



ERICSA

2022

**Jazzin' It Up
for Children
and Families**

New Orleans

May 22 – 26, 2022

**59TH ANNUAL
TRAINING CONFERENCE
& EXPOSITION**

Connecting with Employers and States Through the Portal Communication Center



ERICSA

2022

**Jazzin' It Up
for Children
and Families**

Speakers

Jay Butler

DCSE

- *Federal Office of Child Support Enforcement*

Robyn Large

DCSE Employer Services Team

- *Federal Office of Child Support Enforcement*

**Sherri Grigsby -
Facilitator**

- *Manager, Employer Services*
- *Federal Office of Child Support Enforcement*



Communication Center Basics

- Implemented in October 2021
- Active organizations (April 2022)
 - 800+ employers
 - 19 child support agencies
 - Federal OCSE staff



Communication Center Basics

- Facilitates secure communication between child support agencies, employers, and OCSE staff
- Allows you to exchange personally identifiable information in secure environment
- States can communicate with all registered portal users:
 - OCSE
 - Child support agencies
 - Federal agencies
 - Employers, insurers, financial institutions



DEMO



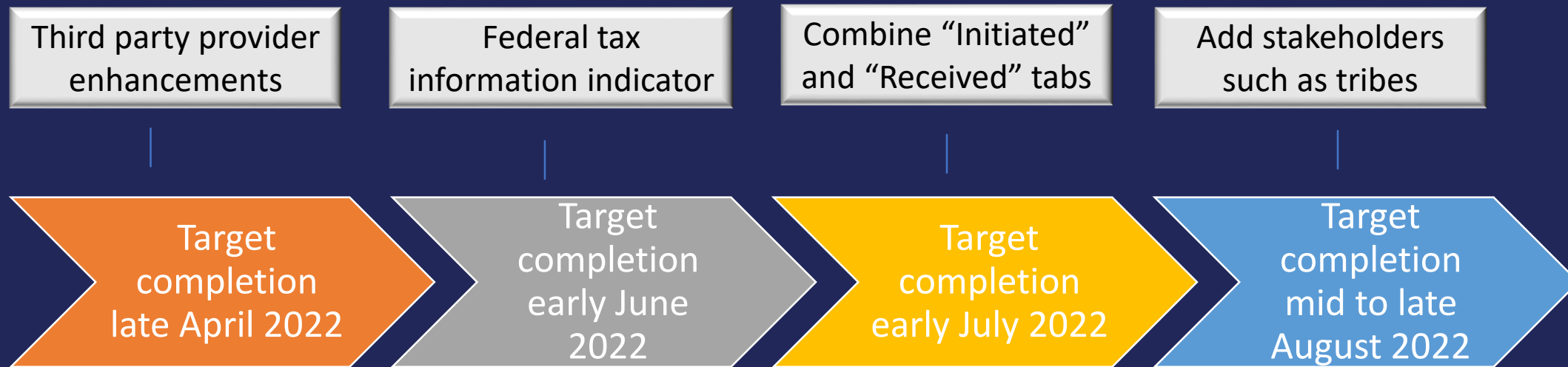
ERICSA

2022

**Jazzin' It Up
for Children
and Families**

Next Steps

- Anticipate adding more states
- Upcoming enhancements



ERICSA

2022

*Jazzin' It Up
for Children
and Families*

Questions???



ERICSA

2022

*Jazzin' It Up
for Children
and Families*

Contact Information

- Jay Butler
 - Jay.butler@acf.hhs.gov
- Robyn Large
 - Robyn.large@acf.hhs.gov
- Sherri Grigsby
 - Sherri.Grigsby@acf.hhs.gov

