



*Bridging Bright
Futures for Families*

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2024**

Grand Rapids

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APRIL 7-11, 2024**

A Conversation with the Office of Child Support Services and the Social Security Administration

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Office of Child Support Services
(OCSS) Program Outreach and
Operational Support Specialist

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OCSS FPLS Support Liaison

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Public Affairs Specialist,
Social Security Administration (SSA)

Tameka Walker
OCSS Functional Analyst



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Agenda

- Federal Case Registry (FCR) and SSNs
- SSN Verification Process and Validity Codes
- State Verification and Exchange System (SVES)
- SVES Elections
- Resources



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FCR and SSNs



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What Is the FCR?

- Includes reported cases and participants from all states and territories
- Contains IV-D and non-IV-D cases
- Serves as a pointer to help locate persons across state lines
- Serves as the conduit for matching with external partners



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FCR

Case Information

- Case ID
- Case Type
- Order Indicator
- County Code

Participant Information

- Name
- SSN
- Date of Birth
- Participant Type Code
- Member ID
- Sex Code
- Family Violence Indicator (FVI)
- Date of Death



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Why a Verified SSN Matters to You

- Ensures you identify and act on the correct person
- Allows you to receive information from federal and other locate sources



Information can only be returned when an SSN has been verified.

SSN Verification Process and Validity Codes

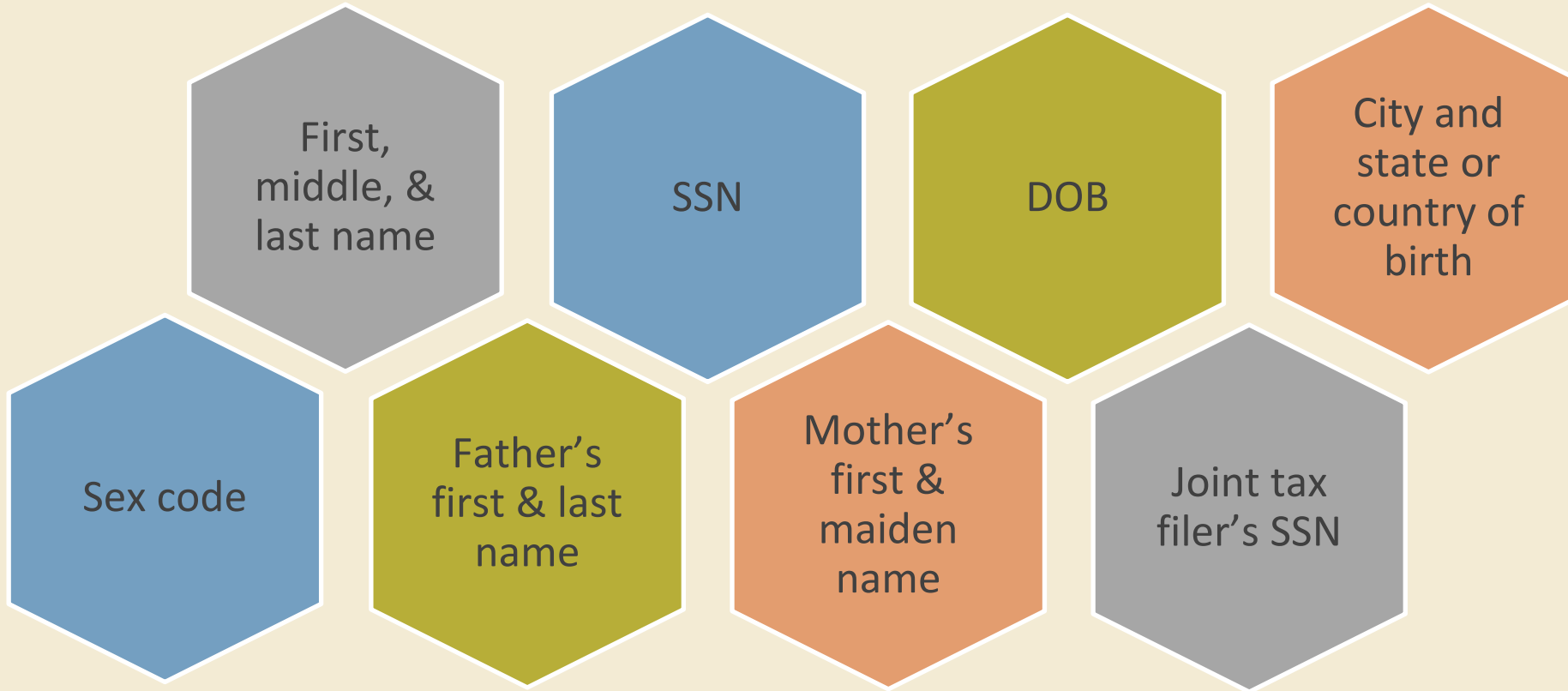


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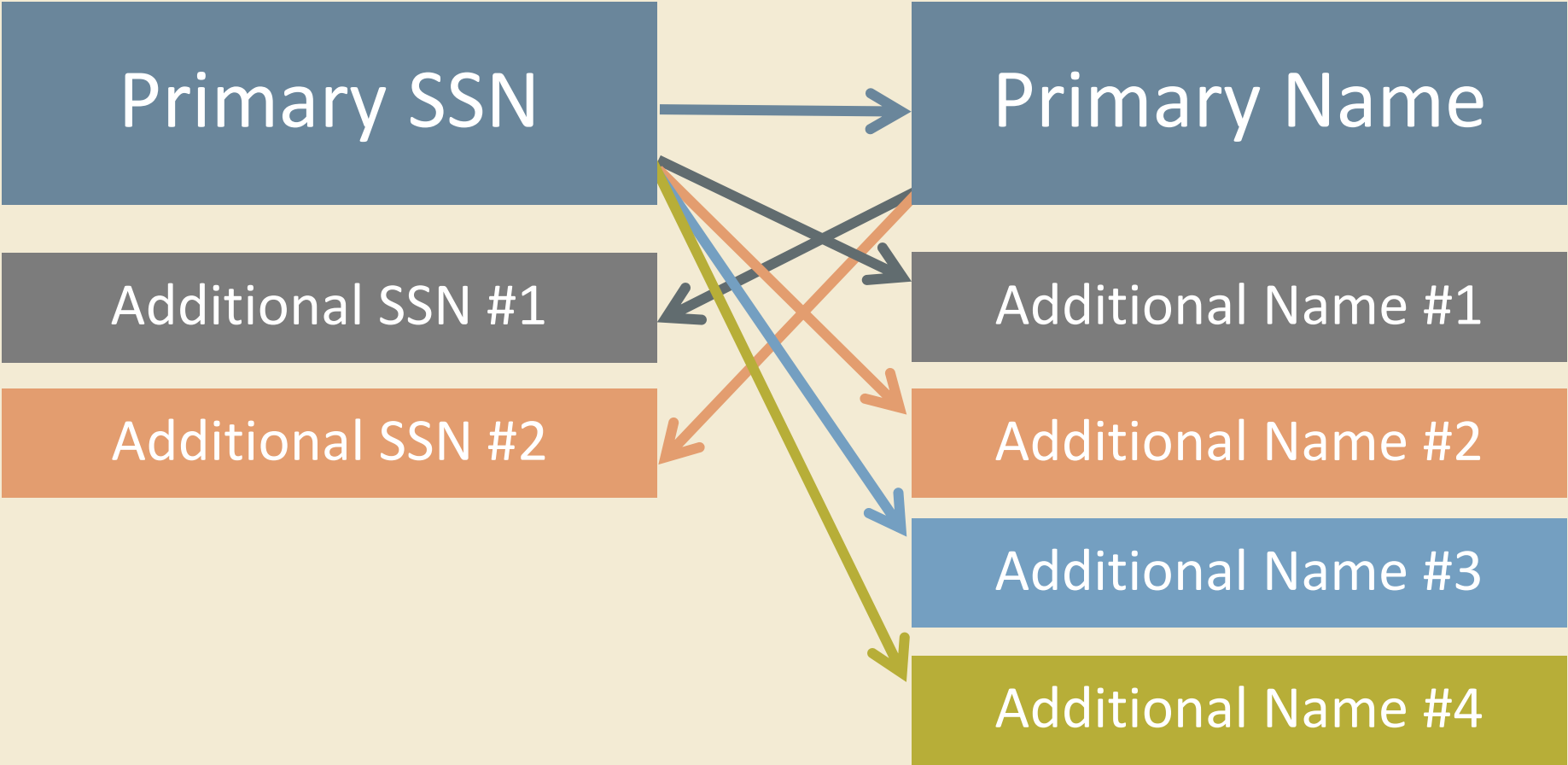


