



ERICSA

2022

**Jazzin' It Up
for Children
and Families**

New Orleans

May 22 – 26, 2022

**59TH ANNUAL
TRAINING CONFERENCE
& EXPOSITION**

*ERICS*A

STATE TEAM WARS!

Rob Velcoff, host and writer

Ann Marie Oldani, scorekeeper



ERICSA

2022

Jazzin' It Up
for Children
and Families

TEAMS

New York: “Empire State Whammy Beaters”

New Jersey: “Jersey Fresh”

Pennsylvania: “PA Power House”

“Indiana Girl Gang”

“Wisconsin Cheeseheads”

“Minnesota Purple Rain”

“Louisiana Bourbon Beignets”

“Mississippi Magnolias”

“Tennessee Moonshiners”



ERICSA

2022

**Jazzin' It Up
for Children
and Families**

“Empire State Whammy Beaters”

***GAME #1:
Northeast
Division***

**“Jersey
Fresh”**

“PA Power House”

GAME #1

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TIE BREAKER

19

QUESTION #1

25

points

How much money was collected by the child support program in 2020 for every \$1.00 spent?

A: \$3.58

B: \$5.51

C: \$7.36



D: The exact amount of money that Tommy Howard spent on the suit that he's currently wearing.

ANSWER #1

B

2020 Child Support Infographic: More Money For Families

The Cost-Effectiveness ratio shows that child support is one of the most cost-effective government programs in the U.S. today. \$5.51 was collected by the child support program nationwide in 2020 for every \$1.00 spent.



WHAMMY

QUESTION #3

75

points

What must a tribal child support program include in their genetic testing contracts submitted to OCSE?

A: The name(s) of the genetic testing labs the tribal agency has contracted with.



B: The specific percentage for a genetic testing match that meets the burden of proof for paternity establishment.

C: Confidentiality addendums that address the safeguarding of information.



D: They must explain the actual difference between a buccal swab and a Q-Tip (I always get those mixed up!).

ANSWER #3

C

PIQT-21-01, Tribal Contract Provisions, published 5/26/2021

Question 4: What should the tribal child support program include in their genetic testing contracts submitted to OCSE?

Answer 4: Tribal child support programs must include the confidentiality addendums that address safeguarding information of individuals receiving genetic testing services for paternity establishment. Additionally, the genetic testing contracts should include an ownership clause.

<https://www.acf.hhs.gov/css/policy-guidance/tribal-contract-provisions>

QUESTION #4



Which of the following is *NOT* an OMB approved document for financial institutions to use regarding the Financial Institution Data Match (FIDM) program?

A: Multistate Financial Institution Data Match Specifications Handbook

B: Multistate Financial Institution Data Match Bylaws and Regulations

C: Multistate Financial Institution Data Match Election Form and Instructions

D: Multistate Financial Institution Data Match Cookbook



NOT A
VALID
ANSWER!

ANSWER #4

B

IM-21-03, OMB-approved MSFIDM and FAST Levy Documents – Expires January 31, 2024, published 7/6/2021

OMB also approved the following documents for financial institutions to use:

- Multistate Financial Institution Data Match Specifications Handbook (PDF) (OMB No. 0970-0196)
- Multistate Financial Institution Data Match Election Form and Instructions (PDF) (OMB No. 0970-0196)

OMB approved these specifications and forms for use until January 31, 2024.

QUESTION #5

25

points

An updated Child Support Resource Guide for State IV-D Directors is now available. It contains a wealth of information including which of the following?

- A: Federal and state organizational information as well as federal reporting and state plan requirements.
- B: Federal incentives for performance and federal audit requirements.
- C: Child support automated systems information as well as federal grant information.
- D: I threw a dart and it landed on all these answers simultaneously, which means “all of the above.”

Hi, I'm the
Child
Support
Resource
Guide.
READ ME!!!



ANSWER #5

D

IM-21-04, Child Support Resource Guide for State IV-D Directors – Revised, published July 16, 2021

The updated Child Support Resource Guide for State IV-D Directors is now available. This guide gives new directors and staff important information about the child support program. Seasoned child support directors will find it useful too.

- The Resource Guide contains a wealth of information:
- Federal and state organizational information
- Program requirements, including federal regulations
- Federal reporting and state plan requirements
- Federal incentives for performance
- Federal audit requirements
- Child support automated systems information
- Intergovernmental and international child support information
- Federal grant information
- Child support organizations

<https://www.acf.hhs.gov/css/policy-guidance/child-support-resource-guide-state-iv-d-directors-2021>

QUESTION #6

75

points

The percentage of collections in FY 2020 that were undistributed was a much higher number than the UDC in 2019 due in part to the COVID-19 pandemic and a difficult economy. What was the UDC percentage in 2020?

A: 3.38%

B: 5.24%

C: 7.13%



D: Speaking of money being wasted, I bought a book over the internet entitled “How To Scam People Online” about three months ago. It still hasn’t arrived.



ANSWER #6

A

OCSE Preliminary Report FY 2020, Table P-17 “Percent of Undistributed Collections (UDC) for Five Consecutive Fiscal Years (4th quarter data)”, p. 23

2016 = 1.97%

2017 = 1.94%

2018 = 1.87%

2019 = 1.93%

2020 = 3.38%

QUESTION #7



How many children nationwide had paternity established or acknowledged in 2020?

A: 7.9 million

B: 10.1 million

C: 12.3 million



D: Did you hear about the man who was running late for his paternity hearing and when he showed up out of breath he said, “I made it.” The judge replied: “No, you didn’t!”

ANSWER #7

C

OCSE Preliminary Report FY 2020, Table P-92 “Children with Paternity Resolved for Five Consecutive Fiscal Years”, p. 23

2016 = 13,727,938

2017 = 13,419,203

2018 = 13,073,155

2019 = 12,675,152

2020 = 12,280,155

Includes all children born within a marriage, legitimized by marriage or adoption, and children with paternity established or acknowledged.

QUESTION #8

25

points

What is the minimum dollar threshold for a case to qualify for a federal tax refund offset?



A: Arrears assigned to the state = \$250 / owed to CP = \$250

B: Arrears assigned to the state = \$250 / owed to CP = \$500

C: Arrears assigned to the state = \$150 / owed to CP = \$500

D: Speaking of federal taxes, did you hear that atheists are trying to get tax exempt status? They are claiming to be a

Get it? $\implies$ non-prophet organization.

ANSWER #8

C

45 CFR §303.72 Requests for collection of past-due support by Federal tax refund offset

(2) For support that has been assigned to the State under section 408(a)(3) of the Act or section 471(a)(17) of the Act, the amount of the support is not less than \$150. The State may combine assigned support amounts from the same obligor in multiple cases to reach \$150. Amounts under this paragraph may not be combined with amounts under paragraph (a)(3) of this section to reach the minimum amounts required under this paragraph or under paragraph (a)(3) of this section.

(3)(ii) The amount of support is not less than \$500. The State may combine support amounts from the same obligor in multiple cases where the IV-D agency is providing IV-D services under §302.33 of this chapter to reach \$500. Amounts under this paragraph may not be combined with amounts under paragraph (a)(2) of this section to reach the minimum amounts required under this paragraph or under paragraph (a)(2) of this section.

QUESTION #9

100

points

As detailed in the Op-Ed: “Why The Taboo Of Child Support And Black Families Still Sparks Heated Debates”, and supported by the U.S. Census, approximately what percentage of African-American children in the U.S. were living in single parent households in 2019?

A: 64%

B: 45%

C: 77%

D: 31%



ANSWER #9

A

BET, Op-Ed: “Why The Taboo Of Child Support And Black Families Still Sparks Heated Debates”;
Stigmas, stereotypes and a racist criminal justice system.

Final paragraph: “As long as we buy into damaging stereotypes, the “deadbeat dad” and the “money hungry baby mama,” the further away we get from having meaningful conversations with each other about how to meet in the middle. At the end of the day, it’s the children in our community who ultimately lose out on necessary resources and time with their parents.”

<https://www.bet.com/news/national/2019/11/04/op-ed--why-the-taboo-of-child-support-and--black-families-still-.html> AND

<https://datacenter.kidscount.org/data/tables/107-children-in-single-parent-families-by-race#detailed/1/any/false/1729,37,871,870,573,869,36,868,867,133/10,11,9,12,1,185,13/432,431>

Race	2019
American Indian	52%
Asian and Pacific Islander	15%
Black or African American	64%
Hispanic or Latino	42%
Non-Hispanic White	24%
Two or more races	40%
Total	34%

QUESTION #10

25

points

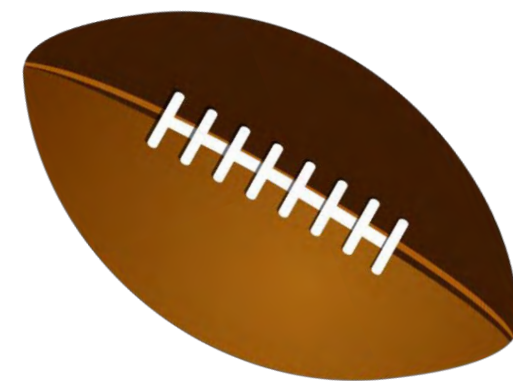
The IRS recently added a new field to the Form W-4, the Employee's Withholding Allowance Certificate. What does this new field contain?

A: The employee's children's dates of birth.

B: The availability of medical insurance to the employee.

C: The employee's first date of employment.

D: The employee's favorite pro football team.



ANSWER #10

C

Collaboration Improves New Hire Reporting, A Look Inside OCSE - Story Series, published December 19, 2018.

A change to Form W-4 helps employers submit all federally required data at once. The IRS recently added a new field to the 2018 Form W-4, Employee's Withholding Allowance Certificate, that lets employers enter the employee's first date of employment. This new hire reporting requirement started in June 2011 when a Social Security Act amendment required that employers report the employment dates for new hires and rehires to the State Directory of New Hires. It aimed at reducing the number of overpayments to individuals receiving unemployment insurance benefits. With this change, employers can use the W-4 for new hire reporting because it contains fields for all federally required data elements.

<https://www.acf.hhs.gov/css/resource/collaboration-improves-new-hire-reporting>

QUESTION #11

50

points

Which of the following was a finding of the Behavioral Interventions for Child Support Services (BICS) demonstration report?



A: NCPs were not more likely to make any support payments.

B: NCPs were more likely to make initial support payments, but not long term payments.

C: NCPs were more likely to make both initial and long term support payments.

D: Speaking of behavioral intervention, whenever I see suspicious behavior in rural Pennsylvania I think “Hmm, something seems Amish.”

