



**ERICSA 62ND ANNUAL
TRAINING CONFERENCE & EXPOSITION**

MAY 18-22, 2025

NORFOLK

VIRGINIA

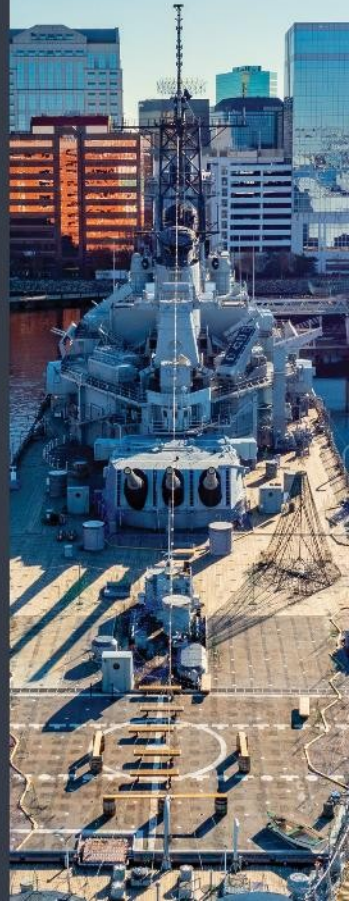
Managing International Child Support Cases



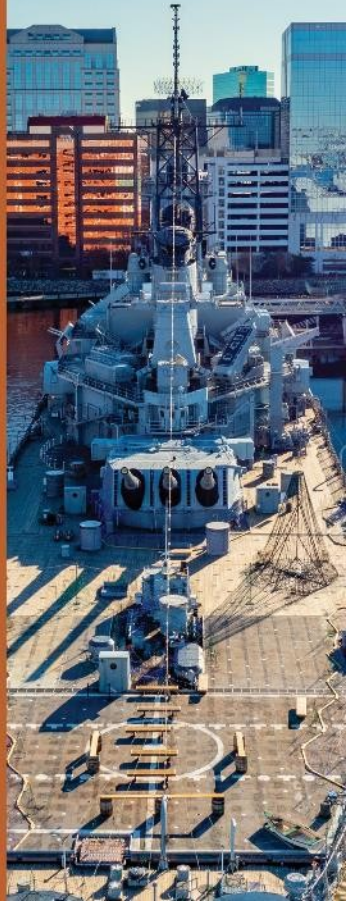
Kelly Morse – Michigan
Child Support Program



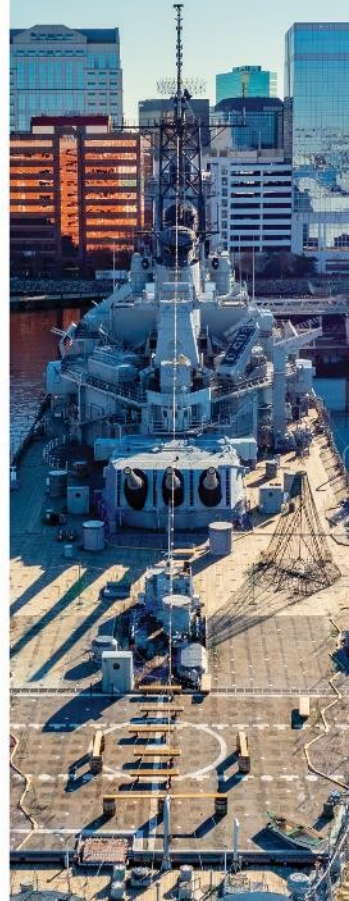
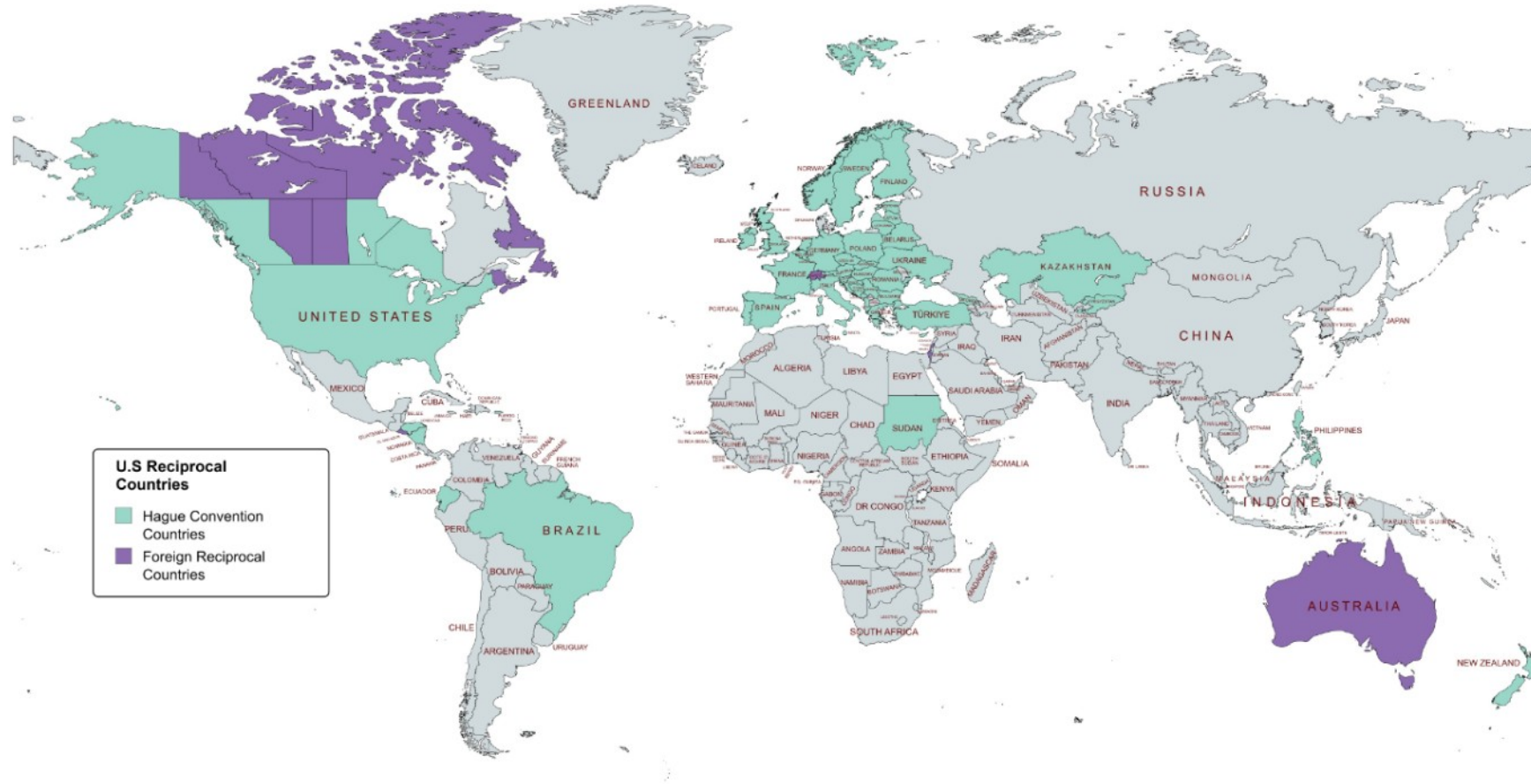
Latalya Stevens- Florida
Child Support Program



Navigating the Agreements

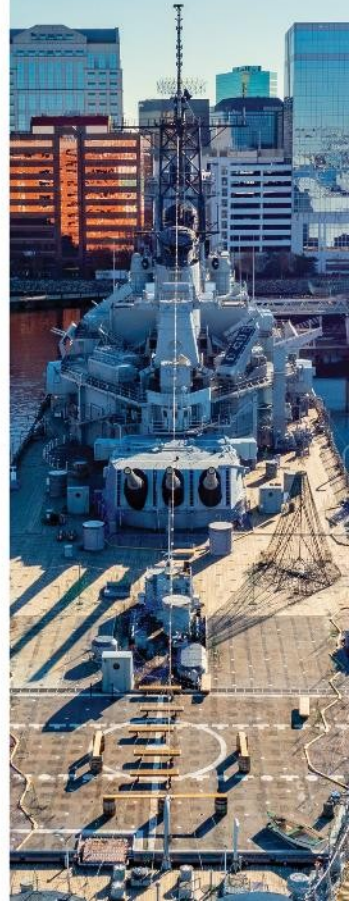


U.S Reciprocal Countries



Navigating the agreements

Aspect	2007 Hague Convention	Foreign Reciprocal Agreement
Legal Framework	Standardized procedures, timeframes and mechanisms of for cooperation	Vary depending on the agreement and the country
Scope Framework	Broader, covers enforcement of a variety	Focus specifically on child support enforcement
Case Initiation	Centralized authorities process for initiation	Depends on the country & the agreement
Case Processing	Central authority handles managing and coordinating the case Articles provide a more streamlined expectation for case processing	
Enforcement	Standardized basis and grounds for enforcement procedures	Basis and grounds for enforcement depends on the specific agreement and the country involved
Efficiency	More predictable with standard timeframes for responses and standardized forms. Imposes certain obligations on countries and ensures domestic laws align with the standards set by the convention	Variable in processing times and responsiveness, each country requires different forms. Agreements are less prescriptive on the obligations of the central authority



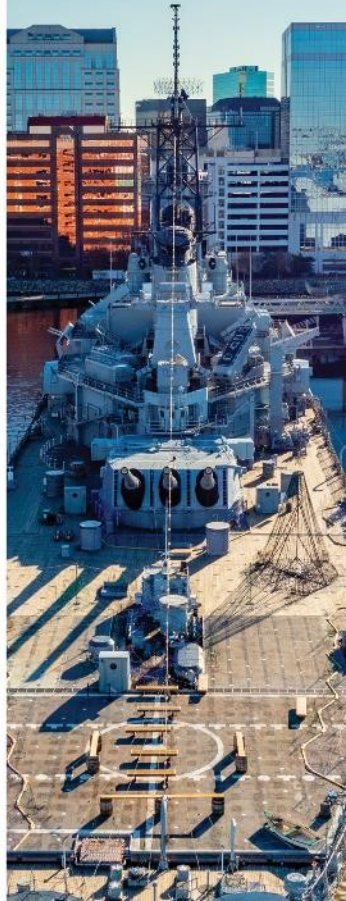
Navigate and Manage the agreements effectively

Develop and nurture Expertise in the Agreements

- Training
- Knowledge sharing

Have a consistent standardized process

- Clear guidelines and protocols for international cases
 - Managing requests, gathering required documents, ensuring compliance with time-sensitive deadlines, and balancing automated vs. direct communication.