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Provide Participant Information



More Than One SSN or Name Submitted



More Than One SSN and Name Verifies

- We notify you if SSA issued more than one SSN to your participant
- We store up to three Multiple SSNs on the FCR and use them for proactive matching
- Locate information may be sent related to any of the multiple SSNs



SSN Validity Codes

The FCR sends a validity code in the SSN verification response. The codes tell you how the SSN was verified and if you need to update your system with information we provide.

V Verified

C Corrected

N Name Match

P Provided

E Used ESKARI

U* Unverified

SSN Validity Codes (cont'd)

V	Verified
C	
N	
P	
E	
U*	

SSN and name combination verified as submitted:

- Exact SSN submitted by state
- Name is within verification tolerance
- DOB is within tolerance or will be provided by SSA
- Sex Code may be ignored if everything else matches



SSN Validity Codes (cont'd)

V

C

Corrected

N

P

E

U*

SSA corrected the submitted SSN:

- SSN and name submitted did not match and SSN correction routines were used
- First four letters of first name and first seven letters of last name are exact match
- DOB is within tolerance
- Sex Code matches, if provided

SSN Validity Codes (cont'd)

V	
C	
N	Name match
P	
E	
U*	

SSA found a probable name match:

- SSA could not verify submitted SSN and name combination and SSA name routines identify a probable match to submitted SSN
 - Nickname
 - Alternate spelling
 - Misspelling
- Review to update participant record with name provided

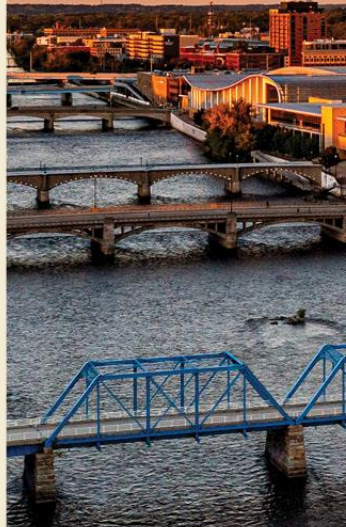


SSN Validity Codes (cont'd)

V	
C	
N	
P	Provided
E	
U*	

SSA used additional person data to verify or find an SSN:

- SSN and name submitted do not match or SSN was not submitted, but SSA identified a single SSN using
 - Name and DOB, within tolerance
 - State or Country of Birth
 - Sex Code
- We find an SSN using name and joint tax filer's SSN



SSN Validity Codes (cont'd)

V

C

N

P

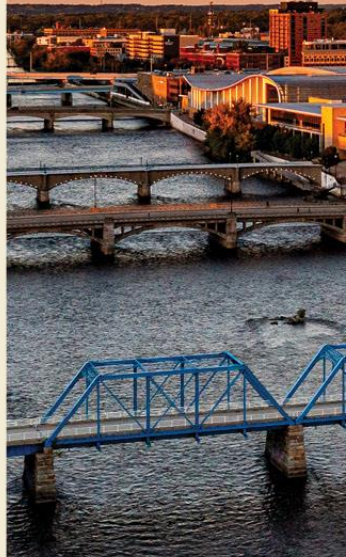
E

ESKARI

U*

SSA used additional birth data to verify or find an SSN:

- State must submit participant's name, DOB, sex code, state or country of birth, and at least two of the following
 - Participant's father's first and last name
 - Participant's mother's first and maiden name
 - City of birth



SSN Validity Codes (cont'd)

V

C

N

P

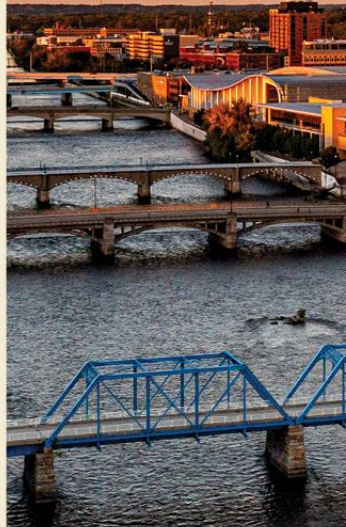
E

U*

Unverified

SSA could not verify or correct the SSN submitted or find an SSN using the data submitted:

- Participant registered on FCR with unverified SSN
- FCR automatically resubmits unverified primary SSN and name through SSA's verification process
 - Every 90 days
 - When you update key demographic information



SSN Validity Codes (cont'd)

REJECT

SSA could not identify an SSN for the participant, and we could not register them on the FCR as unverified:

- Request did not include required data elements for verification process
- The submitted SSN is invalid
 - All sixes, nines, or zeroes
 - Fewer than nine digits
- You did not provide an SSN

SVES



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SVES Data Exchange

Title II	Aged, Retired, Survivor, and Disabled
Title XVI	Supplemental Security Income
Prisoner	SSA Incentive Payment Program

SVES – Title II

- Provides information on all participant types:
 - Retirement
 - Social Security Disability Insurance (SSDI)
 - Survivor benefits
- Includes children receiving auxiliary benefits
- Qualifies for withholding



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SVES – Title II Response

- District Office Address
- Date of Birth

Report ID: LSVES-11VD
Report Date: 04/21/2023
*** Sensitive Information ***

Department of Health and Human Services
Administration for Children and Families
Office of Child Support Services

State Verification and Exchange System (SVES) Title II

Request Information

Participant Information

Participant Name: JONES, WILLIAM J
Case ID: 1234567890

Participant SSN: 999-XX-9999
Member ID: 123456789

SSA Response

Returned Name: JONES, WILLIAM

District Office Information

Name: SOCIAL SECURITY

Address: 960 MAIN ST
2ND FLOOR
HARTFORD, CT 06103

Claimant Information

Name: WILLIAM JONES
Address: 800 MAIN ST
HARTFORD, CT 06103-0800
Date of Birth: 02/20/1965

Gender: Male

Date of Death:

Claim Information

Category of Assistance: Disabled
Response State/County Code: 12/097
Disability Onset Date: 02/25/2010

Initial Entitlement Date: 01/2011
Deferred Payment Date:

Net Monthly Benefit Amount: \$1,226.00
Claim Account Number: 999999999
Ledger Account File (LAF): Current payment status (except railroad payment)

Current Entitlement Date: 01/2011
Termination/Suspension Date:
Beneficiary ID: Primary claimant

Health Insurance Option: Not Available
Health Insurance Start Date:

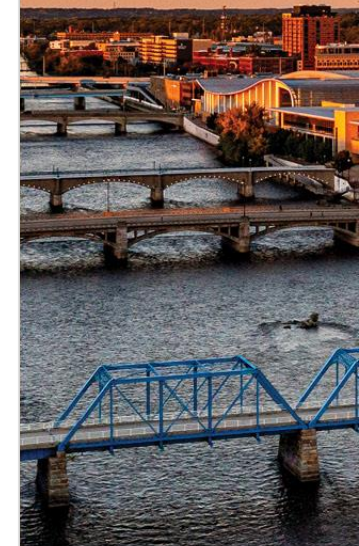
Health Insurance End Date:

Supplemental Medical Insurance (SMI) Option: Not applicable

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SVES – Title II Response

- Disability Onset Date
- Initial Entitlement Date
- Deferred Payment Date
- Current Entitlement Date
- Termination/Suspension Date
- Claim Account Number (CAN)
- Beneficiary ID (BIC)
- Ledger Account File (LAF)
- Net Monthly Benefit

Report ID: LSVES-IVID
Report Date: 04/21/2023
*** Sensitive Information ***

Department of Health and Human Services
Administration for Children and Families
Office of Child Support Services

State Verification and Exchange System (SVES) Title II

Request Information

Participant Information

Participant Name: JONES, WILLIAM J
Case ID: 1234567890

Participant SSN: 999-XX-9999
Member ID: 123456789

SSA Response

Returned Name: JONES, WILLIAM

District Office Information

Name: SOCIAL SECURITY

Address: 960 MAIN ST
2ND FLOOR
HARTFORD, CT 06103

Claimant Information

Name: WILLIAM JONES
Address: 800 MAIN ST
HARTFORD, CT 06103-0800
Date of Birth: 02/20/1965

