



*Bridging Bright
Futures for Families*

**ERICSA
2024**

Grand Rapids

**ERICSA 61ST ANNUAL
TRAINING CONFERENCE & EXPOSITION
APRIL 7-11, 2024**

Intergovernmental Cases:

Using Reporting Tools for Performance Improvement

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**ERICSA
2024**



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Session Description

Indiana uses an application called Data Warehouse to help target cases that need special attention. However, even with the tool, intergovernmental cases can fall behind.

In conjunction with other states, this session will show how using a reporting tool can help localize problems with intergovernmental cases and use the problem solving we do with local cases and apply them to our intergovernmental work to increase performance.



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Indiana Initiating Case Stats FFY 2022

(Sent to other state)

CSUP Due	CSUP Distributed	Cases with Arrears	Cases Paying Arrears	Open INIT Cases	Child Support Cases Established
\$26,153,322.43	\$12,441,745.64	11,453.00	7,162.00	12,695.00	11,997.00

- Current support distributed was 48% of what was due.
- Of cases with arrears, 63% were paying cases.
- Of open INIT cases, 94% of them had child support orders established.



Indiana Responding Case Stats FFY 2022

(Received from other state)

CSUP Due	CSUP Distributed	Cases with Arrears	Cases Paying Arrears	Open RESP Cases	Child Support Cases Established
\$30,355,307.32	\$18,312,134.65	13,010.00	9,545.00	15,250.00	13,808.00

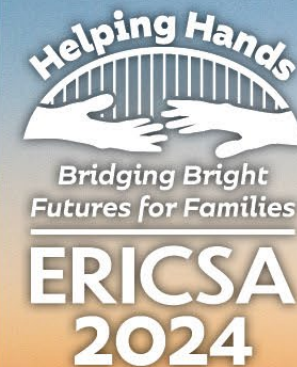
- Current support distributed was 60% of what was due.
- Of cases with arrears, 73% were paying cases.
- Of open RESP cases, 90% of them had child support orders established.



Does your state have a reporting tool?

How do you access your FCR data?

What are you doing to engage your initiating cases that are not paying?



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Indiana's Reporting Tool Data Warehouse

- Weekly reporting and month-end
- Pulls information from ISETS (our child support management system)
- Includes a dashboard, maps and reference materials
- Types of reports:
 - County work reports
 - Case segmentation
 - Enforcement reports
 - Case closure report
 - Reports on demand



Case Segmentation



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Case Segmentation

Select a County: Statewide

Select Case Segment:

	Total Caseload	Report of All Open, IV-D Cases in the Current Caseload	100%	216,362
Segment 1	●	Current Support Ratio 80% or Greater With Voluntary Payment Distributed Within the Last 60 Days	25%	54,044
Segment 2	●	Current Support Ratio Between 50% and 80%, With Voluntary Payment Distributed Within the Last 60 Days	8%	16,983
Segment 3	●	Current Support Ratio is 50% or Greater With No Voluntary Payment Within the Last 60 Days	1%	2,903
Segment 4	●	Current Support Ratio Between 20% and 50%	7%	14,161
Segment 5	●	Current Support Ratio 20% or Less (NCP is Located)	11%	23,344
Segment 6	●	Arrears Only Cases and Last Voluntary Payment is Within the Last 60 Days	14%	30,008
Segment 7	●	Arrears Only Cases With No Voluntary Payment Within the Last 60 Days	5%	10,786
Segment 8	●	Arrears Only Cases With No Voluntary Payments Within the Last Year	11%	23,122
Segment 9	●	Zero Current Support Cases (No Arrears or Blood Test Due)	10%	21,365
Segment 10	●	Support Order Established, But No Active Current Support or Arrears Due	1%	3,110
Segment 11	●	Orders Not Established	7%	15,738
Segment 12	●	Unlocated NCPs	0%	91
Segment 13	●	Remaining Cases Not Existing in Case Segments 1 to 12	0%	707

Cancel Next >

Red/Yellow/Green – impact of cases on key performance metrics determines color coding.

- Attention should primarily be focused on red then yellow as these need the most work.

13 Primary report segments based on:

- Cases with open and actively charging support (5 segments)
- Cases having only arrears due (3 segments)
- Order establishment (3 segments)
- Unlocated NCP (1 segment)
- Remaining cases (1 segment)



Case Segmentation

Select a County: Any County 

Select Case Segment:

☒	Total Caseload		Report of All Open, IV-D Cases in the Current Caseload	100%	8,404
☐	Segment 1		Current Support Ratio 80% or Greater With Voluntary Payment Distributed Within the Last 60 Days	24%	2,031
☐	Segment 2		Current Support Ratio Between 50% and 80%, With Voluntary Payment Distributed Within the Last 60 Days	9%	758
☐	Segment 3		Current Support Ratio is 50% or Greater With No Voluntary Payment Within the Last 60 Days	2%	129
☐	Segment 4		Current Support Ratio Between 20% and 50%	8%	675
☐	Segment 5		Current Support Ratio 20% or Less (NCP is Located)	12%	992
☐	Segment 6		Arrears Only Cases and Last Voluntary Payment is Within the Last 60 Days	15%	1,229
☐	Segment 7		Arrears Only Cases With No Voluntary Payment Within the Last 60 Days	7%	548
☐	Segment 8		Arrears Only Cases With No Voluntary Payments Within the Last Year	11%	903
☐	Segment 9		Zero Current Support Cases (No Arrears or Blood Test Due)	5%	462
☐	Segment 10		Support Order Established, But No Active Current Support or Arrears Due	1%	87
☐	Segment 11		Orders Not Established	7%	560
☐	Segment 12		Unlocated NCPs	0%	12
☐	Segment 13		Remaining Cases Not Existing in Case Segments 1 to 12	0%	18

Cancel Next >

- From the dropdown, choose a county. This is where it lands when your county is chosen. From this screen, you select your total caseload or one of the segments. We are going to choose total caseload.



Case Segmentation

Select Case Subsegment		
Total Caseload - Report of All Open, IV-D Cases in the Current Caseload		
NCP SSN Exists?	☐ Yes	☐ No ☒ All
NCP Has Address?	☒ Yes	☐ No ☐ All
Active Employer for NCP Exists?	☐ Yes	☐ No ☒ All
Active Employer for NCP Exists? (SSA Excluded)	☒ Yes	☐ No ☐ All
NCP Date of Death?	☐ Yes	☐ No ☒ All
NCP is Incarcerated?	☐ Yes	☐ No ☒ All
Support Order Established?	☒ Yes	☐ No ☐ All
Active Current Support Order Exists?	☐ Yes	☐ No ☒ All
Zero Current Support Order Exists?	☐ Yes	☐ No ☒ All
Arrears Only Case?	☐ Yes	☐ No ☒ All
State-owed Arrears Only Case?	☐ Yes	☐ No ☒ All
Blood Test Balance Due?	☐ Yes	☐ No ☒ All
Birth Expense Balance Due?	☐ Yes	☐ No ☒ All
NCP Title II SSD Record Exists?	☐ Yes	☐ No ☒ All
NCP Title II Pending SSD Record Exists?	☐ Yes	☐ No ☒ All
NCP Title XVI SSI Record Exists?	☐ Yes	☐ No ☒ All
Youngest Child	18	☐ Yes ☐ No ☒ All
Unemployment Compensation Payment made in	Last 30 Days	☐ Yes ☐ No ☒ All
Income Withholding Payment in	Last 30 Days	☐ Yes ☐ No ☒ All
Voluntary Payment Posted in	Last 30 Days	☐ Yes ☐ No ☒ All
Cases With Disbursement To Arrears in	Last 30 Days	☐ Yes ☐ No ☒ All
Cancel < Back Next >		

Filters:

From this screen we are selecting sub-segments of filters. As an example, we have chosen **NCP Has Address, Active Employer for NCP Exists (SSA Excluded)** and **Support Order Established** for our sub-segments. Once you choose those, click Next.



Case Segmentation

This screen is the data you want **displayed** on the report. These are not filters. For example, if you want to see the NCP's name and address, you would click those pieces of data to display. Then click Next.