Navigate and Manage the agreements effectively

Ensure the parents understand the differences

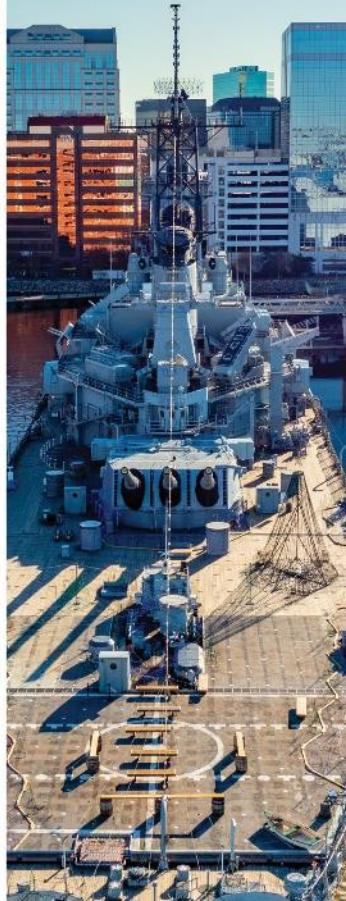
- What outcomes to expect

Leverage technology

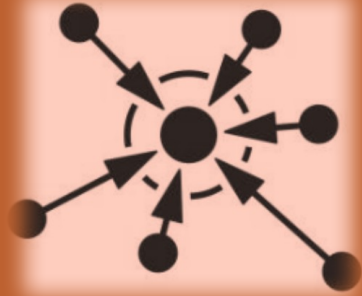
- Email vs using mail

Procedures for addressing escalations

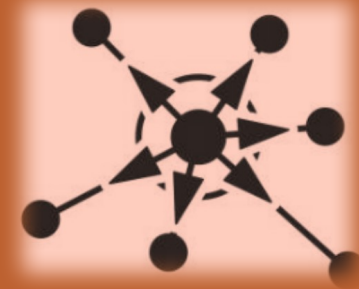
- Conflicts between differences of law, dispute resolutions



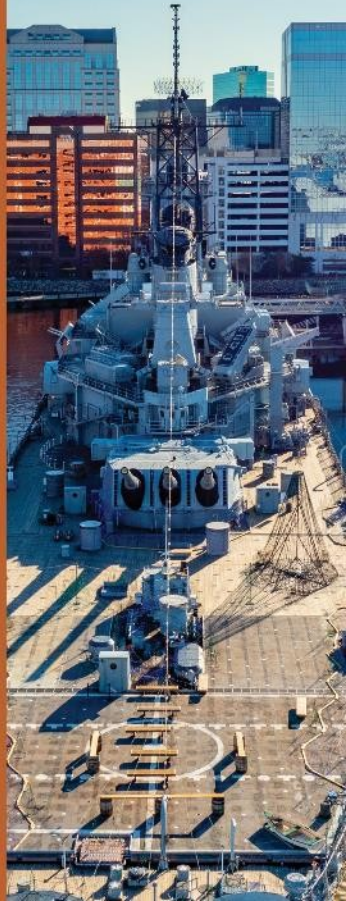
Centralized



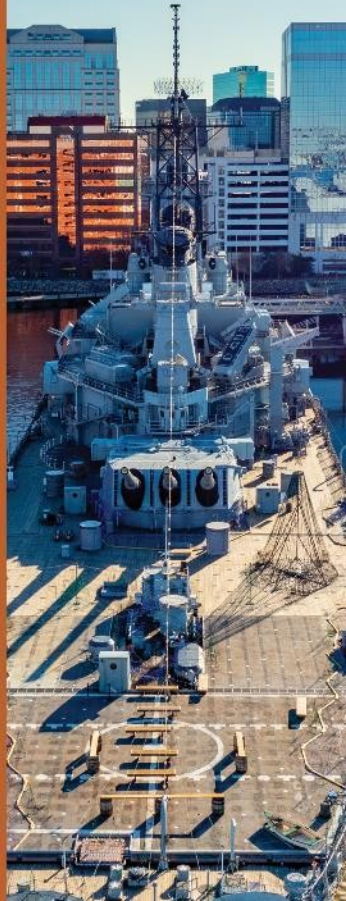
Decentralized



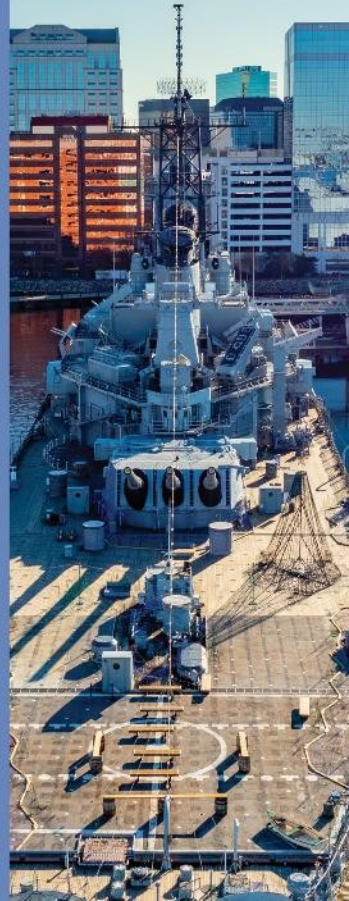
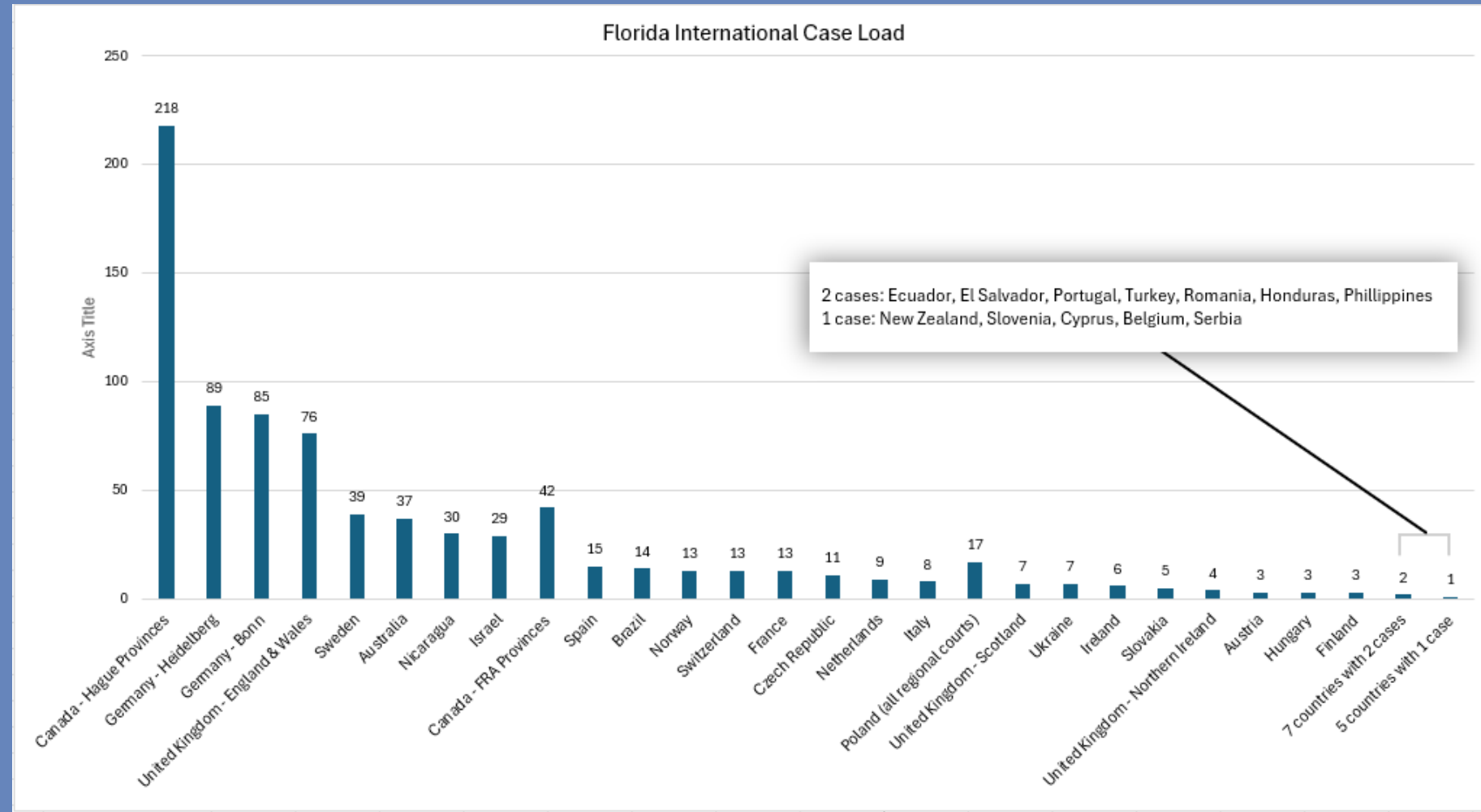
International Case Management



Florida's Centralized Approach



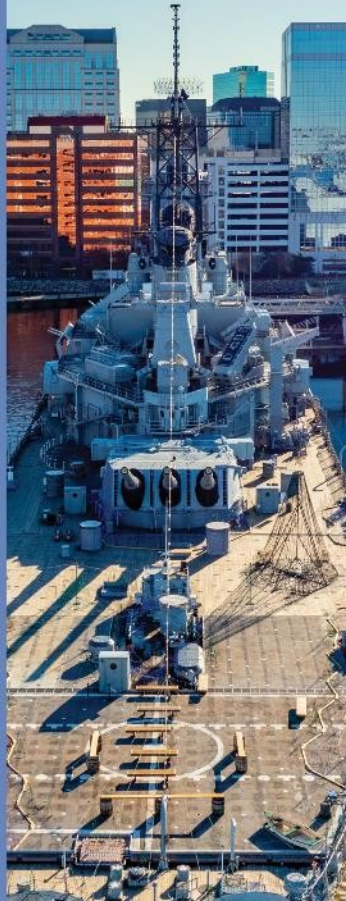
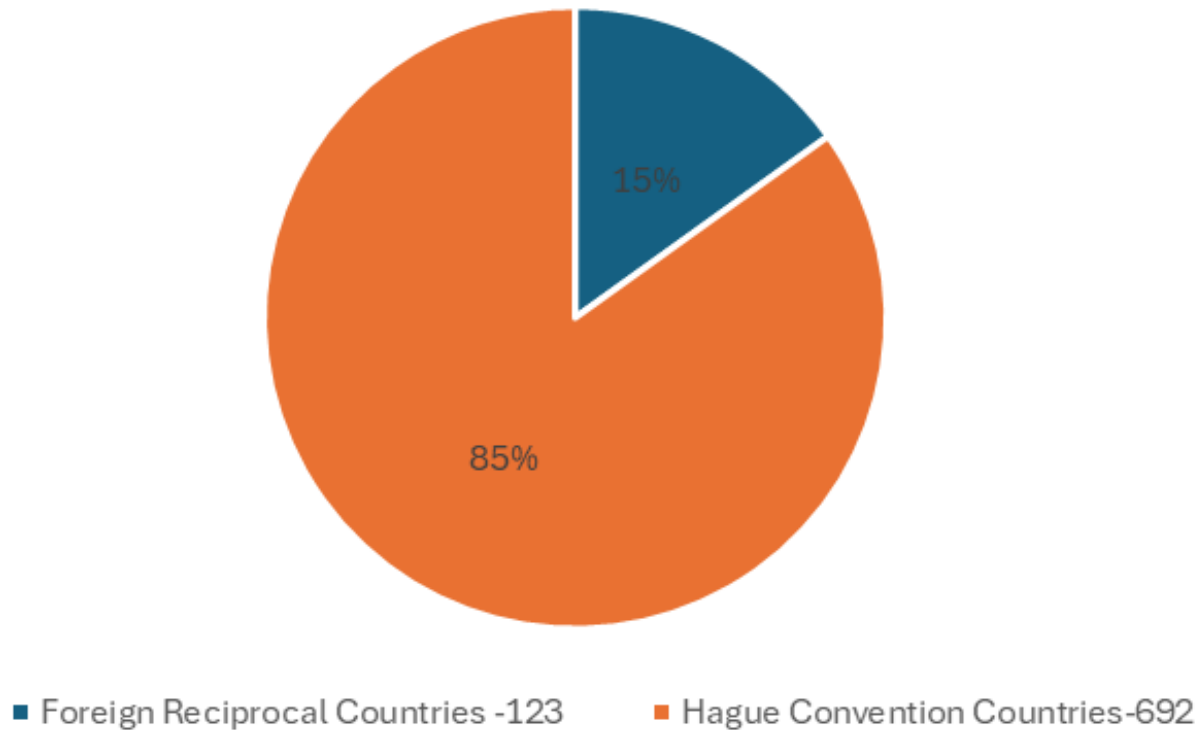
Florida International Cases as of February 2025