You stink!

BOO!!!

Wow, that's bad even for you!!!

ANSWER #11

B

Tools for Better Practices and Better Outcomes: The BICS Project, Final Report, published January 22, 2020

Findings from the demonstration include:

- Outreach and communication informed by behavioral science can make parents more likely to respond to outreach, attend in-person meetings, submit required forms, and make initial payments on new orders.
- Interventions directed at a specific activity, such as encouraging parents to attend a meeting at the child support office, can affect outcomes related to that activity, but will not necessarily affect other outcomes at later points in the child support process, such as longer-term payment rates.
- The interventions' effects are typically modest in size, but they are also inexpensive to implement.

<https://www.acf.hhs.gov/css/resource/tools-for-better-practices-and-better-outcomes-the-bics-project>

QUESTION #12

50
points

In FY 2018, what percentage of child support arrears were TANF arrears?

A: 21%

B: 14%

C: 7%



D: Speaking of owing money, why can't proctologists get out of debt? Because they're always in arrears!



ANSWER #12



TANF Arrears Continue to Decline, October 18, 2019

Unpaid child support accumulates as arrears. In FY 2018, total arrears certified for the federal government's Federal Tax Refund Offset Program was \$114.7 billion. Most arrears are owed to custodial families, but some are owed to the government. This is because when families apply for cash assistance from the Temporary Assistance for Needy Families (TANF) program, they are required to assign their child support to the government up to the amount of cash assistance provided to the family. If child support goes unpaid while the family receives TANF cash assistance, the arrears that accumulate are owed to the government and referred to as TANF arrears. In FY 2018, 21% or \$24.3 billion of the total certified arrears were TANF arrears.

In 2019, the percentage was down to 20%. In 2020, the percentage was below 19%.

<https://www.acf.hhs.gov/css/ocsedatablog/2019/10/tanf-arrears-continue-to-decline>

QUESTION #13



How many days does a Support Disbursement Unit (SDU) have to forward all non-TANF, non-tax offset payments?

A: 2 business days

B: 3 business days

C: 5 business days

D: I know some ERICSA board members who are often in a "daze". (Okay, it's usually me.)



ANSWER #13

A

45 CFR §302.32, Collection and disbursement of support payments by the IV-D agency

Collection and disbursement of support payments by the IV-D Agency. (1) In interstate IV-D cases, amounts collected by the responding State on behalf of the initiating State must be forwarded to the initiating State within 2 business days of the date of receipt by the SDU in the responding State, in accordance with §303.7(c)(7)(iv). (3)(i) Except as provided under paragraph (b)(3)(ii) of this section, amounts collected on behalf of individuals receiving services under §302.33 of this part shall be disbursed by the SDU pursuant to section 457 of the Act, within 2 business days of receipt by the SDU.

https://www.ecfr.gov/cgi-bin/text-id?SID=054cc24ea4868e0a13c5dd0fe8ccc352&mc=true&node=se45.3.302_132&rgn=div8

QUESTION #14

25

points

Which of the following agencies has the authority to declare foreign countries to be reciprocating countries for the purpose of providing child support services?

A: The Federal Office of Child Support Enforcement

B: The Secretary of State

C: The Assistant Secretary for Consular Affairs

D: The Department of Redundancy Department



ANSWER #14

B

42 U.S.C. 659A, International Support Enforcement, Authority for Declarations

(1) DECLARATION. The Secretary of State, with the concurrence of the Secretary of Health and Human Services, is authorized to declare any foreign country (or a political subdivision thereof) to be a foreign reciprocating country if the foreign country has established, or undertakes to establish, procedures for the establishment and enforcement of duties of support owed to obligees who are residents of the United States, and such procedures are substantially in conformity with the standards prescribed under subsection (b).

<https://www.law.cornell.edu/uscode/text/42/659a>

QUESTION #15

50
points

All 50 states' child support agencies do driver's license suspension, as well as other types of license suspension, for non-payment of child support. Which of these types of licenses are suspended by more states than the others?

A: Occupational licenses

B: Recreational licenses

C: Business licenses

D: Game show host licenses – uh-oh!!!



ANSWER #15



NCSL, License Restrictions for Failure to Pay Child Support, 10/14/2020

49 states suspend Occupational licenses (not KS), 49 states suspend Professional licenses (not AK), 46 states suspend Recreational licenses (not GA, IL, KS, MD), 33 states suspend Business licenses, 2 states suspend Sporting licenses, 2 states suspend Commercial licenses, 2 states suspend Vehicle Registration licenses, 1 state suspends Notary Public licenses, and 1 state suspends Concealed Carry licenses.

<https://www.ncsl.org/research/human-services/license-restrictions-for-failure-to-pay-child-support.aspx>

QUESTION #16

25

points

Which one of these is a question on the Intergovernmental Reference Guide (IRG) state profile section?



A: Does your state recoup confinement/birthing expenses from either the CP or the NCP?

B: Can your state calculate another jurisdiction's interest rate on arrears?

C: Will your state establish support orders for prior periods?

D: Who's buried in Grant's Tomb?

ANSWER #16



OCSE Intergovernmental Reference Guide (IRG), Profile

View state, tribal, and international policy guidance and contact information. State profile questions include:

1. General Program-At-A-Glance
2. Duration Of Support
3. Statute Of Limitations
4. Support Details
5. Paternity/Parentage
6. Support Order Establishment
7. Income Withholding
8. Distribution
9. Enforcement
10. Modification And Review/Adjustment
11. Lump Sum Payments
12. Cost Recovery And Fees
13. Insurance Match
14. Family Violence
15. CSENet
16. Copies Of Orders And Payment Records
17. Uniform Interstate Family Support Act (UIFSA)
18. International - Reciprocity
19. International Information For Hague Convention Countries
20. International Payments
21. Tribal Non IV-D

<https://ocsp.acf.hhs.gov/irg/profile.html>

QUESTION #17

25

points

Which state resolved the most paternities in 2020?



A: California

B: Florida

C: Texas

D: My kids asked me if they were adopted.
I said "Not yet, but I placed an ad."



ANSWER #17

C

OCSE FY 2020 Preliminary Report, Table P-92, Children with Paternity Resolved for Five Consecutive Fiscal Years, p. 98

In 2020 the top 6 states were: Texas = 1,262,951, California = 1,040,417, Ohio = 688,480, New York = 636,312, Michigan = 622,055, Florida = 593,361; all others were less than half a million.

QUESTION #18

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points

Per federal case closure criteria, how many years must a state keep a case in locate status before the case can be closed due to unsuccessful location efforts, if there is sufficient information to initiate an automated locate effort?

A: 1 year

B: 2 years

C: 3 years

D: Since no one can ever locate that Waldo guy, you can probably just close his case.



ANSWER #18

B

45 CFR §303.11(b)(7) – Case Closure Criteria

(7) The noncustodial parent's location is unknown, and the State has made diligent efforts using multiple sources, in accordance with §303.3, all of which have been unsuccessful, to locate the noncustodial parent:

- (i) Over a 2-year period when there is sufficient information to initiate an automated locate effort; or
- (ii) Over a 6-month period when there is not sufficient information to initiate an automated locate effort; or
- (iii) After a 1-year period when there is sufficient information to initiate an automated locate effort, but locate interfaces are unable to verify a Social Security Number.

http://www.ecfr.gov/cgi-bin/text-id?SID=d246a2c6d4557850420104d361a8f473&mc=true&node=se45.2.303_111&rgn=div8

TIEBREAKER GAME #1 QUESTION

What percentage of total cases (current assistance, former assistance, and never assistance) received a payment in 2020?

Please include one decimal point in your answer.



TIEBREAKER GAME #1 ANSWER

69.0%

OCSE Preliminary Report FY 2020, Table P-2 “Statistical Overview for Five Consecutive Fiscal Years”, p. 8

	2016	2017	2018	2019	2020
Cases with Collections	62.2%	62.6%	62.9%	63.3%	69.0%
Current Assistance	34.9%	34.8%	34.8%	35.4%	41.5%
Former Assistance	60.8%	60.9%	61.3%	61.6%	70.3%
Never Assistance	68.9%	69.5%	69.4%	69.3%	72.5%

“Indiana Girl Gang”

GAME #2:
Midwest
Division

**“Wisconsin
Cheeseheads”**

“Minnesota Purple Rain”

GAME #2

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TIE BREAKER

QUESTION #1

75

points

Tribal child support programs are uniquely positioned to provide fatherhood activities because caseworkers have direct contact with fathers. Which of these is NOT an allowable fatherhood activity that is eligible for FFP?

A: Assisting with reasonable attorney's fees during enforcement/contempt proceedings.

B: Conducting parenting and co-parenting classes.

C: Paying for bus fare or other minor transportation costs for fathers to participate in child support proceedings.

D: Help with paying the registration fee for the annual ERICSA conference (a bargain at twice the price!).



NOT A
VALID
ANSWER!

ANSWER #1



Allowable Costs for Tribal Child Support Programs, PIQT-19-01, published May 13, 2019

Tribal child support programs have requested guidance on whether they may receive federal financial participation on the below activities. The costs of these activities must be reasonable in accordance with 45 CFR 309.145 and 45 CFR 75.404. A tribe must include them in their annual tribal budget or request to add them to their approved budget by submitting a budget revision pursuant to 45 CFR 309.130(b) and (f). A tribe must also maintain adequate documentation of all claimed costs in accordance with 45 CFR 309.85(b) and 309.145(o)(1). Additionally, when considering the below activities, OCSE encourages tribes to determine how they would improve the efficiency and effectiveness of their tribal child support program and to maintain data on the results.

<https://www.acf.hhs.gov/css/resource/allowable-costs-for-tribal-child-support-programs>

QUESTION #2



The child support program currently serves 13.8 million children nationwide (2020). Which one of these programs serves more children?

- A: Special Supplemental Nutrition Program for Women, Infants, and Children (WIC)
- B: Supplemental Nutrition Assistance Program (SNAP)
- C: Temporary Assistance to Needy Families (TANF)
- D: Services for the Maltreatment and Abuse of Children and Kids (SMACK)



ANSWER #2

B

2020 Child Support Infographic: More Money For Families

Child support in comparison to other programs. Children served (millions):

Medicaid 35.5

SNAP/FS 15.9

Child Support 13.8

WIC 3.3

Social Security 2.9

TANF 1.6

Child Care Development Fund 1.4

Supplemental Security Income 1.1

https://www.acf.hhs.gov/sites/default/files/documents/ocse/2020_infographic_national.pdf

QUESTION #3

50

points

Which one of these judicial expenses is eligible for federal financial participation (FFP) at the applicable matching rate?