Data to Display on the Report

Total Caseload - Report of All Open, IV-D Cases in the Current Caseload

- ☐ County Name
- ☒ Case Number
- ☐ Case Type
- ☐ Cause Number
- ☒ Case Segment Indicator
- ☒ Intergovernmental Type
- ☐ Enforcement Type Code
- ☐ 3rd Party Medical Insurance Status
- ☒ NCP MPI
- ☒ NCP Name
- ☒ NCP Address
- ☐ CP MPI
- ☐ CP Name
- ☐ CP Address
- ☐ NCP SSN Indicator
- ☐ NCP Incarcerated Indicator
- ☐ Active Current Support Indicator
- ☐ NCP Title II SSD Indicator
- ☐ NCP Title II Pending SSD Indicator
- ☐ NCP Title XVI SSI Indicator
- ☐ Age of Youngest Child
- ☐ NCP Employer Indicator
- ☒ NCP Employer Indicator (SSA Excluded)
- ☐ Last Hearing Date
- ☐ Future Hearing Date
- ☒ Arrears Balance Due
- ☐ Last Unemployment Compensation Payment Date
- ☐ Last Income Withholding Payment Date
- ☐ Last Voluntary Payment Date
- ☐ Responsible Worker
- ☒ Current Due Amount on Case
- ☐ Blood Test Balance Due
- ☐ Birth Expenses Due
- ☒ Child Support Order Amount and Frequency
- ☐ Predicted Yearly CSUP Charge Amount
- ☐ Predicted Yearly Unpaid CSUP Amount
- ☐ Current Support Due Amount for Last 12 Months
- ☐ Current Support Distributed Amount for Last 12 Months
- ☐ Current Support Distribution Ratio for the Last 12 Months

[Select all](#) [Deselect all](#)

Cancel < Back Next >

Case Segmentation – Review Page

Review Selections and Criteria for generating report	
Case Segment	
Total Caseload - Report of All Open, IV-D Cases in the Current Caseload	
Case Subsegment Information	
NCP SSN Exists?	All
NCP Has Address?	Yes
Active Employer for NCP Exists?	All
Active Employer for NCP Exists? (SSA Excluded)	Yes
NCP Date of Death?	All
NCP is Incarcerated?	All
Support Order Established?	Yes
Active Current Support Order Exists?	All
Zero Current Support Order Exists?	All
Arrears Only Case?	All
State-owed Arrears Only Case?	All
Blood Test Balance Due?	All
Birth Expense Balance Due?	All
NCP Title II SSD Record Exists?	All
NCP Title II Pending SSD Record Exists?	All
NCP Title XVI SSI Record Exists?	All
Youngest Child 18	All
Unemployment Compensation Payment made in Last 30 Days	All
Income Withholding Payment in Last 30 Days	All
Voluntary Payment Posted in Last 30 Days	All
Cases With Disbursement To Arrears in Last 30 Days	All

Cancel
< Back
Finish

After clicking Next, a review page displays. The review page shows you the filters that you previously selected. From this page you would click finish to actually run the report.



Case Segmentation

Case Number	Case Segment Indicator	Intergovernmental Type	NCP MPI	NCP Name	NCP Address	NCP Employer Indicator	Current Due Amount on Case	Arrears Balance Due	Child Support Order Amount and Frequency
	1	INIT				Y	\$43,888.82	\$43,705.26	\$113.00 / W
	8	INIT				Y	\$18,686.93	\$18,686.93	
	6	INIT				Y	\$5,338.33	\$5,338.33	
	6	INIT							
	6	INIT							
	6	INIT							
	8	INIT							
	6	INIT							
	6	INIT							
	6	INIT							
	7	INIT							
	7	INIT							
	8	INIT							
	8	INIT							
	6	INIT							
	6	INIT							
	7	INIT							
	6	INIT				Y	\$22,299.36	\$22,299.36	
	7	INIT				Y	\$5,389.03	\$5,389.03	
	6	INIT				Y	\$4,726.16	\$4,726.16	
	6	INIT				Y	\$4,104.38	\$4,104.38	
	8	INIT				Y	\$79,913.46	\$79,913.46	
						Y	\$4,104.38	\$4,104.38	

- The report runs. You pull the report from Excel. It can then be made into a table to dial down the information that you want to see. For this report, there were over 5,474 cases. I filtered it to only display INIT cases, which takes the total number of cases down to 482. Now we can start looking at our INIT cases and compare with ISETS to find potential reasons why a case might not be paying.

Where to Start

- Sort by **Child Support Order Amount and Frequency**

Case Segment Indicator▼	Current Due Amount on Case▼	Arrears Balance Due▼	Child Support Order Amount and Frequency▼
4	\$7,582.48	\$7,554.48	50.00 /W
5	\$40,206.19	\$39,956.19	50.00/ W
4	\$24,014.91	\$23,875.83	50.00/ W
3	\$3,369.88	\$3,119.88	50.00/ W
4	\$25,368.16	\$25,118.16	50.00/ W
1	\$17,906.14	\$17,803.11	48.00/ W
4	\$20,506.24	\$20,314.24	48.00/ W
5	\$38,429.53	\$38,194.53	47.00/ W
4	\$1,943.38	\$1,708.38	47.00/ W
5	\$27,012.35	\$26,828.35	46.00/ W
5	\$30,880.96	\$30,655.96	45.00/ W
2	\$4,118.16	\$3,893.16	45.00/ W
1	\$0.00	\$0.00	44.00/ W
5	\$9,144.05	\$8,972.05	43.00/ W
4	\$6,910.27	\$6,738.27	43.00/ W
5	\$4,233.99	\$4,061.99	43.00/ W
4	\$16,293.51	\$16,129.51	41.00/ W
2	\$65.74	\$0.00	41.00/ W
4	\$14,126.81	\$13,966.81	40.00/ W
5	\$28,363.22	\$28,203.22	40.00/ W
5	\$12,806.61	\$12,648.61	39.50/ W
5	\$3,091.96	\$2,935.96	39.00/ W
5	\$6,016.06	\$5,864.06	38.00/ W
4	\$24,238.61	\$24,053.61	37.00/ W
1	\$1,100.10	\$964.10	34.00/ W
1	\$7,536.30	\$7,412.30	31.00/ W
2	\$2,758.13	\$2,684.82	26.00/ W
1	\$84.00	\$0.00	21.00/ W

Reports on Demand



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- Allows creation of custom reports that can take the place of ISETS query requests
- Required fields are **Case Type**, **Case Status**, **Enforcement** and **Status**.

Select a County:

CASE FILTERS

Case Type
Default: IVD

- ☒ AFDC
- ☒ ARRA
- ☒ ARRN
- ☒ CHNS
- ☐ FC
- ☐ LOCO
- ☐ MANG
- ☒ MDON
- ☒ NADC
- ☐ NIVD

[Select all](#) [Deselect all](#)

Previous Case Type
Default: All

- ☐ [Blank]
- ☐ AFDC
- ☐ ARRA
- ☐ ARRN
- ☐ CHNS
- ☐ FC
- ☐ LOCO
- ☐ MANG
- ☐ MDON
- ☐ NADC

[Select all](#) [Deselect all](#)

Case Status
Default: OPEN

- ☐ CLSD
- ☐ INCO
- ☒ OPEN

[Select all](#) [Deselect all](#)

Enforcement Status
Default: All except ENFF

- ☒ ENCD
- ☒ ENCP
- ☒ ENFE
- ☐ ENFF
- ☒ ENFI
- ☒ ENFR
- ☒ UADC
- ☒ UADD
- ☒ UAGC
- ☒ UINC

[Select all](#) [Deselect all](#)

Interstate Type
Default: All

- ☒ INIT
- ☐ INI
- ☐ RESP

[Select all](#) [Deselect all](#)

3rd Party Med Ins Status
Default: All

- ☐ APFA
- ☐ APFR
- ☐ CASH
- ☐ CPFA
- ☐ CPFR
- ☐ CUNK
- ☐ N/A
- ☐ NOAN
- ☐ NONE
- ☐ NREQ

[Select all](#) [Deselect all](#)

Assistance Level
Default: All

- ☐ CURRENT - AFDC/FC
- ☐ FORMER
- ☐ MEDICAID
- ☐ NEVER

[Select all](#) [Deselect all](#)

Non-Cooperation Reason
Default: All

- ☐ [Blank]
- ☐ A
- ☐ C
- ☐ F
- ☐ G
- ☐ H
- ☐ I
- ☐ O
- ☐ P
- ☐ R

[Select all](#) [Deselect all](#)

PARTICIPANT FILTERS

NCP Relation To:

Case:

Relation To:

Case:

CP:

Status:

CHILD Status:

BOW Status:

Paternity Disposition
Default: All

- ☐ [Blank]
- ☐ ADVP
- ☐ HDPA
- ☐ IHPA
- ☐ JDIP
- ☐ JDVP
- ☐ JPAS
- ☐ JPNS
- ☐ PCNT

[Select all](#) [Deselect all](#)

ORDER FILTERS

Court Order Type
Default: All

- ☐ [Blank]
- ☐ ABTE
- ☐ ADMIN
- ☐ ARRS
- ☐ QVTP
- ☐ COND
- ☐ CRNO
- ☐ DECR
- ☐ DIVD
- ☐ FCAR

[Select all](#) [Deselect all](#)

CSUP Charge Amount
Default: All

CSUP Charge Amount:

Active Case SubAccounts

- ☐ AFDC
- ☐ AFDCI
- ☐ AFDCU
- ☐ AFDCUI
- ☐ ASFE
- ☐ ATTF
- ☐ ATTFI
- ☐ BRTH
- ☐ BRTHI
- ☐ BTST

[Select all](#) [Deselect all](#)

FINANCIAL FILTERS

Payment Type "X" Posted In "X" Days
Default: All

In X Days:

- ☐ AF
- ☐ AO
- ☐ AR
- ☐ AS
- ☐ B1
- ☐ B2
- ☐ B3
- ☐ B4
- ☐ B5
- ☐ B6

[Select all](#) [Deselect all](#)

ENFORCEMENT FILTERS

Enforcement Activity
Default: All

- ☐ Blank
- ☐ ADOF
- ☐ APAS
- ☐ ARAD
- ☐ ARCB
- ☐ ARDL
- ☐ ARFM
- ☐ ARFS
- ☐ ARFT
- ☐ ARIN

[Select all](#) [Deselect all](#)

[Cancel](#) [Back](#) [Next](#) [Finish](#)

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Reports on Demand

- Additional case filters can be selected. Any combination can be made.
- **Case Has Financial Obligation/Yes** and **Case Is Zero CSUP case/No** is what has been chosen on this screen.

