



ERICSA

1963 - 2023

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IN THE MAKING

SAVANNAH

60TH ANNUAL TRAINING CONFERENCE & EXPOSITION

MONDAY, MAY 22 - FRIDAY, MAY 26, 2023

International Roundtable

Speakers:

Hannah Roots – Canada

Sandra Hauser – Germany

Sandra John – Switzerland

Arnaldo Silveira – Brazil

Karin Honorato dos Santos – Sweden

Ulrika Jernberg – Sweden

Neil McFadden – United Kingdom

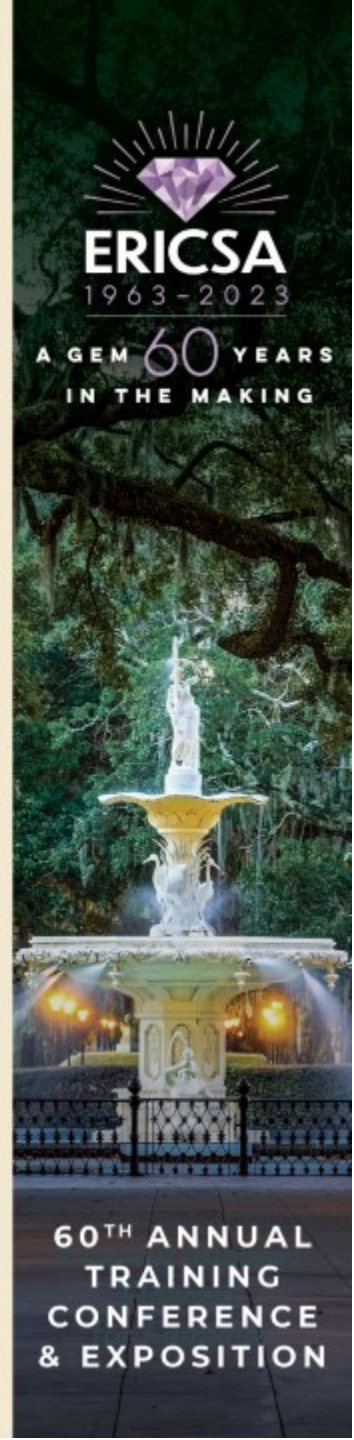
Nina Dopson – United Kingdom

Angela Lindsay – Scotland

Moderator: Margot Bean



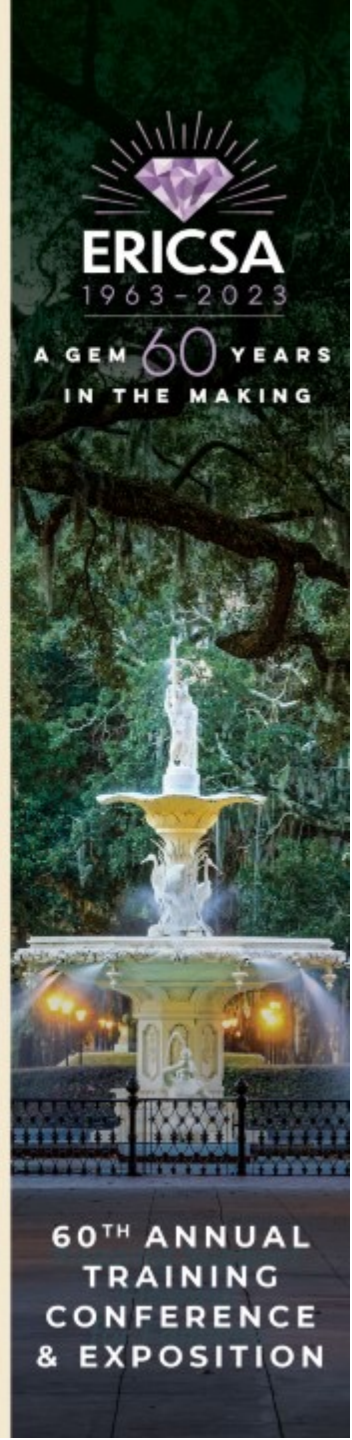
What are some current issues affecting your particular jurisdiction in the processing of international cases? What's new and interesting in your country regarding child support?