Florida International Cases as of February 2025



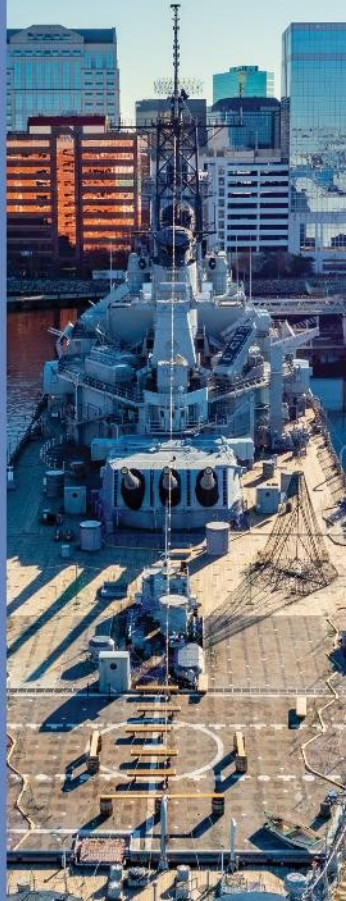
Florida International Cases by Agreement



Florida International Case Management

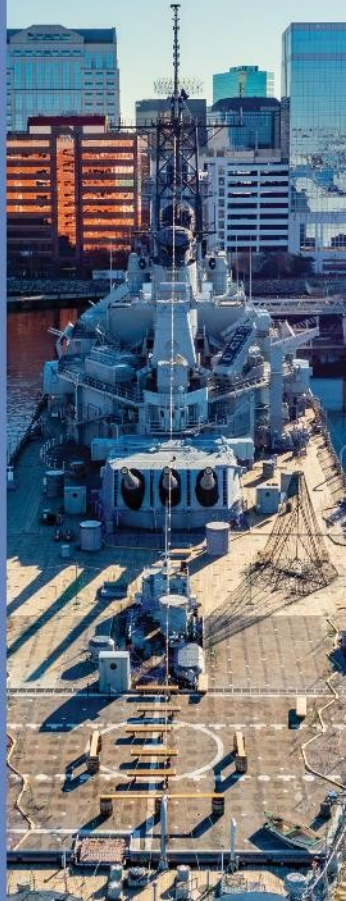
Centralized International team

- Specialized group responsible for processing cases that involve reciprocal countries.
- Team acts as the main point of coordination for both initiating and responding cases on cases across the state.
- Handle the complexities of that often arise in international.
- Have extensive training at onset and ongoing knowledge sharing and practical operation workshops throughout the year



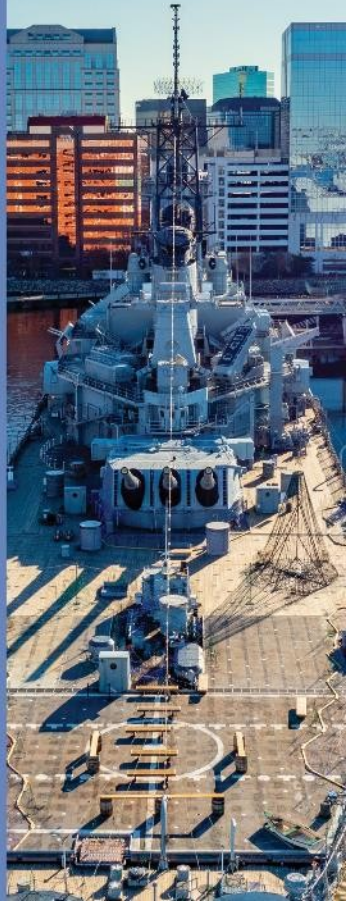
Florida Centralized International Team

- Receives and processes inbound International packets
 - Ensure all required documents are complete and legally sufficient
 - Documents are translated as needed
 - Verify and confirm the parent resides in Florida; forward to other states if necessary
- Liaison with Foreign Authorities
 - Serve as primary contact for foreign agencies
 - Centralized International email account



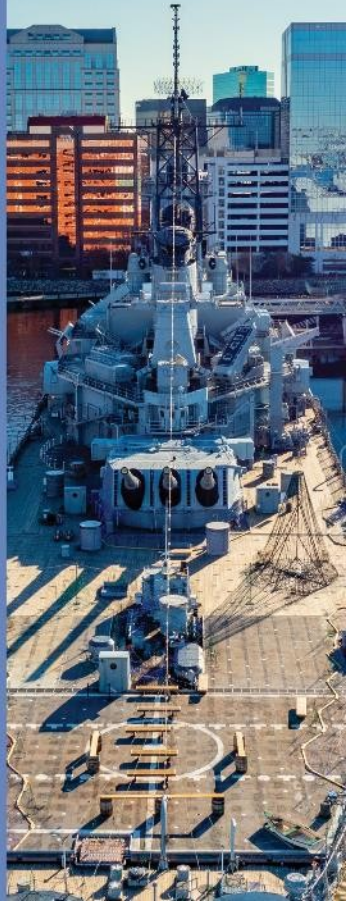
Florida Centralized International Team

- Coordinate and complete outbound packets
 - Ensure all forms and documents are completed and translated
 - Send only necessary documents to the other country
- Resolve Escalated matters
 - Address jurisdictional issues, misinterpretations, payment delays, and conflicting requirements



Florida International Case Management

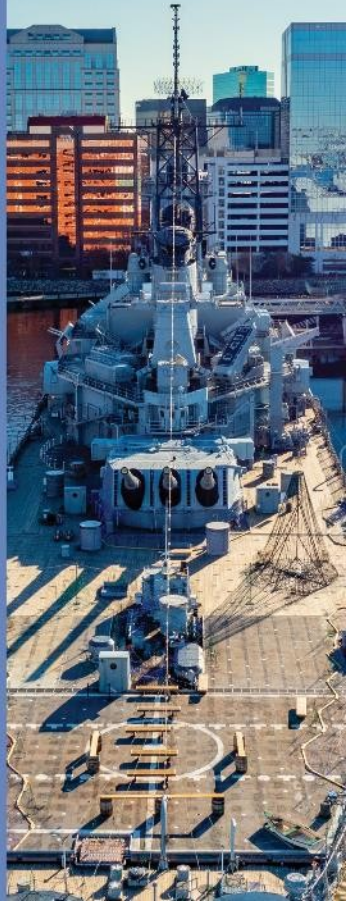
- Case Management and Tracking
 - Ensure deadlines are met and other countries adhere to timelines
 - Handle inbound requests for information/documents and document case actions
 - Complete and request the Status of Application Report



Pros and Cons of Centralization

Pros

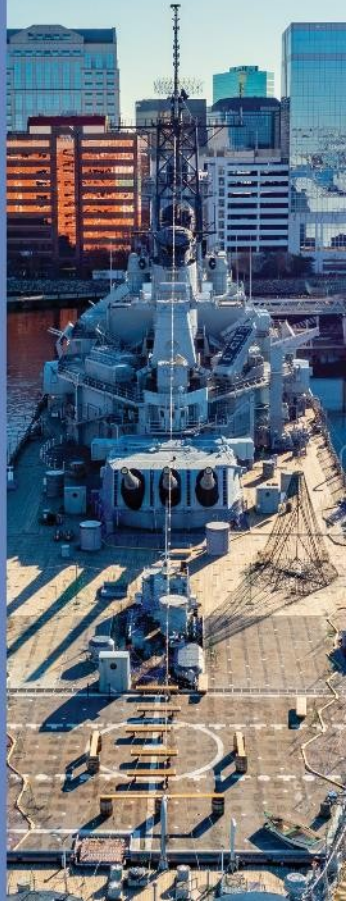
- Efficiency: Reduce common delays in case processing
- Expertise: can navigate the case processing more efficiently
- Consistency: Ensures uniform standards, reducing errors
- Communication: Single point of contact improves clarity with Central Authorities