Additional Filters - Participant	
NCP SSN Exists?	☐ Yes ☐ No ☒ All
NCP Has Address?	☐ Yes ☐ No ☒ All
NCP Date of Death?	☐ Yes ☐ No ☒ All
CP SSN Exists?	☐ Yes ☐ No ☒ All
CP Has Address?	☐ Yes ☐ No ☒ All
CP Date of Death?	☐ Yes ☐ No ☒ All
CHLD SSN Exists?	☐ Yes ☐ No ☒ All
CHLD Date of Death?	☐ Yes ☐ No ☒ All
NCP & CP Have Same Last Name?	☐ Yes ☐ No ☒ All
NCP & Child Have Same Last Name?	☐ Yes ☐ No ☒ All
NCP & CP Have Same Mailing Address?	☐ Yes ☐ No ☒ All
Youngest Child = 18 Or Older?	☐ Yes ☐ No ☒ All
Youngest Child = 19 Or Older?	☐ Yes ☐ No ☒ All
NCP Has Address in Indiana?	☐ Yes ☐ No ☒ All
CP Has Address in Indiana?	☐ Yes ☐ No ☒ All
Active Employer for NCP Exists?	☐ Yes ☐ No ☒ All
Additional Filters - Case	
Family Violence Indicator Exists?	☐ Yes ☐ No ☒ All
Future Hearing Date Exists?	☐ Yes ☐ No ☒ All
Future Appointment Date Exists?	☐ Yes ☐ No ☒ All
Active Appeal Code Exists?	☐ Yes ☐ No ☒ All

Additional Filters - Order	
Cause Number Exists?	☐ Yes ☐ No ☒ All
CSUP Order Exists?	☐ Yes ☐ No ☒ All
Arrears Exists?	☐ Yes ☐ No ☒ All
Case Has Financial Obligation?	☒ Yes ☐ No ☐ All
Case Is Zero CSUP Case?	☐ Yes ☒ No ☐ All
Case Is Arrears-Only Case?	☐ Yes ☐ No ☒ All
Case Has State-Owed Arrears?	☐ Yes ☐ No ☒ All
Case Has State-Owed Arrears Only?	☐ Yes ☐ No ☒ All
Case Has TANF Arrears?	☐ Yes ☐ No ☒ All
Cases With Arrears Balance of at Least:	\$1000 v
Case Has CHLD CSUP Subaccount?	☐ Yes ☐ No ☒ All
Arrears Subaccount With Ordered Frequency Amount Exists?	☐ Yes ☐ No ☒ All
DNA or Birthing Expense Exists?	☐ Yes ☐ No ☒ All
Active Income Withholding Order Exists?	☐ Yes ☐ No ☒ All
Support Order Established?	☐ Yes ☐ No ☒ All
Additional Filters - Locate	
Locate Response Date Exists?	☐ Yes ☐ No ☒ All
Correctional Facility Address Exists?	☐ Yes ☐ No ☒ All
Release Date Exists?	☐ Yes ☐ No ☒ All

****Remember:** The more filters you use, the less data you will probably receive versus filtering by one or two filters.

Reports on Demand

More filters from which to choose.

Additional Filters - Financial Data		
Cases With Full Obligation Not Met Prior Month?		☒ Yes ☐ No ☐ All
Voluntary Payment Posted In	Last 30 Days ▼	☐ Yes ☐ No ☒ All
Cases With Disbursement To Arrears In	Last 30 Days ▼	☐ Yes ☐ No ☒ All
Cases With Disbursement To CSUP In	Last 30 Days ▼	☐ Yes ☐ No ☒ All
Has Case Ever Received a Payment?		☐ Yes ☐ No ☒ All
Has Case Ever Received a Payment Other Than a Fee Payment?		☐ Yes ☐ No ☒ All
Has Case Ever Received a Voluntary Payment in the Current Federal Fiscal Year?		☐ Yes ☐ No ☒ All

Additional Filters - Federal Case Registry	
NCP Title XVI SVES Record Exists?	☐ Yes ☐ No ☒ All
CP Title XVI SVES Record Exists?	☐ Yes ☐ No ☒ All
CHILD Title XVI SVES Record Exists?	☐ Yes ☐ No ☒ All
NCP Title II SVES Record Exists?	☐ Yes ☐ No ☒ All
CP Title II SVES Record Exists?	☐ Yes ☐ No ☒ All
CHILD Title II SVES Record Exists?	☐ Yes ☐ No ☒ All
NCP Title II Pending SVES Record Exists?	☐ Yes ☐ No ☒ All
CP Title II Pending SVES Record Exists?	☐ Yes ☐ No ☒ All
CHILD Title II Pending SVES Record Exists?	☐ Yes ☐ No ☒ All

Cancel	< Back	Next >	Finish
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Reports on Demand

- **Case-Related Data** and **Participant-Related Data** will be what is displayed on the report. These are NOT filters.

Data to Display on the Report	
Case-Related Data	
☒ Yes ☐ No	Case Number
☐ Yes ☒ No	County Name
☐ Yes ☒ No	Case Type
☐ Yes ☒ No	Previous Case Type
☐ Yes ☒ No	Case Status
☐ Yes ☒ No	Case Enforcement Status
☒ Yes ☐ No	Interstate Case Type
☐ Yes ☒ No	3rd Party Medical Insurance Status
☐ Yes ☒ No	Case Closure Initiation Date
☐ Yes ☒ No	Assistance Level
☐ Yes ☒ No	Last Payment Date
☐ Yes ☒ No	File Location Number
☐ Yes ☒ No	Family Violence Indicator
☐ Yes ☒ No	Non-Coop Reason
☐ Yes ☒ No	Future Hearing Date
☐ Yes ☒ No	Last Hearing Date
☐ Yes ☒ No	Future Appointment Date
☐ Yes ☒ No	Last Appointment Date
☐ Yes ☒ No	IV-D Application Date
☐ Yes ☒ No	Enforcement Activity
☐ Yes ☒ No	Hearing Type
☐ Yes ☒ No	Responsible Worker
☐ Yes ☒ No	Appeal Information
☐ Yes ☒ No	Special Prosecutor/Judge Indicator
☐ Yes ☒ No	Criminal Nonsupport Indicator
☐ Yes ☒ No	Case Segment Indicator
Participant Related Data	
☒ Yes ☐ No	NCP MPI
☐ Yes ☒ No	CP MPI
☐ Yes ☒ No	CHLD MPI
☒ Yes ☐ No	NCP Last Name
☒ Yes ☐ No	NCP First Name
☐ Yes ☒ No	CP Last Name
☐ Yes ☒ No	CP First Name
☐ Yes ☒ No	CHLD Last Name
☐ Yes ☒ No	CHLD First Name
☐ Yes ☒ No	NCP Relation To Case
☐ Yes ☒ No	CP Relation To Case
☐ Yes ☒ No	CHLD Relation To Case
☐ Yes ☒ No	NCP Status
☐ Yes ☒ No	CP Status
☐ Yes ☒ No	CHLD Status
☐ Yes ☒ No	BOW Status
☐ Yes ☒ No	Paternity Disposition
☐ Yes ☒ No	Age of Youngest Child
☒ Yes ☐ No	NCP Address
☐ Yes ☒ No	CP Address
☐ Yes ☒ No	Child Date of Birth
☐ Yes ☒ No	Child Disability Status
☐ Yes ☒ No	Child Emancipation Age
☒ Yes ☐ No	NCP Employer Information
☐ Yes ☒ No	Child Age
☐ Yes ☒ No	NCP Email Address
☐ Yes ☒ No	CP Email Address
☐ Yes ☒ No	NCP Cell Phone Number
☐ Yes ☒ No	CP Cell Phone Number
☐ Yes ☒ No	NCP Writ/Warrant Indicator
☐ Yes ☒ No	NCP Bankruptcy Indicator
Subaccount/Order Related Data	
☐ Yes ☒ No	Court Order Type
☒ Yes ☐ No	Balances of All Subaccounts
☐ Yes ☒ No	Cause Number
☐ Yes ☒ No	Subaccount Balance Detail
☒ Yes ☐ No	Income Withholding Employer Information
Case-Related Data	
☐ Yes ☒ No	Month to Date Paid for the Case
☐ Yes ☒ No	Month to Date Owed for the Case
Locate Related Data	
☐ Yes ☒ No	Location Response Date
☐ Yes ☒ No	Locate Source
☐ Yes ☒ No	Correctional Facility Address
☐ Yes ☒ No	Release Date
Federal Case Registry-Related Data	
☐ Yes ☒ No	NCP SVES Record Information
☐ Yes ☒ No	CP SVES Record Information
☐ Yes ☒ No	CHILD SVES Record Information



