



ERICSA

2022

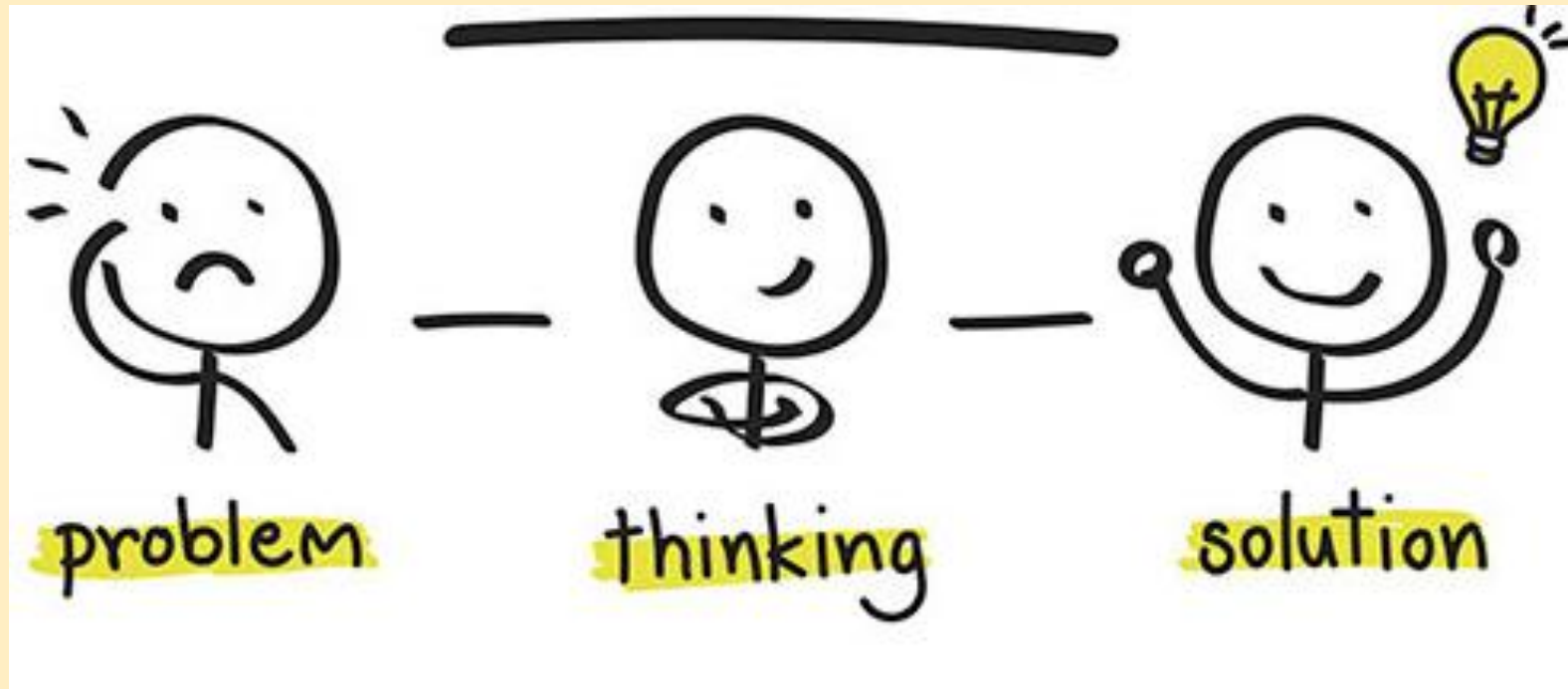
**Jazzin' It Up
for Children
and Families**

New Orleans

May 22 – 26, 2022

**59TH ANNUAL
TRAINING CONFERENCE
& EXPOSITION**

HR and Management – Critical Thinking in the New Normal



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Panel Introduction



Panel Question

How are you onboarding new staff?



Panel Question

How has program training changed in the hybrid world?



Panel Question

What is your turnover? How are you addressing it?



Panel Question

What are some of the activities implemented to boost morale?



Panel Question

How are you measuring performance with hybrid work schedules?



Panel Question

How is discipline handled in your organizations?



Panel Question

Did your organization return to the workplace? If so, how is or was it implemented?



Panel Question

What, if any, new recruitment methods have you implemented?



Panel Question

What do you believe will remain needs to address for the “new” workforce?



Review/Take Away



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Communication and Transparency

- All Staff Message
- Managers Meetings
- Get Feedback



Supporting Life-Work Balance

- Continue to telework
- Flexible work schedules



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Building the Workforce of the Future

- Learning and Development Classes
- Talent share
- Division workgroups
- Agency projects





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