A: Short term training of court staff assigned to support enforcement functions.



B: Costs of compensation (salary and fringe benefits) of child support judges.



C: Office-related costs, such as space, equipment, furnishings & supplies, incurred by child support judges.

D: Costs of setting up the annual court NCAA hoops pool.

ANSWER #3

A

45 CFR §304.21, Federal financial participation in the costs of cooperative arrangements with courts and law enforcement officials

(a) *General.* Subject to the conditions and limitations specified in this part, Federal financial participation (FFP) at the applicable matching rate is available in the costs of cooperative agreements with appropriate courts and law enforcement officials in accordance with the requirements of §302.34 of this chapter. *Law enforcement officials* mean district attorneys, attorneys general, similar public attorneys and prosecutors and their staff, and corrections officials. When performed under agreement, which is reflected in a record, costs of the following activities are subject to reimbursement: (1) The activities, including administration of such activities, specified in §304.20(b)(2) through (8), (11), and (12); (2) Reasonable and essential short term training of court and law enforcement staff assigned on a full or part time basis to support enforcement functions under the cooperative agreement.

(b) *Limitations.* Federal financial participation is not available in: (1) Service of process and court filing fees unless the court or law enforcement agency would normally be required to pay the cost of such fees; (2) Costs of compensation (salary and fringe benefits) of judges; (3) Costs of travel and training related to the judicial determination process incurred by judges; (4) Office-related costs, such as space, equipment, furnishings and supplies, incurred by judges; (5) Compensation (salary and fringe benefits), travel and training, and office-related costs incurred by administrative and support staffs of judges; (6) Costs of cooperative arrangements that do not meet the requirements of §303.107 of this chapter.

https://www.ecfr.gov/cgi-bin/text-idx?SID=f4bc1b07cb2d1b98709cf996a7cb493b&mc=true&node=pt45.3.304&rgn=div5#se45.3.304_121

QUESTION #4

25

points

What is this a definition of: “A single unit or office within the State IV-D agency which receives, disseminates and has oversight responsibility for processing incoming interstate IV-D cases, including UIFSA petitions and requests for wage withholding in IV-D cases.”?

A: Central Authority

B: Interstate Tribunal

C: Central Registry

D: A super duper fun place to work! (Although you will have to really lower your definition of “super.” And “duper.”)



ANSWER #4

C

45 CFR §301.1, General definitions

Central registry means a single unit or office within the State IV-D agency which receives, disseminates and has oversight responsibility for processing incoming interstate IV-D cases, including UIFSA petitions and requests for wage withholding in IV-D cases and, at the option of the State, intrastate IV-D cases.

https://www.ecfr.gov/cgi-bin/text-idx?SID=f4bc1b07cb2d1b98709cf996a7cb493b&mc=true&tpl=/ecfrbrowse/Title45/45cfr301_main_02.tpl

QUESTION #5

25

points

How long can a state hold a federal tax refund offset before applying the monies to a case if it is from a joint return?

- A: 60 days
- B: 120 days
- C: 6 months



We saw you
cheating on
your taxes!



D: It's absolutely disgusting the way some people cheat on their taxes. This is not the world I want to raise my 23 dependents in.

ANSWER #5

C

42 U.S.C. §664(a)(3)(B);
45 CFR §303.72(h)(5) – Requests for Collection of
Past-Due Support by Federal Tax Refund Offset

45 CFR 302.32 (b)(2)(iv) requires states to distribute single return tax refund offset collections within 30 calendar days of receipt. If the tax refund offset is from a joint return, 42 U.S.C. 664(a)(3)(B) and HHS regulations at 45 CFR 303.72 (h)(5) allow a state to hold the joint offset payment for up to 6 months or until notified that the unobligated spouse's proper share has been paid.

<https://www.law.cornell.edu/uscode/text/42/664> and

http://www.ecfr.gov/cgi-bin/text-idx?SID=1d17c8f55d3911f78660d6ab790b5e85&mc=true&node=se45.2.303_172&rgn=div8

QUESTION #6



If a putative father contests paternity where the tests were ordered by a IV-D agency, which one of the following actions can the IV-D agency do?

- A: Charge the CP a reasonable fee for performing genetic tests.
- B: Charge the NCP a reasonable fee for performing genetic tests.
- C: Charge a Public Assistance agency a reasonable fee for performing genetic tests.
- D: Before acknowledging paternity the most important thing a putative father should ask is: "Am I ready to watch the exact same cartoon on repeat for the next 4 years?"



ANSWER #6

B

45 CFR §303.5(e)(3) – Establishment of Paternity

- (e)(1) Except as provided in paragraph (e)(3) of this section, the IV-D agency may charge any individual who is not a recipient of aid under the State's title IV-A or XIX plan a reasonable fee for performing genetic tests.
- (2) Any fee charged must be reasonable so as not to discourage those in need of paternity establishment services from seeking them and may not exceed the actual costs of the genetic tests.
- (3) If paternity is established and genetic tests were ordered by the IV-D agency, the IV-D agency must pay the costs of such tests, subject to recoupment (if the agency elects) from the alleged father who denied paternity. If a party contests the results of an original test, the IV-D agency shall obtain additional tests but shall require the contestant to pay for the costs of any such additional testing in advance.
- (4) The IV-D agency must use any amount collected under paragraphs (e) (1) and (3) of this section that exceeds the costs of performing genetic tests to reimburse any fee paid under paragraph (e)(1) of this chapter.

<http://www.ecfr.gov/cgi-bin/text->

[idx?SID=1e3e6b539b93c51e7a86adb104182955&mc=true&node=se45.2.303_15&rgn=div8](http://www.ecfr.gov/cgi-bin/text-idx?SID=1e3e6b539b93c51e7a86adb104182955&mc=true&node=se45.2.303_15&rgn=div8)

QUESTION #7

50

points

How many states allow for temporary driver's licenses if suspension would prevent the obligor from traveling to and from work, parenting time, or religious services?

A: 15

B: 25

C: 35



D: My daughter had her driver's test the other day.
She got 8 out of 10. The other 2 guys jumped clear.

ANSWER #7



NCSL, Child Support, License Restrictions for Failure to Pay Child Support, 10/14/2020

In recent years, some legislatures have begun easing up on license restrictions that would impair the obligor's ability to earn income or otherwise meet their parental obligations. For example, 15 states allow for temporary driver's licenses if suspension would prevent the obligor from traveling to and from work, parenting time or religious services. Some states allow for temporary occupational or professional licenses while the administrative or judicial review is being conducted.

<https://www.ncsl.org/research/human-services/license-restrictions-for-failure-to-pay-child-support.aspx>

QUESTION #8

25

points

What do the following six states all have in common:
Alaska, Mississippi, North Dakota,
Nevada, Texas, & Wisconsin?

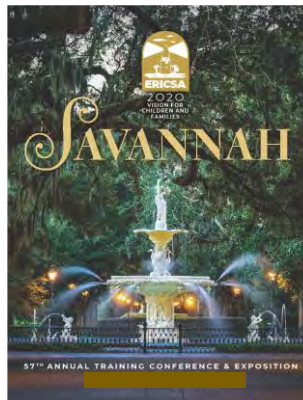


A: None of them charge interest on child support arrears.

B: All of them have ages of emancipation of 18 years of age, or 19 if the child is enrolled in high school.

C: They all use the “Percentage of Income Model” for their child support guidelines.

D: They have all submitted applications to be part of “ERICSA State Team Wars!” in 2023 in Savannah GA.



ANSWER #8

C

NCSL, Child Support Guideline Models, published 7/10/2020

States generally use one of three models to determine the base child support amount due: the Income Shares Model (41 states), the Percentage of Income Model (6 states), and the Melson Formula (3 states – DE, HI, MT).

<https://www.ncsl.org/research/human-services/guideline-models-by-state.aspx>

QUESTION #9

25

points

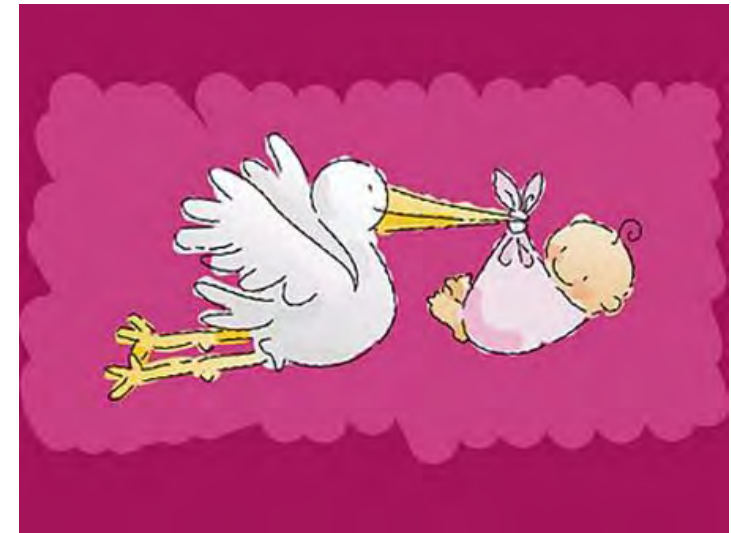
The IV-D agency shall attempt to establish paternity in any case involving which of the following circumstances?

A: If there was incest or forcible rape.

B: In any case in which legal proceedings for adoption are pending.

C: The NCP rescinds a signed Voluntary Acknowledgment of Paternity form within 60 days after signing it.

D: Any case where Charlie Sheen is named as the father.



ANSWER #9

C

45 CFR §303.5(b) – Establishment of Paternity;
SSA §466(a)(5)(D)(ii)

CFR 303.5(b) The IV-D agency need not attempt to establish paternity in any case involving incest or forcible rape, or in any case in which legal proceedings for adoption are pending, if, in the opinion of the IV-D agency, it would not be in the best interests of the child to establish paternity.

SSA §466(a)(5)(D)(ii) LEGAL FINDING OF PATERNITY.—Procedures under which a signed voluntary acknowledgment of paternity is considered a legal finding of paternity, subject to the right of any signatory to rescind the acknowledgment within the earlier of — (I) 60 days;

http://www.ecfr.gov/cgi-bin/text-idx?SID=1e3e6b539b93c51e7a86adb104182955&mc=true&node=se45.2.303_15&rgn=div8
and https://www.ssa.gov/OP_Home/ssact/title04/0466.htm

QUESTION #10

50

points

OCSE recently completed their collaboration with the National Council of Juvenile and Family Court Judges to create which of these documents?