Reports on Demand

Review screen

Review Selections and Criteria for generating report					
Case Filters		Participant Filters		Order Filters	
Case Type:	IVD	NCP Relation To Case:	All NCP Relations To Case	Court Order Type:	All Court Order Types
Previous Case Type:	All Previous CaseTypes	CP Relation To Case:	All CP Relations To Case	Locate Filters	
Case Status:	OPEN	CHLD Relation To Case:	All CHLD Relations To Case	Locate Response Date Exists?	All
Case Enforcement Status:	All Except ENFF	NCP Status:	A - ACTIVE	Correctional Facility Address Exists?	All
Interstate Case Type:	INIT	CP Status:	A - ACTIVE	Release Date Exists?	All
3rd Party Medical Insurance Status:	All 3rdPartyMedInsStatuses	CHLD Status:	A - ACTIVE	Enforcement Filters	
Assistance Level:	All Assistance Levels	BOW Status:	All BOW Statuses	Enforcement Activity:	All
		Paternity Disposition:	All Paternity Dispositions		

Additional Filters - Participant Data	
NCP SSN Exists?	All
NCP Has Address?	All
NCP Date of Death?	All
CP SSN Exists?	All
CP Has Address?	All
CP Date of Death?	All
CHLD SSN Exists?	All
CHLD Date of Death?	All
NCP & CP Have Same Last Name?	All
NCP & Child Have Same Last Name?	All
NCP & CP Have Same Mailing Address?	All
Youngest Child = 18 Or Older?	All
Youngest Child = 19 Or Older?	All
NCP Has Address in Indiana?	All
CP Has Address in Indiana?	All
Active Employer for NCP Exists?	All

Additional Filters - Order Data	
Cause Number Exists?	All
CSUP Order Exists?	All
Arrears Exists?	All
Case Has Financial Obligation?	Yes
Case Is Zero CSUP Case?	No
Case Is Arrears-Only Case?	All
Case Has State-Owed Arrears?	All
Case Has State-Owed Arrears Only?	All
Case Has TANF Arrears?	All
Cases With Arrears Balance of at Least: \$1000	All
Case Has CHLD CSUP Subaccount?	All
Arrears Subaccount With Ordered Frequency Amount Exists?	All
DNA or Birthing Expense Exists?	All
CSUP Charge Amount	All
Active Income Withholding Order Exists?	All
Support Order Established?	All



Reports on Demand

- The report runs. You pull the report from Excel. It can then be made into a table to dial down the information that you want to see like we did with case segmentation. Because I wanted to see the NCP Employer Info, I am getting multiple lines from one case. This is because these are employers in ISETS that are not end-dated so are considered open employers. Notice on this screenshot the Social Security Administration along with other open employers.

NCP Address	Last Payment Date	Balances of All Subaccounts	Income Withholding Employer Number	Income Withholding Employer Name	NCP Employer Number	NCP Employer Name	NCP Employer Start Date	Employment Status Code
	11/14/2023	\$18,662.35				ELS OF FLORIDA INC	10/10/2023	FULL
	11/14/2023	\$18,662.35				KING KUTTER INC	04/06/2023	FULL
	11/14/2023	\$18,662.35				BUFFALOS CAFE OF TUS	12/08/2023	FULL
				SOCIAL SECURITY ADMINISTR.		SOCIAL SECURITY ADMINISTRATION	04/14/2021	
				SOCIAL SECURITY ADMINISTR.		NORTH FORK HOLDINGS LLC	01/09/2024	FULL
						BG PERSONNEL INC	11/11/2018	FULL
						AAA STAFFING LTD	07/01/2020	FULL
						LIBERTY ASSOCIATES GROUP LLC	08/19/2022	FULL
						MORRISON MANAGEMENT SPEC, INC.	10/01/2017	FULL
						SOCIAL SECURITY ADMINISTRATION	10/06/2021	
						TNT JANITORIAL AND FLOOR RESTOR	01/01/2018	FULL
				SOCIAL SECURITY ADMINISTR.		SOCIAL SECURITY ADMINISTRATION	12/15/2021	
						EUREKA MULTI FAMILY GROUP	01/15/2024	FULL
						SHM LLC	03/29/2022	FULL
						SHM LLC	04/01/2023	FULL
	02/16/2024	\$22,176.03				SOCIAL SECURITY ADMINISTRATION	03/13/2019	
	11/27/2023	\$5,389.03	0700000000	SOCIAL SECURITY ADMINISTR.		SOCIAL SECURITY ADMINISTRATION	12/16/2014	
	11/27/2023	\$5,389.03	0700000000	SOCIAL SECURITY ADMINISTR.		AES EMPLOYER HR SERVICES INC	11/01/2022	FULL



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State Verification and Exchange System Report (SVES)

State Verification Exchange System (SVES) Report



State Verification and Exchange System Report

Select Statewide/County from the list below

Any County

Select a SVES Record Type from the list below

All Record Types

Select a Case Type from the list below

All IV-D Case Types

Select a Participant Type from the list below

NCP

Cancel Finish

Filters chosen:
**County, All
Record Types, IV-
D Case Type and
NCP**



State Verification Exchange System (SVES) Report – Title XVI (SSI)

Case Number	Case Type	MPI Number	Participant Name	Closure Initiation	Last Payment Date	Cause Number	Title XVI Response Date	Title XVI Most Recent Payment Type	Title XVI Current Payment Code	Title XVI SSI Monthly	Title XVI Payment Status Date	Title XVI Date of Death
	NADC			03/12/2011	02/02/2024		02/14/2024	1-Recurring payment dated the first of the month	C01-Current Pay	\$323.00	01/2023	
	NIVD			07/08/2023	05/23/2023					\$0		
	ARRN				02/13/2024					\$0		
	NIVD			07/17/2018	07/31/2017		06/14/2018	1-Recurring payment dated the first of the month	C01-Current Pay	\$750.00	07/2017	
	NIVD			03/12/2022								
	NIVD		Doe, John		07/07/1999		11/02/2021	1-Recurring payment dated the first of the month	C01-Current Pay	\$761.00	06/2009	
	NADC			02/14/2005				0-No payment made				06/20/2023
	NIVD				05/15/2001		10/20/2023		T31-Term-System-prev pymts	\$0	12/2011	
	ARRN				02/15/2024		07/21/2021		T51-Term-System-no prev pymt	\$0	10/2014	
	NIVD				02/25/2009					\$0		
	NIVD			04/24/2010	06/30/2010					\$0		
	NADC				10/12/2022					\$0		
	NADC				10/03/2022		12/13/2022	0-No payment made	T31-Term-System-prev pymts	\$0	10/2019	
	NADC				02/02/2024		10/26/2019	0-No payment made	T31-Term-System-prev pymts	\$0	10/2013	
	NADC				02/02/2024		07/13/2022		T31-Term-System-prev pymts	\$0	01/2011	
	NIVD			06/17/2014	06/09/2014		06/13/2014	1-Recurring payment dated the first of the month	C01-Current Pay	\$721.00	10/2011	
	NADC				07/07/2021		06/15/2022	0-No payment made	T31-Term-System-prev pymts	\$0	10/2020	
	ARRN				02/07/2024		08/16/2022		T51-Term-System-no prev pymt	\$0	09/2014	
	ARRN				02/08/2024		10/26/2019		T51-Term-System-no prev pymt	\$0	05/1998	
	ARRN				03/08/2023					\$0		

- This report will include SVES information on any participant that is active on an open ISETS case regardless of case type.

Suggestions for SSI review:

- Filter report to review cases with SSI benefits (Title XVI Response Date) for potential case closure, noting Case Closure Initiation Date.