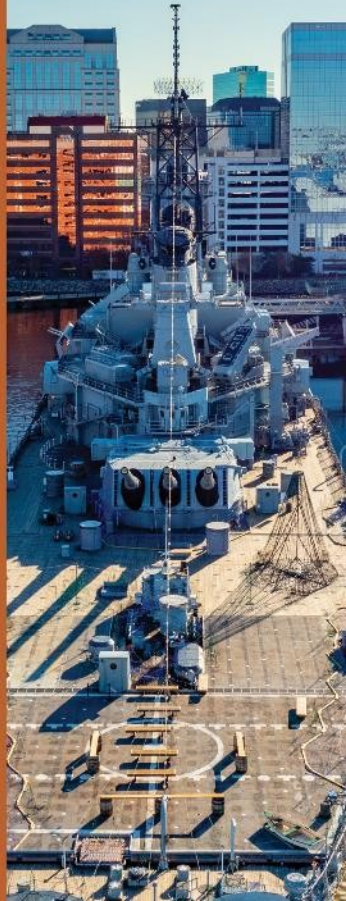
Pros and Cons of Centralization

Cons

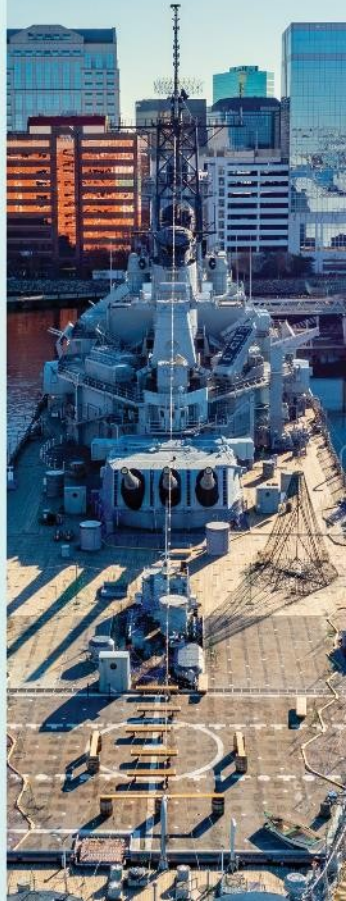
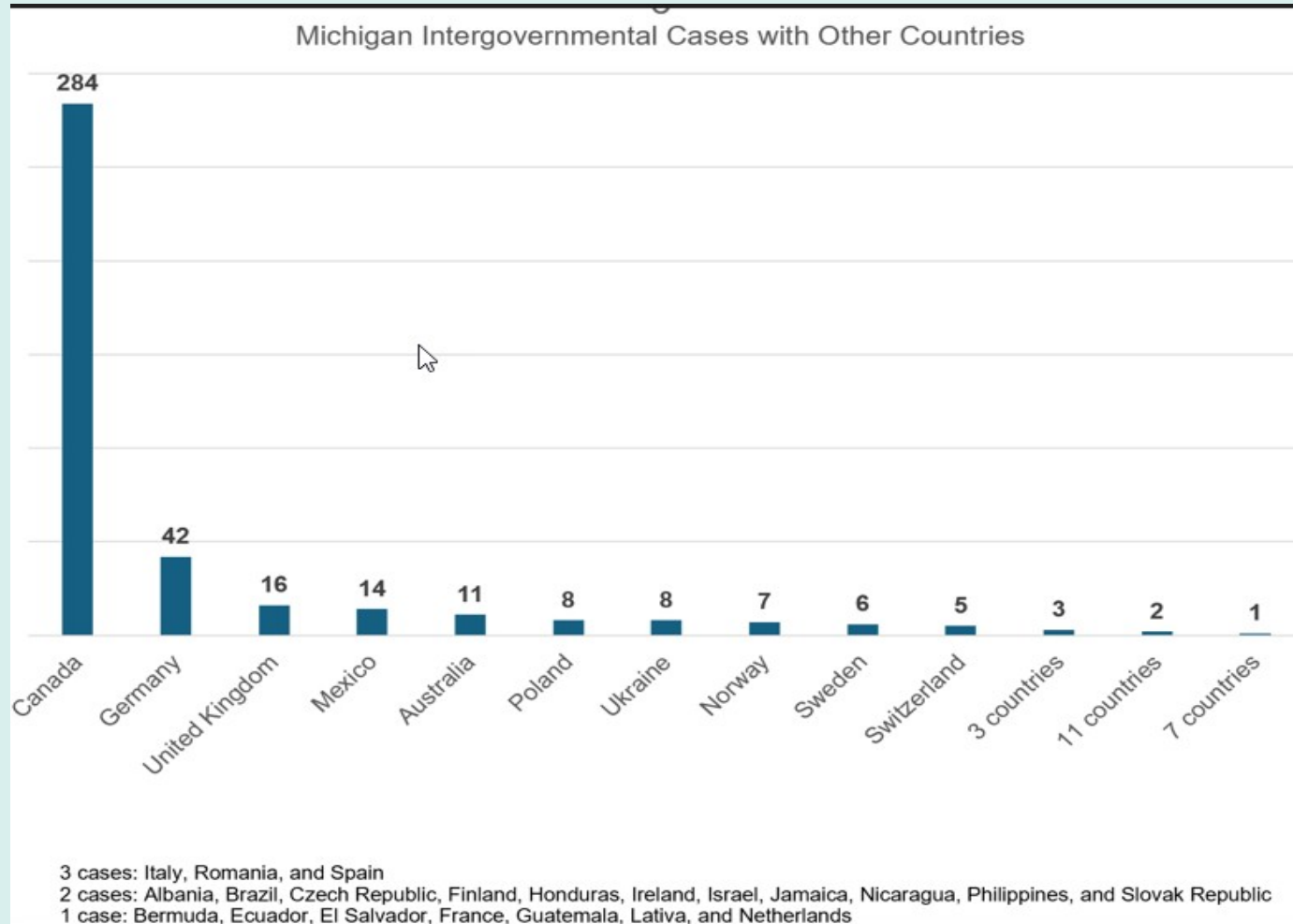
- Resistance to Centralization: Local offices reluctant to adopt centralized system
- Inconsistent volume of cases



Michigan's Decentralized Approach



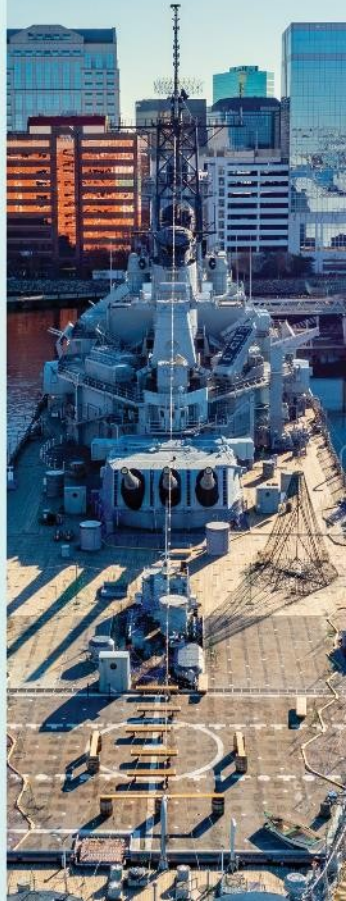
Michigan International Cases January 2024 – January 2025



Michigan International Cases January 2024 – January 2025



State/Country	IV-D Cases	Initiating	Responding	New IV-D Cases in 2024/2025	New Initiating	New Responding
CANADA	284	108	176	11	2	9
GERMANY	42	6	36	0	0	0
UNITED KINGDOM	16	12	4	3	2	1
MEXICO	14	5	9	2	2	0
AUSTRALIA	11	5	6	1	0	1
POLAND	8	1	7	0	0	0
UKRAINE	8	7	1	2	1	1
NORWAY	7	0	7	1	0	1
SWEDEN	6	0	6	3	0	3
SWITZERLAND	5	1	4	1	0	1



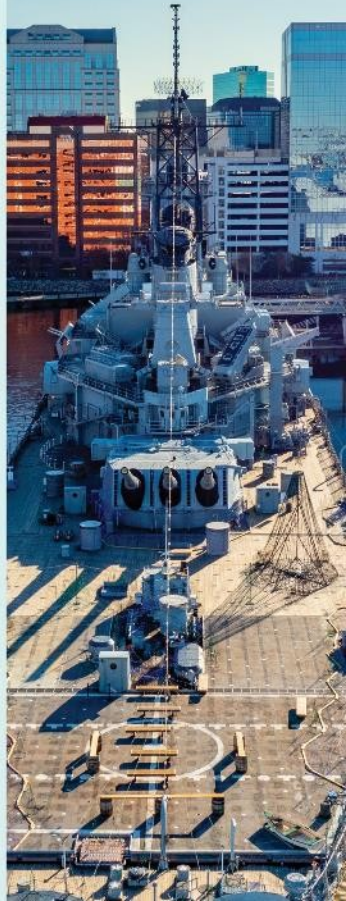
Michigan International Cases



ICR Processes the
Incoming Case

Referral to Local
Office

Prosecuting Attorney or Friend
of the Court Works the Case
Depending on the Requested
Action



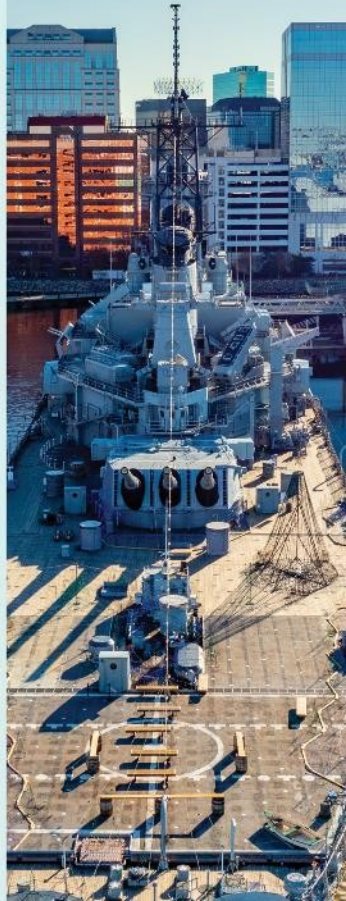
Pros and Cons of Decentralization

Pros:

- More resources to do the work
- Able to meet the individual needs of the case (Upper Peninsula vs Large Cities)
- County/court keeps control over the case

Con:

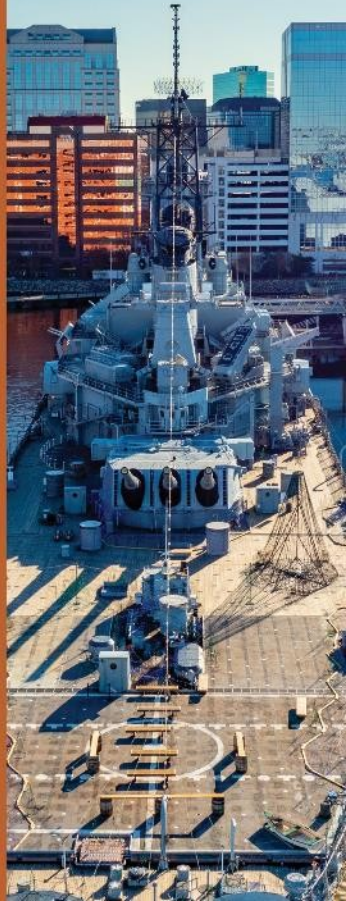
- Harder to train everyone
- Staff turn over
- Slow volume of cases (easy to forget how to process in-between new cases)



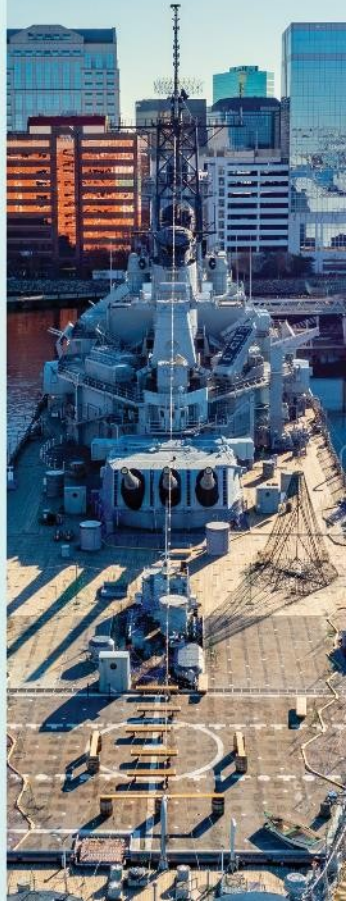
Modifications to Policies and Procedures



istock.com • 1501



Policy Updates



Key Policies that required updates

- Timeframes
 - Important to indicate who takes each action (ICR vs. local office)
 - Time frames vary from standard intergovernmental case, closure for failure to provide may not be appropriate
- Communication protocols: Standardize communication methods
 - Terminology & Lexicon
 - Move away from Child Support Transmittal 2 & 3
- Mail & Request Routing: Standardize handling of international partner communications
- Streamlined Case processing Protocols
 - Use internal checklists for inbound document processing
 - Obtain necessary information and translations before completing forms
 - Send out the packet the same day the forms are completed

Lessons Learned - Michigan

Training, training, training

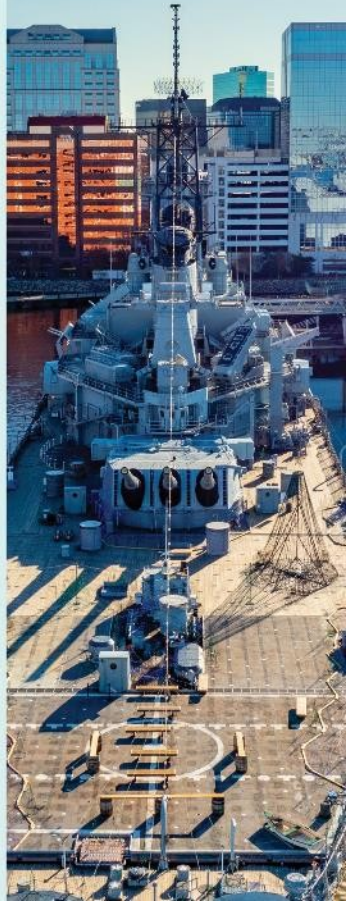
- Recorded webinar, FOC/PA User Groups and Child Support Update Call
- OCSS has an 8-part training