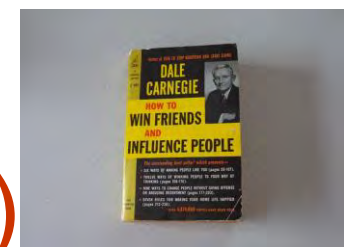
A: “Legal Authority for Conducting the Information Comparison with State Workers' Compensation Agencies”

B: “Interstate Child Support Enforcement Case Processing and UIFSA”



C: “Child Support - When You Are Afraid of the Other Parent”

D: “How to Win Friends and Influence People”
(I think the host should probably read this report!)



ANSWER #10



Child Support When You're Afraid of the Other Parent, Guide for Domestic Violence Advocates and Survivors, published October 21, 2019

This guide helps survivors of domestic violence make fully informed decisions about safety and child support services. Child support processes and safety modifications vary by state. The guide provides a sequence of questions that survivors or domestic violence advocates can ask to learn about safety measures available in their state. It also explains why it's important for child support workers to discuss local safety measures with all recipients of child support services. This guide was developed in collaboration with the National Council of Juvenile and Family Court Judges.

<https://www.acf.hhs.gov/css/resource/child-support-when-youre-afraid-of-the-other-parent>

QUESTION #11

25

points

Under normal circumstances, can the age of emancipation set by the original order issuing state be modified by a tribunal of another state?

A: No, this is not permissible.

B: Yes, this is permissible depending on the specific age of emancipation.

C: Maybe, as it is at the discretion of the original order issuing state.

D: Speaking of age, I like birthdays, but I think that too many can kill you.



ANSWER #11

A

UIFSA §611(c) and §604(a)

611(c): “A tribunal of this state may not modify any aspect of a child support order that may not be modified under the law of the issuing state.”

604(a): “The law of the issuing state governs the nature, extent, amount, and duration of current payments and other obligations of support and the payment of arrearages under the order.” (underline added)

http://www.uniformlaws.org/shared/docs/interstate%20family%20support/UIFSA_2008_Final_Amended%202015_Revised%20Prefatory%20Note%20and%20Comments.pdf

QUESTION #12

100

points

Which of the following is NOT one of the three principles of Procedural Justice-informed Alternatives to Contempt (PJAC) strategies?

A: Responses to domestic violence

B: Demographic based procedures

C: Trauma-informed practices

D: This is another one of those questions where the host got really lazy and the correct answer is actually "None Of The Above" (they are all legit principles).



Sorry, We're
LAZY

ANSWER #12

B

Incorporating Procedural Justice-Informed Strategies into Child Support Services, Training Approaches Applied in the PJAC Demonstration Project, published Sept 18, 2019

This 4-page project brief is the first in a series designed to share lessons learned as the Procedural Justice-Informed Alternatives to Contempt (PJAC) model is implemented. It describes the specialized training provided to child support staff at the six participating sites who are adapting procedural justice-informed approaches to their work with parents. For example, all PJAC caseworkers receive training in the principles of procedural justice and how to apply the concepts; dispute resolution; responses to domestic violence; and trauma-informed practices.

<https://www.acf.hhs.gov/css/resource/incorporating-procedural-justice-informed-services-into-child-support>



WHAMMY

QUESTION #14

25

points

What is the ISO Claim Search?

- A: Insurance Services Office – the process in which a company's insurance claims are matched to information provided by OCSE in the Insurance Match Program.
- B: Intergovernmental Support Outline – a checklist for what UIFSA forms are needed by each state for each type of action.
- C: International Standards Organization – contains a list of requirements checked by OCSE before a federal level bi-lateral agreement is created.
- D: IQ Score Overload – something we don't have to worry about from the session host!



ANSWER #14



OCSE Insurance Match Program Fact Sheet - November 2021, published November 30, 2021

What is the Insurance Match Program? The program is a partnership between OCSE, child support agencies, insurance companies, state workers' compensation agencies, and the U.S. Department of Labor. The program compares information about parents who owe past-due support with information maintained by insurers (or their agents) about insurance claims, settlements, awards, and payments. OCSE sends information resulting from data matches to the state agencies responsible for collecting child support.

Who Participates in the Program? • All states and territories • Over 1,680 insurance companies • 27 state workers' compensation agencies • U.S. Department of Labor

<https://www.acf.hhs.gov/css/resource/ocse-insurance-match-program-fact-sheet> AND
https://www.acf.hhs.gov/sites/default/files/documents/ocse/ocse_insurance_match_program_fact_sheet.pdf

QUESTION #15



N
M
S
N

Which of the following was NOT a recent change to Part A of the National Medical Support Notice (NMSN)?

A: There is now a new form, Part A.1, that expresses that medical insurance is being terminated.

B: A checkbox was added to distinguish between the NMS Order/Notice and a Termination Order/Notice.

C: The Employer Responsibilities section indicates that medical insurance may continue if the parent voluntarily agrees.

D: Medical insurance related joke: "What do hospital gowns and insurance policies have in common?

You're never covered as much as you think you are."



ANSWER #15

A

Revised Part A National Medical Support Notice (NMSN) and Instructions, AT-19-05, published October 30, 2019

Significant Changes to the NMSN Part A Form and Instructions:

- A checkbox was added to distinguish between the National Medical Support Order/Notice and a Termination Order/Notice.
- The Employer Responsibilities section indicates that employers are required to terminate medical insurance when they receive an NMSN with the Termination Order/Notice checkbox checked on page one unless the parent wishes to continue the insurance voluntarily.

<https://www.acf.hhs.gov/css/resource/revised-part-a-national-medical-support-notice-and-instructions>

QUESTION #16

25

points

How many child support and family law bills were enacted in the U.S. in 2020?



A: 82

B: 182

C: 282

D: Speaking of the law, here's a funny one-liner you can tell your staff when you return home:

What do lawyers use for birth control? Their personalities!



ANSWER #16



NCSL – 2020 Enacted Child Support and Family Law Legislation, published 4/20/2021

Eighty-two child support and family law bills were enacted in 27 states, the District of Columbia and Puerto Rico in 2020. These bills addressed a multitude of issues, including custody and visitation, economic stability, family violence, child support guidelines and orders, administrative requirements, marriage and other family law matters, parentage and health care coverage. NCSL maintains a database of all introduced child support and family law legislation.

<https://www.ncsl.org/research/human-services/ncsl-s-summary-of-2020-enacted-legislation.aspx>

QUESTION #17

75

points

States may be granted an exemption from implementing one or more of the mandatory required laws and procedures enacted by Congress in §466 of the Social Security Act, which are responsible for the success of the state child support programs, for what reason?

A. If enacting said law(s) will be financially detrimental to the state program.

B: If the state can demonstrate that the laws and procedures will not increase the effectiveness of the state's CSE program.

C: If the state has recently enacted a similar policy that it believes will be superior to the law listed in the statute.

D: If the state governor plays golf with the Secretary, but only if s/he intentionally loses by at least 3 strokes.



ANSWER #17

B

Exemption Requests from Mandatory Laws and Procedures, AT-19-07, published December 11, 2019

If a state can demonstrate to the satisfaction of the Secretary that any one, or all, of the required laws and procedures will not increase the effectiveness and efficiency of the state's child support enforcement program, the Secretary may grant the state an exemption from implementing one or more of the required procedures. Additionally, an exemption is available if a state has and uses a similar procedure that does not fully comply with the mandate, law, or procedure and the state shows evidence that implementation of the mandatory procedure would not increase the efficiency and effectiveness of the state's existing procedure. With respect to procedures for expedited processes, a state may apply for an exemption for one or more political subdivisions of the state.

<https://www.acf.hhs.gov/css/resource/exemption-requests-from-mandatory-laws-and-procedures>

AND

https://www.acf.hhs.gov/sites/default/files/documents/ocse/mandatory_laws_and_procedures_exemption_instructions.pdf

QUESTION #18

25

points

The child support incentive system measures state performance levels in five program areas, including ...



A: Medical Support Establishment Performance Level

B: Arrears Collection Performance Level

C: Modification of Order Performance Level

D: Thinking About Incentives Makes me Dizzy
so I Need an Industrial Tool Level



ANSWER #18

B

45 CFR §305.2, Performance measures

The 5 performance measures are:

- Paternity Establishment Performance Level
- Support Order Establishment Performance Level
- Current Collections Performance Level
- Arrearage Collection Performance Level
- Cost-Effectiveness Performance Level

https://www.ecfr.gov/cgi-bin/text-id?SID=987b6554e5cfe3d3715814b7844db4a6&mc=true&node=se45.3.305_12&rgn=div8

TIEBREAKER GAME #2 QUESTION

What percentage of total cases (current assistance, former assistance, and never assistance) had an order established in 2020 – SEP?

Please include one decimal point in your answer.



TIEBREAKER GAME #2 ANSWER

87.2%

OCSE Preliminary Report FY 2020, Table P-2 “Statistical Overview for Five Consecutive Fiscal Years”, p. 8

	2016	2017	2018	2019	2020
SEP	86.5%	87.2%	87.5%	87.7%	87.2%
Current Assistance	65.8%	66.4%	66.2%	66.3%	64.7%
Former Assistance	91.2%	91.7%	92.1%	92.2%	92.3%
Never Assistance	86.5%	87.2%	87.5%	87.6%	86.8%

“Louisiana Bourbon Beignets”

GAME #3:
Midsouth
Division

**“Mississippi
Magnolias”**

“Tennessee Moonshiners”

GAME #3

1

2

3

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11

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17

18

TIE BREAKER

QUESTION #1

50

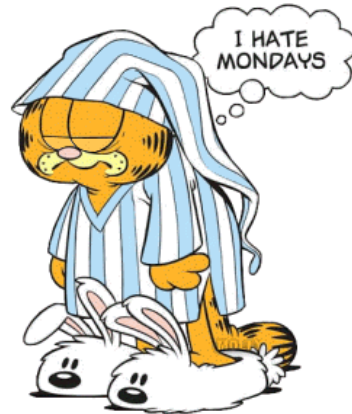
points

While Title IV-D of the Social Security Act does not allow expenditure of federal funds for the establishment or negotiation of parenting time arrangements, approximately how many states actually have an adjustment in their child support guidelines for parenting time?

A: 36

B: 26

C: 46



D: 90% of parenting time is saying "It's bedtime!" about 100 times between 8:00 and 9:00 every night.