Gender: Male
Date of Death:

Claim Information

Category of Assistance: Disabled
Response State/County Code: 12/097
Disability Onset Date: 02/25/2010

Initial Entitlement Date: 01/2011
Deferred Payment Date:

Net Monthly Benefit Amount: \$1,226.00
Claim Account Number: 999999999
Ledger Account File (LAF):

Current payment status
(except railroad payment)

Current Entitlement Date: 01/2011
Termination/Suspension Date:
Beneficiary ID: Primary claimant

Health Insurance Option: Not Available

Health Insurance Start Date:

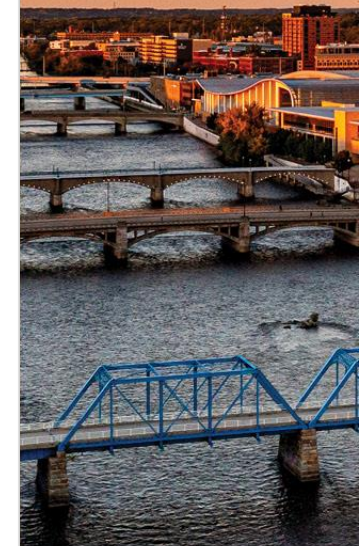
Health Insurance End Date:

Supplemental Medical Insurance (SMI) Option: Not applicable

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SVES – Title II Response (cont'd)

- Monthly Benefit Credited Entries

Report ID: LSVES-IIVD
Report Date: 04/21/2023
*** Sensitive Information ***

Department of Health and Human Services
Administration for Children and Families
Office of Child Support Services

State Verification and Exchange System (SVES) Title II

SMI Start Date:

SMI End Date:

Railroad Indicator: No railroad claim

Black Lung Entitlement: No Black Lung entitlement

Direct Deposit Indicator: Checking

Black Lung Amount: \$0.00

Monthly Benefit Credited Entries: 8

MBC Date	MBC Amount	MBC Type
12/2023	\$1,226.00	Benefits Paid (Credited)
12/2022	\$1,200.00	Benefits Paid (Credited)
12/2021	\$1,189.00	Benefits Paid (Credited)
12/2020	\$1,165.00	Benefits Paid (Credited)
12/2019	\$1,140.00	Benefits Paid (Credited)
12/2018	\$1,127.00	Benefits Paid (Credited)
12/2017	\$1,110.00	Benefits Paid (Credited)
12/2016	\$1,075.00	Benefits Paid (Credited)

Note: Only shows when
the payment amounts
changed

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SVES – Title II Pending

- Provides information when someone applies for Title II disability or retirement benefits
- Returns matches on new or changed claims if participant
 - Is in an open IV-D case
 - Has a verified SSN
 - Has no FVI
- Matches on all participant types
- Allows advance income withholding order



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SVES – Title XVI

- Provides information on noncustodial parents (NCPs), putative fathers (PFs), and custodial parties (CPs) receiving Supplemental Security Income (SSI)
- Title XVI is a needs-based public assistance program
- Title XVI cannot be withheld for child support
- OCSS adds Title XVI eligibility and termination date information to Multistate Financial Institution Data Match (MSFIDM) records to help states avoid seizing Title XVI benefits



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SVES – Title XVI Response

- Payee Type
- Payee District Office
- Address Information
- Date of Birth
- Death Source

Report ID: LSVES-TXIIID
Report Date: 03/12/2024
*** Sensitive Information ***

Department of Health and Human Services
Administration for Children and Families
Office of Child Support Services

State Verification and Exchange System (SVES) Title XVI

Request Information

Participant Information

Participant Name:	JONES, WILLIAM	Participant SSN:	999-XX-9999
Case ID:	1234567890	Member ID:	123456789

SSA Response

Returned Name: JONES, WILLIAM J.