Resources such as other knowledgeable child support professionals is critical

- Intergovernmental Work Improvement Team
- Google group
- Intergovernmental User Group (comprised of only local office staff)

Proper use of forms speeds things up considerably - use the correct forms and fill them out completely

Considering centralization of specific measures



Lessons Learned- Florida

Training, training, training

- Tailor training programs to supplement OCSS modules and provide state-specific context
- Promote ongoing knowledge sharing

Consistency is Key

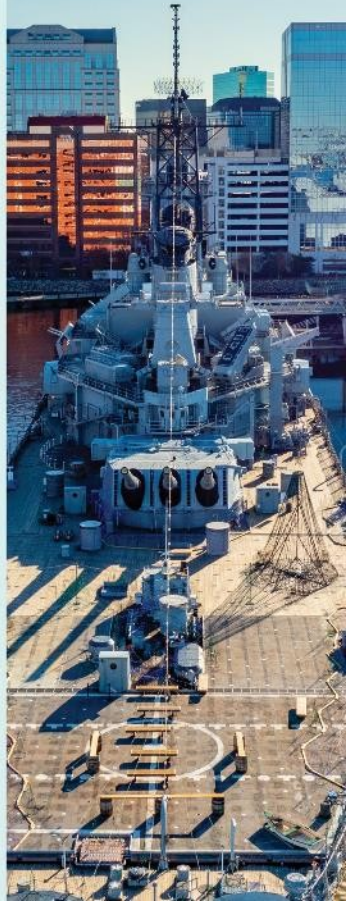
- Standardized practices improved efficiency and reduced errors

Case Tracking

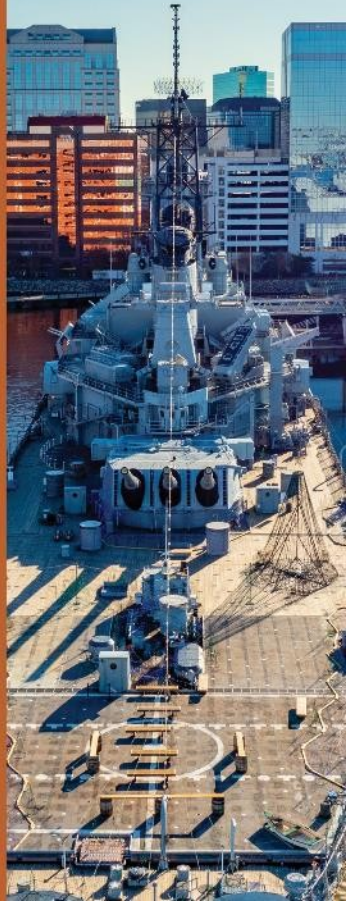
- Documenting communications received and actions being taken

Managing Expectations

- International cases are more complex and time-consuming than domestic; setting realistic expectations with parents and foreign authorities is key.



Resources for International Case Management



International Forms - iForms

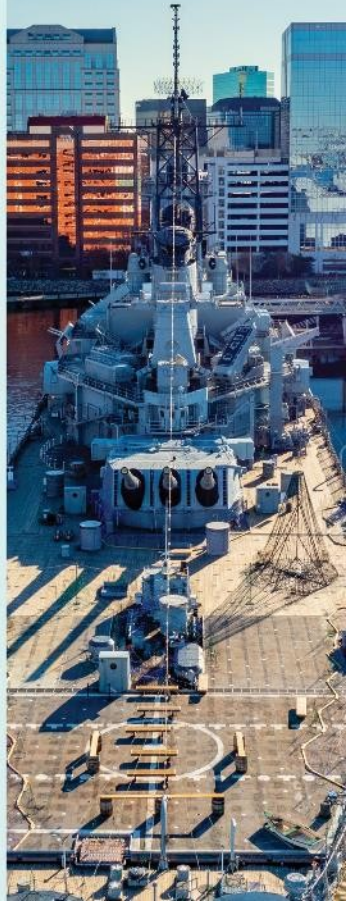
iForms is a Child Support Portal application where states can prepare 2007 Hague Child Support Convention forms. When completed, the forms can be downloaded in multiple languages and sent by state caseworkers to foreign partners.

Michigan & Florida participated in the requirement gathering for iForms

Implemented in January 2024 and currently used by 21 States

Michigan's Initial usage is relatively low since we only have 439 open cases

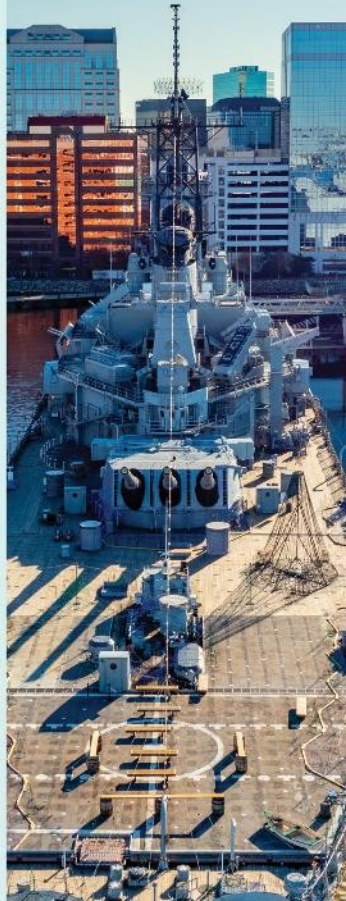
Florida's initial usage was low but once the centralized workgroup was established usage increased



International Forms – Individual vs Team Assignment

Individual Assignment

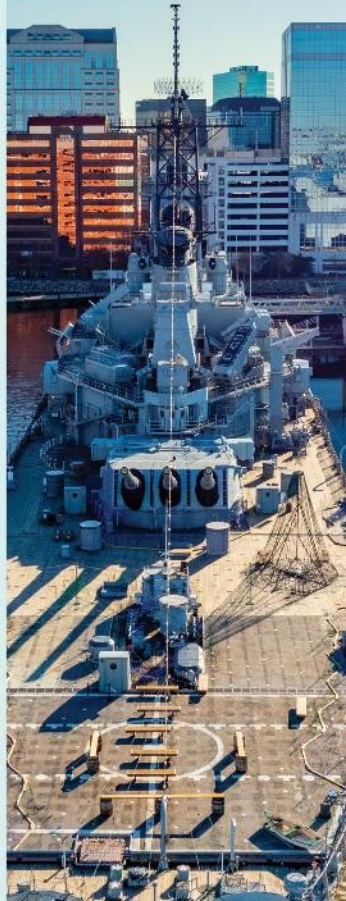
- Sole responsibility for case creation and completing forms
- Only the Individual will receive notifications concerning the case
- Email & State Local Office address and Phone Number can be unique to the user



International Forms – Individual vs Team Assignment

Team Assignment

- Team members can share responsibility for case creation and forms
- All members of the team will receive notifications concerning the case
- Email & State Local Office address and Phone Number can be unique to the team



International Forms - iForms



REPORT NUMBER: CF0003

DEPARTMENT OF HEALTH AND HUMAN SERVICES

PAGE: 24

REPORT CREATED: 01/05/2025

ADMINISTRATION FOR CHILDREN AND FAMILIES

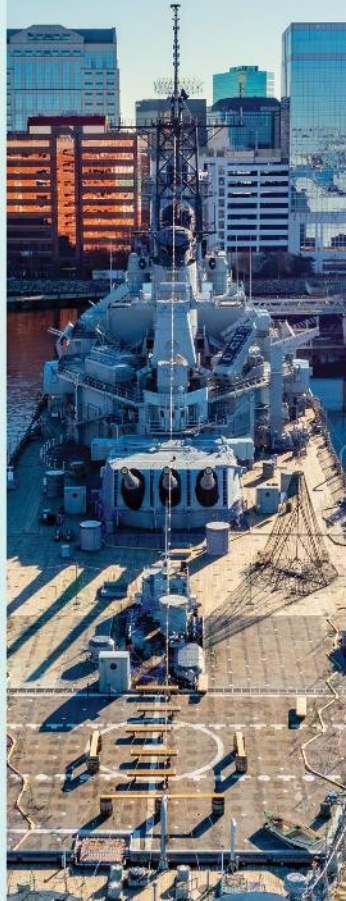
OFFICE OF CHILD SUPPORT SERVICES

+

Cumulative Year To Date Counts of iForms Case Applications

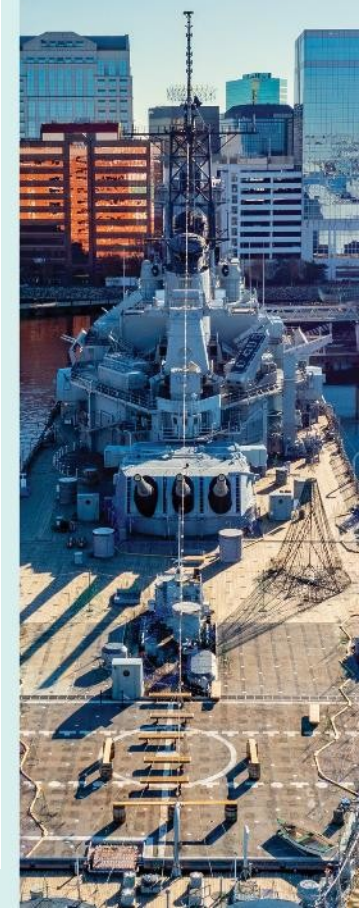
Total Application by Foreign Authority by Type for Michigan for 2024 through 12/31/2024

Foreign Authority	Application By Type	January 2024	February 2024	March 2024	April 2024	May 2024	June 2024	July 2024	August 2024	September 2024	October 2024	November 2024	December 2024	Total for 2024
Brazil	Request for Specific Measures - outgoing	-	-	-	-	-	1	-	-	-	-	-	-	1
Canada - Ontario	Establishment- outgoing	-	-	-	-	2	-	-	-	-	-	-	-	2
	Recognition and Enforcement - outgoing	-	-	-	-	-	-	1	1	-	1	-	-	3
Germany	Enforcement - incoming	-	-	-	-	-	-	1	-	-	-	-	-	1
	Enforcement - outgoing	-	-	-	-	-	-	1	-	-	-	-	-	1
Ireland	Enforcement - outgoing	-	-	-	-	-	-	-	-	-	-	-	1	1
Italy	Recognition and Enforcememt - incoming	-	-	-	-	-	-	-	-	-	1	-	-	1
Poland	Enforcement - outgoing	-	-	2	-	-	-	-	-	-	-	-	-	2
Scotland	Enforcement - outgoing	-	-	-	1	-	-	-	-	-	-	-	-	1
	Establishment- incoming	-	-	-	-	1	-	-	-	-	-	-	-	1
	Establishment- outgoing	-	-	-	1	1	-	-	-	-	-	-	-	2
	Recognition and Enforcement - outgoing	-	-	-	2	1	-	-	-	-	-	-	-	3
United Kingdom Of Great Britain And Northern Ireland (The)	Recognition and Enforcement - outgoing	-	-	-	-	-	-	-	-	-	5	-	-	5
Total		-	-	2	4	5	1	3	1	-	7	-	1	24



