



ERICSA

2022

**Jazzin' It Up
for Children
and Families**

New Orleans

May 22 – 26, 2022

**59TH ANNUAL
TRAINING CONFERENCE
& EXPOSITION**

OCSE and the SSA

A Rich History of Partnership

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Objectives

- Explain the Social Security number (SSN) verification process
- Review State Verification and Exchange System (SVES) data elements
- Share data election and sweep options
- Discuss performance impact and collection successes

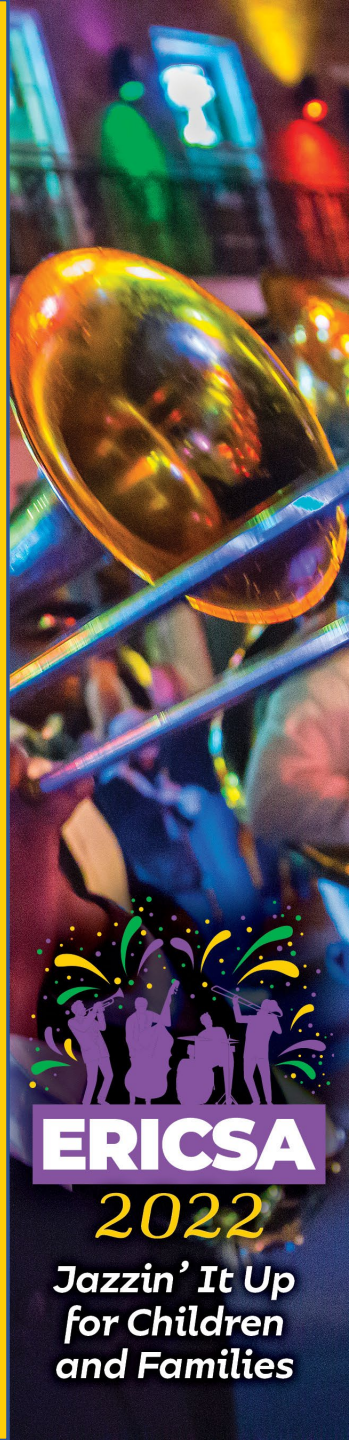


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Social Security Number (SSN) Verification Process



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SSN Verification Process

Access to information from the Federal Parent Locator Service (FPLS) begins with a verified SSN.



- Verify - SSN matches person
- Correct - SSNs with typos
- Provide - Different verified SSN
- Inform - Multiple, additional, unverified SSNs



SSN Verification Process

Provide as much demographic information as possible to help the Federal Case Registry (FCR) verify, correct, or locate an SSN.

SSN

First, Middle, and Last Name

Date of Birth

City and State (or Country) of Birth

Sex Code

Mother's First and
Maiden Name

Father's First and
Last Name

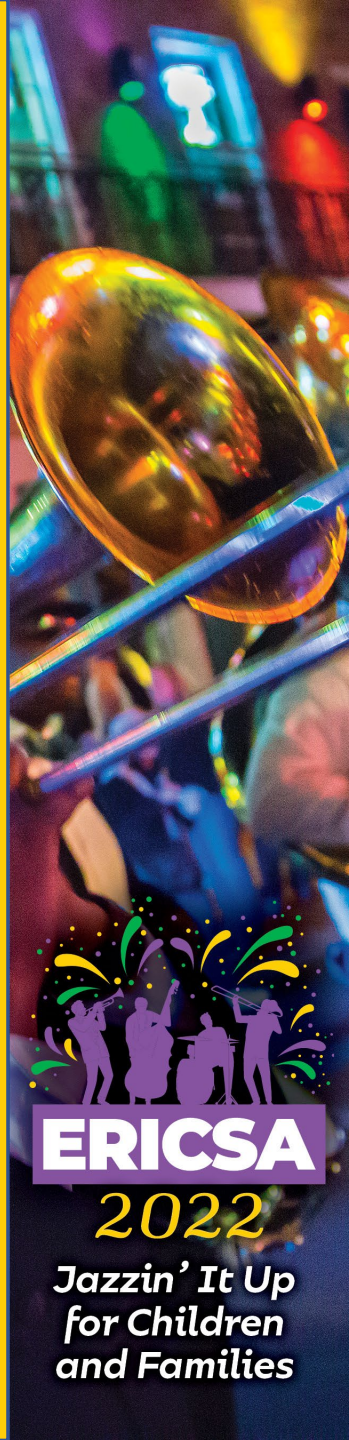


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State Verification and Exchange System (SVES)



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SVES – Title II

- Provides information on all participant types
 - Retirement
 - Social Security Disability Insurance (SSDI)
 - Survivor Benefits
- Includes children receiving auxiliary
- Qualifies for withholding



SVES – Title II

Addresses

- Beneficiary
- SSA District Office

Dates

- Birth
- Death
- Disability Onset
- Initial Entitlement
- Current Entitlement
- Suspension or Termination

More!