State Verification Exchange System (SVES) Report – Title II (SSD)

Title XVI Most Recent Payment Type	Title XVI Current Payment Code	Title XVI SSI Monthly	Title XVI Payment Status Date	Title XVI Date of Death	Title II Pending Claim Type	Title II Pending Response Date	Title II Response Date	Title II SSD Benefit	Title II Net Benefit Amount	Title II Most Recent	Title II Date of Death
1-Recurring payment dated the first of the month	C01-Current Pay	\$323.00	01/2023		DI	10/27/2012	02/14/2024	\$640.00	\$224.00	C-Paid	
		\$0					08/26/2020	\$0	\$0		
		\$0					10/26/2019	\$0	\$208.60		
1-Recurring payment dated the first of the month	C01-Current Pay	\$750.00	07/2017		DI	01/29/2013	06/14/2018	\$0	\$0		
		\$0					10/26/2019	\$0	\$0		
1-Recurring payment dated the first of the month	C01-Current Pay	\$761.00	06/2009		DI	10/27/2012	11/02/2021	\$0	\$0		
0-No payment made	T01-Term-Deceased	\$0	07/2023	06/26/2023			11/22/2023	\$0	\$0		06/26/2023
	T31-Term-System-prev pymts	\$0	12/2011				10/20/2023	\$1,639.90	\$1,431.60	C-Paid	
	T51-Term-System-no prev pymt	\$0	10/2014		DI	02/05/2013	07/21/2021	\$0	\$0		
		\$0			DI	09/04/2014	10/26/2019	\$1,302.00	\$1,297.70	C-Paid	
		\$0					05/04/2010	\$0	\$721.00		
		\$0					11/15/2023	\$1,219.00	\$1,219.00	C-Paid	
0-No payment made	T31-Term-System-prev pymts	\$0	10/2019				12/13/2022	\$1,770.90	\$1,453.80	N-Not Paid	
0-No payment made	T31-Term-System-prev pymts	\$0	10/2013		DI	10/27/2012	10/26/2019	\$1,394.50	\$1,213.00	C-Paid	
	T31-Term-System-prev pymts	\$0	01/2011				01/18/2024	\$1,456.00	\$1,196.00	C-Paid	
1-Recurring payment dated the first of the month	C01-Current Pay	\$721.00	10/2011		DI	10/27/2012	06/13/2014	\$0	\$0		
0-No payment made	T31-Term-System-prev pymts	\$0	10/2020				06/15/2022	\$1,066.00	\$1,066.00	N-Not Paid	
	T51-Term-System-no prev pymt	\$0	09/2014		DI	04/16/2014	08/16/2022	\$754.00	\$377.00	C-Paid	
	T51-Term-System-no prev pymt	\$0	05/1998				10/26/2019	\$991.50	\$754.50	C-Paid	
		\$0					11/13/2023	\$0	\$0		
1-Recurring payment dated the first of the month	C01-Current Pay	\$943.00	04/2019				01/30/2024	\$0	\$0		
	T51-Term-System-no prev pymt	\$0	01/1998				04/27/2023	\$0	\$0		
1-Recurring payment dated the first of the month	C01-Current Pay	\$488.67	07/2015				03/27/2014	\$0	\$0		
	T31-Term-System-prev pymts	\$0	08/2011				08/28/2023	\$2,593.90	\$2,293.40	C-Paid	
	T51-Term-System-no prev pymt	\$0	09/1997				10/26/2019	\$0	\$0		

- Review cases with Title II payments (Title II Most Recent Payment Status of C-Paid) noting ISETS Last Payment Date. If no recent payments, review case to determine why payments are not being received. Check to see if an E-IWO was sent to SSA and check the EIWO event to see if it was rejected. If so, correct the problem.
- Review cases with Title II pending benefits (Title 2 Pending Claim Type) where Title 2 Most Recent Payment Status is not C-Paid. These will be cases where Title II benefits may still be pending. Assure that an E-IWOs has been accepted by SSA by reviewing the E-IWO event notes.

What can we do with this
information?



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Using ISETS with Data Warehouse

Case Number	Case Segment Indicator	Intergovernmental Type	NCP MPI	NCP Name	NCP Address	NCP Employer Indicator	Current Due Amount on Case	Arrears Balance Due	Child Support Order Amount and Frequency
10170028	1	INIT				Y	\$43,888.82	\$43,705.26	\$113.00 / W
10170028	2	INIT				Y	\$18,686.93	\$18,686.93	

01 - PARTICIPANT INFORMATION

02 - CASE INFORMATION

03 - EMPLOYER/AGENCY OTHER INQUIRY

04 - CASEWORKER TABLE INQUIRY

05 - PARTICIPANT ADDRESS INQUIRY

06 - AP SUPPLEMENTAL INQUIRY

07 - MEDICAL INSURANCE INQUIRY

08 - EMPLOYMENT INQUIRY

09 - PARTICIPANT ALIAS INQUIRY

10 - CASE/PARTICIPANT EVENT INQUIRY

11 - ELECTRONIC ACCOUNT INQUIRY

12 - LIEN INQUIRY

13 - CLIENT WELFARE SUMMARY

14 - INQUIRE PATERNITY TEST

15 - COURT SCHEDULING

16 - APPOINTMENT SCHEDULING

17 - COURT ORDER HISTORY

18 - CLERK PAYMENT HISTORY

20 - LIST TRANSACTIONS UNDER EVENT

21 - LIST PART /CHNS ACCOUNT HISTORY

22 - LIST CASE ACCOUNT HISTORY

23 - INQUIRE INTERCEPT DATA

ENTER NUMBER OF SELECTION ENTER CASE # OR MPI #

ENTER-SELECT PF1-HELP PF3-PREV SCREEN PF12-MAIN MENU

8	INIT					Y	\$79,913.46	\$79,913.46	
1	INIT					Y	\$403.43	\$403.43	

Taking a Look at Some Scenarios



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Case #1 Stats

- **Date Case Became INIT:** August 2019
- **SVES Report:** Some data as of 2/2024
- **Arrears:** \$86,447.42
- **Emancipation:** All children emancipated as of February 2024
- **Address:** No current NCP address
- **Current Support Order:** 2007 for \$128/wk. (no modifications)
- **IWO:** Ordered
- **Payments:** NCP is paying once a month, but not paying the full amount



SVES Report

Title XVI SSI Monthly Amount	Title XVI Payment Status Date	Title XVI Date of Death	Title II Pending Claim Type	Title II Pending Response Date	Title II Response Date	Title II SSD Benefit Amount	Title II Net Benefit Amount	Title II Most Recent Payment Status
\$0					10/26/2019	\$251.00	\$251.00	C-Paid
\$0					10/26/2019	\$0	\$0	
\$0					11/16/2022	\$0	\$235.00	
\$0			DI	10/19/2013	10/26/2019	\$0	\$0	
\$0					02/14/2024	\$1,868.70	\$1,477.30	C-Paid
\$0	02/2018					\$0	\$0	
\$0	04/2023				02/14/2024	\$1,234.00	\$617.00	C-Paid
\$0	05/1999					\$0	\$0	
\$0					10/26/2019	\$994.50	\$859.00	C-Paid
\$39.00	05/2023				05/03/2023	\$695.00	\$608.30	C-Paid
\$0	05/2010				05/25/2022	\$0	\$0	
\$0					10/26/2019	\$0	\$473.00	
\$0	03/2019				10/26/2019	\$0	\$0	

- Looking for C-paid so we know money is coming in from SSD, but no child support is being reported. This will let us know if the case needs to be potentially reviewed with the RESP jurisdiction. This report was initially run 2/27/24.



Case #1 No NCP Address

```
*MAILING* STREET1 APT #
*ADDRESS* STREET2 TOWNSHIP
          CITY STATE ZIP CODE
          COUNTRY INTNL ZIP CODE
ADDRESS VERIFIED INTERSTATE FIPS
MPI LAST UPDATED 04/25/2023 13:15:47 BY WORKER # I039CLB
-----
M614: NO MAILING ADDRESS IS PRESENT FOR THE PARTICIPANT
PF2-ALIAS/PRIM PF5-NOTES INQUIRY PF7-ENH PART INFO PF9-VIEW CASE LST
```



Case #1 IWO History

- Amended IWO sent to SSA with Notice of Intent to NCP on 2/28/24
- Currently, money going to case from SSA
- Many original IWOs in 2016

NO TRIGGER PENDING						
	DATE	EMPLOYER NAME	IWO AMOUNT	TYPE	E-IWO	E-ACK
1	02/08/2024	NOI SENT	\$ 0.00	NOI		
2	02/08/2024	SOCIAL SECURITY ADMI	\$ 178.00	W AMND	E	A
3	03/25/2019	OHIO DEPT OF JOB & F	\$ 163.00	W ORIG		
4	03/22/2019	OHIO DEPT OF JOB & F	\$ 178.00	W ORIG		
5	03/11/2019	HR PROFESSIONAL SOLU	\$ 163.00	W ORIG		
6	03/07/2019	HR PROFESSIONAL SOLU	\$ 178.00	W ORIG		
7	02/27/2016	SOCIAL SECURITY ADMI	\$ 178.00	W ORIG	E	A
8	01/07/2016	ROBINSON CONSTRUCTIO	\$ 178.00	W ORIG		
9	01/02/2016	OKLAHOMA EMPLOYMENT	\$ 178.00	W ORIG		
10	08/25/2015	NOI SENT	\$ 0.00	NOI		
ENTER LINE NUMBER TO VIEW ITEM DETAIL ____						

Balances of All Subaccounts	NCP Employer Number	NCP Employer Name	NCP Employer Start Date	Employment Status Code
\$86,546.62	201025921	CASEYS RETAIL COMPANY	09/16/2020	FULL
\$86,546.62	631180986	ONIN STAFFING LLC	07/01/2020	FULL
\$86,546.62	840909680	EXPRESS SERVICES, INC.	05/03/2020	FULL

Case Events

Case #1

	DATE	EVENT PRIORITY	EVENT TYPE	EVENT DESCRIPTION
	=====	=====	=====	=====
1	02/10/2024	0001	RRLT	INDIANA TAX SUBMIT
2	02/09/2024	0003	SELF	REC. COURT ORDER FROM HEARIN
3	02/08/2024	0001	EIWO	ELECTRONIC INCOME WITHHOLDIN
4	02/08/2024	0002	D999	1697101 NOTICE OF IWO
5	02/08/2024	0002	APWI	NOTICE OF IWO SENT
6	02/08/2024	0002	D999	1697100 ORD/NOT TO WITHHOLD
7	02/08/2024	0002	IWSE	EMPNO. 0700000000 APMPI# 000
8	02/06/2024	0005	SIANS	PROVIDE TO MO-AP NO SHOW AT
9	02/06/2024	0003	SELF	REV. DISPO FROM HEARING.