ANSWER #1

A

National Conference of State Legislatures (NCSL), Child Support and Parenting Time Orders, 9/5/2019

Child Support Guideline Adjustments for Parenting Time. Approximately 36 states and D.C. have an adjustment in the child support guidelines for parenting time. This means that if the parents have established a parenting time order, the amount of time that each parent spends with the child will impact the amount of child support he or she pays or receives. Many jurisdictions will allow parents to informally agree on the amount of time the child spends with each parent to facilitate determination of child support obligations, but these informal agreements are not legally enforceable orders.

<http://www.ncsl.org/research/human-services/child-support-and-parenting-time-orders.aspx>

QUESTION #2

25

points

FPLS is NOT to be used for which of the following non-child support case types (it can be used for the others)?

A: Non-child support Chapter 11 bankruptcy cases

B: Parental kidnapping cases

C: Child custody or visitation cases

D: To help find the date you took to the senior prom.



NOT A
VALID
ANSWER!



ANSWER #2

A

45 CFR §303.15, Agreements to use the Federal Parent Locator Service (PLS) in parental kidnapping and child custody or visitation cases, **and** 45 CFR §303.69, Requests by agents or attorneys of the United States for information from the Federal Parent Locator Service (PLS)

§303.15 Agreements to use the Federal Parent Locator Service (PLS) in parental kidnapping and child custody or visitation cases.

§303.69 Requests by agents or attorneys of the United States for information from the Federal Parent Locator Service (PLS). (a) Agents or attorneys of the United States may request information directly from the Federal PLS in connection with a parental kidnapping or child custody case. (See §303.15(a) of this part for a definition of persons authorized to request the information.)

https://www.ecfr.gov/cgi-bin/text-idx?SID=5a6f8d86f92f193e4edfb029b85f43ff&mc=true&node=se45.3.303_115&rgn=div8

and

https://www.ecfr.gov/cgi-bin/text-idx?SID=5a6f8d86f92f193e4edfb029b85f43ff&mc=true&node=se45.3.303_169&rgn=div8

QUESTION #3

25

points

Section 1115 of the Social Security Act provides the Department of Health and Human Services with the waiver authority to fund demonstration projects for the child support program. Which of these is an example of activities that may be approved for waiver funding?

A: access and visitation programs

B: Project Save Our Children (PSOC)

C: fatherhood or responsible parenting programs

D: A program to establish jobs to assist one-armed typists to type capital letters; it's shift work!



ANSWER #3

C

Section 1115 Waivers, IM-20-03, published April 2, 2020

Some examples of activities that may be approved for waiver funding include employment programs for noncustodial parents, fatherhood or responsible parenting programs, and establishment of parenting time orders in conjunction with financial support orders.

<https://www.acf.hhs.gov/css/resource/section-1115-waivers>

QUESTION #4

50
points

What was November 20, 2021?



A: Universal Family Day

B: Universal Children's Day

C: Universal Reconciliation Day

D: a Friday



ANSWER #4

B

Universal Children's Day: November 20, 2021

Investing in our future means investing in our children — which is why the United Nations has designated every November 20 as Universal Children's Day. It's a time to promote togetherness around the world, awareness of the problems children face in every corner of the globe, and improve the welfare for all children.

<https://nationaltoday.com/universal-childrens-day/>

QUESTION #5

25

points

What is the only exception to the "separation of cash handling and accounting functions" rule for IV-D agencies?

A: When a government entity is handling the accounting function.

B: When a non-government entity is handling the accounting function.

C: When the jurisdiction in question is a sparsely populated geographical area.

D: Money talks ... but all mine ever says is good-bye.



ANSWER #5

C

45 CFR §302.20, Separation of cash handling and accounting functions

The State plan shall provide that the following requirements and criteria to separate the cash handling and accounting functions are in effect. (c) Exception. The Regional Office may grant a waiver to sparsely populated geographical areas, where the requirements in paragraph (a) of this section would necessitate the hiring of unreasonable numbers of additional staff. The IV-D agency must document such administrative infeasibility and provide an alternative system of controls that reasonably insures that support collections will not be misused.

https://www.ecfr.gov/cgi-bin/text-idx?SID=e5d5760bad84c7874589b3d94a709162&mc=true&node=se45.3.302_120&rgn=div8

QUESTION #6

75

points

In early 2020 the United Kingdom withdrew from the European Union. Where does the U.K. currently stand as far as child support is concerned?

A: The U.K. is no longer considered a reciprocating country, so the U.S. no longer works international cases with them.

B: The U.K. is no longer a Hague child support country, but they are still a reciprocating country under an old bilateral agreement with the U.S.

C: The U.K. is once again a Hague child support country as they have since independently ratified the Hague agreement.

D: Speaking of foreign countries, did you read the lengthy article about Japanese sword fighters? If not I can Samurais it for you.



ANSWER #6

C

United Kingdom's Ratification of the Hague Child Support Convention, IM-21-01, published January 29, 2021

This Memorandum updates procedures for processing child support cases with the United Kingdom following the U.K.'s withdrawal from the European Union, and the U.K.'s independent ratification of the Hague Child Support Convention, effective January 1, 2021. The United Kingdom withdrew from its membership of the European Union on January 31, 2020, and entered into a Withdrawal Agreement in respect of its continuing obligations toward the EU until December 31, 2020. During the period of the Withdrawal Agreement, and until the U.K. independently ratified the Hague Convention, the Convention was not in effect between the U.S. and the U.K. (England and Wales, Scotland, and Northern Ireland). IM-20-02 provided temporary instructions to states for child support cases with the U.K. during the period of the Withdrawal Agreement. In September 2020, the United Kingdom independently ratified the Hague Child Support Convention. The Convention took effect between the U.S. and the U.K. on January 1, 2021.

<https://www.acf.hhs.gov/css/policy-guidance/united-kingdoms-ratification-hague-child-support-convention>

QUESTION #7

50

points

A recent report showed that by changing the word “apply” to this in their child support application, the support team saw significant impacts to web traffic clicking through to their online application:

A: “utilize”

B: “enroll”

C: “operate”



D: Speaking of applications, I recently applied for a job in Australia but it seems I don't have the right koalifications.

ANSWER #7

B

OCSE January 2020 *Child Support Report*, “New Phrase Spurs More Parents to Apply for Support”, published January 23, 2020

Indiana has been experimenting with how words affect behavior. Could the office drive more participation in its child support program by changing terminology? The team started with a single word, “apply.” By changing the word apply to “enroll,” they saw significant impacts to web traffic clicking through to the online application. This confirmed the team’s belief that words have a direct correlation to the way people perceive Indiana’s services, and it impacts their behavior.

https://www.acf.hhs.gov/sites/default/files/programs/css/january_2020_child_support_report.pdf



WHAMMY

QUESTION #9

25

points

Which of the following is NOT a valid case closure criterion by a RJ in an intergovernmental case?

A: The IV-D agency documents failure by the initiating agency to take an action which is essential for the next step in providing services.

B: There are no parties to the action remaining in either the RJ or the controlling order state.

C: The initiating agency has notified the responding state that the initiating state has closed its case.

D: A new case would be your 1000th, and you can only manage a triple digit caseload.

NOT A
VALID
ANSWER!



ANSWER #9

B

45 CFR §303.11, Case closure criteria

- (a) The IV-D agency shall establish a system for case closure.
 - (b) The IV-D agency may elect to close a case if the case meets at least one of the following criteria and supporting documentation for the case closure decision is maintained in the case record:
 - (17) The responding agency documents failure by the initiating agency to take an action that is essential for the next step in providing services;
 - (18) The initiating agency has notified the responding State that the initiating State has closed its case under §303.7(c)(11);
 - (19) The initiating agency has notified the responding State that its intergovernmental services are no longer needed;
- https://www.ecfr.gov/cgi-bin/text-idx?SID=e2dca80118a4d39367f9719b010f9c84&mc=true&node=se45.3.303_111&rgn=div8

QUESTION #10



How many states allow for the termination of parental rights of perpetrators of sexual assault who conceive a child as a result?

A: 12

B: 22

C: 32

D: 42



ANSWER #10

C

NCSL, Parental Rights and Sexual Assault, 3/9/2020

In addition, state legislatures have taken up the issue. Approximately 49 states and the District of Columbia have enacted legislation regarding the parental rights of perpetrators of sexual assault. Several states have more than one statute addressing the issue, depending on the context. For example, Georgia has provisions for both juvenile dependency (child welfare) and adoption. Others have provisions for both the termination of parental rights (TPR) and restrictions on custody and visitation. Here is the general breakdown:

Termination of Parental Rights: 32 states allow for the termination of parental rights of perpetrators of sexual assault who conceive a child as a result.

Restriction of Parental Rights: 20 states allow for some form of restriction on the parental rights of perpetrators of sexual assault.

<https://www.ncsl.org/research/human-services/parental-rights-and-sexual-assault.aspx>

QUESTION #11

25

points

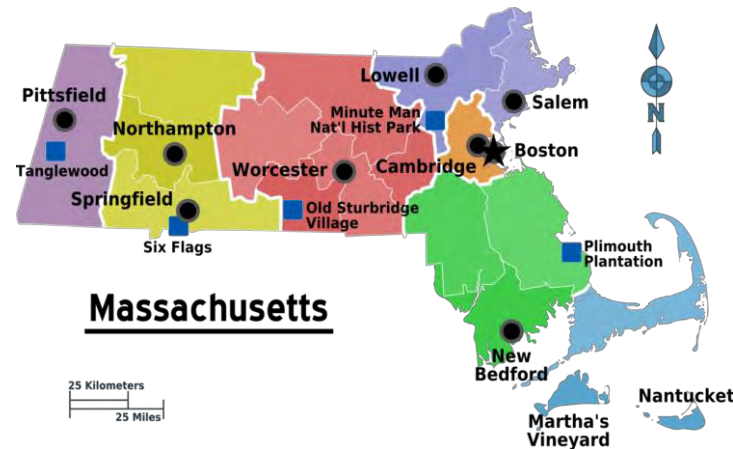
A study conducted by *Custody X Change* said that which state sets the highest child support dollar amounts in their court orders?

A: New Jersey

B: Massachusetts

C: Nevada

D: No Name, CO (I know that's just a city and not a state, but I think the name is really cool!)



ANSWER #11

B

Child Support Payments Vary Wildly From State to State,
June 18, 2019, MONEYWATCH

The varying yardsticks create some surprising results. For example, New Jersey ranks 47th in child support payment court ordered amounts, even though it's one of the most expensive states in which to live. Massachusetts is first, and Nevada second. According to the study, the Northeast region ranks higher, while Rocky Mountain states rank the lowest.

<https://www.cbsnews.com/news/child-support-payments-vary-wildly-from-state-to-state/>

QUESTION #12

25

points

The federal child support program was established in what year?