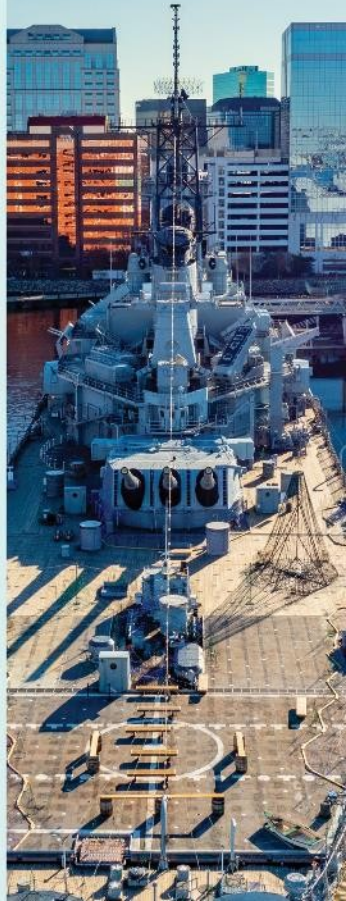
International Forms - iForms

OFFICE OF CHILD SUPPORT SERVICES														
Cumulative Year To Date Counts of iForms Case Applications														
Total Application by Foreign Authority by Type for Florida for 2024 through 12/31/2024														
Foreign Authority	Application By Type	January 2024	February 2024	March 2024	April 2024	May 2024	June 2024	July 2024	August 2024	September 2024	October 2024	November 2024	December 2024	Total for 2024
Austria	Request for Specific Measures - outgoing	-	-	-	-	-	-	-	-	-	-	1	-	1
Brazil	Establishment-incoming	-	-	-	-	1	-	-	1	-	-	2	-	4
	Recognition and Enforcement - outgoing	-	-	-	-	1	-	-	-	-	-	-	-	1
	Request for Specific Measures - in & out	-	-	-	-	-	1	3	-	-	1	-	-	5
Canada - British Columbia	Recognition and Enforcement - outgoing	-	-	-	-	-	-	1	-	-	-	-	-	1
Canada - Ontario	Request for Specific Measures - outgoing	-	-	-	-	-	-	1	-	-	-	-	-	1
	Enforcement - outgoing	-	-	-	-	-	1	-	-	-	-	-	-	1
	Establishment - Recognition refused - outgoing	-	-	-	-	-	-	-	-	1	-	-	-	1
	Establishment-outgoing	-	-	-	-	-	2	-	1	2	-	-	-	5
	Modification - incoming	-	-	-	-	1	-	-	-	-	-	-	-	1
	Recognition and Enforcement - in & out	-	-	-	-	-	1	-	1	1	2	-	1	6
Cyprus	Request for Specific Measures - in & out	-	-	-	-	-	-	-	-	-	-	3	-	3
	Establishment-incoming	-	-	-	-	-	-	1	-	-	-	-	-	1
	Request for Specific Measures - outgoing	-	-	-	-	-	-	-	-	-	-	1	-	1
Czechia	Request for Specific Measures - outgoing	-	-	-	-	-	-	-	-	-	-	-	-	1
Ecuador	Request for Specific Measures - outgoing	-	-	-	-	-	-	1	-	-	-	-	-	1
France	Establishment-outgoing	-	-	-	-	-	-	-	1	-	-	-	-	1
	Recognition and Enforcement - in & out	-	-	-	1	-	-	-	-	-	-	-	-	2
	Establishment-incoming & outgoing	-	-	-	1	-	-	-	-	-	-	1	-	2
Germany	Recognition and Enforcement - in & out	-	-	-	1	1	-	1	-	-	-	1	-	4
	Request for Specific Measures - outgoing	-	-	-	-	-	-	-	-	1	-	-	-	1
	Request for Specific Measures - outgoing	-	-	-	-	-	-	3	2	-	-	1	-	6
Ireland	Enforcement - outgoing	-	-	-	-	-	-	-	-	1	-	-	-	1
	Establishment-outgoing	-	-	-	-	-	-	-	1	-	-	-	-	1
	Recognition and Enforcement - outgoing	-	-	-	-	-	-	-	-	1	-	-	-	1
Italy	Establishment-outgoing	-	-	-	-	-	-	-	1	-	-	-	1	2
	Recognition and Enforcement - incoming	-	-	-	-	1	-	-	-	-	-	-	-	1
	Request for Specific Measures - outgoing	-	-	-	-	-	-	1	-	-	-	-	-	1
Netherlands (The)	Recognition and Enforcement - outgoing	-	-	-	-	-	1	-	-	-	-	-	-	1
New Zealand	Establishment-incoming	-	-	-	-	-	-	-	-	-	-	1	-	1
	Request for Specific Measures - outgoing	-	-	-	-	-	-	-	1	-	-	-	-	1
	Enforcement - incoming	-	-	-	-	-	-	-	-	-	-	1	-	1
Nicaragua	Establishment-incoming & outgoing	-	-	-	-	-	-	-	3	-	1	-	3	7
	Recognition and Enforcement - incoming	-	-	-	-	-	-	1	3	-	-	1	-	5
	Request for Specific Measures - outgoing	-	-	-	-	-	3	2	-	1	-	1	-	7
	Establishment-outgoing	-	-	-	-	-	-	1	-	-	-	-	-	1
Philippines (The)	Recognition and Enforcement - outgoing	-	-	-	1	-	-	-	-	-	-	-	-	1
	Request for Specific Measures - outgoing	-	-	-	-	-	-	1	-	-	-	-	-	1
	Establishment-outgoing	-	-	-	-	-	-	-	-	1	-	-	-	1
Poland	Recognition and Enforcement - incoming	-	-	-	-	-	-	-	-	1	-	-	-	1
Portugal	Request for Specific Measures - outgoing	-	-	-	-	-	-	1	-	-	1	-	-	2
Scotland	Modification - incoming	-	-	-	-	-	-	-	-	-	-	-	1	1
Slovakia	Recognition and Enforcement - incoming	-	-	-	-	1	-	-	-	-	-	-	-	1
Spain	Enforcement - outgoing	-	-	-	-	-	-	1	-	-	-	-	-	1
	Establishment-outgoing	-	-	-	1	1	-	-	1	-	-	-	1	4
	Recognition and Enforcement - outgoing	-	-	-	-	-	1	-	-	-	-	-	-	1
Sweden	Request for Specific Measures - outgoing	-	-	-	-	-	2	3	1	2	1	-	1	10
	Enforcement - incoming	-	-	-	-	-	1	-	-	-	-	-	-	1
	Establishment-incoming	-	-	-	1	-	-	-	1	-	-	-	-	2
Turkey	Recognition and Enforcement - outgoing	-	-	-	-	-	1	-	-	-	-	-	-	1
	Request for Specific Measures - outgoing	-	-	-	-	-	-	-	-	1	-	-	-	1
	Establishment-outgoing	-	-	-	-	-	-	-	-	1	-	1	-	3
Ukraine	Request for Specific Measures - outgoing	-	-	-	1	-	-	-	-	1	2	1	4	9
	Establishment-incoming & outgoing	-	-	-	-	2	-	-	3	-	-	1	1	7
	Recognition and Enforcement - outgoing	-	-	-	1	1	-	1	-	-	-	1	-	4
United Kingdom Of Great Britain And Northern Ireland (The)	Request for Specific Measures - outgoing	-	-	-	-	1	1	-	-	-	1	-	-	3
	Total	-	-	-	8	11	16	23	22	14	10	17	14	135



iForms - Benefits

- Reduces processing time
 - Don't have to wait for translation services
 - Less IV-D staff time
 - No need to complete forms by hand—duplicative information is inputted only once across all forms
- Reduces costs:
 - No translation costs for Hague forms
 - State don't need to program their systems to generate the Hague forms in multiple languages
- Easy to use
 - User friendly
 - Allows states to generate forms in the correct language (when available in iForms)
 - Selects the correct forms for the request action
- Flexible – states can use no matter how they are set up



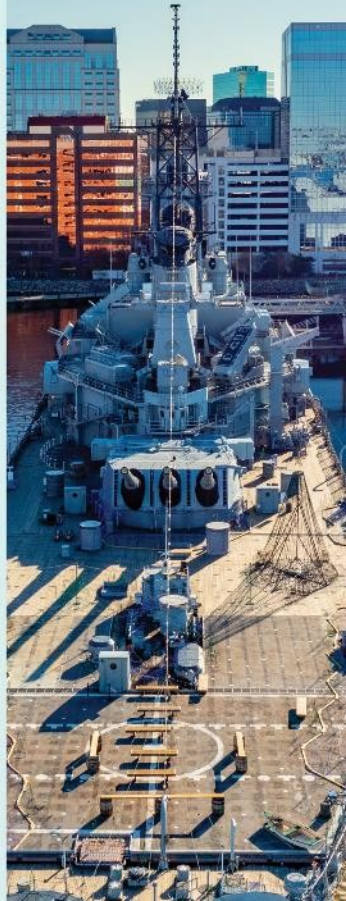
iForms – Best Practices

In Michigan we print, scan and upload into our statewide system for a proper record of case action

Times out after 15 minutes so be ready with case information

Still need to translate court forms that you might need to send

Information stays for 365 days but you can extend for another 365 days

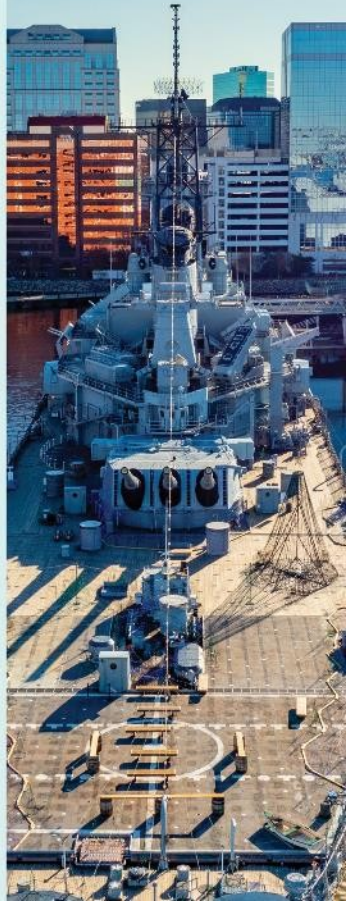


Central Authority Payment

CAP provides an alternative to sending child support payments by wire (SWIFT) or international ACH (IAT). CAP helps state child support agencies transmit payments electronically to foreign countries. States send payments on international cases to CAP using the current ACH electronic process.

Current Countries:

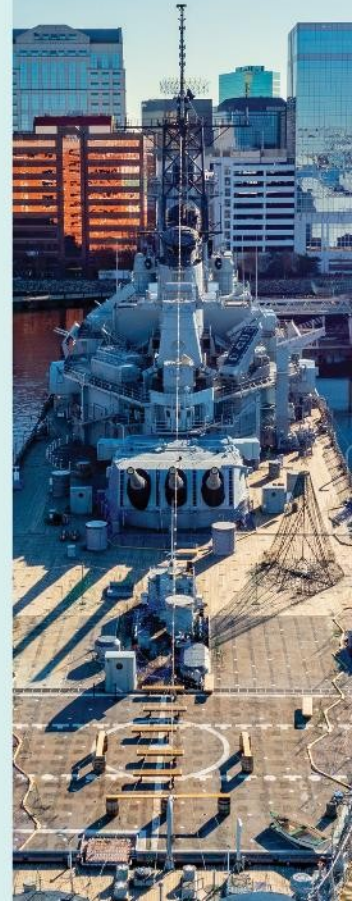
- Germany
- Czech Republic
- Slovakia
- Sweden
- Portugal
- Australia
- Province of Ontario
- Hungary (started March 31st)



Central Authority Payment

- 44 States currently use CAP
- As of March 2025, Iowa is in progress
- New York and Maryland are expected to join before the end of the year.
- Small territories haven't joined yet due to a lack of cases with foreign authorities.