- Net Monthly Benefit
- Monthly Benefits Credited
- Claim Account Number (CAN)
- Beneficiary Identification Code (BIC)
- Ledger Account File (LAF)



SVES – Title II Pending

- Provides information when someone applies for Title II disability or retirement benefits
- Returns matches on new or changed claims if participant:
 - Is in an open IV-D case
 - Has a verified SSN
 - Has no family violence indicator
- Matches on all participant types
- Allows advance income withholding order



SVES – Title XVI

- Provides information on adult participants receiving Supplemental Security Income (SSI)
 - SSI is a needs-based public assistance program
- Informs that a IV-D case may be eligible for closure when Title XVI (alone or with Title II) is the sole source of income
 - Title XVI cannot be withheld for child support
 - SSI eligibility and termination date information is added to Multistate Financial Institution Data Match (MSFIDM) records to help states avoid seizing Title XVI benefits



SVES – Title XVI

Addresses

- Payee
- Residence
- SSA District Office

Dates

- Birth
- Death
- Eligibility
- Establishment
- Appeal
- Denial
- Payment Status

Payments

- Current Payment Status
- Payment Status
- Payment History



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SVES – Prisoner Record

- Provides information on adult participants reported to SSA by a correctional institution
 - Matches from 99% of correctional institutions
 - Incentive payment when report results in suspension of SSA benefits
- Informs when case action or review may be needed
 - Incarceration information may be used for order review and establishment
 - Prisoner Identification Number can be used to find additional information from other sources



SVES – Prisoner Record

Facility

- Name
- Type
- Address
- Phone or fax

Dates

- Birth
- Reported
- Confinement
- Release

More!

- Prisoner ID number
- Facility reported SSN



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SVES – Date of Death

- SSA External Locate
 - Information returned with locate responses
 - Date is considered verified
 - Use the Child Support Portal Locate application if data is not stored in system
- SSA Death Master File
 - Automated monthly match against FCR participants
 - Information returned with Proactive Match responses
 - Date is unverified
 - Use the Child Support Portal FCR Query application if data is not stored in system



SVES – No Information



Participant's name does not match SSA records



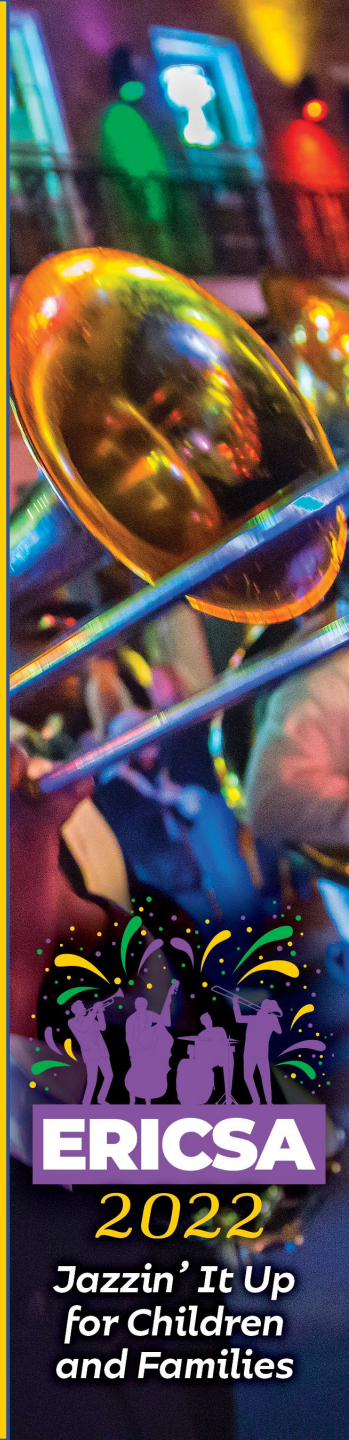
Participant does not have a verified SSN



Participant is flagged with Family Violence Indicator (FVI)



SVES Elections



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SVES Elections – Proactive Match

- Provides information on participants who receive, previously received, or were denied Social Security benefits
- OCSE initiates a proactive locate request when a state submits add or change transaction to FCR
- Returns only positive match responses
- Receive information faster for timely case processing



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SVES Elections – Proactive Sweep

- States may request an on-demand proactive locate sweep of participants against SSA SVES files
- Ensures state has the most current participant information from SSA
- Must receive SVES Proactive Match and Title II Pending Claim file
- Sweep is limited to participant types selected for Proactive Match and Title II Pending Claim