Case Account History

Case #1

Monthly charge is either \$512 or \$640 depending on the number of weeks in a month.

ACCOUNT TYPE STATUS	CASE RLSE	PAID WITH	FUNDS	CHLD CSUP OPEN	CHLD AFDCU OPEN	CHLD NADCU OPEN
1 02/14/24 BAL	+0.00	+0.00		+99.20	+13011.25	+73535.37
2 02/02/24 IW	+412.80	+0.00		-412.80	+0.00	+0.00
3 02/01/24*CHRG	+0.00	+0.00		+512.00	+0.00	+0.00
4 02/01/24*DELQ	+0.00	+0.00		-99.20	+0.00	+99.20
- 02/01/24 SOM	+0.00	+0.00		+99.20	+13011.25	+73436.17
6 01/03/24 IW	+412.80	+0.00		-412.80	+0.00	+0.00
7 01/01/24*CHRG	+0.00	+0.00		+512.00	+0.00	+0.00
8 01/01/24*DELQ	+0.00	+0.00		-295.10	+0.00	+295.10
- 01/01/24 SOM	+0.00	+0.00		+295.10	+13011.25	+73141.07
2 12/01/23 IW	+344.90	+0.00		-344.90	+0.00	+0.00
3 12/01/23*CHRG	+0.00	+0.00		+640.00	+0.00	+0.00
4 12/01/23*DELQ	+0.00	+0.00		-167.10	+0.00	+167.10
- 12/01/23 SOM	+0.00	+0.00		+167.10	+13011.25	+72973.97
6 11/03/23 IW	+344.90	+0.00		-344.90	+0.00	+0.00
7 11/01/23*CHRG	+0.00	+0.00		+512.00	+0.00	+0.00
8 11/01/23*DELQ	+0.00	+0.00		-167.10	+0.00	+167.10

What Are Our Next Steps?

- Call or send a Transmittal #2 with the following request/information:
 - Income withholding in place
 - Full amount not being paid
 - Contact employer for address information
 - Possible right-sizing of order



Case #2 Stats

Date Case Became INIT: January 2017

SVES Report: No data

Arrears: \$39,756.19

Emancipation: One child who will emancipate November 2024

Address: Current address is valid as of November 2023

Current Support Order: \$50/wk. plus \$20/wk. ordered for arrears

IWO: Ordered

Payments: No payments since 2016

Other:

- Three cases total (\$120,563 total arrears)
- Incarcerated 7/20/2017 – 12/1/2017



Employment Information

Case #2

	FEIN	ACCEPT EIWO	INCOME PAYOR	START DATE	END DATE	STAT	TYPE
	=====	=====	=====	=====	=====	=====	=====
1	261303078	N	INTEGRATED HOSPITALITY S	11/07/2023		FULL	WAGE
2	070000000	Y	SOCIAL SECURITY ADMINIST	12/15/2021			SSA
3	272209310	Y	C3 CUSTOMER CONTACT CHAN	07/15/2019	07/15/2019	FULL	WAGE
4	070000000	Y	SOCIAL SECURITY ADMINIST	03/21/2019	03/21/2019		SSA
5	752834689	N	CRAFTMASTERS POWDER COAT	02/01/2017	02/01/2017	FULL	WAGE
6	070000000	Y	SOCIAL SECURITY ADMINIST	07/13/2016	07/13/2016	FULL	SSA
7	752834689	N	CRAFTMASTERS POWDER COAT	03/23/2016	09/26/2016	FULL	WAGE
8	070000000	Y	SOCIAL SECURITY ADMINIST	02/19/2016	03/23/2016		SSA
9	471569603	N	CRAFTMASTERS LASER & FAB	01/28/2016	01/28/2016	FULL	WAGE
10	134030389	N	BARNES & NOBLE INC	10/01/2015	10/01/2015	FULL	WAGE
11	070000000	Y	SOCIAL SECURITY ADMINIST	09/23/2015	09/23/2015	FULL	SSA
12	221970303	N	BURLINGTON COAT FACTORY	09/08/2015	09/16/2015	FULL	WAGE
13	593744258	N	SOUTHEAST PERSONNEL LEAS	08/19/2015	08/19/2015	FULL	WAGE
ENTER LINE NUMBER TO SELECT INCOME RECORD							



IWO History

Case #2

- Since case was made INIT, no IWOs have been created.
- Based on Data Warehouse, check Integrated Hospitality Solution with other state for possible IWO.

NO TRIGGER PENDING							
	DATE	EMPLOYER NAME	IWO	AMOUNT	TYPE	E-IWO	E-ACK
1	07/13/2016	SOCIAL SECURITY ADMI	\$	95.00	W ORIG	E	A
2	04/18/2016	CRAFTMASTERS POWDER	\$	75.00	W AMND		
3	04/18/2016	CRAFTMASTERS POWDER	\$	80.00	W AMND		
4	04/02/2016	CRAFTMASTERS LASER &	\$	95.00	W ORIG		
5	03/24/2016	CRAFTMASTERS POWDER	\$	80.00	W ORIG		
6	03/23/2016	CRAFTMASTERS POWDER	\$	95.00	W ORIG		
7	02/24/2016	BARNES & NOBLE INC	\$	95.00	W ORIG		
8	02/19/2016	SOCIAL SECURITY ADMI	\$	95.00	W ORIG	E	A
9	11/04/2015	BARNES & NOBLE INC	\$	110.00	W ORIG		
10	09/28/2015	BURLINGTON COAT FACT	\$	80.00	W AMND		
ENTER LINE NUMBER TO VIEW ITEM DETAIL ____							

Balances of All Subaccounts	NCP Employer Number	NCP Employer Name	NCP Employer Start Date	Employment Status Code
\$39,956.19	070000000	SOCIAL SECURITY ADMINISTRATION	12/15/2021	
\$39,956.19	261303078	INTEGRATED HOSPITALITY SOLUTION	11/07/2023	FULL

Case Account History (Case #2)

A. Order \$50/wk. plus \$20/wk. arrears

FREQUENCY			W	W	W	
FREQ	AMT	DUE		\$200.00	\$80.00	
PERIOD	AMT	DUE	03/01/2024	+200.00	+80.00	
1	02/19/24	BAL	+0.00	+0.00	+200.00	+36055.59
2	02/01/24*	CHRG	+0.00	+0.00	+200.00	+0.00
3	02/01/24*	DELQ	+0.00	+0.00	-200.00	+0.00
-	02/01/24	SOM	+0.00	+0.00	+200.00	+36055.59
5	01/01/24*	CHRG	+0.00	+0.00	+200.00	+0.00
6	01/01/24*	DELQ	+0.00	+0.00	-250.00	+0.00
-	01/01/24	SOM	+0.00	+0.00	+250.00	+36055.59
8	12/01/23*	CHRG	+0.00	+0.00	+250.00	+0.00

- Last payment was from **10/2016** ←
- At one point in time when they did pay, it was by IWO prior to the case being INIT and were probably from SSA.



Case Account History (Case #2)

B. \$94/wk. order

1	02/19/24	BAL	+0.00	+0.00	+376.00	+507.33	+0.00
2	02/01/24*	CHRG	+0.00	+0.00	+376.00	+0.00	+0.00
3	02/01/24*	DELQ	+0.00	+0.00	-470.00	+0.00	+0.00
-	02/01/24	SOM	+0.00	+0.00	+470.00	+507.33	+0.00
5	01/01/24*	ADJ	+0.00	+0.00	+0.00	+0.00	+0.00
6	01/01/24*	CHRG	+0.00	+0.00	+470.00	+0.00	+0.00
7	01/01/24*	DELQ	+0.00	+0.00	-376.00	+0.00	+0.00
-	01/01/24	SOM	+0.00	+0.00	+376.00	+507.33	+0.00

- This is another case from the same MPI with no payment since **2016**.



Case Account History (Case #2)

C. \$75/wk.

1	02/19/24	BAL	+0.00	+50545.49	+675.00	+0.00	+0.00
-	02/01/24	SOM	+0.00	+50545.49	+675.00	+0.00	+0.00
-	01/01/24	SOM	+0.00	+50545.49	+675.00	+0.00	+0.00
-	12/01/23	SOM	+0.00	+50545.49	+675.00	+0.00	+0.00
-	11/01/23	SOM	+0.00	+50545.49	+675.00	+0.00	+0.00
-	10/01/23	SOM	+0.00	+50545.49	+675.00	+0.00	+0.00
-	09/01/23	SOM	+0.00	+50545.49	+675.00	+0.00	+0.00
-	08/01/23	SOM	+0.00	+50545.49	+675.00	+0.00	+0.00

- This is also another case from the same MPI with no payment since **2016.** 



What Are Our Next steps?