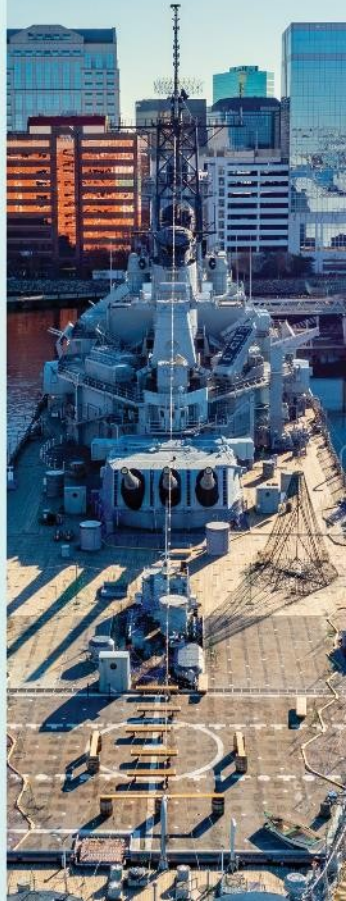
States sending payments through CAP as March 2025 to Germany, Czech Republic, Portugal, Sweden, Slovakia, Australia, and Ontario		
Alabama	Indiana	North Dakota
Alaska	Kentucky	Oklahoma
Arizona	Louisiana	Oregon
Arkansas	Maine	Rhode Island
California	Massachusetts	South Carolina
Colorado	Michigan	South Dakota
Connecticut	Minnesota	Tennessee
Delaware	Mississippi	Texas
District of Columbia	Missouri	Vermont
Florida	Montana	Utah
Georgia	Nebraska	Virginia
Hawaii	Nevada	Washington
Idaho	New Jersey	West Virginia
Illinois	New Mexico	Wisconsin
	North Carolina	Wyoming



Central Authority Payment

As of March 27, 2025, U.S. states have sent out over 5.4 million using CAP

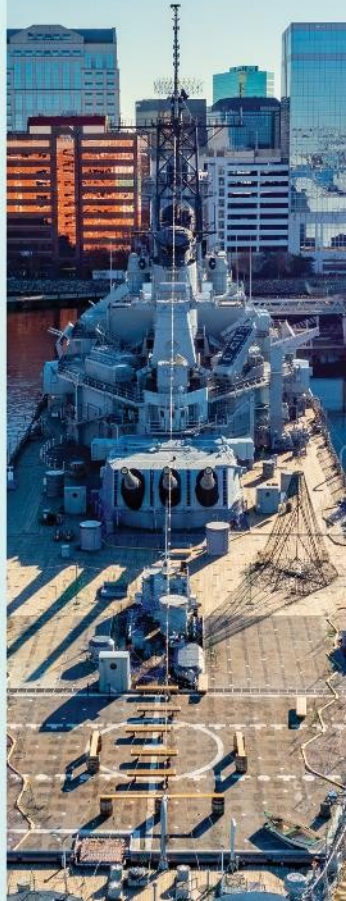
- Germany - \$3,443,661
- Czech Republic - \$242,014
- Slovakia - \$57,685
- Sweden - \$704,165
- Australia - \$293,379
- Ontario - \$642,692



Central Authority Payment

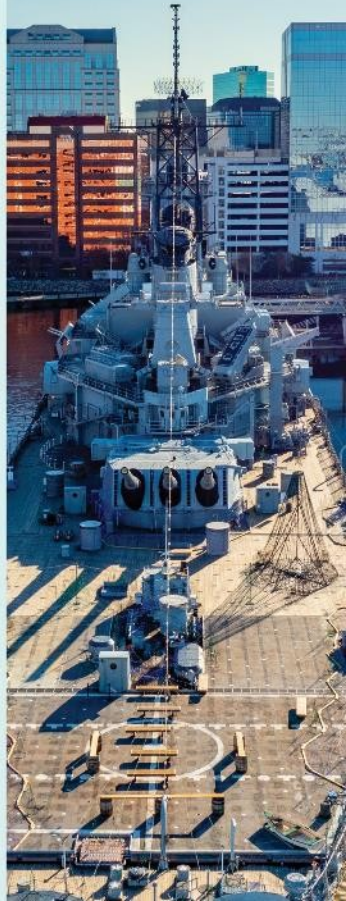
Michigan was part of the pilot - first payment sent January 2, 2023

- 2023 – Germany only - 330 payments for a total of \$83,177.77
- 2024 – Total payments so far: \$172,048
 - Germany - \$71,657
 - Czech Republic - \$32,253
 - Slovakia - \$12,040
 - Sweden - \$8,334
 - Australia - \$880
 - Ontario - \$46,884

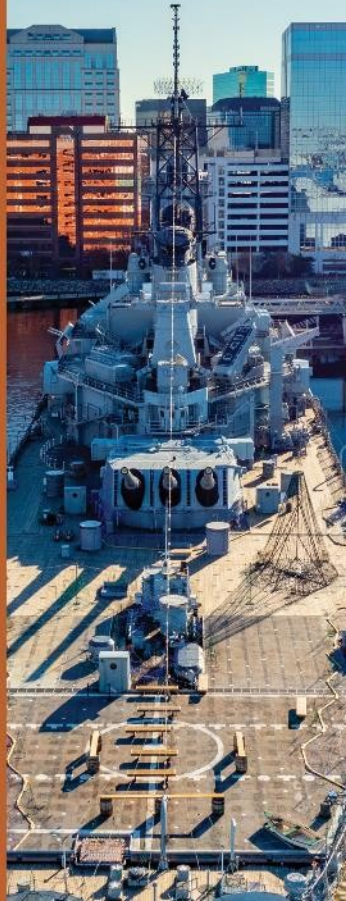


Central Authority Payment - Benefits

- Cost savings:
 - Eliminating the printing and sending checks
 - Eliminating the high cost of attempting electronic \$40 - \$60
- The case info stays with the money!
- Easier case reconciliation

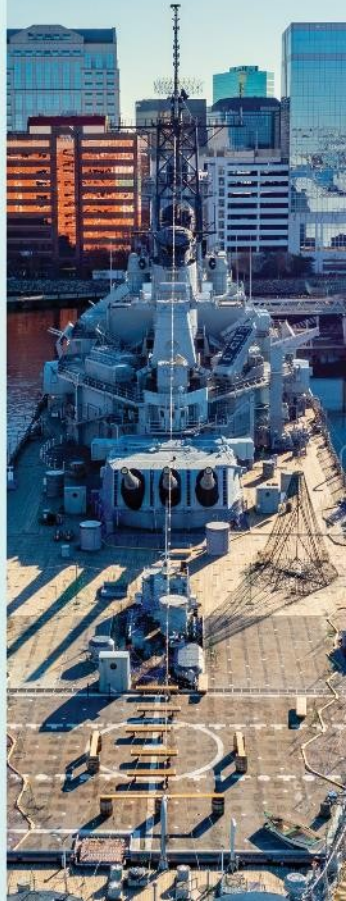


Best Practices for Handling Complex International Cases



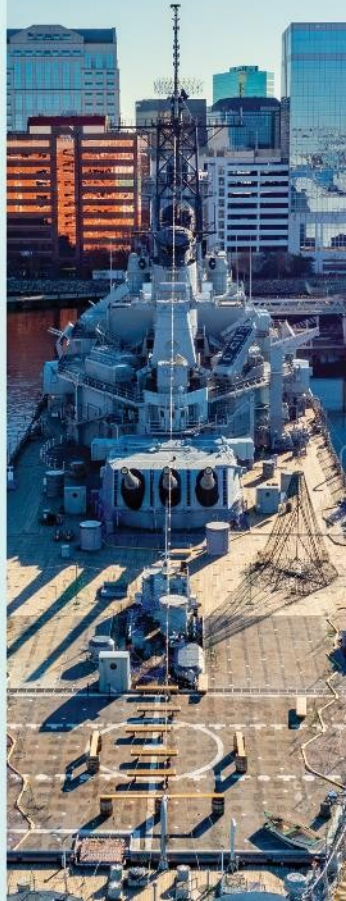
Pitfalls of International Cases from the ICR Perspective

- Variety of forms that come into the ICR – can be difficult to navigate
- Some of the forms are difficult to read (handwritten)
- Lack of information included on the forms requiring significant time and research



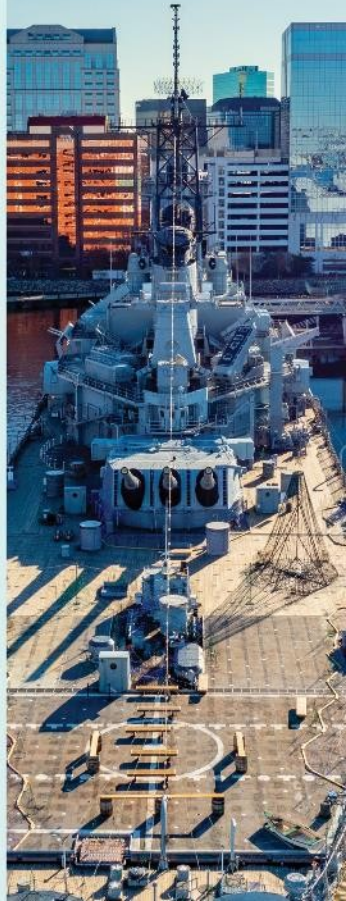
Pitfalls of International Cases From the Outbound Case Processing Perspective

- Incorrect forms can cause delays or the rejection of cases
 - Use checklists to ensure correct forms and documentation are included



Communication Strategies

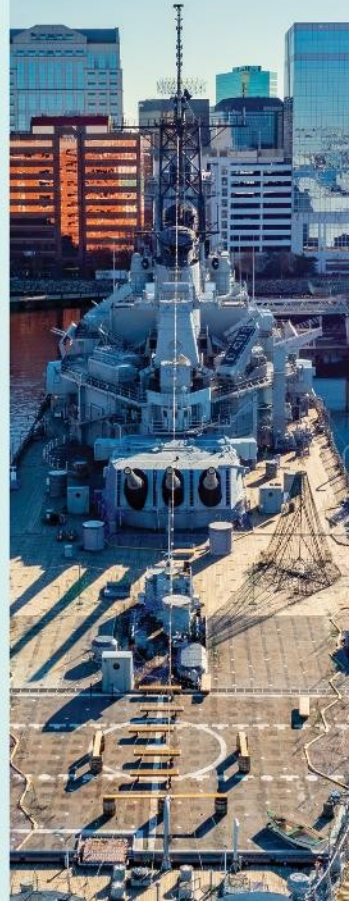
- Use neutral language
 - Terminology is different from terms we use in the U.S
 - Avoid the use of acronyms such as “CP” & “NCP”
 - Avoid the use of Jargon
 - Examples: “emancipation” = duration of support, “Other State Agency”= Central Authority, “Foreign Order Registration”= Recognition and Enforcement
- Ensures clarity, accuracy and avoids misunderstandings