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SVES Elections – Proactive Sweep

Title II

Review for modification, adjustment for child auxiliary benefits, or possible closure

Title XVI

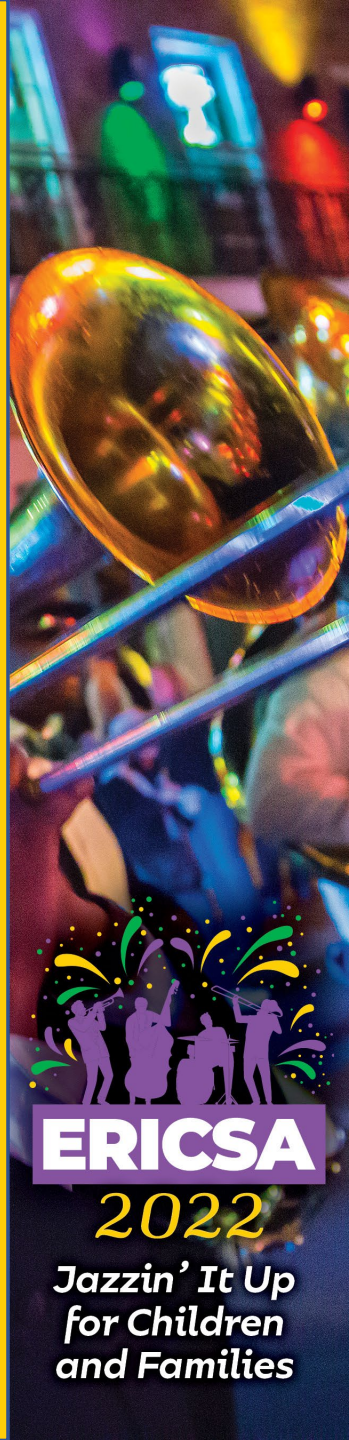
Review for possible closure when an NCP's sole income comes from Title XVI alone or in conjunction with Title II

Prisoner

Meet requirements of the Final Rule to automatically start a review or inform parties of their right to request a review when NCP will be incarcerated for at least 180 days



Jazz up Performance with SVES



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Jazz up Performance with SVES

Locate and Paternity

Use addresses

Establishment

Use Title II benefit amount

Modification

Review benefit amount

Case Closure

Confirm date of death, receipt of SSI

Enforcement

Withhold Title II

Arrears

Attach lump sum



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Jazz up Performance with SVES

- Send paper IWO terminations to the closest SSA field office when you receive an e-IWO reject
- Keep information current on OCSE Lump Sum Matrix
- Use encryption for communications including SSNs

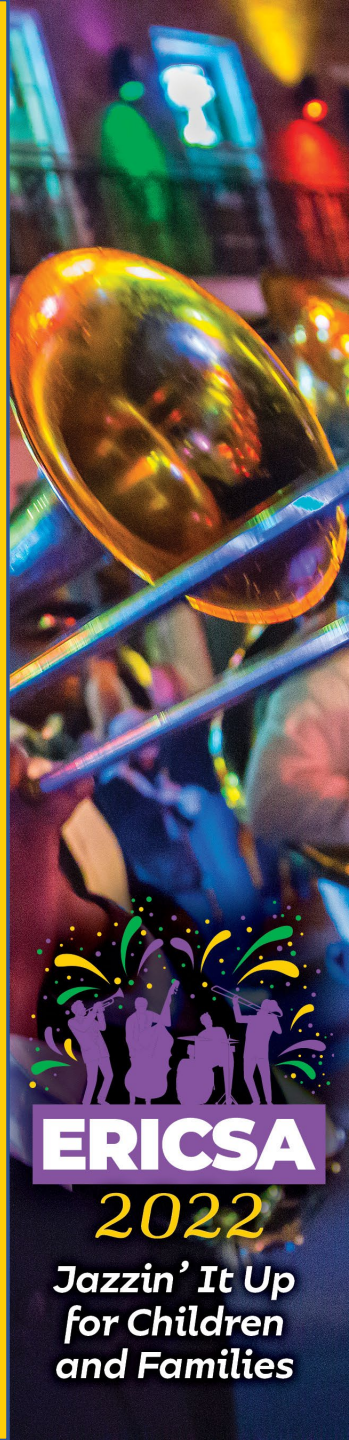


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Resources



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Resources

- Child Support Portal Welcome Page
 - Locate Navigation Guide
 - SSA Data Desk Reference
 - SSA District Office Locator
- Federal Case Registry (FCR) Data Dictionary
- Federal Parent Locator Service (FPLS) Support Team
FPLSSupport@acf.hhs.gov