Payee Information

Name:	WILLIAM JONES	Payee Type:	Beneficiary is own payee
Payee State/County:	39/041		003
Address:	800 MAIN ST HARTFORD, CT 06103-1839	Payee District Office:	Address corrected
		Address Validation Information:	Corrected ZIP code Bad unit number

Recipient Information

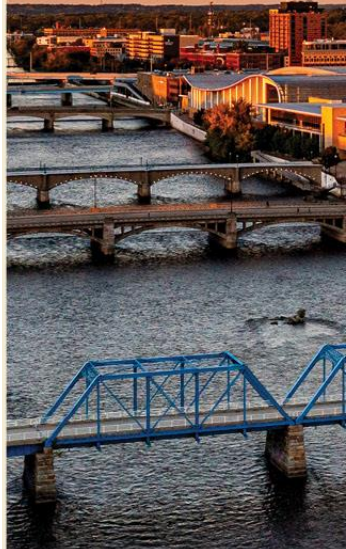
Name:	JONES, WILLIAM	Date of Birth:	02/10/1975
Address:	800 MAIN ST HARTFORD, CT 06103-1839	Date of Death:	Not applicable
Race:	White	Death Source:	Not applicable
Sex:	Male	Recipient Phone:	555-555-5555
Recipient Type:	Disabled Individual	Competency:	
Disability/Blindness Onset Date:	02/25/2010	Establishment Date:	03/22/2012
Custody:	Not Applicable		
Appeal:	Not applicable	Appeal Date:	
Denial Date:	Not applicable	Date of Eligibility:	02/1999
Redetermination Date:		Third Party Insurance Indicator:	Not applicable
Representative Payee Indicator:	There is not a representative payee	Payment Status:	Current Pay
Payment Status Date:	08/2012	Direct Deposit Indicator:	Checking
Current Payment Status:	Current Pay		

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SVES – Title XVI Response (cont'd)

- Payment History

Report ID: LSVES-TXIIID
Report Date: 04/21/2023
*** Sensitive Information ***

Department of Health and Human Services
Administration for Children and Families
Office of Child Support Services

State Verification and Exchange System (SVES) Title XVI

Income and Resource Information

Estimated Self Employment Amount:	\$0.00	Earned Income - Net Countable Amount:	\$0.00
Unearned Income - Net Countable Amount:	\$0.00	House Resource:	None
Vehicle Resource:	None	Insurance Resource:	None
Property Resource:	None	Other Resource:	None

Payment History (up to 8 entries)

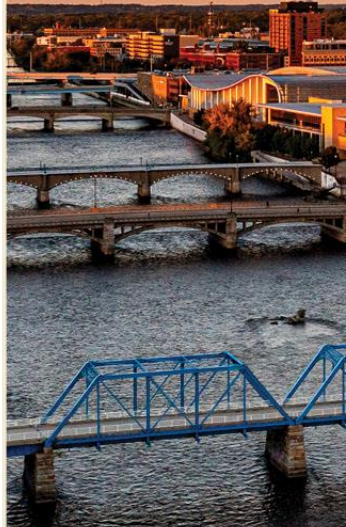
Date	Monthly SSI Amount	Payment Type
12/2023	\$904.00	Recurring payment dated the first of the month
12/2022	\$832.00	Recurring payment dated the first of the month
12/2021	\$786.00	Recurring payment dated the first of the month
12/2020	\$776.00	Recurring payment dated the first of the month
12/2019	\$764.00	Recurring payment dated the first of the month
12/2018	\$743.00	Recurring payment dated the first of the month
12/2017	\$728.00	Recurring payment dated the first of the month
12/2016	\$775.00	Recurring payment dated the first of the month

Unearned Income (up to 9 entries)

Type	Verification	Start	Stop
Social Security	Number has been verified, payment has not been verified	01/2012	01/2012

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SVES – Prisoner

- SSA Incentive Payment Program for Prisoner Reporting helps to reduce SSA fraud
- Federal, state, and local correctional institutions report information to SSA
- Information may be used for order review and establishment
- Contact facility for current status of participant



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Departments of Corrections Information

Office of Child Support Services

Child Support Portal

Welcome Coral Caseworker

Log Out

CHILD SUPPORT PORTAL

HOMESELECT APPLICATION...FEEDBACKFAQCONTACT USCOMMUNICATION CENTER

Welcome to the Child Support Portal

The Child Support Portal offers an array of applications and services to assist authorized users with case processing and other job-related duties. States elect to participate in applications based on need and/or resources and determine users' access to specific applications.