A: 1975

B: 1965

C: 1955

D: 1492



ANSWER #12



Office of Child Support Enforcement Fact Sheet

Brief History of the Program: Established Date - The child support program was established in 1975. Reason It Was Formed - Congress began the child support program to reimburse benefits paid by the government's welfare programs. Congress changed the program in 1996 as part of the new welfare reform laws to expand the role of technology and ensure children receive more of the support paid by their parents. Today, the child support program has emerged as a family support program providing significant income for vulnerable families.

https://www.acf.hhs.gov/sites/default/files/assets/factsheets_ocse.pdf

QUESTION #13

50

points

Federal law requires employers to report basic information on new and rehired employees to the state new hire reporting system. How many states/territories require employers to report the income of independent contractors to the new hire database?

A: 17

B: 27

C: 37



D: Independent contractor joke: “I want to die peacefully while I’m asleep, like my grandfather. Not like the passengers in his Uber, screaming their heads off.”



ANSWER #13

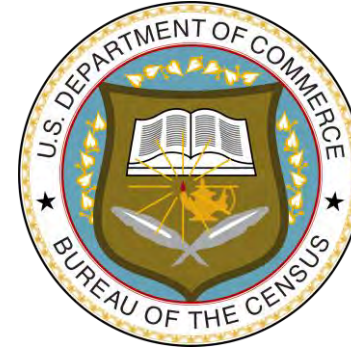


NCSL, Child Support, Child Support and Employment Services, 7/29/2019

Federal law requires employers to report basic information on new and rehired employees to the state new hire reporting system. That information is then maintained in the National Directory of New Hires. State child support agencies use the directory to issue income withholding orders for parents who owe child support. Some states require independent contractors to report to the new hire database to address nontraditional work and its impact on child support compliance. Currently, at least 16 states and Guam require employers to report the income of independent contractors to the new hire database.

<https://www.ncsl.org/research/human-services/child-support-and-employment-services.aspx>

QUESTION #14



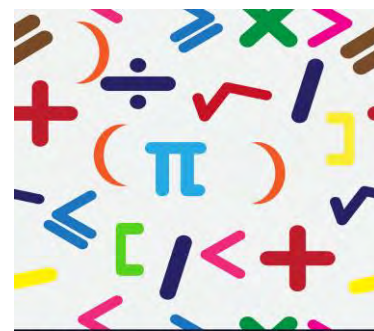
Which of these is correct, according to the most recent U.S. Census?

A: Mothers were awarded child support in 72.7% of cases, while fathers were awarded child support in 19.6% of cases.

B: Mothers were awarded child support in 62.7% of cases, while fathers were awarded child support in 29.6% of cases.

C: Mothers were awarded child support in 52.7% of cases, while fathers were awarded child support in 39.6% of cases.

D: According to my calculations, regardless of the answer it means that non-mothers/fathers were awarded child support 7.7% of the time. Right?



ANSWER #14

C

U.S. Child Support Statistics, Updated on May 14, 2020

Another common question about child support is how many women vs. men are awarded child support dollars each year. According to the latest figures:

- 52.7% of custodial single mothers were awarded child support in 2016.
- 39.6% of custodial single fathers were awarded child support during the same year.

<https://www.verywellfamily.com/us-child-support-statistics-2997994>

QUESTION #15



Domestic violence and abuse continues to be a pervasive issue in the United States. State legislatures are at the forefront of defining and penalizing domestic violence and abuse, including child witnessing of domestic violence. Approximately how many states address child witnessing of domestic violence somewhere in statute?

A: 13

B: 23

C: 33



D: Sorry, no joke here. Some things even I don't joke about.

ANSWER #15

B

NCSL, Domestic Violence/Domestic Abuse Definitions and Relationships, 6/13/2019

Some states also have addressed child witnessing of domestic violence. Approximately 23 states address child witnessing of domestic violence somewhere in statute. While some consider it an aggravating circumstance when sentencing a perpetrator, other states have created a separate offense that may be levied. View the Child Welfare Information Gateway Child Witnesses to Domestic Violence report for a discussion of the crossover between child abuse and neglect and domestic violence.

<https://www.ncsl.org/research/human-services/domestic-violence-domestic-abuse-definitions-and-relationships.aspx>

QUESTION #16

25

points

Which U.S. state sent the lowest number of child support cases to other states in 2020?

A: New Hampshire

B: Vermont

C: Montana

D: San Andreas (what, no Grand Theft Auto fans in the audience?!?)



ANSWER #16

B

OCSE FY 2020 Preliminary Report, Table P-34, Interstate Cases Sent to Another State for Five Consecutive Fiscal Years, p. 40

The states that sent the lowest number of cases were: Vermont = 1780, New Mexico = 2973, New Hampshire = 3590, Montana = 3889, Rhode Island = 3897, North Dakota = 3961, Wyoming = 4208, South Dakota = 4327, Hawaii = 4452, Utah = 4837; all others sent more than 5000. The states that sent the most cases were: Florida = 63,221, California = 52,789, New York = 51,795, Texas = 40,900; all others sent less than 40,000.

https://www.acf.hhs.gov/sites/default/files/documents/ocse/fy_2020_preliminary_data_report.pdf

QUESTION #17

25

points

What is one of the main differences between the intergovernmental Child Support Agency Confidential Information Form and the Personal Information Form for UIFSA § 311?

A: The CSACIF gets filed with the tribunal and the PIF gets filed with the IV-D agency.

B: The CSACIF gets filed with the IV-D agency and the PIF gets filed with the tribunal.

C: The CSACIF gets sent to the NCP unless there is a nondisclosure finding, while the PIF does not.

D: There are different words in the titles of the forms.



ANSWER #17

B

Using the Intergovernmental Forms for Case Processing, PIQ-20-01, published February 13, 2020

The Child Support Agency Confidential Information Form is intended to safeguard the privacy of individuals and is for child support (IV-D) agency use only. It should not be filed with a tribunal or provided to the other party. The Personal Information Form for UIFSA § 311 is intended to safeguard the privacy of individuals by providing a means to record the required UIFSA § 311 personal information on a separate document. The information in this form must be filed with the tribunal, unless accompanied by a nondisclosure finding/affidavit. Because the form contains personally identifiable information (PII), the form should not be filed in a public access file.

<https://www.acf.hhs.gov/css/resource/using-the-intergovernmental-forms-for-case-processing>

QUESTION #18

25

points

Earlier this year OMB approved the revised instructions for the Quarterly Collection Report (OCSE-34). What do states and tribes use this form for?

A: To report quarterly collections made under Title IV-D of the Social Security Act.

B: For employers who have employees working in two or more states to report their quarterly wages to New Hires.

C: For insurers and third-party processors to complete every quarter to register and use the Insurance Match Debt Inquiry application.

D: It provides instructions that if you are ever attacked by a mob of clowns, to go for the juggler.



ANSWER #18



AT-22-01, Implementing Revised OCSE-396 and OCSE-34 Instructions, published January 20, 2022

The Office of Management and Budget has approved the revised instructions for the Quarterly Collection Report (OCSE—34) form (OMB Number 0970-0510). The revised form instructions are now ready for state and tribal child support agencies to use. States and tribes use Form OCSE-34 to report quarterly collections made under Title IV-D of the Social Security Act. In addition to minor text changes, OCSE revised the instructions for clarity and consistency. Other key changes were made to the form as well.

<https://www.acf.hhs.gov/css/policy-guidance/implementing-revised-ocse-396-and-ocse-34-instructions>

TIEBREAKER GAME #3 QUESTION

In 2020 what percentage of child support cases that had Health Insurance ordered ultimately had the H.I. provided?

Please include one decimal point in your answer.



TIEBREAKER GAME #3 ANSWER

36.6%

OCSE Preliminary Report FY 2020, Table P-41 “Health Insurance Provided and Ordered for Two Consecutive Fiscal Years”, p. 47

Cases in which Health Insurance is Ordered		Cases in which Health Insurance is Provided & Ordered		Percent of Health Insurance Provided and Ordered	
2019	2020	2019	2020	2019	2020
6,451,141	6,259,391	2,131,051	2,288,046	33.0%	36.6%

Game #1 Winner



Game #2
Winner

Game #3 Winner

FINALS

1

2

3

4

5

6

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8

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18

TIE BREAKER

QUESTION #1



Programs other than child support agencies often request Federal Parent Locator Service (FPLS) information. OCSE reviews these requests to determine if they meet the data sharing criteria required under which act?

A: The Personal Responsibility and Work Opportunity Reconciliation Act

B: The Federal Child Support Recovery Act

C: The Social Security Act

D: The Really Bad One-Liner Act: Today a man knocked on my door and asked for a small donation toward the local swimming pool. I gave him a glass of water.



ANSWER #1

C

Requesting Research Matching Agreements, A Look Inside OCSE - Story Series, published October 30, 2019

Most state child support programs use Federal Parent Locator Service (FPLS) data to locate parents, establish paternity and child support orders, and enforce those orders. However, other programs request FPLS information for additional uses. OCSE reviews these requests to determine if they meet the criteria required under the Social Security Act.

<https://www.acf.hhs.gov/css/outreach-material/requesting-research-matching-agreements>

QUESTION #2

75
points

Key 2020 changes to the revised IWO form include all of the following EXCEPT:



- A: A textbox was added in the Remittance Information section regarding payments in interstate cases.
- B: A link to the Child Support Portal was moved within the Additional Information to Lump Sum Payments section.
- C: There was clarifying language added regarding Consumer Credit Protection Act (CCPA) limitations.
- D: Speaking of income, I heard that cow tipping is just an urban myth. The farmers just pay them a competitive wage.



ANSWER #2

C

2020 Revisions to the IWO Form and Instructions, AT-20-13, published October 1, 2020

Key changes to the IWO form include:

- Changed the effective date from a calendar date to a text entry. This clarified that IWOs are effective on either the date of mailing, receipt, or service to the employer.
- Added a textbox in Remittance Information regarding payments in interstate cases.
- Simplified and consolidated wording of required advice to employers and moved some of them from Additional Information into Remittance Information.
- Moved a link to the Child Support Portal within Additional Information to Lump Sum Payments and added one to Notice of Employment Termination or Income Status.

<https://www.acf.hhs.gov/css/policy-guidance/2020-revisions-iwo-form-and-instructions>

QUESTION #3

25

points

Last summer the Office of Management and Budget (OMB) approved two interstate forms following notice and public comment. Which one of these was NOT one of the approved forms?

