



**ERICSA 62ND ANNUAL
TRAINING CONFERENCE & EXPOSITION**

MAY 18-22, 2025

NORFOLK

VIRGINIA

Janie Figueroa
Access & Visitation Manager
Texas Child Support Division
Program Innovation
Janie.Figueroa@oag.texas.gov



Speaker info

Access & Visitation Program



Access and Visitation Hotline

- Operated within the Child Support Division
- Calls are answered by non-attorneys
- Hours: 1 p.m. – 5 p.m. CT



<https://txaccess.org>

- Website that provides information and links to referrals



POLL LiveChat

- Operated by Texas Legal Services Center, a legal aid organization
- Attorneys chat with customers and can provide legal advice and limited legal services
- Hours: Mondays & Wednesdays 1 p.m. – 5 p.m. CT and Fridays 1 p.m. – 3 p.m. CT



Grantee Partners

County specific services for mediation, modification and visitation enforcements

- Bexar County Domestic Relations Office
- El Paso County Domestic Relations Office
- Harris County Domestic Relations Office
- Tarrant County Domestic Relations Office