- Call or send a Transmittal #2 with the following request/information:
 - Double check employment
 - Make sure IWO is active and complete
 - Inquire about other state's enforcement



Case #3 Stats

- **Date Case Became INIT:** May 2021
- **SVES Report:** No data
- **Arrears:** \$69,000+
- **Emancipation:** Two children are emancipated, one child will emancipate in November 2024
- **Current Support Order:** \$123/wk. with \$17/wk. to adjudicated arrears of \$26,793.07
- **IWO:** Ordered
- **Payments:** No recent payments listed
- **Other:** Several periods of incarceration where order dropped to \$0.



Employment Information

Case #3

	FEIN	ACCEPT EIWO	INCOME PAYOR	START DATE	END DATE	STAT	TYPE
	=====	=====	=====	=====	=====	=====	=====
1	341696251	Y	TRADESMEN INTERNATIONAL,	07/16/2023		FULL	WAGE
2	381966341	N	MIDWEST FASTENER CORPORA	01/19/2023		FULL	WAGE
3	383582277	N	ONSTAFF USA INC	01/01/2023		FULL	WAGE
4	454440302	N	OX PAPERBOARD MICHIGAN L	06/04/2022		FULL	WAGE
5	383599750	N	DUO FORM ACQUISTION CORP	10/01/2021	10/14/2023	FULL	WAGE
6	831218575	N	HAULMARK TRAILERS OF IN	05/06/2021	10/23/2021	FULL	WAGE
7	823897516	N	DSS HOLDINGS LLC	01/01/2021	10/23/2021	FULL	WAGE
8	386000134	N	MICHIGAN UNEMPLOYMENT IN	11/09/2020	10/23/2021		UCOM
9	070000000	Y	SOCIAL SECURITY ADMINIST	04/22/2020			SSA
10	352157074	N	SPECIALIZED STAFFING SOL	02/20/2020	02/21/2020	FULL	WAGE
11	383582277	N	ONSTAFF USA INC	11/09/2019	02/06/2020	FULL	WAGE
12	820877268	N	MICHIGAN DIE CASTING LLC	08/13/2019	10/12/2019	FULL	WAGE
13	383582277	N	ONSTAFF USA INC	04/01/2019	04/01/2019	FULL	WAGE
ENTER LINE NUMBER TO SELECT INCOME RECORD				_____			

- Receiving information from NDNH
- Do not have updated IWO for those employers

Court Order History

Case #3

	CAUSE #	TYPE	BOOK	DATE	DATE
	=====	=====	=====	=====	=====
1	-0704-JP-305	INCR	03/28/2016	02/24/2016	
2	-0704-JP-305	ARRS	10/09/2015	10/08/2015	
3	-0704-JP-305	DECR	10/09/2015	10/08/2015	
4	-0704-JP-305	OTHR	08/28/2015	06/22/2015	
5	-0704-JP-305	ARRS	07/28/2015	06/30/2015	
6	-0704-JP-305	ARRS	07/28/2015	06/30/2015	
7	-0704-JP-305	ARRS	06/22/2015	11/16/2014	
8	-0704-JP-305	INCR	06/22/2015	11/16/2014	
9	-0704-JP-305	DECR	06/22/2015	12/06/2012	
10	-0704-JP-305	DECR	12/06/2012	12/06/2012	
11	-0704-JP-305	ARRS	10/04/2010	08/31/2010	
ENTER "LINE NUMBER" OF SELECTION: _____					

Note the pattern of increased and decreased orders due to periods of incarceration.

Case Account History (Case #3)

ACCOUNT TYPE STATUS	CASE RLSE	PAID WITH	FUNDS	CHLD CSUP OPEN	CHLD NADCA OPEN	CHLD NADCU OPEN
1 02/16/24 BAL	+0.00	+0.00		+492.00	+23911.52	+45857.82
2 02/01/24*CHRG	+0.00	+0.00		+492.00	+0.00	+0.00
3 02/01/24*DELQ	+0.00	+0.00		-615.00	+0.00	+615.00
- 02/01/24 SOM	+0.00	+0.00		+615.00	+23911.52	+45242.82
5 01/01/24*CHRG	+0.00	+0.00		+615.00	+0.00	+0.00
6 01/01/24*DELQ	+0.00	+0.00		-492.00	+0.00	+492.00
- 01/01/24 SOM	+0.00	+0.00		+492.00	+23911.52	+44750.82
8 12/01/23*CHRG	+0.00	+0.00		+492.00	+0.00	+0.00
1 12/01/23*DELQ	+0.00	+0.00		-615.00	+0.00	+615.00
- 12/01/23 SOM	+0.00	+0.00		+615.00	+23911.52	+44135.82
3 11/01/23*CHRG	+0.00	+0.00		+615.00	+0.00	+0.00
4 11/01/23*DELQ	+0.00	+0.00		-492.00	+0.00	+492.00
- 11/01/23 SOM	+0.00	+0.00		+492.00	+23911.52	+43643.82
6 10/01/23*CHRG	+0.00	+0.00		+492.00	+0.00	+0.00
7 10/01/23*DELQ	+0.00	+0.00		-492.00	+0.00	+492.00
- 10/01/23 SOM	+0.00	+0.00		+492.00	+23911.52	+43151.82
1 09/01/23*CHRG	+0.00	+0.00		+492.00	+0.00	+0.00
2 09/01/23*DELQ	+0.00	+0.00		-305.93	+0.00	+305.93
- 09/01/23 SOM	+0.00	+0.00		+305.93	+23911.52	+42845.89
4 08/29/23 OS	+36.42	+0.00		-36.42	+0.00	+0.00
5 08/29/23 OS	+10.73	+0.00		-10.73	+0.00	+0.00
6 08/29/23 OS	+54.58	+0.00		-54.58	+0.00	+0.00
7 08/23/23 OS	+111.24	+0.00		-111.24	+0.00	+0.00
8 08/23/23 OS	+21.86	+0.00		-21.86	+0.00	+0.00

Incarceration Information (Case #3)

```
----- PRISON DATA -----  
NAME          ANY CO SHERIFF'S OFF  
STREET 26861 COUNTY ROAD 26  
CITY          ANY          ST IN ZIP      XXXX  
CONTACT       8912300  
LIENS FILED   N   (Y/N)      BONDS FILED   N   (Y/N)  
LAST CHANGE DATE 02/09/2024 21:44:54  WORKER #  WEAACAPR  
-----  
SENTENCED 02/09/2024  
RELEASED  
FBI NUMBER  
PRISONER ID 89211  
AP NOTES Y (Y/N)
```

What Are Our Next steps?

- Address our court order
 - Is it appropriate for someone coming out of incarceration?
- Consider having other state close their part of the case



Case #4 Stats

- **Date Case Became INIT:** September 2018
- **SVES Report:** No data
- **Arrears:** \$11,500.00
- **Emancipation:** One child will emancipate in 2026
- **Current Support Order:** 2014 for \$80/wk.
 - \$20/wk. repayment on \$9,436.96 adjudicated arrears.
- **IWO:** Ordered
- **Other:**
 - Tax offsets received throughout life of case
 - Insurance payment came in on 11/7/2019 for \$29,764.00



Employment Information

Case #4

	FEIN	ACCEPT EIWO	INCOME PAYOR	START DATE	END DATE	STAT	TYPE
	=====	=====	=====	=====	=====	=====	=====
1	352450161	Y	FRANKCRUM 14, INC.	08/23/2022		FULL	WAGE
2	262726508	Y	EMPLOYER SOLUTIONS STAFF	09/13/2021		FULL	WAGE
3	651057457	N	ALL FLORIDA ELECTRICAL S	10/30/2020	10/03/2022	FULL	WAGE
4	453164250	Y	PAYCHEX PEO II LLC	07/01/2019	07/01/2019	FULL	WAGE
5	650819653	N	HAIMS MOTORS INC	07/01/2016	07/01/2016	FULL	WAGE
6	208913726	N	MIAMI MOTORSPORTS LLC	02/21/2016	02/21/2016	FULL	WAGE
7	650819653	N	HAIMS MOTORS INC	04/01/2015	04/01/2015	FULL	WAGE
8	650819653	N	HAIMS MOTORS INC	03/16/2015	03/16/2015	FULL	WAGE
9	592614317	N	PALM AUTOMOTIVE MANAGEME	03/02/2015	03/06/2015	FULL	WAGE
10	591361483	N	FREELAND-MOORE INC	02/16/2015	02/19/2015	FULL	WAGE
11	432085547	Y	EMPLOYER'S ALLIANCE VI L	07/01/2014	05/23/2015	FULL	WAGE
12	592144014	N	FIVE STAR GENERAL CONTRA	05/05/2014	08/13/2014	FULL	WAGE
13	383326363	N	HERREMANS CUSTOM PAINT &	10/21/2013	02/18/2014	FULL	WAGE
ENTER LINE NUMBER TO SELECT INCOME RECORD				___			



IWO History

Case #4

- Last IWO was from 10/18/2015.
- Case was made INIT on 2/2/2016 and no IWOs created from ISETS since then.