A: Order to Show Cause

B: Administrative Subpoena

C: Notice of Lien

D: A special IOU form, which I use when I borrow money from pessimists. They never expect me to pay them back.



NOT A
VALID
ANSWER!

ANSWER #3



AT-21-03, Administrative Subpoena and Notice of Lien Forms, published August 5, 2021

The Office of Management and Budget has approved the Interstate Administrative Subpoena form and instructions and Notice of Interstate Lien form and instructions (OMB No. 0970-0152), following notice and public comment. The new expiration date is June 30, 2024.

<https://www.acf.hhs.gov/css/policy-guidance/administrative-subpoena-and-notice-lien-forms-expire-june-30-2024>

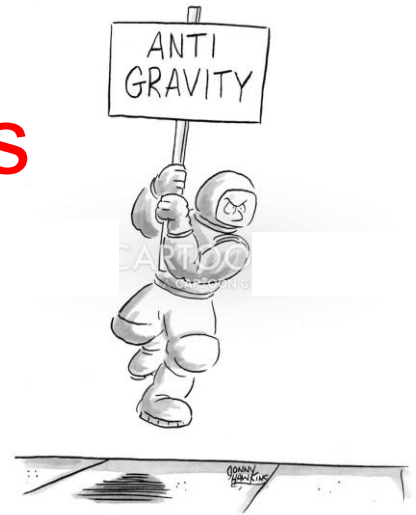
QUESTION #4

25

points

Last summer OCSE published the 4th edition of “Essentials for Attorneys in Child Support Enforcement.” Which one of these is one of the 16 chapters in the handbook?

- A: Location of Case Participants and Their Assets
- B: Exemption from Legal Process
- C: Benefits of Payments to Families
- D: The chapter on anti-gravity is really interesting. It's impossible to put down.



ANSWER #4



DCL-21-08, Essentials for Attorneys in Child Support Enforcement, 4th edition released, published August 9, 2021

Chapter 1: Child Support in the United States
Chapter 2: The Federal Role in the Child Support Program
Chapter 3: State, Local and Tribal Roles in the Child Support Program
Chapter 4: Ethical and Regulatory Requirements Governing Attorneys
in the Child Support Program
Chapter 5: Location of Case Participants and Their Assets
Chapter 6: Expedited Judicial and Administrative Processes
Chapter 7: Use of Consent and Negotiation
Chapter 8: Advocacy Skills for Child Support Attorneys

Chapter 9: Establishment of Parentage
Chapter 10: Establishment of Child Support and
Medical Support Obligations
Chapter 11: Enforcement of Support Obligations
Chapter 12: Modification of Child Support Obligations
Chapter 13: Intergovernmental Child Support Cases
Chapter 14: Military Parents
Chapter 15: Access and Parenting Time
Chapter 16: Domestic Violence and Child Support

QUESTION #5

25

points

Can a state IV-D agency require an applicant for IV-D services to advance the cost of document translation as a condition of providing services in an outgoing international IV-D case to a Convention country or an FRC?

A: No, IV-D agencies cannot do this.

B: No, but they can require the applicant to provide their own translated documents.

C: Yes, the applicant may be asked to advance the costs of obtaining translations.

D: I can translate Latin! Don't believe me?

Here are some examples: carpe diem = seize the day.

Carp diem = seize the fish. Carne diem = seize the meat.



ANSWER #5



PIQ-21-01, Translation in Outgoing International Cases, published August 26, 2021

Question 3: Can a state IV-D agency require an applicant for IV-D services to advance the cost of translation as a condition of providing services in an outgoing international IV-D case to a Convention country or an FRC?

Answer 3: No. A state IV-D agency cannot require an applicant to provide their own translated documents or to advance the costs of obtaining translations as a condition of receiving IV-D services in an outgoing international IV-D case. Federal regulations at 45 CFR 303.7(c)(5) require an initiating state IV-D agency to provide the responding agency sufficient, accurate information to act on the case by submitting any necessary documentation and intergovernmental forms required by the responding agency. Translation of orders and documents in an outgoing case to a Convention country or an FRC is a necessary IV-D service if the requested country requires translation. The cost of translations in international IV-D cases qualifies for federal financial participation (FFP).

<https://www.acf.hhs.gov/css/policy-guidance/translation-outgoing-international-cases>

QUESTION #6

25

points

OCSE allocates FPLS and CSENet fees based on each state's IV-D caseload average for the most recent six-year period as reported on its OCSE-157 report. What Act authorizes OCSE to recover costs incurred in furnishing FPLS information?

A: The Child Support Enforcement Act of 1984 – CSEA

B: The Personal Responsibility and Work Opportunity Reconciliation Act of 1996 – PRWORA

C: The Deadbeat Parents Punishment Act of 1998 – DPPA

D: The Giving Out Tons of Crappy Humor Act of 2022 – GOTCHA!

G
O
T
C
H
A

ANSWER #6

B

DCL-21-13, FY 2022 User Fees for FPLS and CSENet,
published October 13, 2021

The Personal Responsibility and Work Opportunity Reconciliation Act of 1996 authorizes OCSE to recover costs incurred in furnishing FPLS information. These fees recover only a portion of OCSE's costs to operate, maintain, and upgrade the FPLS and implement new capabilities to support the mission of the child support enforcement program. In FY 2022, OCSE will begin a multi-year modernization effort on the legacy mainframe applications. This effort will enhance the overall agility and efficiency of data and service delivery from the FPLS and its applications.

<https://www.acf.hhs.gov/css/policy-guidance/fy-2022-user-fees-fpls-and-csenet>

QUESTION #7

25

points

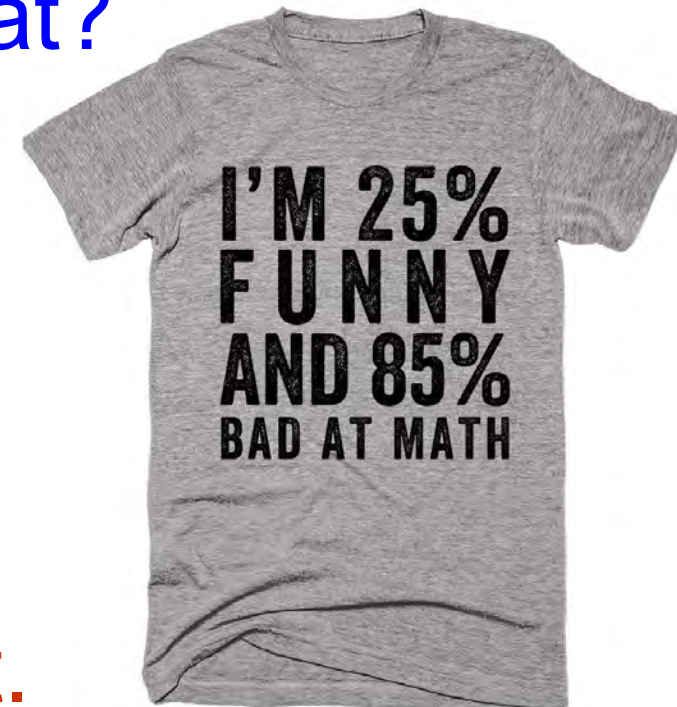
Last autumn OCSE raised the possibility of modifying the Paternity Establishment Percentage (PEP) due to the impact of the COVID-19 public health emergency on state child support program operations. The recommendation was to lower the threshold from 90% to what?

A: 75%

B: 50%

C: 25%

D: Speaking of numbers, I failed math so many times at school, I can't even count.



ANSWER #7

B

AT-21-04, NPRM – Paternity Establishment Percentage Performance Relief, published October 19, 2021

Due to the impact of the COVID-19 public health emergency on state child support program operations, this Notice of Proposed Rulemaking (NPRM) would provide relief from Paternity Establishment Percentage (PEP) performance penalties by:

- Modifying the PEP performance threshold from 90% to 50% for federal fiscal years 2020 and 2021, and
- Providing that adverse findings of data reliability audits of a state's paternity establishment data will not result in a penalty.

<https://www.acf.hhs.gov/css/policy-guidance/nprm-paternity-establishment-percentage-performance-relief>

QUESTION #8



Tribal agencies administering child support enforcement programs under Title IV-D of the Social Security Act are required to submit the Tribal Child Support Enforcement Annual Data Report (OCSE-75) and Tribal Narrative Report within how many days after the end of the federal fiscal year?

A: 30 days

B: 60 days

C: 90 days

D: The last person to submit this report told me they wanted to buy some camo pants, but couldn't find any.



ANSWER #8

C

TDCL-21-02, Submittal of the OCSE-75 for FY 2021,
published December 6, 2021

This is a reminder to tribal agencies administering child support enforcement programs under Title IV-D of the Social Security Act that you are required to submit the Tribal Child Support Enforcement Annual Data Report (OCSE-75) and Tribal Narrative Report 90 days after the end of the federal fiscal year. Tribal officials should review reports for accuracy and make sure all fields are completed. Remember to place the tribal name in the appropriate field and mark the report as new or revised. Previously submitted reports may be revised, if necessary, prior to the submission date.

<https://www.acf.hhs.gov/css/policy-guidance/submittal-ocse-75-fy-2021>

QUESTION #9

50

points

The Internal Revenue Service (IRS) recently updated its “Tax Information Security Guidelines for Federal, State and Local Agencies.” What is this IRS publication called?

A: Publication 4492-B

B: Publication 971

C: Publication 1075

D: Golf is a lot like taxes. You drive hard to get to the green and then you wind up in the hole.



If anyone asks, I love the IRS. That's my story and I'm sticking to it!

ANSWER #9

C

DCL-22-01, IRS Releases Revised Publication 1075,
published January 5, 2022

The Internal Revenue Service (IRS) recently updated its Tax Information Security Guidelines for Federal, State and Local Agencies (Publication 1075). Effective June 10, 2022, or six months from its December 10, 2021, release, this 2021 version will supersede the November 2016 version. Because FTI is subject to the disclosure authority and limitations under 26 U.S.C. 6103 and as described in Publication 1075, the IRS Office of Safeguards is responsible for all interpretations of safeguarding requirements. The IRS Office of Safeguards may supplement or modify these requirements by providing guidance to us between editions of Publication 1075. OCSE continues to work with the IRS when needed, both legislatively and procedurally, to address interpretive differences between these two agencies.

<https://www.acf.hhs.gov/css/policy-guidance/irs-releases-revised-publication-1075>

QUESTION #10

50

points

Earlier this year which one of these agencies updated their contact information for child support-related requests and questions concerning verification of employment and medical support?