You may view the applications you have access to by clicking on the --Select Application-- tab in the navigation bar above.

SSN or Case Search

Enter a participant's SSN or Case ID to begin your search.

SSN

OR

Case ID

Search

Applications

Hover over the applications for a description.

Your state has access to the following applications:

Communication Center

eEmployer

eTermination

Intergovernmental Reference Guide

Query Interstate Cases for Kids

DoD Entitlement

Electronic Document Exchange

FCR Query

Locate

Your state COULD have access to the following applications:

Limited User Access Applications

Your state has access to these applications but user access may be limited:

Access and Visitation

Debt Inquiry

Federal Collection and Enforcement

International Forms

Office of Audit Data Exchange

State Plan

Customer Inquiry State Response

FCR Misidentified Participant

Insurance Match

Multistate Financial Institution Data Match

Self-Assessment

State Statistical Reports

Helpful Information

Guides

Technical

General

Child Welfare Navigation Guide

Communication Center Navigation Guide

Data Access Research Navigation Guide

Debt Inquiry Navigation Guide

DoD Entitlement Navigation Guide

eEmployer Navigation Guide

Electronic Document Exchange Navigation Guide

Employer Participation Project Reports Guide

eTermination Navigation Guide

FCR Misidentified Participant Navigation Guide

FCR Query Navigation Guide

Calendar

VIEW

Quick Links

Department of Corrections (DOC) Websites by State

Federal Case Registry (FCR) Data Election Guide

Federal Case Registry (FCR) Interface Guidance Document (IGD)

Federal Collection and Passport Denial Technical Guide

Intergovernmental Reference Guide Resources

Interstate Case Reconciliation (ICR) Guide

IRS Individual Taxpayer Identification Number (ITIN) Information

Overview of the Federal Collection and Enforcement Program

QUICK State Status

Social Security Office Locator

Links to Department of Corrections websites by State:
[State Departments of Corrections](#) | [USAGov](#)



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SVES – Prisoner Response

- Date of Birth
- Date Reported
- Confinement Date
- Prisoner ID Number
- Release Date

State Verification and Exchange System (SVES) Prisoner

Request Information

Participant Information

Participant Name: JONES, WILLIAM J
Case ID: 123456789

Participant SSN: 999-XX-9999
Member ID: 1234567890

SSA Response

Returned Name: JONES, WILLIAM J

Prisoner Information

Facility Reported SSN: 999-XX-9999
Date Reported: 11/14/2022
Confinement Date: 10/10/2022
Release Date: 10/10/2025

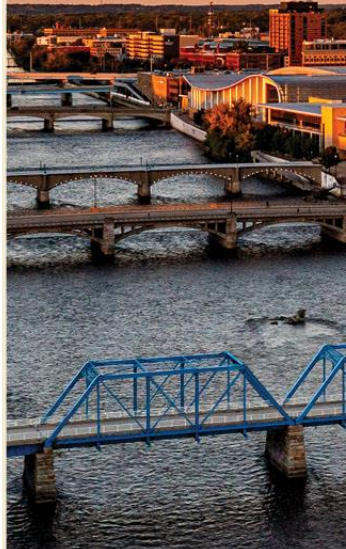
Date of Birth: 05/17/1995
Gender: Male
Prisoner ID No:

Facility Information

Name: CORRIGAN CORRECTIONAL INSTITUTE
Facility Contact Name: CENTRAL RECORDS- SEE QRI3 SCREEN
Facility Report Source: CONNECTICUT DEPARTMENT OF CORRECTIONS
Address: 988 NORWICH NEW LONDON TNPk UNCASVILLE, CT 06382-0000

Facility Type: Detention Center
Phone: 555-555-5555
Fax: 555-555-5555

Address Validation Information: Undeliverable address
Street name is not found in the city
House number is out of range for street



SVES – Prisoner Response (cont'd)

- Prison/Facility Type
- Address Information (Facility)
- Prison/Facility Contact Name
- Prison/Facility Report Source
- Phone and Fax

Report ID: LSVESPRIVD
Report Date: 03/12/2024
*** Sensitive Information ***

Department of Health and Human Services
Administration for Children and Families
Office of Child Support Services