NO TRIGGER PENDING						
	DATE	EMPLOYER NAME	IWO	AMOUNT	TYPE	E-IWO E-ACK
1	08/18/2015	HAIMS MOTORS INC	\$	70.00	W ORIG	
2	04/03/2015	HAIMS MOTORS INC	\$	70.00	W ORIG	
3	03/27/2015	PALM AUTOMOTIVE MANA	\$	50.00	W AMND	
4	03/26/2015	PALM AUTOMOTIVE MANA	\$	70.00	W ORIG	
5	03/11/2015	EMPLOYERS ALLIANCE V	\$	70.00	W AMND	
6	02/19/2015	FREELAND-MOORE INC	\$	70.00	W ORIG	
7	11/14/2014	EMPLOYERS ALLIANCE V	\$	50.00	W AMND	
8	11/11/2014	EMPLOYERS ALLIANCE V	\$	58.69	W ORIG	
9	06/05/2014	FIVE STAR GENERAL CO	\$	50.00	W AMND	
10	06/04/2014	FIVE STAR GENERAL CO	\$	58.69	W ORIG	
ENTER LINE NUMBER TO VIEW ITEM DETAIL ____						

Balances of All Subaccounts	NCP Employer Number	NCP Employer Name	NCP Employer Start Date	Employment Status Code
\$12,143.69	262726508	EMPLOYER SOLUTIONS STAFFING GRO	09/13/2021	FULL
\$12,143.69	352450161	FRANKCRUM 14, INC.	08/23/2022	FULL

Case Account History (Case #4)

ACCOUNT STATUS	TYPE	CASE RLSE	PAID WITH	FUNDS	CHLD CSUP OPEN	CHLD NADCA OPEN	CHLD NADCU OPEN
1	02/20/24 BAL	+0.00	+0.00		+320.00	+0.00	+11823.69
2	02/01/24*CHRG	+0.00	+0.00		+320.00	+0.00	+0.00
3	02/01/24*DELQ	+0.00	+0.00		-320.00	+0.00	+320.00
-	02/01/24 SOM	+0.00	+0.00		+320.00	+0.00	+11503.69
5	01/01/24*CHRG	+0.00	+0.00		+320.00	+0.00	+0.00
6	01/01/24*DELQ	+0.00	+0.00		-400.00	+0.00	+400.00
-	01/01/24 SOM	+0.00	+0.00		+400.00	+0.00	+11103.69
8	12/01/23*CHRG	+0.00	+0.00		+400.00	+0.00	+0.00
1	11/01/22*CHRG	+0.00	+0.00		+320.00	+0.00	+0.00
2	11/01/22*DELQ	+0.00	+0.00		-213.26	+0.00	+213.26
-	11/01/22 SOM	+0.00	+0.00		+213.26	+0.00	+6510.43
4	10/13/22 OS	+26.74	+0.00		-26.74	+0.00	+0.00
5	10/13/22 OS	+14.32	+0.00		-14.32	+0.00	+0.00
6	10/06/22 OS	+65.68	+0.00		-65.68	+0.00	+0.00
7	10/01/22*CHRG	+0.00	+0.00		+320.00	+0.00	+0.00
8	10/01/22*DELQ	+0.00	+0.00		-400.00	+0.00	+400.00
-	05/01/22 SOM	+0.00	+0.00		+400.00	+0.00	+5153.51
2	04/01/22*CHRG	+0.00	+0.00		+400.00	+0.00	+0.00
3	04/01/22*DELQ	+0.00	+0.00		-120.00	+0.00	+120.00
-	04/01/22 SOM	+0.00	+0.00		+120.00	+0.00	+5033.51
5	03/31/22 OS	+40.00	+0.00		-40.00	+0.00	+0.00
6	03/31/22 OS	+60.00	+0.00		-60.00	+0.00	+0.00
7	03/14/22 OS	+20.00	+0.00		-20.00	+0.00	+0.00
8	03/14/22 OS	+80.00	+0.00		-80.00	+0.00	+0.00
1	03/01/22*CHRG	+0.00	+0.00		+320.00	+0.00	+0.00

What Are Our Next steps?

Call or send a Transmittal #2 with the following request/information:

- Check to see if an active IWO with most recent employer
- Indiana may need to re-evaluate current support amount



Case #5 Stats

- **Date Case Became INIT:** October 2015
- **SVES Report:** Some SVES data
- **Arrears:** \$19,834.00 with no repayment amount (In Indiana, no IWO will be sent on an arrears only case if no repayment amount is set)
- **Emancipation:** One child who will emancipate in April 2024
- **Current Support Order:** 2015 for \$51/wk.
 - \$4/wk. repayment on arrears of \$6,767.00
 - No repayment amount on adjudicated arrears of \$19,834.00
- **IWO:** Ordered



Employment Information

Case #5

	FEIN	EIWO	INCOME PAYOR	START DATE	END DATE	STAT	TYPE
	=====	=====	=====	=====	=====	=====	=====
1	421565537	N	GRECIAN STEAK HOUSE OF	07/01/2022		FULL	WAGE
2	202674657	N	MARDON LAYNE & GREGG	10/01/2015	10/07/2017	FULL	WAGE
3	070000000	Y	SOCIAL SECURITY ADMINIST	12/17/2014			SSA
4	070000000	Y	SOCIAL SECURITY ADMINIST	11/21/2011	11/21/2011		WAGE
5	383348270	N	QSC ENTERPRISES LLC	10/22/2005	10/22/2005	FULL	WAGE



IWO History

Case #5

- Since case became INIT, no IWO's created in ISETS.
- Case had received OS payments.

NO TRIGGER PENDING									
	DATE	EMPLOYER NAME	IWO	AMOUNT	TYPE	E-IWO	E-ACK		
1	12/23/2014	SOCIAL SECURITY ADMI	\$	55.00	W AMND	E	A		
2	12/17/2014	SOCIAL SECURITY ADMI	\$	85.00	W ORIG	E	A		
3	05/18/2012	SOCIAL SECURITY ADMI	\$	75.00	W ORIG				
4	11/21/2011	SOCIAL SECURITY ADMT	\$	75.00	W ORIG				
5	03/17/2011	NOI SENT	\$	0.00	NOI				
6	03/17/2011	QSC ENTERPRISES LLC	\$	55.00	W AMND				
7	03/15/2011	QSC ENTERPRISES LLC	\$	95.00	W ORIG				

Balances of All Subaccounts	NCP Employer Number	NCP Employer Name	NCP Employer Start Date	Employment Status Code
\$44,488.82	070000000	SOCIAL SECURITY ADMINISTRATION	12/17/2014	
\$44,488.82	421565537	GRECIAN STEAK HOUSE OF	07/01/2022	FULL

SVES Report

Case #5

Title XVI Response Date	Title XVI Most Recent Payment Type	Title XVI Current Payment Code	Title XVI SSI Monthly Amount
12/13/2023	1-Recurring payment dated the first of the month	C01-Current Pay	\$943.00
02/15/2023	1-Recurring payment dated the first of the month	C01-Current Pay	\$914.00
01/18/2024	1-Recurring payment dated the first of the month	C01-Current Pay	\$943.00
01/18/2024	1-Recurring payment dated the first of the month	C01-Current Pay	\$943.00
02/15/2023	1-Recurring payment dated the first of the month	C01-Current Pay	\$914.00
03/20/2014	1-Recurring payment dated the first of the month	C01-Current Pay	\$360.77
03/29/2024	1-Recurring payment dated the first of the month	C01-Current Pay	\$848.70
01/20/2022	1-Recurring payment dated the first of the month	C01-Current Pay	\$831.00
03/22/2021	1-Recurring payment dated the first of the month	C01-Current Pay	\$794.00
06/02/2023	1-Recurring payment dated the first of the month	C01-Current Pay	\$822.60
08/30/2023	1-Recurring payment dated the first of the month	C01-Current Pay	\$822.60

What Are Our Next steps?

Call or send a Transmittal #2 with the following request/information:

- With the case receiving SSI in 2024, request to close the case.

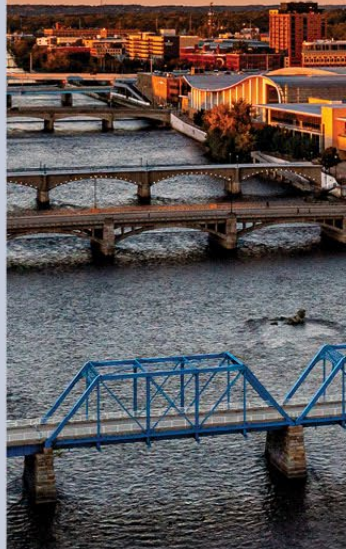


Summary

- Take advantage of the reporting tools available.
- Reports allow both states to have information that allow us to work together for better performance.
- Reporting also helps prioritize where you can best see improvement.
- Reframe your perspective on the benefits of working INIT cases.
- Incorporate INIT research into your regular workload.



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Thank You!



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