Communication Strategies

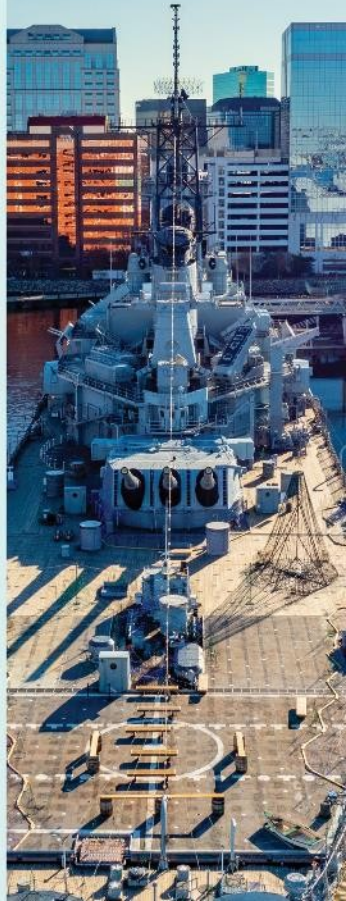
- Use Positive Alternative language
 - Solution-focused language helps foster stronger relationships, reduces conflict and improves overall case processing

Instead of...	Use...
That's our policy	"Based on the information provided, what we can do...."
I can't give you that information	"Here's what I can share with you at this point"
Give us more time	"We are actively working on your case, and I'll update you as soon as we have more information"
That's not my department	"I have forwarded your inquiry to the appropriate team for assistance"
Your case isn't eligible	"let me explain the requirements and help guide you through the process"



Communication Strategies

- Consider other countries communication restrictions
 - Mail to Central Authorities can take up to 30 days or longer via regular postage
 - Some countries respond to email with postal mail due to privacy laws
 - Include your preferred mailing address for the response in the email



Resource – OCSS Website



OFFICE OF CHILD SUPPORT SERVICES

An Office of the Administration for Children & Families

English

AboutParentsChild Support ProfessionalsPolicyDataGrants & WaiversResources

Home > Office of Child Support Services (OCSS) > Partners > International

Child Support Professionals

State Agencies

Tribal Agencies

International

Systems

Guides & Releases

Federal Systems & Services

State Systems

Tribal Systems

International

Listen

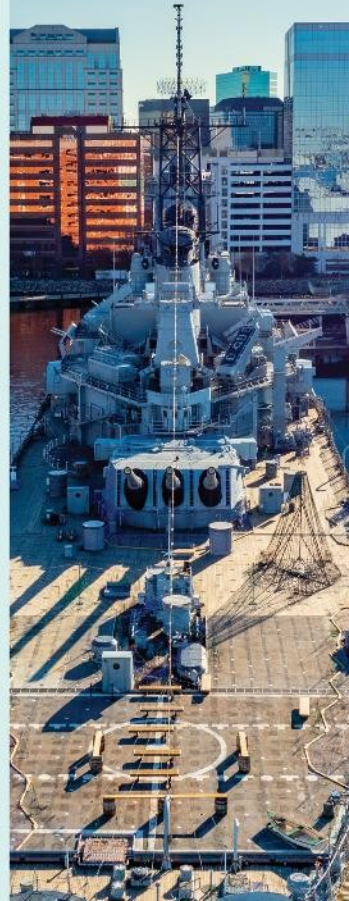
Current as of: September 3, 2024

OCSS is the U.S. Central Authority for international child support. We work with states and countries to provide assistance to families seeking support when family members live in different countries.

Child support reciprocity

U.S. states process cases with certain countries under different types of reciprocity arrangements, including:

- **Hague Convention countries** — countries that have joined the Hague Child Support Convention, and
- **Foreign reciprocating countries (FRCs)** — countries and Canadian provinces/territories that have bilateral arrangements with the U.S. government and have not joined the Hague Convention



Resource – OCSS Website



Czech Republic

ROUTINE COMMUNICATION:

English

OFFICIAL LANGUAGE:

Czech

FORMS AND DOCUMENTS:

- Slovak or
- Czech forms:
 - [Czech Transmittal Form.docx](#) (DOCX)
 - [Application for Recognition or Recognition and Enforcement.docx](#) (DOCX)
 - [Abstract of a Decision.docx](#) (DOCX)
 - [Statement of Enforceability of a Decision.docx](#) (DOCX)
 - [Statement of Proper Notice.docx](#) (DOCX)
 - [Status of Application Report \(Recognition and Enforcement\).docx](#) (DOCX)
 - [Application for Enforcement of a Decision Made or Recognized in the Requested State.docx](#) (DOCX)
 - [Status of Application Report \(Enforcement of a Decision Made or Recognized in the Requested State\).docx](#) (DOCX)
 - [Application for Establishment of a Decision.docx](#) (DOCX)
 - [Status of Application Report \(Establishment\).docx](#) (DOCX)
 - [Application for Modification of a Decision.docx](#) (DOCX)
 - [Status of Application Report \(Modification\).docx](#) (DOCX)

PAYMENTS INFORMATION:

The Czech Republic does not accept child support payments by check. States should send wire payments.

Bank Account Details:

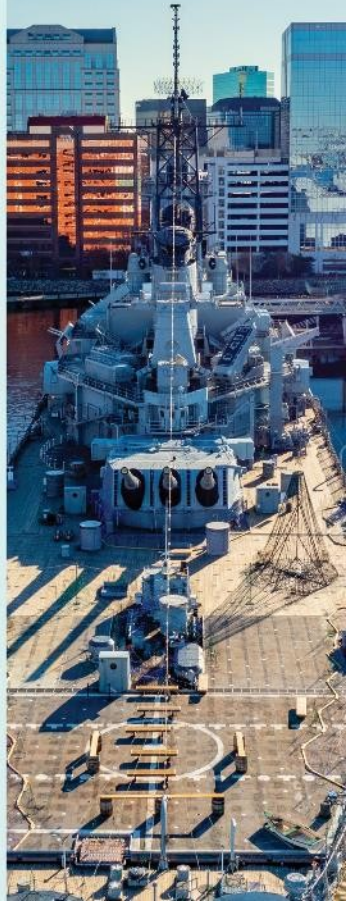
- **Name of Bank:** Komerční banka (Komerční banka, a.s.)
- **Address of Bank:** Headquarters: Na Příkopě 33, 114 07 Prague, CZECH REPUBLIC
- **Name of Account Holder:** Úřad pro mezinárodní právní ochranu dětí
- **Address of Account Holder:** Silingrovo náměstí 3/4, 602 00 Brno, CZECH REPUBLIC
- **SWIFT / BIC Code:** KOMBCZPPXXX
- **IBAN Number:** CZ2601000348330080851621

Contact Information for Payments:

- **Name of Authority:** Úřad pro mezinárodní právní ochranu dětí (UMPOD)
- **Address:** Silingrovo náměstí 3/4, 602 00 Brno, CZECH REPUBLIC
- **Email Address:** podatelna@umpod.cz
- **Phone Number:** 011-420 542 215 526
- **Fax Number:** 011-420 542 212 836

Additional Comments:

Provide the Czech central authority's reference number and the child's/children's names.



Resource – OCSS Website

[Hague Convention Forms in English \(fillable PDFs\)](#)

[Training – Processing Convention Cases](#)

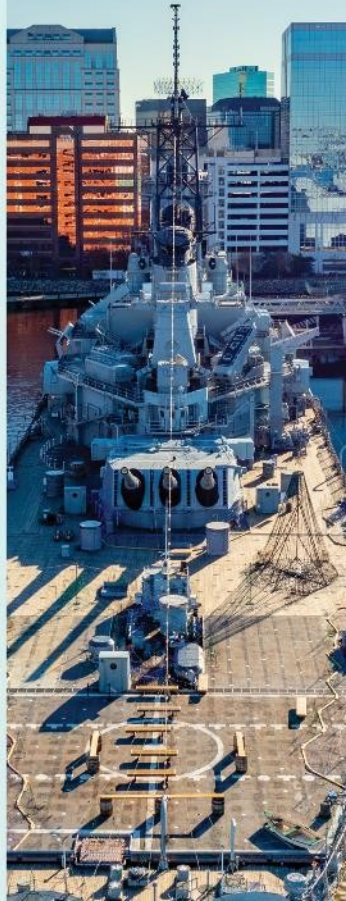
Essential Resources

Convention Documents

- [Text of Hague Convention](#) 
- [Hague Convention Country Profiles](#) 
- [Practical Handbook for Caseworkers](#)  (PDF)
- [Hague Conference on Private International Law, Child Support](#) 
- [Explanatory Report on the Convention](#)  (PDF)

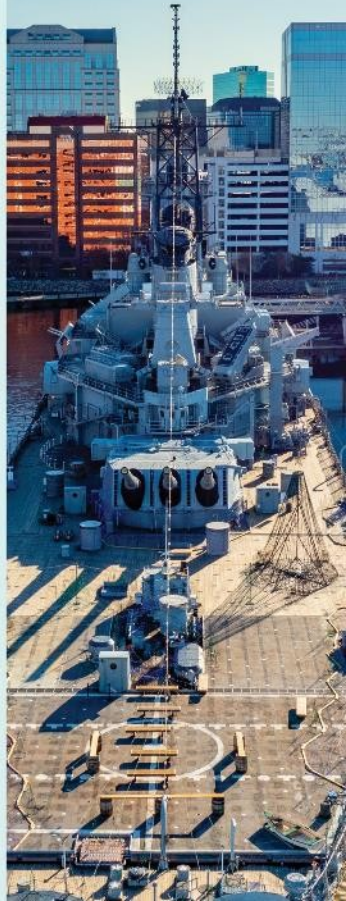
Other Resources

- [Hague Child Support Convention Judicial Guide - 2018.pdf](#) (PDF)
- [Judicial Bench Cards for UIFSA and Hague Convention Cases \(IM-19-05\)](#)
- [U.S. Ratification of the Hague Child Support Convention \(DCL-16-11\)](#)
- [Uniform Interstate Family Support Act \(2008\) and Hague Treaty Provisions \(IM-15-01\)](#)
- [Uniform Interstate Family Support Act 2008](#) 
- [Federal Register Notice: Designating State IV-D Agencies as "Public Bodies" under the Hague Convention](#)  (PDF)



Resource- OCSS Website

- OCSS Caseworker Guides
 - [Caseworkers Guide to Processing Cases with Australia](#)
 - [Caseworkers Guide to Processing Cases with Israel](#)
 - [Caseworkers Guide to Processing Cases with El Salvador](#)
 - [Caseworkers Guide to Processing Cases with Switzerland](#)
 - Caseworkers Guide to Processing Cases with Canada



Contact Information

Kelly Morse

Policy Section Manager
Michigan Office of Child
Support

morsek@michigan.gov

or

517-335-0890

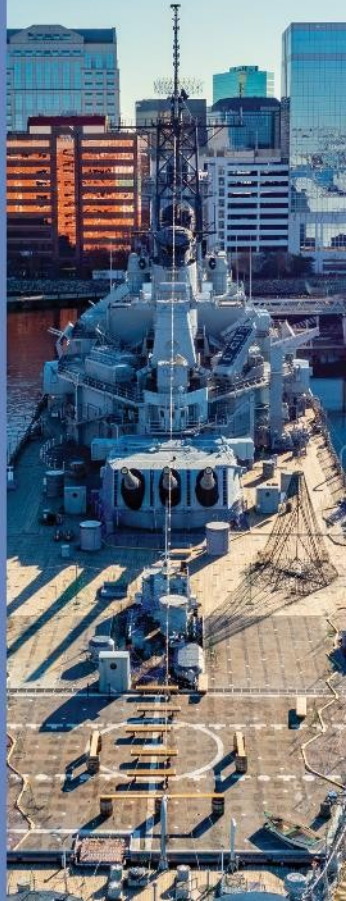
Latalya Stevens

Revenue Program Administrator
Florida Child Support Program

Latalya.stevens@floridarevenue.com

or

850-617-8014



QUESTIONS

