



ERICSA

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IN THE MAKING

Savannah

60TH ANNUAL TRAINING CONFERENCE & EXPOSITION

MONDAY, MAY 22 - FRIDAY, MAY 26, 2023

State Roundtable: Southeast States +2

Speakers:

Terri Jones – Georgia

Debra Woods – Florida

Tanya Glenn – North Carolina

Gail Saunders – Virginia

Ryan Morrow – Texas

Shannon Richards – California

Moderator: Janice McDaniel



What are some current issues affecting your particular state in the processing of intergovernmental cases? What's new & interesting in your state regarding interstate?



What are some of the changes implemented in your state as a result of the pandemic? (Include if they are permanent or temporary.) Changes to work environment? Changes to case processing?



What should other states know about your state that may be unique or different regarding how you process intergovernmental cases?



In monitoring & managing cases,
what has worked for you and what
has not worked for you?



What is the top reason, in your opinion, that a breakdown in intergovernmental case activity occurs? What is the biggest barrier in processing interstate cases?



How does your state escalate problem cases if the desired result has not been obtained (ex. administrative vs judicial) on both incoming and outgoing cases?



Can you each offer one or two best practices or practical tips that your office has found useful for processing intergovernmental cases? Do you have any closing remarks?



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