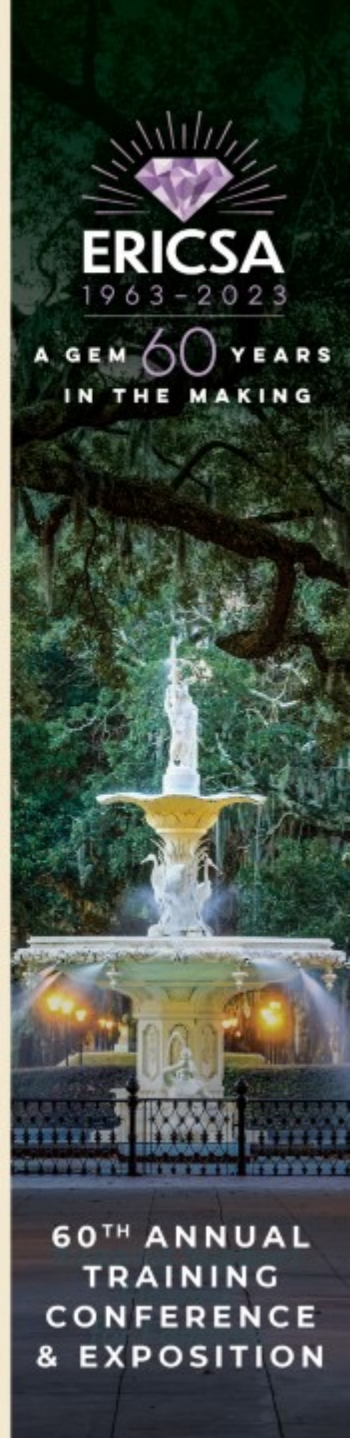
What were some of the permanent changes implemented in your agency as a result of the pandemic?



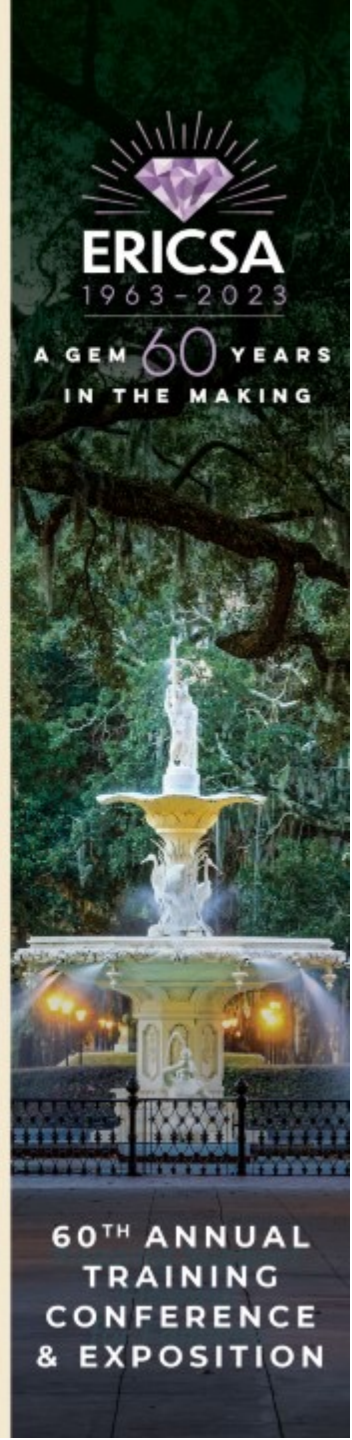
What should the states and other countries know about your jurisdiction that may be unique or different regarding how you process international cases?



In monitoring & managing cases,
what has worked for you and what
has not worked for you?



What is the top reason, in your opinion, that causes a breakdown in international child support case activity? How can we improve communications and case management?



How does your country “escalate” cases if the desired result has not been obtained (ex. administrative vs judicial)?



Can you each offer one or two best practices or practical tips that your office has found for processing international cases? Do you have any closing remarks?



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