State Verification and Exchange System (SVES) Prisoner

Request Information

Participant Information

Participant Name: JONES, WILLIAM J
Case ID: 123456789

Participant SSN: 999-XX-9999
Member ID: 1234567890

SSA Response

Returned Name: JONES, WILLIAM J

Prisoner Information

Facility Reported SSN: 999-XX-9999
Date Reported: 11/14/2022
Confinement Date: 10/10/2022
Release Date: 10/10/2025

Date of Birth: 05/17/1995
Gender: Male
Prisoner ID No:

Facility Information

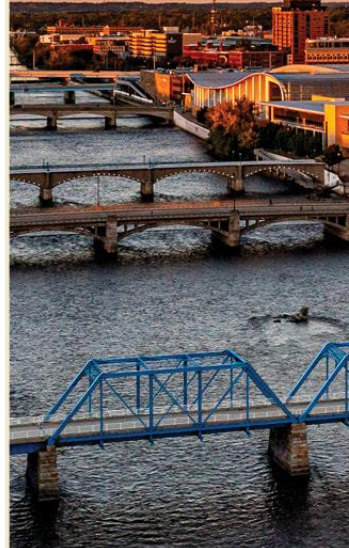
Name: CORRIGAN CORRECTIONAL
INSTITUTE
Facility Contact Name: CENTRAL RECORDS- SEE
QRI3 SCREEN
Facility Report Source: CONNECTICUT DEPARTMENT
OF CORRECTIONS
Address: 988 NORWICH
NEW LONDON TNP
UNCASVILLE, CT 06382-0000

Facility Type: Detention Center
Phone: 555-555-5555
Fax: 555-555-5555

Address Validation
Information: Undeliverable address
Street name is not found in the
city
House number is out of range for
street



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SVES Elections



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SVES Elections – Proactive Match

- Provides information on participants who receive, previously received, or were denied Social Security benefits
- OCSS initiates a proactive locate request when a state submits add or change transactions to FCR
- Returns only positive match responses
- Receive information faster for timely case processing



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SVES Elections – Sweeps

- States may request an on-demand sweep of participants against SSA SVES files
- Ensures state has the most current participant information from SSA
- Must have elected to receive SVES proactive matches to request a sweep
- Sweep is limited to participant types selected for proactive matching



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SVES Sweep Benefits

Title II

Review for modification, adjustment for child auxiliary benefits, or possible closure

Title XVI

Review for possible closure when an NCP's sole income comes from Title XVI alone or in conjunction with Title II

Prisoner

Meets requirements of the federal rule to automatically start a review or inform parties of their right to request a review when NCP will be incarcerated for at least 180 days

Resources



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Portal Quick Links

FCR Interface Guidance Document (IGD)

Technical guide to the FCR

Social Security Office Locator

Find the local SSA field office for a case by entering the NCP's ZIP code.

Department of Corrections (DOC) Websites by State

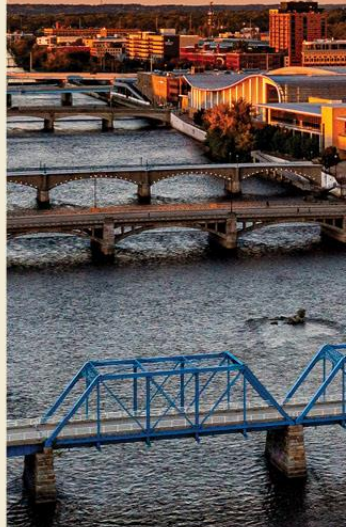
Links to Departments of Corrections for information about state prisons and incarcerated individuals in these facilities

FCR Data Election Guide

Forms to request or change state FCR options

SSA Publication 05-10002

SSA brochure 'Your Social Security Number and Card'



Portal Helpful Information

Locate Application Navigation Guide

- Provides instructions for using the Locate application on the Child Support Portal
- Guides

SSA Data Desk Reference

- Helpful information for users working with SSA data
- General

FPLS Support

- Consultation
 - Help maximize use of federal systems data
 - Identify data quality issues
 - Offer onsite technical consultations
- Training
 - Conduct in-person and virtual training
 - Present at state, regional, and national conferences
- Communication
 - Facilitate stakeholder discussions
 - Share best practices

For more information: FPLSSupport@acf.hhs.gov



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