A: the Defense Finance Accounting Service (DFAS)

B: the United States Postal Service (USPS)

C: the Internal Revenue Service (IRS)

D: the Bomb Oversight Operations Maintenance office (BOOM)



ANSWER #10

B

IM-22-01, USPS Contact Information for Child support Agencies – Updated, published January 12, 2022

The United States Postal Service (USPS) updated their contact information for child support-related requests and questions concerning verification of employment (VOE) and medical support.

- Child support agencies should contact The Work Number at 800-996-7566 to request employment or income information.
- Child support agencies may contact the USPS by mail or by phone for questions about a parent/employee's benefits, including medical support. Phone: (651) 406-3600.

QUESTION #11

25

points

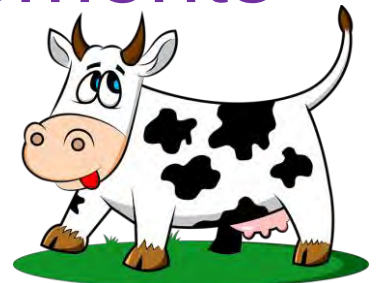
Earlier this year OMB approved the revised instructions for the Child Support Enforcement Program Quarterly Financial Report (OCSE-396). What do states and tribes use this form for?

A: To report quarterly expenditures made in the previous quarter and to estimate program expenditures to be made and incentive payments to be earned in the upcoming quarter.

B: To compute quarterly grant awards and to provide program information reports to Congress.

C: To request flexibilities for administrative requirements due to the impact of the COVID-19 pandemic.

D: To report when one of their cows did not produce milk. It was an udder failure.



ANSWER #11

A

AT-22-01, Implementing Revised OCSE-396 and OCSE-34 Instructions, published January 20, 2022

The Office of Management and Budget has approved the revised instructions for the Child Support Enforcement Program Quarterly Financial Report (OCSE—396) form. The revised form instructions are now ready for state and tribal child support agencies to use. States and tribes use Form OCSE-396 to report quarterly expenditures made in the previous quarter and to estimate program expenditures to be made and incentive payments to be earned in the upcoming quarter. In addition to minor text changes, OCSE revised the instructions for clarity and consistency. Other key changes were made to the form as well.

<https://www.acf.hhs.gov/css/policy-guidance/implementing-revised-ocse-396-and-ocse-34-instructions>

QUESTION #12

25

points

According to the 2018 U.S. Census, the IV-D child support program served roughly what percentage of single parent households with children under 21?

A: 25%

B: 40%

C: 60%

D: The same percentage who will laugh at this joke: A dung beetle walks into a bar and asks, "Is this stool taken?"



ANSWER #12



Story Behind the Numbers, Characteristics of Custodial Parents and Their Children, published December 16, 2021

Key Takeaways:

- In 2018, the child support (IV-D) program served roughly 60% of custodial parents with children under 21.
- Over 90% of the custodial parents who received IV-D services were mothers while 38% of custodial parents who did not receive IV-D services were fathers.
- In 2018, three-quarters of custodial parents who received IV-D services had a (nonzero) child support order. Among those who had an order, 58% received payments in 2017, and they received an average of \$5,381.
- Roughly 61% of custodial children who received IV-D services lived in poverty or near poverty in 2017, while less than 30% of children not eligible for IV-D services lived in poverty or near poverty that year.

<https://www.acf.hhs.gov/css/report/characteristics-custodial-parents-and-their-children>

QUESTION #13

100

points

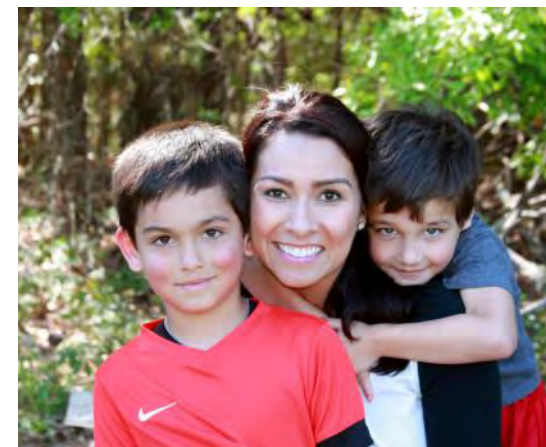
Which of these is NOT one of the five key elements of procedural justice as applied to the child support context?

A: Understanding: parents should understand the child support process and have their questions answered.

B: Inclusive: all family members should be involved in the child support process.

C: Neutrality: parents should perceive the decision-making process to be impartial.

D: Respect: parents should believe they were treated with dignity and respect and their concerns were taken seriously.



ANSWER #13

B

PJAC – Procedural Justice-Informed Alternatives to Contempt, Project Brief dated September 2021

The five key elements of procedural justice as applied to the child support context:

- ▶ Respect: Parents should believe they were treated with dignity and respect and their concerns were taken seriously.
- ▶ Understanding: Parents should understand the child support process and have their questions answered.
- ▶ Voice: Parents should have a chance to be heard by sharing their perspectives and expressing their concerns.
- ▶ Neutrality: Parents should perceive the decision-making process to be impartial.
- ▶ Helpfulness: Parents should feel that the child support agency was helpful and interested in addressing their situations.

https://www.mdrc.org/sites/default/files/Case_Management_Brief.pdf

QUESTION #14

25

points

Regarding child support, what does “FFD” stand for?

A: Full Financial Disclosure – a new system that captures income and expense information for child support hearings.

B: Families Forward Demonstration – a partnership between child support agencies and occupational training service providers.

C: Federal Funding Division – a source for obtaining grants for certain types of child support projects.

D: Fabulous Friday Days – the realization that tomorrow has to be better than today because you won't have to sit through this session a second time!



ANSWER #14

B

MDRC report – Building Knowledge to Improve Social Policy, Connecting Parents to Occupational Training, A Partnership Between Child Support Agencies and Local Service Providers, published April 2021

The Families Forward Demonstration (FFD) examined new strategies to increase the earnings of parents who owe child support but are unable to fully meet their obligations due to low earnings. Operated by child support agencies in five jurisdictions across the country from 2018 to 2020, FFD sought to integrate employment and training services into existing public child support programs. The FFD program included free occupational skill-building activities, to help parents qualify for higher-paying jobs, as well as employment services and wraparound supports. It also focused on “responsive” child support services that helped parents understand their support obligations, and even suspended certain enforcement actions while parents participated in the program.

<https://www.mdrc.org/publication/connecting-parents-occupational-training>

QUESTION #15

25

points

How long have arrears been on the books? 88% of all child support arrears were certified by states more than how many years ago?

A: 2 years

B: 5 years

C: 8 years



D: Speaking of years, I threw a boomerang a couple of years ago. I now live in constant fear!



ANSWER #15

B

OCSE Data Blog – Most Arrears Were Submitted to OCSE More Than Five Years Ago, published September 2, 2021

As of January 2021, total child support arrears certified by states and submitted to OCSE totaled \$113.5 billion. About 88% of that amount, or \$100.1 billion, was submitted to OCSE more than five years ago. Nearly 30% was initially submitted more than 20 years ago. Research shows that arrears are less likely to be collected the older they get.

<https://www.acf.hhs.gov/css/ocsedatablog/2021/09/most-arrears-were-submitted-ocse-more-five-years-ago>

QUESTION #16

75

points

How many states do NOT have statutes addressing modification of child support orders during incarceration?

A: 5 states

B: 10 states

C: 15 states



D: The host is mean & cruel & evil (don't worry, he takes that as a compliment!) because he is trying to trick you, because all 50 states currently have such statutes in place.



ANSWER #16

C

NCSL, Child Support and Incarceration, dated 2/1/2022

The following states do not have statutes addressing modification of child support orders during incarceration; however, they may have administrative rules concerning child support and incarceration: Alaska, Arizona, Hawaii, Idaho, Iowa, Kansas, Kentucky, Missouri, Montana, Nevada, New Hampshire, South Carolina, Tennessee, Wisconsin and Wyoming.

<https://www.ncsl.org/research/human-services/child-support-and-incarceration.aspx>



WHAMMY

QUESTION #18

25

points

How many states/territories (out of 54) pass through at least some child support collections to Public Assistance recipients?

A: 28

B: 38

C: 48

D: I heard about one Public Assistance recipient who got his left side amputated. He's all right now.



ANSWER #18



NCSL, Child Support Pass-Through and Disregard Policies for Public Assistance Recipients, 5/29/2020

When a state collects child support on behalf of a TANF recipient, the state is permitted to keep the money to reimburse itself and the federal government for TANF assistance. States, however, have the option of allowing some of the child support payment to be passed through to the parent and child and disregarded when determining TANF assistance, meaning the amount would not be considered income for purposes of determining TANF eligibility. Just over half the states/territories have chosen various ways of passing through child support without reducing the family's TANF assistance. Some states pass through up to \$50. In others, the pass-through is \$100-\$200 based on the number of children.

<https://www.ncsl.org/research/human-services/state-policy-pass-through-disregard-child-support.aspx>

TIEBREAKER FINALS QUESTION

In FY 2020, what percentage of total child support collections was due to income withholding (NOT counting Unemployment Compensation Payments)?

Please include one decimal point in your answer.



TIEBREAKER FINALS ANSWER

62.4%

OCSE FY 2020 Preliminary Report, Table P-29, Total Collections Received by Method of Collection, FY 2020, p. 35

2020 income withholdings = \$23,145,533,482

2020 total collections received = \$37,093,306,683

(Income withholding includes collections received from IV-D and non-IV-D child support cases processed through the State Disbursement Unit.)

Unemployment Compensation Payments accounted for an additional \$1,837,972,388, or 5%.

https://www.acf.hhs.gov/sites/default/files/documents/ocse/fy_2020_preliminary_data_report.pdf

NEW YORK QUESTION

Title IV-__ of the Social Security Act deals with child support?



A

B

C

D

ERICSA Intergovernmental Training Event!

Wednesday Sept 28, 2022 – 10:00-4:00 ET

Opening Plenary plus 6 sessions over three timeslots, 2 per timeslot (subject to change):

- Federal OCSE Plenary – “The State of Interstate”
- Success With Interstate: “Why Does That Other State Keep Messing Up My Case?!?”
- Rules of Evidence and Testimony in Interstate Hearings (CLE)
- Federal Interstate Communications Tools: CSENet, QUICK, EDE, IRG, Comm Center, etc.
- International Child Support and the Hague Convention (CLE)
- Intergovernmental Payment Processing: Getting Support to Families Anywhere!
- One State Interstate – Going Solo (CLE)

FREE

FREE

FREE

FREE

FREE

FREE

THANK YOU!

Rob Velcoff

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