director,
Training and Professional Development

LEADERSHIP QUOTE

"Leadership is having the capacity to lead with your hands tied behind your back and giving your team the autonomy to execute the work on their own, while utilizing skills you have equipped them with."

— Monica Hall

LEADERSHIP BOOK

The 360 Degree Leader: Developing Your Influence from Anywhere in the Organization

Author: John Maxwell



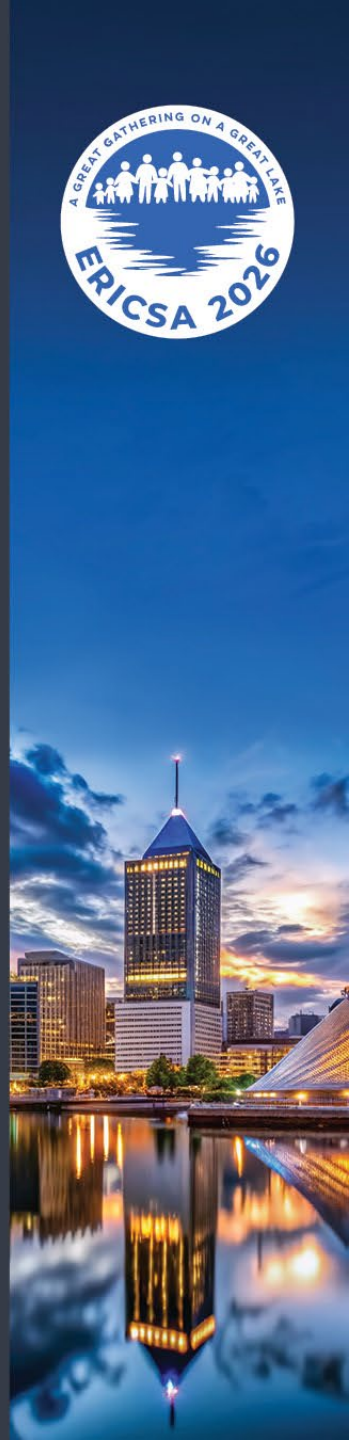
Laura Stone

Director, Child Support Division
Deputy Prosecuting Attorney
Porter County, Indiana Prosecuting Attorney's
Office
19-465-3405/laura.stone@portercountyin.gov



Leadership Advice:

Treat everyone the
same while recognizing
individuality.





Trish Skophammer, Director, Minnesota

Leadership Quote

Fight for the things you care about but do it in a way that will lead others to join you.

~ Ruth Bader Ginsburg

Book Recommendation

Dare to Lead by Brené Brown



Rieda Abrams-Miller

Client Services Manager – Auctor Corporation



“Whatever anybody says or does, assume positive intent. You will be amazed at how your whole approach to a person or problem becomes very different.”

— *Oprah Winfrey*

abramsmiller@auctor.com | 801.808.2006



Thank you for attending!

Please complete the session evaluation!

